

THE TWENTY SIXTH
CONSOLIDATED REPORT OF THE
INSTITUTION OF
LOK AYUKTA
OF ANDHRA PRADESH

FOR THE PERIOD FROM
1ST JANUARY, 2010 TO 31ST DECEMBER, 2010

**INSTITUTION OF LOK AYUKTA
OF ANDHRA PRADESH**

5-9-49, Basheerbagh,
Hyderabad-500 063.

8th October, 2012

ANNUAL REPORT

I have the pleasure and honour of presenting this the 26th Consolidated Report on the work done by the Lokayukta and Upa Lokayukta for the year 2010, under Sub-Section (5) of Section 12 of Andhra Pradesh Lokayukta Act, 1983.

**JUSTICE S. ANANDA REDDY
LOK AYUKTA**

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PREFACE

It is with great pleasure, I am submitting this 26th Consolidated Annual Report on the work done by this Institution during the period from 1-1-2010 to 31-12-2010 as ordained by sub-section (5) of Section 12 of the Andhra Pradesh Lokayukta Act, 1983 (Act 11 of 1983) to His Excellency the Governor of Andhra Pradesh.

This Institution has successfully completed 27 years by 15.11.2010, which has received and disposed of thousands of complaints, redressing the grievances of an equal number of complaints, fulfilling the objectives of the Institution.

The concept of having an independent Ombudsman – originated more than a century back in Sweden – to oversee all the governmental actions and to redress the grievances of the citizens arising out of maladministration has gained acceptance all over the world now. The need to have such a mechanism, in this country, was recognized by the Administrative Reforms Commission – set up in the year 1966 by the Government of India – which in its interim report recommended setting up of independent institutions, both at the Centre and States, under the name Lokpal and Lokayuktas respectively. The Commission further recommended that the Lokpal and the Lokayukta should be entrusted with the twin tasks of redressing the peoples' grievances and arresting the ever growing menace of corruption in public offices. The Lokpal Bill was introduced in the successive Lok Sabhas– but each time it was allowed to lapse.

In the meanwhile, several States have enacted Lokayukta Acts and brought them into force. The State of Andhra Pradesh is one such State, which has enacted the Act (Act 11 of 1983) and brought it into force with effect from 23-9-1983 and that the Institution of Andhra Pradesh Lokayukta started functioning from November, 1983. Patently the Act was made to meet the pressing requirements of the times to curb the growing corruption and administrative misconduct.

This independent forum is available to the general public in which they can effectively ventilate their grievances against administrative excesses or lapses and obtain redress. Every member of the public has got free access to this Institution to ventilate his grievance or to prefer complaints of allegations of misconduct or corruption within the scope of the Act.

With a view to provide cheap and effective remedy to the untold sufferings of the masses against the acts of corruption, nepotism, maladministration, excessive action, inaction, violation of principles of natural justice and malafide acts of some of the executing agencies, this Institution has been brought into existence providing for any aggrieved person to make a complaint.

There has been an increase in the complaints year after year openly and boldly complaining against the public servants for misconduct, misuse or abuse of power, improper action or prolonged inaction and lack of integrity as public servants. It shows that there is greater public awareness about the role of this Institution both as a

punitive and as a curative instrument to curb or curtail evils of corruption and maladministration.

It is gratifying to note that the Institution can boast of not only doing justice and redressing grievances of the people but has really been acting as a watchdog and friendly and elderly guide to several agencies of the State, who had violated the norms intentionally or unintentionally, on the paradigm that every executive action must conform to the constitutional or statutory constraints and should also be bonafide, just and fair.

In the light of the experience gained for over two decades in implementation of the Act and with a view to make the Act and Rules more effective and comprehensive to check, control and curb corruption of mal-administration among the highly placed public-men, certain amendments, which are felt to be necessary, were already sent by this Institution to the Government and the same is still under consideration of the Government.

It is manifest that this Institution is called upon to discharge a difficult and sensitive task, since it is required to investigate into actions of top level political and administrative dignitaries. Investigation staff should be considerably increased in strength to cope up with hundreds of complaints which are pouring in from all corners of the State. As the existing staff of Investigation Wing, which was sanctioned at the inception of this Institution, is not sufficient to conduct enquiries, this Institution drafted a proposal to the Government of Andhra Pradesh vide letter dated 30-7-2010 requesting to sanction additional strength and

infrastructure facilities for establishing Investigation Wings in Districts to facilitate to conduct investigations speedily and effectively in respect of complaints received from all over the State for smooth functioning of this Institution, by allocating additional budget of Rs.68,51,500/- (non-recurring expenditure) for purchase of vehicles and also Rs.2,01,05,088/- per annum towards recurring expenditure for strengthening of Investigation Wing. The said proposal is still pending with the Government.

During the year under report, as many as 2379 complaints have been received in addition to the 1732 pending at the beginning of the year. Out of 4111 complaints available for disposal, 1825 complaints were disposed off during the year 2010 leaving a balance of 2286. The statistical data furnished in this report would indicate the inflow of complaints and also public awareness about the important role of this Institution both as punitive and as a corrective Institution to curb and mitigate the evils of corruption and mal-administration.

The functions of the Lokayukta under the Act are onerous and it is not possible to discharge these functions satisfactorily without the willing co-operation of the concerned administrative authorities. The Lokayukta places on record the willing cooperation extended by various administrative agencies, barring a few cases, without which it would not have been possible to dispose of 1825 complaints during the year under Review.

Date: 08-10-2012

(JUSTICE S.ANANDA REDDY)

JUDICIAL WORK AND CERTAIN STATISTICAL DATA OF INSTITUTION

During the year under report, 2379 complaints were received in addition to the 1732 complaints that were pending. Out of 4111 complaints available for disposal, 1825 complaints were disposed of during 2010 leaving a balance of 2286. Out of the above, in (14) complaints final investigation has to be conducted.

The total collection of complaint fee during the year 2010 is Rs.1,19,641/- besides last year balance of Rs.46,555/-. Out of which, a sum of Rs.1,01,400/- was remitted to the Government Account and Rs.7,512/- was returned to the parties, whereas orders with regard to remission or otherwise in respect of Rs.57,284/- are to be passed.

Along with this report the following Annexures are enclosed.

Annexure "A" contains a brief resume of some of the cases disposed of by the Hon'ble Lokayukta.

Annexure "B" contains a brief resume of some of the cases disposed of by the Hon'ble Upa Lokayukta.

Annexure "C" shows the total pendency of the complaints and references received and disposed of during the period from 01.01.2010 to 31.12.2010.

Annexure "D" shows the region wise break-up of the complaints.

Annexure "E" shows the department wise particulars of the complaints received and disposed of during the year 2010.

Annexure "F" is the statement showing the complaints (Final Investigation) pending, received and disposed of during the year 2010.

Annexure "G" is in respect of the sanctioned strength of the Officers and Staff of this Institution.

ADMINISTRATION

(i) OFFICERS AND STAFF:

Annexure-G shows the cadre strength of the Institution. The administration of the Institution is under the charge of the Registrar who is declared as the Head of the Department. During the year under report, Sri P.Dayakar Reddy, a Retired District & Session Judge is working as Registrar. The administrative structure consists of four wings viz., (1) Administration, (2) Judicial, (3) Legal; and (4) Investigation.

(ii) ADMINISTRATION WING:

The Registrar with the assistance of the Deputy Registrar supervises the Administration Wing, which consists of the Establishment and Accounts Section. The Establishment Section is headed by a Section Officer and it deals with the work relating to Conditions of Service of the Employees, Library, Stores, Furniture, Maintenance of Motor Vehicles, Stationery, Roneo, Inward, Dispatch Sections, etc. The Accounts Section functions under the supervision of the Assistant Registrar (Accounts) who is assisted by Accounts Officer and other staff, and deals with financial matters such as budget, salary, T.A., and other related matters.

(iii) JUDICIAL WING:

For the sake of convenience, the Bench of the Hon'ble Lokayukta is identified as B-1 and that of the Hon'ble Upa-Lokayukta as B-2. The Complaints Section receives the complaints, scrutinizes the same and taken on file after placing them before the Hon'ble Lokayukta and registers as per the orders. This Section is headed by the Assistant Registrar who is assisted by a

Section Officer and two other staff members. After registration of complaints, the complaints are taken up by the staff of the B-1 Section and B-2 Section respectively headed by the Section Officers with supporting staff. Besides, the Senior Stenographers would assist in taking down dictation of the orders on Bench of the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta. This apart, there is usual process sections separately for B-1 and B-2 sections so as to dispatch the process and final orders without giving scope of any delay with the support of dispatching Assistant.

(iv) **LEGAL WING:**

Legal Wing consists of Sri D. Isaac Prabhakar, Director (Legal), (Retd. District Judge) and Smt.S.Praveena, Deputy Director (Legal) from 09.04.2008 to 06.09.2010 and Sri M.R.S.Appa Rao, Deputy Registrar placed in additional charge of the post of Deputy Director (Legal). Both assist the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta respectively, in all legal matters such as processing the reports received and presenting them before the Bench and render assistance to the complainants in conducting the proceedings. Even if a complainant is not having the legal assistance, that deficiency is filled up by the Legal Wing. The Director (Legal) and the Deputy Director (Legal) also perform the duties of Presenting Officers in the Courts and would assist in conducting final investigations by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta by way of submitting written comments and written briefs during the preliminary verification stage and draft statement of facts and allegations when it reaches the investigation stage.

(v) **INVESTIGATION WING:**

The Director (Investigation), who is of the rank of Special Inspector General of Police, is heading this wing with the assistance of (4) Deputy Directors, (5) Investigating Officers and (13) Police Constables. Sri. C.Ratna

Reddy, I.P.S., (Retd) appointed as Director (Investigation) from 03.09.2009 to 03.06.2010. Sri P.Dayakar Reddy continued as Director (Investigation) while holding the post as Registrar from 04.06.2010 to 11.08.2010 and Sri K.Narasimha Reddy, IPS (Retd.,) appointed as Director (Investigation) and assumed charge on 12.08.2010. This Agency probes into such of the complaints that are referred to it, by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta and after collecting the necessary material by conducting discreet enquiries, submit a report which is of immense help in determining as to whether it is a fit case to investigate into the allegations levelled in the complaints or otherwise. This agency maintains the confidentiality and secrecy of information during the discreet enquiry and conducts the probe impartially.

ACCOMMODATION

The Institution of Lokayukta is presently accommodated in the Government Building bearing Door No.5-9-49, Basheerbagh, Hyderabad. The building consists of two parts. Nearly half of the built up area consists of heritage structure and the remaining is subsequently constructed. In the heritage building, Court Hall & Chambers of the Hon'ble Upa-Lokayukta and also staff rooms are located. Further, in subsequently constructed building Court Hall & Chambers of the Hon'ble Lokayukta, Bench Sections, Legal Section, Complaints Section, Establishment & Accounts Sections, Chambers of the Director (Investigation) and three rooms for Investigation Wing are located.

VACATIONS AND HOLIDAYS

During the year 2010, 22 holidays (excluding Sundays and Second Saturdays) and 16 Optional Holidays were declared and observed as Holidays besides Sankranti Vacation from 04.01.2010 to 12.01.2010 (7) working days, Summer Vacation from 03.05.2010 to 28.05.2010 (22) days and Dasara Vacation from 11.10.2010 to 14.10.2010 (4) working days.

DESTRUCTION OF OLD RECORDS

The records ripe for destruction of the cases disposed of till the year 2002 have been identified and the work for subsequent years is under progress.

BUDGET PROVISION

For the financial year 2009-10 the budget provision for this Institution under various Heads of Account was Rs.3,78,91,000/-. While the total expenditure incurred during the year was Rs.4,08,89,000/- excluding the expenditure booked through book adjustment by the Accountant General, Andhra Pradesh, Hyderabad, from time to time towards Railway Warrants.

A sum of Rs.4,70,12,000/- has been provided for the year 2010-11. Out of the said Budget provision, a total sum of Rs.3,98,80,324/- was spent leaving a balance of Rs.71,31,676/- by the end of December, 2010.

S.No.	Head of Account	Amount
1	010 – Salaries	3,73,69,267
	020 - Wages	
	110 - Domestic Travel Expenses	
	111 - Travelling Allowance	3,93,797
	112 -Bus Warrants	15,864
	130 - Office Expenses: UTILITY PAYMENTS:	
(a)	131 – Service Postage & Telegram and Telephone charges	3,73,939
(b)	132 - Other Office Expenses	7,90,204
(c)	133 - Water Charges and Electricity Charges	2,72,552
	200 - Other Administrative Expenses	2,500
	240 - Petrol, Oil and Lubricants	5,67,266
	270 - Minor Works	--
	272 – Maintenance	--
	280 - Professional Service:	--
	281 - Pleaders fee	25,000
	284 - Other Payments	--
	310 - Grants-in-Aid	--
	311 - Grants-in-Aid towards salaries	--
	312 - Obsequies charges, Grants in Aid towards interim relief	--
	410 - Secret Service Expenditure	--
	500 - Other Charges	
	503 - Other Expenditure	
	510 - Motor Vehicles	69,935
		3,98,80,324

INSTITUTION OF LOKAYUKTA OF ANDHRA PRADESH
HYDERABAD

Sl. No.	Particulars	Amount Rs.
1	Total amount received towards complaint fee for the year - 2010	1,19,641.00
2	Last year balance B/f. (as on 31-12-2009)	46,555.00
3	Amount of complaint fee remitted to State Funds	1,01,400.00
4	Amount of complaint fee returned to the Parties	7,512.00
5	Amount of complaint fee pending as on 31.12.2010	57,284.00

ANNEXURE - A

**BRIEF NOTE ON CERTAIN IMPORTANT
CASES DISPOSED OF BY
HON'BLE LOKAYUKTA**

COMPLAINT No.452/2009/B1

VIZIANAGARAM DISTRICT

Sri Pinninti Bhaskara Rao of Parvathipuram Town, Vizianagaram District has filed this complaint requesting to direct 1) the Commissioner, Parvathipuram Municipality, Parvathipuram, Vizianagaram District; 2) the Commissioner & Director of Municipal Administration, A.P., Hyderabad and 3) the District Audit Officer, State Audit, Vizianagaram to pay his retiral benefits.

On verification, it is found that he worked as Bill Collector in Parvathipuram Municipality, Vizianagaram District and retired on superannuation on 30.6.2008. He is eligible for retiral benefits i.e., 1) Superannuation Pension and Gratuity; 2) Commutation of Pension; 3) FBF & GIS amounts; 4) Pay Revision amount; and 5) Encashment of Earned Leave. Though he approached the Public servants several times requesting to settle the above retiral benefits, there was no response.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Commissioner, Parvathipuram Municipality, Parvathipuram, Vizianagaram District, who on persuasion, appeared in person and submitted a report dt.8.9.2009 stating that the arrears of pension amounting to Rs.81,270/- was paid by way of cheque dt.21.8.2009 and the municipality has to pay the leave encashment, which they could not pay for want of funds and requested time to pay the same. As regards the gratuity amount and Commutation value of pension, the Commissioner stated that the grant was received from the Government, but the same was not honoured for want of date on the cheque. He further stated that soon after receipt of amount from the Government, the gratuity amount and commuted value of pension would be paid to the complainant.

On persuasion by this Institution, a report dt.2.11.2009 is submitted by the Secretary to Government, MA&UD.Dept., stating that a fresh cheque for Rs.2,35,000/- dt.26.10.2009 was sent to the Municipal Commissioner, Parvathipuram, with a direction to take necessary action for payment of pensionary benefits to the retired municipal employees.

Thereafter, on being pursued, the Commissioner, Parvathipuram Municipality has submitted a report dt.17.12.2009 stating that the gratuity amount of Rs.1,88,760/- was paid to the complainant by way of a cheque dt.7.12.2009, but he did not specify whether any further amounts are payable or not.

On calling for further report, the Commissioner, Parvathipuram Municipality appeared and submitted a report dt.28.9.2010 stating that the amounts payable under Provident Fund, Pension arrears, Gratuity, Commutation amount as well as Leave encashment have already been paid, however, it is stated that FBF and GIS amounts are to be paid. On being directed for settlement of the remaining retiral benefits, the Commissioner, Parvathipuram Municipality, Vizianagaram District submitted a report dt.23.10.2010 stating that all the amounts that are due and payable to the complainant are paid. The complainant also submitted a representation dt.21.10.2010, confirming the same.

Due to the passing of appropriate orders against the public servant by the Hon'ble Lokayukta from time to time, the grievance of the complainant which was pending from 2008 was redressed. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT NO.2024/2010/B1

HYDERABAD DISTRICT

The Hon'ble Lokayukta has taken up this complaint Suo-Motu, on the basis of a press report published in Eenadu Telugu Daily on 02.11.2010 against the Board of Intermediate Education regarding the mistakes crept in revaluation of answer sheets. The main allegations are that some of the unqualified lecturers have also participated in the valuation, some of the lecturers have not valued papers properly and some of the marks are not counted due to the negligence on the part of the lecturers who valued the papers.

Basing on the above, the Hon'ble Lokayukta called for report from the Secretary, Board of Intermediate Education, who in turn submitted a report specifying the errors that are found during the process of valuation and that instructions were issued by the Board of Intermediate Education to the persons involved in spot valuation work for effective valuation. He also stated in the report that the mistakes have been committed by some of the examiners due to their erroneous valuation and the erring examiners are identified and imposed penalties.

On that the Hon'ble Lokayukta observed that there may be many students who cannot afford even to pay the necessary fee for revaluation or recounting of the answer scripts resulting in losing their valuable one year because of the mistakes committed by the valuers.

While closing the complaint, the Hon'ble Lokayukta directed the Secretary, Board of Intermediate Education that necessary care and caution should be taken and such mistakes should not occur in the valuation of the answer scripts, apart from considering the issue of waiver of fee for revaluation of the students affected.

COMPLAINT NO.863/2008/B1

RANGA REDDY DISTRICT

The Hon'ble Lokayukta has taken up this complaint suo motu based on the press report published in Eenadu Telugu Daily dated 11-9-2008 with regard to the assignment of vacant land Ac.5.12 gts. to the legal heirs of a political sufferer, though they are not entitled for allotment of any land.

After registering the case, the Hon'ble Lokayukta called for reports from the Principal Secretary to Government, Revenue Department as well as from the Joint Collector, who accordingly submitted their reports.

On perusal of the said reports, the Hon'ble Lokayukta noticed the following irregularities:

Firstly, the Government had issued orders of assignment of the land to the freedom fighters in G.O.Ms.No.185, dt.11.03.1997, which is against to the granting of any relief to the sons/legal heirs of late Mohanlal. Secondly, the agricultural lands in the districts of Visakhapatnam, Hyderabad and Ranga Reddy cannot be assigned to the freedom fighters, as the land in the said districts are required for Government purpose. Even with reference to the other districts, assignment of land for agricultural purpose shall not be considered, unless no land is available in the native village of the freedom fighter. Lastly, the children and legal heirs of the freedom fighters are not eligible for allotment of house sites/land.

The Special Chief Secretary did not consider the above aspects and simply observed that huge loss was caused to the freedom fighter and therefore, the same has to be compensated and accordingly, allotted the land of Ac.5.12 gts. in Sy.No.205/1 of Narsingi village, while cancelling the orders of the Joint Collector.

Therefore, the Hon'ble Lokayukta observed that the order passed by the Government allotting Ac.10.00 gts. in Sy.No.205/1 of Narsingi Village in favour of the applicants' father was contrary to G.O.Ms.No.1122, Revenue, dated 29-9-1961 wherein prohibition was imposed for the assignment within 10 miles of the belt area of Hyderabad.

During the course of preliminary enquiry, it also came to the notice of the Hon'ble Lokayukta that the representations are made by somebody in the name of legal heirs of the freedom fighter and also a question arises whether the two sons of Mohanlal had made any application or representation to the Government for allotment of land, in question.

Considering all the above aspects, the Hon'ble Lokayukta directed the Government to reconsider the matter afresh in view of the fact that earlier decision taken was on incorrect facts as well as against the rules framed for allotment of land to freedom fighter.

The Hon'ble Lokayukta also directed the Principal Secretary to Government, Revenue Department, to place the matter before the concerned for reconsideration of the matter in the light of the facts recorded as well as the observations made by this Institution.

With the above observation and directions, this complaint was closed. There is no information as to the action taken by the Government.

COMPLAINT NO.445/2007/B1

WARANGAL DISTRICT

This complaint is filed by the one Sri M. Satyanarayana, R/o Gandhi Nagar, Hyderabad, A.P., against the District Collector, Warangal and Mandal Revenue Officer, Ghanpur Mandal, Warangal District alleging that the Revenue Authorities, without conducting proper enquiry in respect of age of Sri Goli Gowri Shankar, S/o. Ramalingam, got the Freedom Fighter Pension sanctioned to him. Hence, he requested this Institution to conduct enquiry and to take necessary action against the Revenue Officials for sanction of Freedom Fighter Pension, apart from ordering cancellation of Freedom Fighter Pension sanctioned to Sri Goli Gowri Shankar.

On verification, it is found that basing on the age proof i.e., Voters list of 1988 produced by Sri Goli Gowri Shankar, his age was shown as 58 years. In fact, on verification of mother roll of the Voters list of 1988, it is noticed that his age was noted as 48 years and not 58 years as on 1-1-1988. If the mother roll is taken into consideration, the freedom Fighter – Sri Goli Gowri Shankar was aged 7 years only in the year 1947 i.e., at the time of Freedom Movement.

After registering the complaint, the Hon'ble Lokayukta called for a report from the District Collector, Warangal. Accordingly, the District Collector, Warangal got enquired into the matter and submitted a report, stating that he recommended for cancellation of Freedom Fighter Pension sanctioned to Sri Goli Gowri Shankar, since he was seven (7) years old in 1947 i.e. at the time of Freedom Movement.

Considering the said report, the Hon'ble Lokayukta directed the Principal Secretary to Government, Revenue (FF-III) Department to take immediate action not only for cancellation of Freedom Fighters Pension, but

also for taking consequential action for recovery of the amount already paid as well as for prosecuting the individual.

In compliance, the Principal Secretary to Government, Revenue (FF-III) Department submitted a report stating that the Government of India was requested to cancel the Freedom Fighters Pension in respect of Sri Goli Gowri Shankar.

On considering the above report, the Hon'ble Lokayukta directed the Principal Secretary to Government, Revenue (FF-III) Department to take necessary steps for keeping the payment of Pension of Sri Goli Gowri Shankar in abeyance and pursue the matter with the Central Government. The Hon'ble Lokayukta also issued orders to the Branch Manager for stoppage of payment till final decision is taken by the Central Government on the recommendations made by the Government of Andhra Pradesh.

On considering the orders of this Institutions and considering the recommendations made by the Principal Secretary to Government, Revenue (FF-III) Department, Andhra Pradesh, Hyderabad, the Government of India, Ministry of Home Affairs has taken a decision as follows :-

- a) to cancel the pension wrongly sanctioned to Sri Goli Gowri Shankar in its order dated 12.03.2010 with immediate effect;
- b) to direct the Principal Secretary to Government, Revenue (FF-III) Department, Government of A.P. to take criminal action, as per law against all the concerned in the matter; and
- c) to take action to recover the amounts already drawn by Sri Goli Gowri Shankar.

The Branch Manager, State Bank of Hyderabad, Chowrasta, Hanamkonda is also directed to intimate the amount already paid to Sri Goli Gowri Shankar.

Due to the intervention of this Institution, the District Collector, the State Government and the Central Government have taken appropriate steps for cancellation of Freedom Fighter Pension to Sri Goli Gowri Shankar, apart from ordering criminal action against all the erring officials in this episode.

COMPLAINT NO.608/2010/B1

GUNTUR DISTRICT

Sri M.Krishna Reddy of Narasaraopeta, Guntur District has filed this complaint requesting this Institution to direct the concerned for payment of remaining commutation of pension amount.

On verification, it is found that he retired on superannuation on 31.12.2006 while working in Machilipatnam Municipality, Krishna District and he is entitled to the remaining commutation value pension amount of Rs.3,22,961/- to him in terms of the G.O.Ms.No.300, M.A.&UD(G1) Dept., dated 2-5-2009.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Commissioner & Director of Municipal Administration, A.P., Hyderabad. On persuasion, the Commissioner & Director of Municipal Administration has submitted a report dt.07.07.2010 stating that sanction orders have been issued in favour of the Commissioner, Narasaraopeta Municipality to draw and pay the commuted value of pension.

On being directed, the District Audit Officer issued necessary proceedings to the Deputy Director, District Treasury Office, Guntur to arrange for payment. The complainant also made a representation stating that he was paid the remaining commuted value pension amount of Rs.3,22,961/- after three years of his retirement.

Due to the intervention of this Institution, balance commutation amount, which is pending for more than three years, was paid to the retired employee of Municipality. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT NO.1049/2010/B1VISAKHAPATNAM DISTRICT

Smt.N.Kumari, C/o.K.Kameswara Rao, Retired Hindi Teacher, Visakhapatnam District has filed this complaint against 1) the Director of School Education, A.P., Hyderabad and 2) the District Educational Officer, Visakhapatnam requesting this Institution to direct the Public Servants for arranging early payment of exgratia of Rs.1,00,000/- as her husband died in harness.

On verification, it is found that her husband Sri K.Nageswara Rao, School Assistant, Govt.High School, Narsipatnam, had met with an accident on 07.12.2007 while on duty and died on 17.12.2007 while undergoing treatment at Seven Hills Hospital, Visakhapatnam. It further disclosed that the complainant is entitled to ex gratia of Rs.1,00,000/- as per G.O.Ms.No.248, Finance (Admn.II) Department, dated 12-10-2007 as her husband died in harness. Though she made several representations, the public servant did not respond and paid the amount to which she is entitled.

After registering the complaint, the Hon'ble Lokayukta called for a report from the PS-2 who accordingly submitted a report dated 06.07.2010 stating that proposals have been submitted to the Commissioner & Director of School Education on 06.07.2010 for sanctioning of ex gratia of Rs.1,00,000/- to the complainant and awaiting for orders. The said report discloses that the complainant is entitled to ex gratia of Rs.1,00,000/- as per G.O.Ms.No.248, Finance (Admn.II) Department, dated 12-10-2007 as her husband died in harness.

Thereupon, on being called for, the Commissioner & Director of School Education, A.P., Hyderabad, has submitted a report dated 19.08.2010 stating that sanction has been accorded for payment of Rs.1,00,000/- to the

legal heirs of the deceased employee, vide proceedings dt.19.08.2010, and directed the PS-2 to draw and disburse the said amount to the legal heirs.

On being directed, the PS-2 has submitted a report dt.20.09.2010 stating that the Head Master, Govt.High School, Narsipatnam informed through his letter dt.16.09.2010 that an amount of Rs.1,00,000/- was drawn and paid to the complainant as ex gratia by way of a Demand Draft.

Due to the intervention of this Institution, the authorities responded and paid ex gratia amount to the complainant which has to be paid in the year 2008 itself. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT NO.1669/2010/B1VISAKHAPATNAM DISTRICT

Sri Maddu Venkata Satyanarayana, S/o. Late Yerukunaidu, Rolugunta Village and Mandal, Visakhapatnam District has filed this complaint against 1) the Principal Secretary to Government, PR&RD.Dept., A.P.Secretariat, Hyderabad; 2) the Superintending Engineer, Rural Water Supply & Sanitation Circle, Visakhapatnam, Visakhapatnam District; 3) the Executive Engineer, RWS&SC., Visakhapatnam; 4) The Divisional Engineer, RWS&SC., Narsipatnam, Visakhapatnam District; and 5) the Assistant Engineer, RWS&SC., Narsipatnam Village & Mandal, Visakhapatnam District requesting this Institution to direct the Public Servants to take necessary steps for sanction of the balance amount of Rs.2,40,807/- out of the estimated bill amount of Rs.3,44,026/- which is due for the work done by his late father under P.W.S.Scheme.

On verification, it is found that the Government issued tenders inviting contractors to participate for providing P.W.S.Scheme in Natavaram Mandal (3 works) in RWS&S Sub Division, Narsipatnam, with an estimated cost of the contract at Rs.33.50 Lakhs and entrusted the said work to his father Sri M.Yeruku Naidu, vide Agreement No.13/2008-09 dt.14.05.2008, who in turn deposited Rs.89,400/- as Bid Security and Performance Security deposit. He commenced and completed 85% of work with regard to item No.1, 20% of work with regard to item No.2 and 40% of work with regard to Item No.3. The Public Servants have released and paid the amounts periodically for the 60% work done towards Item No.1 and for the 20% work towards Item No.2. Meanwhile, his father died on 14.01.2009. Thereafter, PS-2 terminated the agreement entered into with his father vide Memo dt.14.10.2009. His father was eligible to receive amount for the remaining 25% of work for Item No.1 and 20% of work for Item No.3. The PS-3, who recorded the work done by his father in respect of Item No.3, has estimated the bills for an amount of Rs.3,44,026/- and out of which, prepared the bill for Rs.1,03,219/-. The PS-3

sanctioned the said amount and issued Cheque to the complainant being the legal heir of his father. When he enquired about the bill for remaining amount of Rs.2,40,807/- the PSs.3 to 5 are making him to run from pillar to post evading to pay the said amount.

After registering the complaint, the Hon'ble Lokayukta directed the PS-2 to get the matter enquired into and submit report. On persuasion, the Superintending Engineer, RWS&S Circle, Visakhapatnam submitted report dt.08.11.2010 stating that since the original contractor Sri M.Yeruku Naidu, who is the father of the complainant died, the amounts due to him were paid to the complainant and discharge certificates were also recorded in the concerned M.Books.

Due to the intervention of this Institution only, the amount that was due for the work done by his deceased father was paid to the complainant. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT NO.394/2009/B1

ADILABAD DISTRICT

Smt.R.Devamma, W/o.Late Sri R.Yesuratnam of Shadnagar, Adilabad has filed this complaint against 1) the Secretary to Government, Medical & Health Services, A.P., Hyderabad 2) the Director, Medical & Health Services, A.P., Hyderabad, 3) the Regional Director, Medical & Health Services, A.P., Hyderabad and 4) the District Medical & Health Officer, Adilabad, requesting to instruct the above for release of terminal benefits of her husband.

On verification, it is found that the husband of the complainant retired on superannuation on 31.12.1995 while working as Senior Assistant in the Office of the Medical Officer, Primary Health Centre, Soan, Nirmal, Adilabad District and expired on 12.12.2000. In spite of repeated representations made by her husband during his lifetime and after his death, the representations made by the complainant were not considered (1) for regularizing the leave period of her husband as extraordinary leave on Medical Certificate from 20.6.1987 to 11.6.1993 and to permit the said leave period for the purpose of increments under FR 26 (b) (ii); and (2) for fixing the pay of her husband in Revised Scales of Pay, 1986 and 1992 and also to draw and disburse the arrears to her.

After registering the complaint, the Hon'ble Lokayukta called for a report from the PS-4 i.e., the District Medical & Health Officer, Adilabad, who in turn, submitted a report dt.17.6.2009 stating that, as the complainant's husband was on long unauthorized leave for about six years, proposals were sent to Government for regularization of the said leave period and the matter is pending with the Government.

Thereupon, on being directed by the Hon'ble Lokayukta, the Deputy Secretary to Government, Health, Medical & Family Welfare Department has

submitted a report stating that as the absence period exceeds five years, it requires orders of the Government.

On considering the above report, the Hon'ble Lokayukta directed the Government to issue suitable orders. In response to the said orders the Government, at last, considered the absence period in respect of late R.Yesuratnam and proceedings were issued in G.O.Ms.No.268 dt.30.11.2009 granting extraordinary leave on medical grounds from 20.6.1987 to 11.6.1993.

Thereafter, on being directed by the Hon'ble Lokayukta, the District Medical & Health Officer, Adilabad submitted proposals to the Accountant General for sanction of the revised pension to the complainant's husband late R.Yesuratnam and in turn the Accountant-General, A.P., Hyderabad had issued authorization for sanction of revised pension as well as gratuity amount payable in respect of husband of the complainant.

Thereupon, on being directed by the Hon'ble Lokayukta, the Sub Treasury Officer, Adilabad has submitted a report dt.9.7.2010 stating that the complainant's account was credited with an amount of Rs.36,450/- and another amount of Rs.3,25,624/- totaling to Rs.3,62,074/-, on 25.6.2010.

Due to intervention of this Institution by passing appropriate orders from time to time, the leave period of the complainant's late husband which was pending for more than a decade, was regularized and the complainant was sanctioned and paid the revised pension and gratuity of her late husband.

As the grievance of the complainant was redressed fully, this complaint was closed.

COMPLAINT NO.1198/2008/B1

ANANTAPUR DISTRICT

Sri S.Krishnudu, Retired Health Inspector of Anantapur has filed this complaint against 1) The Regional Director of Medical & Health Services, Kadapa, 2) The District Medical & Health Officer, Kadapa, 3) the Director of Health, A.P., Hyderabad and 4) The Principal Secretary to Government, Health, Medical & Family Welfare Department, A.P.Secretariat, Hyderabad requesting to direct the above public servants for release of terminal benefits.

On verification, it is found that the complainant applied for voluntary retirement w.e.f. 31-12-1985. In spite of making several representations, the above public servants failed to finalize the payment of pensionary benefits.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Director of Health, A.P., Hyderabad, who in turn has submitted a report stating that the absence period of the complainant was regularized by proceedings dated 23.2.2009.

Since the Service Register is not traced for settlement of dues, the Hon'ble Lokayukta passed orders directing the Regional Director, Medical & Health Services, Kadapa to reconstruct the duplicate Service Register with the required information available in the Office of the District Medical & Health Officer, Kadapa and to take appropriate steps for releasing all retiral benefits, for which the DM & HO, Kadapa informed through his report dated 26.8.2009 that the pension proposals of the complainant have been forwarded to the Accountant General's Office for issuance of authorization for payment of terminal benefits, to which the complainant is entitled.

On being directed by the Hon'ble Lokayukta, finally the Medical Officer, Primary Health Centre, Mydukur, Y.S.R. Kadapa District had submitted a report dated 18.10.2010 stating that the complainant was paid

Family Benefit fund as well as Group Insurance Scheme (GIS) amount, duly enclosing the letter of the complainant evidencing that fact.

Due to the intervention of the Hon'ble Lokayukta by passing appropriate orders from time to time, the grievance of the complainant, which was pending for more than two decades, was redressed by the concerned authorities.

As the complainant was paid all his terminal benefits i.e., (1) Pension, (2) Gratuity, (3) Family Benefit Fund and (4) Group Insurance Scheme amounts and as his grievance was redressed fully, this complaint was closed.

COMPLAINT NO.580/2008/B1

CHITTOOR DISTRICT

Smt.Shaik Halimabee, W/o.Shaik Kareem Saheb, Resident of Chandramakulapalli Village & Post, Punganoor Mandal, Chittoor District has filed this complaint requesting to take action against the authorities for not filing necessary applicatioin for registration of the land by M/s. Southern Continental Contractors Ltd.,

On verification, it revealed that the complainant was a member of scheme formulated by M/s. Southern Continental Contractors Ltd., She entered into an agreement with the said firm for purchase of Plot bearing No.52, in Southern Paradise Phase-III Venture, admeasuring 200 Sq.yards in Survey No.725/31 of Samshabad Village. She paid an amount of Rs.36,500/- by way of installments to the Company and Rs.4,63,500/- to the learned Advocate Commissioner as per the directions of the Hon'ble Company Court. The Advocate Commissioner refused to register the plot as the public servant has not established by filing appropriate Application to the effect that the lands in Survey No. 725/2, 725/30 and 725/31 are not assigned lands.

The complainants in Complaint Nos. 679/2008/B1, 680/2008/B1 & 581/2008/B1 also approached this Institution for similar reliefs claimed in this complaint.

After registering the above complaints, the Hon'ble Lokayukta called for a report from the Chief Commissioner of Land Administration, A.P., Hyderabad, who in turn has submitted a report enclosing the opinion obtained from the learned Advocate General. On perusal of the said report and opinion, the Hon'ble Lokayukta directed the public servant to take appropriate steps in accordance with law. In response to it, the Tahsildar, Samshabad Mandal has submitted a report dated 8-7-2010 stating that necessary documents were

submitted and the sale deeds were registered in favour of the complainants referred to above in respect of Plot Nos.52 and 175.

Thus on the instructions of the Hon'ble Lokayukta only, the long pending grievances of the complainants are redressed.

As the grievances of the complainants were redressed, the above referred three complaints were closed by passing a common order.

COMPLAINT NO.370/2009/B1

EAST GODAVARI DISTRICT

Sri Bachu Suryachakra Venkat Rao, Retired Municipal Manager, Samalkot, East Godavari District has filed this complaint requesting this Institution to direct the public servant (1) to record the details in the Pension Payment Order; (2) to disburse full payment of pension; (3) to pay the commutation value of pension; and (4) to pay the outstanding monthly pension amount.

On verification, it is found that while working as Manager, Category-3 in Amudalavalasa Municipality, Srikakulam, the complainant retired on superannuation on 31.5.2008. Though he was sanctioned commutation pension amount of Rs.4,52,500/-, but paid only Rs.65,000/- in violation of the norms and the remaining amount was not paid. He was also not paid monthly pension from October, 2008 to March, 2009, i.e., for six months.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Commissioner & Director of Municipal Administration, A.P., Hyderabad, who in turn has submitted a report dt.30.5.2009 stating that it is the responsibility of the respective municipalities for payment of the pensionary benefits from their General Funds. However, in the same report he stated that the Government is providing budgetary assistance to the Municipalities towards pensions and for the year 2008-2009, the 1st quarter amount was also released, while the remaining three quarters amounts are being released in three quarters in Andhra and Rayalaseema Regions.

On being directed by the Hon'ble Lokayukta, the Secretary to Government, MA & UD Dept., has submitted a report dt.24.7.2009 stating that orders were issued in G.O.Ms.No.258, dated 20.3.2009 releasing the pension grant for the 2nd, 3rd and 4th quarters for the year 2008-2009 and that Samalkot Municipality was allocated an amount of Rs.24.34 Lakhs.

On being directed by the Hon'ble Lokayukta, the Commissioner, Samalkot Municipality has submitted a report dated 22.12.2009 stating that an amount of Rs.3,87,500/- was paid towards commutation of pension to the complainant through a cheque dated 17.12.2009 under due acknowledgement.

On that the complainant also made a representation stating that there is delay of 1 year 3 months 15 days in payment of balance commuted value of pension and as such he is entitled for interest at 5% which comes to Rs.35,000/-.

On considering the above, the Hon'ble Lokayukta directed the Commissioner, Samalkot Municipality to consider the claim of the complainant in terms of the judgment of the Hon'ble High Court in W.P.No.27985/2005 wherein the Hon'ble High Court upheld the order of the A.P.Administrative Tribunal and see that the amount of interest to which the complainant is entitled be paid.

On persuasion made by the Hon'ble Lokayukta, finally the Commissioner, Samalkot Municipality has submitted a report dt.27.10.2010 stating that the complainant was paid interest on commuted value of pension as well as on gratuity, amounting to Rs.42,350/-.

Thus on the intervention of the Hon'ble Lokayukta, the retiral benefits of the complainant which were pending from 2008 were paid and he was also awarded interest on belated payment of commuted value of pension as well as gratuity. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT NO.233/2008/B1

EAST GODAVARI DISTRICT

Mr.P.Victor Veda Raju of Rajahmundry, East Godavari District has filed this complaint praying this Institution to direct the authorities concerned for payment of his gratuity and Group Insurance Scheme amount.

On verification, it is found that he retired from service on 30.6.2004 on superannuation while working as Municipal Commissioner Grade-II in the Municipal Administration Department. While working in the Town Planning Department, he was sanctioned certain amounts towards Motor Cycle Advance, House Building Advance and House Repairs Advance. Though he has submitted the recovery particulars to the Office of Director of Town & Country Planning, no action was taken on the same. The Group Insurance Scheme amount recovered from his salary from 1984 onwards was also not refunded to him.

After registering the complaint, the Hon'ble Lokayukta called a report from the Commissioner & Director of Municipal Administration, A.P., Hyderabad. Pursuant to the same, he submitted a report dt.24.4.2008 stating that the Director of Town & Country Planning, Hyderabad was requested to finalize and settle the loan accounts of the complainant in consultation with the Accountant General, A.P., Hyderabad and intimate the actual due from the individual for release of withheld gratuity.

On constant persuasion by passing appropriate orders by the Hon'ble Lokayukta, the Commissioner & Director of Municipal Administration, A.P., Hyderabad finally submitted a report dt.22.9.2009 stating that all the loans sanctioned to the complainant have been recovered and remitted to the Government and no amount is due and payable by him to the Government. The Commissioner & Director of Municipal Administration also reported that the Accountant General, A.P., Hyderabad was also addressed a letter to issue

authorization for payment of the withheld amount, which was ordered while issuing authorization for payment of terminal benefits to the complainant.

On being directed, the Accountant General has submitted a report pointing out some discrepancy regarding the interest on loans sanctioned to be recovered and the amounts to be refunded to the complainant. He further stated that the Commissioner & Director of Municipal Administration, A.P., Hyderabad has to issue a certificate of compliance of formalities that are stipulated while granting loans to the complainant.

On that the Hon'ble Lokayukta directed the Commissioner & Director of Municipal Administration, A.P., Hyderabad to submit a report, as to whether the complainant has complied with the stipulations imposed at the time of sanctioning of above three loans and if so, communicate a certificate to that effect to the Accountant General's Office, so as to enable them to modify their earlier orders, whereby, they imposed penal interest on the complainant on the premise of not complying with the conditions laid down in the order of sanctioning loan.

On persuasion, finally the Commissioner & Director of Municipal Administration has submitted a report stating that pursuant to the orders of the Hon'ble Lokayukta necessary clarification was sent to the Accountant General and basing on the authorization issued by the A.G's Office, cheques were issued for Rs.1,476/- and Rs.9,000/- due to be refunded to the complainant towards refund of excess amount collected from him.

Thus on the intervention of the Hon'ble Lokayukta by passing appropriate orders from time to time, the inaction which was pending since 2004 was rectified. As the grievance of the complainant was redressed, the complaint was closed.

COMPLAINT NOs.295/2008 & 885/2008/B1

GUNTUR DISTRICT

Smt.Yerramsetti Kamalamma, Retired PHC Worker of Repalle, Guntur district has filed this complaint praying to direct the public servant to pay the terminal benefits.

On verification, it is found that she retired from service on 30.6.2007 while working in Repalle Municipality, Guntur District. She was paid only part of her terminal benefits sanctioned i.e., Pension and part of Gratuity, but she was not paid the remaining Gratuity amount, Commutation of Pension amount, Encashment of Earned Leave, D.A.Arrears, Linked LIC. etc.,

Another complaint i.e., Complaint No.885/2008 was made by Smt.Tupaka Nagamma for the self-same reliefs.

After registering the above complaints, the Hon'ble Lokayukta called for a report from the Commissioner, Repalle Municipality, Repalle, Guntur District. On 26.11.2008, the Incharge Municipal Commissioner, Repalle Municipality appeared in person and explained regarding the bad financial position of the Municipality. On that the Hon'ble Lokayukta directed him to file a statement as to the receipts and expenditure including the grants received from the Government and the outstanding taxes that are due and collectable. In response to it, the Commissioner, Repalle Municipality submitted a report dated 12-1-2009 admitting the receipt of pension grant from the Commissioner & Director of Municipal Administration, A.P., Hyderabad by cheque to a tune of RS.4.68 Lakhs.

Since the said report did not indicate as to the payment of commuted value of pension and G.I.S. amount due to the complainant, the Hon'ble Lokayukta directed the Commissioner, Repalle Municipality to see that the arrears of property tax are collected and the terminal benefits are paid to the

complainant. In response to it, the Commissioner submitted another report dt.13.2.2009 stating that RS.4.68 Lakhs of pension grant was released for the 1st quarter of 2008-09 and the grant for the remaining three quarters is yet to be released and from out of the amount released for 1st quarter, the amount payable to the complainant was paid partly and the balance amount would be paid on receipt of the remaining grant.

On being directed by the Hon'ble Lokayukta, the Principal Secretary to Government, MA&UD Dept., A.P., Hyderabad, has submitted a report dated 27-6-2009 stating that the pension grant of the Repalle Municipality for the balance three quarters was released through proceedings dated 20.3.2009 and will be sent to Repalle Municipality.

On being directed, finally the Commissioner, Repalle Municipality has submitted a report dt.16.4.2010, stating that all the retiral benefits payable to the complainants were paid duly enclosing a statement showing the details of payments made on various dates.

Thus on passing appropriate orders by the Hon'ble Lokayukta from time to time, the grievances of the above complainants were redressed. Since the grievances of the complainants were redressed, the complaints were closed by passing a common order.

COMPLAINT NO.896/2007/B1

KRISHNA DISTRICT

Smt.Vallabhaneni Nagamani, W/o.Buchibabu, China Ogirala Post, Vuyyuru Mandal, Krishna District has filed this complaint requesting to direct the public servant to pay the terminal benefits of her late husband, at an early date.

On verification, it revealed that her husband while working as Executive Officer in Meduru Gram Panchayat of Panchayati Raj Department, Pamidimukkala Mandal, Krishna District, went on Medical Leave on Doctor's advice from 15.12.1997 to 30.6.2003 and later died on 25.2.2007. Though she made a claim for payment of the retiral benefits of her husband i.e., (1) Pension, (2) Gratuity and (3) Group Insurance, there was no response from the public servants.

After registering the complaint, the Hon'ble Lokayukta called for a report from the District Panchayat Officer, Krishna District, Machilipatnam, as to why the claim of the complainant was not complied with. In response to it, on 4.6.2008, the Divisional Panchayat Officer appeared and represented that the District Panchayat Officer was on leave and that he is the concerned Officer for taking steps for payment of family pension to the complainant. He further stated that proposals have already been sent on 9.4.2008 and the matter is pending before the Audit Office, Local Fund, Machilipatnam.

On considering the said report, the Hon'ble Lokayukta directed the Divisional Panchayat Officer to pursue the said Audit authorities and see that the family pension is paid expeditiously to the complainant and submit compliance report. Thereafter, the Divisional Panchayat Officer has submitted another report dt.1.7.2008 stating that the Pension proposals of complainant's husband have been sent to Accountant General's Office through letter

dt.1.7.2008, as the District Audit Officer has returned the pension proposals stating that Local Fund Audit has no right to authorize the pension proposals.

On being directed, he submitted further report dated 11.9.2008 stating that he has addressed a letter to the District Panchayat Officer for obtaining necessary orders from the Government for granting leave exceeding five years in view of exceptional circumstances.

On being directed, the Commissioner, Panchayat Raj & Rural Employment Department has submitted report dated 23.5.2009 stating that Government had issued orders in G.O.Rt.No.766 dated 4.5.2009 regularizing the leave period and the Commissioner, PR&RE., was requested to make necessary entries in the Service Register of the individual and to take necessary steps.

Thereupon, on being directed, the Accountant General's Office has submitted a report dated 14.9.2009 stating that authorization for the payment of family pension of the deceased Government servant Sri V.Butchi Babu was issued vide proceedings dated 7.9.2009.

On being directed by the Hon'ble Lokayukta from time to time, finally the District Panchayat Officer, Krishna District has submitted a report dated 30.03.2010 stating that the complainant, who is wife of the deceased Retired Executive Officer, Meduru Gram Panchayat, was paid family pension, gratuity, leave salary, Family Benefit Fund and Group Insurance Scheme amounts.

Thus on the intervention of this Institution by passing appropriate orders directing the concerned officials from time to time, the family pension and the other retiral benefits payable to the complainants were paid. As the grievance of the complainant which was pending since 2007 was fully redressed, the complaint was closed.

COMPLAINT NO.308/2009/

KRISHNA DISTRICT

Sri P.Ramakoteswara Rao, Retired Head Master of Vijayawada, filed this complaint against 1) the Commissioner, Municipal Corporation, Vijayawada; 2) the District Educational Officer, Krishna District at Machilipatnam; and 3) the Principal Secretary to Government, Municipal Administration & Urban Development (N1) Department, A.P., Hyderabad, requesting to direct the above to reimburse the medical expenses incurred for his wife.

On verification, it is found that the wife of the complainant underwent surgery in Vijayawada and he made an application along with original bills for payment of Rs.21,475/- to the public servants, but no amount was paid.

After registering the complaint, the Hon'ble Lokayukta Lokayukta directed the Commissioner, Municipal Corporation, Vijayawada to submit a report for which the Commissioner, Municipal Corporation, Vijayawada has submitted a report dated 9.6.2009 stating that the claim of the complainant for medical reimbursement was forwarded to the Government for granting relaxation.

On being directed by the Hon'ble Lokayukta, finally the Secretary to Government, MA&UD Department has submitted a report dated 21-11-2009 stating that necessary orders were issued sanctioning the admissible medical reimbursement to an amount of Rs.18,427/- vide G.O.Rt.No.1557 dated 21.11.2009 directing the Commissioner, Municipal Corporation, Vijayawada to take necessary action. Thereupon, on persuasion, the Commissioner, Municipal Corporation, Vijayawada has submitted a final report dated 27.2.2010 stating that an amount of Rs.18,427/- which was sanctioned by the Government by its Order dated 21.11.2009 was paid to the complainant by way of a cheque dated 17.2.2010.

Thus on the intervention of this Institution, the payment of medical reimbursement to a retired Head Master, which is pending from 2008, was made. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT No.1154/2009/B1

KURNOOL DISTRICT

Sri Kanike Eeresh, S/o.K.Eeranna, R/o Yemmiganur, Kurnool District has filed this complaint requesting this Institution to direct the Commissioner, Yemmiganur Municipality, Kurnool District for sanction of Disability Pension.

On verification, it is found that the complainant belongs to Backward Class Community and is a Physically Handicapped person with 65% disability. It is also disclosed that in spite of making several representations, the public servant is not responding for sanction of Disability pension.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Commissioner, Yemmiganur Municipality, Kurnool District, who, on persuasion submitted a report dated 4.12.2009 stating that the complainant is eligible for disabled pension, but however, there are no vacancies and the District Collector is being addressed to allocate fresh sanctions and as and when fresh sanctions are received from the District Collector, the complainant's case would be considered.

Thereafter, on persuasion, the Commissioner, Yemmiganur Municipality has submitted another report dated 6.3.2010 stating that the disabled pension was sanctioned to the complainant by proceedings dated 6.3.2010 and enclosed a copy of the same.

Due to the persuasion made by this Institution, the disabled pension was sanctioned to a poor disabled person. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT No.1181/2009/B1

KURNOOL DISTRICT

Sri Koneru Nagendra Prasad, 21st Ward Councilor, Yemmiganur, Kurnool District has filed this complaint 1) Butta Rangaiah, Chairperson, 2) Sri Bhasheer Ahmed, Vice Chairperson, 3) the Commissioner, 4) the Deputy Engineer, 5) the Assistant engineer, 6) the Town Planning Officer, all are of Yemmiganur Municipality, Yemmigannur, Kurnool District and 7) the Collector & District Magistrate, Kurnool, requesting to take necessary action against the public servants 3 and 4 for undertaking cosmetic works for the works done in Kurnool Municipality.

On verification, it is found that the public servants 3 and 4 have done cosmetic works like plastering to the culverts to cover up their fraud. It is also disclosed that the public servants have spent Rs.6.00 Lakhs out of Rs.12.00 Lakhs and they maintained poor quality of work.

After registering the complaint, the Hon'ble Lokayukta directed the District Collector, Kurnool District (PS-7) to get the matter enquired into and submit a report. Thereupon, the District Collector, Kurnool has submitted a report dt.26.4.2010 stating that the matter was enquired into by the R.D.O., Adoni and submitted a report stating that the local M.L.A. along with Chairperson, Vice Chairperson, Ward Members and the Municipal Commissioner inspected the affected areas and selected 25 works under flood relief works and the present work is one of them. The tender was accepted by the council in their meeting and administrative sanction was accorded, while technical sanction was granted by the Superintending Engineer (PH), Anantapur by his proceedings dt.25.10.2008 and got executed the work by the competent Engineer as per the specifications made in the agreement.

He further stated that M/s.Mukesh & Associates have made remarks in the test report that '600 MM pipe culvert plastering was damaged and need rectification and gravel surface need final rolling, work is acceptable.'

On that complainant is directed to submit his objections if any, on the said report with supporting evidence. The complainant appeared and submitted a representation along with a C.D.,

On considering his representation, the Hon'ble Lokayukta directed the Superintending Engineer, (PH), Anantapur to get his representation enquired into and submit a report. In turn, he has submitted a report stating that the defects pointed out by the complainant were rectified. The complainant also filed his explanation dated 16.9.2010, stating that the defects pointed out in his complaint are rectified by repairing with cement plastering.

Due to the intervention and passing appropriate orders from time to time by the Hon'ble Lokayukta, the defects in the works were rectified. As the grievance voiced by the complainant was redressed, this complaint was closed.

COMPLAINT NO.408/2009/B1

KURNOOL DISTRICT

Smt.S.Shahzadi Begum, W/o.Syed Jalaluddin, S.G.Teacher, Kurnool, has filed this complaint against 1) the Commissioner, Kurnool Municipal Corporation, Kurnool; 2) the Secretary to Government, Municipal Administration & Urban Development Department, A.P., Hyderabad; and 3) the Commissioner & Director of Municipal Administration, A.P., Hyderabad, requesting this Institution to direct the Public Servants to sanction the Earned Leave from 1.11.2008 to 19.12.2008 and to pay the salary for that period.

On verification, it revealed that the complainant is working as Secondary Grade Assistant (Urdu) in Kurnool Municipal Corporation Urdu Boys Elementary School, Kothapeta, Kurnool. In spite of repeated representations, the Public Servants have neither sanctioned the Earned leave from 1.11.2008 to 19.12.2008 nor obtained permission from the Government to go to Haj. The salary for the duty period from 20.12.2008 to 31.12.2008 was only drawn and paid to the complainant.

After registering the complaint, the Hon'ble Lokayukta directed the Commissioner & Director of Municipal Administration and the Special Secretary to Government, MA & UD Department to take appropriate action. After persuasion by the Hon'ble Lokayukta, the Special Secretary to Government, MA & UD Department has submitted a report stating that orders have been passed ratifying the action of the complainant in availing the leave and the Commissioner & Director of Municipal Administration was permitted to sanction the leave from 1.11.2008 to 19.12.2008 and issued G.O.Ms.No.1299 dt.19.9.2009 to that effect.

On being directed by the Hon'ble Lokayukta, the Commissioner & Director of Municipal Administration, A.P., Hyderabad has submitted a report dated 8.12.2009 stating that the Commissioner, Municipal Corporation,

Kurnool was permitted by proceedings dated 8.12.2009 to sanction leave to the complainant for 49 days. The Commissioner, Municipal Corporation, Kurnool has submitted a report dt.6.3.2010 stating that the Head Master, Municipal Corporation Urdu Primary School, Kurnool has submitted half pay leave salary bill of the complainant and after verifying the same, bill will be submitted to the District Treasury Officer, for arranging payment.

On that the Hon'ble Lokayukta, directed the Commissioner & Director of Municipal Administration to issue necessary communication to the Commissioner, Kurnool Municipal Corporation to see that the leave salary is paid to the complainant and submit compliance report to this Institution. In pursuance of the same, he has submitted a report dated 12.7.2010 stating that vide proceedings dated 3.7.2010 orders were issued directing the Commissioner, Municipal Corporation, Kurnool to claim and pay the leave salary to the complainant as per the operational guidelines issued in G.O.Ms.No.300 M.A., dated 2.5.2009.

On being directed, the Commissioner, Municipal Corporation, Kurnool has submitted a final report dt.30.8.2010 stating that the leave salary was paid to the complainant on 10.8.2010.

Because of the continuous persuasion made by this Institution, the authorities have issued G.O.Ms.No.1299, M.A., dated 19-9-2009 sanctioning leave to which the complainant has applied and paid the leave salary to her. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT NO.240/2009/B1

KURNOOL DISTRICT

Sri V.Ramanappa, Fitter Mazdoor in Kurnool Municipal Corporation has filed this complaint against 1) the Commissioner, Kurnool Municipal Corporation, Kurnool; 2) the Commissioner & Director of Municipal Administration, A.P., Hyderabad; and 3) the Secretary to Government, Municipal Administration & Urban Development Department, A.P., Hyderabad, alleging that the authorities are not reimbursing the medical expenses of Rs.51,269/- incurred to his wife at Soumya Multi Speciality Hospital, Hyderabad in spite of several representations made by him.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Secretary to Government, Municipal Administration & Urban Development Department, A.P., Hyderabad (PS-3). Thereupon, on persuasion, the Secretary to Government, MA&UD.Dept., A.P., Hyderabad, submitted a report dated 6-4-2010 stating that the Commissioner, Municipal Corporation, Kurnool was requested to take necessary action as per the instructions of the Government issued in G.O.Rt.No.360, dt.1.4.2010 for reimbursing the medical expenses to the complainant.

Thereafter, on being directed by the Hon'ble Lokayukta, the Commissioner, Municipal Corporation, Kurnool submitted a report dt.15.6.2010 stating that a cheque dated 15-6-2010 was prepared for the sanctioned amount of Rs.31,088/- and the same would be handed over to the complainant.

As there is no response from the complainant for the show cause notice issued by the Hon'ble Lokayukta, it is deemed that he has no objection for the amount sanctioned by the Government.

Because of the intervention of this Institution only, the long pending grievance of the complainant was redressed. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT No.221/2009/B1

KURNOOL DISTRICT

Smt.Boya Lakshmi, W/o.Late Boya Mandakallappa, Yemmiganur, Kurnool District filed this complaint requesting to direct the concerned to sanction financial assistance under National Family Benefit Scheme.

On verification, it is found that though she had submitted several applications to the Office of the Tahsildar, Yemmaganur and Yemmiganur Municipal Office, no financial assistance was sanctioned to her so far.

After registering the complaint, the Hon'ble Lokayukta directed the Tahsildar, Yemmiganur Mandal, Kurnool District to submit a report as to the claim of the complainant and whether she is eligible for the financial assistance under National Family Benefit Scheme. On persuasion, the Tahsildar, Yemmiganur Mandal, has submitted a report dt.21.4.2010 stating that the complainant was sanctioned financial assistance under National Family Benefit Scheme and the amount was paid by way of cheque dated 9.4.2010.

Due to the intervention of this Institution only, the complainant, who is a poor widow, was sanctioned financial assistance under National Family Benefit Scheme by the Government. As the inaction on the part of the public servant was rectified, this complaint was closed.

COMPLAINT No.1199/2009/B1

KURNOOL DISTRICT

Smt.Golla Ramalingamma, W/o.Late Golla Lakshmana, Yemmiganur, Kurnool District has filed this complaint requesting this Institution to direct the concerned to sanction financial assistance under National Family Benefit Scheme.

On verification, it is found that in spite of making several applications, the Tahsildar, Yemmaganur Mandal failed to sanction financial assistance under National Family Benefit Scheme to her.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Tahsildar, Yemmiganur Mandal, Kurnool District. In response to it, the Tahsildar, Yemmiganur Mandal submitted a report dated 12.1.2010 stating that the complainant is eligible for sanction of financial assistance under National Family Benefit Scheme and the District Collector, Kurnool was addressed for sanction of financial assistance to the complainant.

On persuasion, the District Collector, Kurnool has submitted a report dt.6.4.2010 stating that the complainant was paid the financial assistance under National Family Benefit Scheme by way of a cheque dated 6.2.2010. The Tahsildar, Yemmiganur Mandal also confirmed the same.

Because of the constant persuasion made by the Hon'ble Lokayukta, the complainant, who is a poor widow, was sanctioned and paid the financial assistance under National Family Benefit scheme. As the inaction on the part of the public servant was rectified, this complaint was closed.

COMPLAINT NO.385/2009/B1

RANGA REDDY DISTRICT

Sri Syed Wasiullah Hussaini, Shamshabad, R.R.District has filed this complaint requesting to direct the Commissioner, Printing, Stationery & Stores Purchase (Stationery Wing) Department, Chanchalguda, Hyderabad to pay the terminal benefits to which he is entitled.

On verification, it is found that the complainant, while working as Junior Assistant in the Office of the Public Servant, retired from service on 30.11.2008. While in service, he submitted pension papers to the Department for sanction of retiral benefits. Even after his retirement also, he made a representation dt.27.12.2008 to the Public Servant for sanction of retiral benefits, but no action was taken so far. Due to non-payment of retiral benefits, he is not able to provide proper livelihood to his family members.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Commissioner of Printing, Stationery & Stores Purchase (Stationery wing), Hyderabad. On persuasion and by passing appropriate orders from time to time by the Hon'ble Lokayukta, finally the Commissioner, Printing, Stationery & Stores Purchase, Hyderabad has submitted a report dt.16.1.2010 as to the payment of G.P.F., G.I.S and Earned Leave encashment amounts. Similarly, the Joint Director, Pension Payment Office, Hyderabad has submitted a report dt.15.1.2010 stating that pension as well as gratuity amounts will be credited to his account on 2.1.2010 by way of electronic clearance service.

The complainant also submitted a letter dt.3.2.2010 stating that he was sanctioned and paid all the terminal benefits to which he is entitled and no amount is pending.

Because of passing appropriate orders from time to time by the Hon'ble Lokayukta, the grievance of the complainant, which was pending from 2008, was redressed by the concerned authorities. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT No.1153/2009/B1

S.P.S.R.NELLORE DISTRICT

One Sri Donthireddy Mastan Reddy, Social Worker, Regadichelaka Village, Kodavaluru Mandal, Sri Potti Sriramulu Nellore District has sent this complaint on behalf of Smt.Pettigani Syamamma of North Rajupalem village, Kodavaluru Mandal, S.P.S.R.Nellore District requesting to direct 1) the Principal Secretary to Government, Panchayati Raj Department, A.P.Secretariat, Hyderabad 2) District Collector, S.P.S.R.Nellore District, Nellore, 3) Project Director, DRDA., S.P.S.R.Nellore District, Nellore 4) the Mandal Parishad Development Officer, Kodavaluru Mandal, S.P.S.R.Nellore District; 5) the Extension Officer, Panchayati Raj & Rural Development, Mandal Parishad Officer, Kodavaluru Mandal, S.P.S.R.Nellore District and 6) the Panchayat Secretary, Gram Panchayat, North Rajupalem, Kodavaluru Mandal, S.P.S.R.Nellore District to sanction widow pension.

On verification, it is found that Smt.Pettigani Syamamma was not sanctioned widow pension in spite of making several representations by her to the above authorities.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Mandal Parishad Development Officer, Kodavalur Mandal, Sri Potti Sriramulu Nellore District, who after some persuasion submitted a report stating that the complainant was sanctioned widow pension and the same was paid from December, 2009 onwards. He also enclosed a copy of the Acquittance Register showing the name of the complainant at Sl.No.193 with Code No.277912.

Due to the intervention of this Institution only, the old poor widow was sanctioned widow pension by the concerned authorities. As the inaction on the part of the public servant was rectified, this complaint was closed.

COMPLAINT No.1116/2009/B1

S.P.S.R.NELLORE DISTRICT

Sri Y.C.Penchalaiah of Nawabpet, S.P.S.R.Nellore district has filed this complaint requesting to direct 1) The District Educational Officer, S.P.S.R.Nellore District, Nellore; and 2) the Director & Commissioner of School Education, A.P., Hyderabad to pay his Family Benefit Fund and Group Insurance Scheme amounts at an early date.

On verification, it is found that he retired from service on 31.4.2008 as Senior Assistant in the Office of District Educational Officer, Nellore alleging that though he approached the public servant many a time, no action has been taken for payment of Family Benefit Fund and Group Insurance Scheme amounts.

After registering the complaint, the Hon'ble Lokayukta called for a report from the District Educational Officer, S.P.S.R.Nellore District, Nellore. On persuasion, finally the District Educational Officer, S.P.S.R.Nellore District has submitted a report dt.15.1.2010 stating that Family Benefit amount of Rs.12,248/- and Group Insurance Scheme amount of Rs.12,130/- was paid to the complainant by way of cheques dt.31.12.2009.

Due to the intervention of this Institution only, the grievance of the complainant, which was pending from 2008, was resolved by the concerned authorities. As the grievance of the complainant was redressed, this complaint was closed.

ANNEXURE - B

**BRIEF NOTE ON CERTAIN IMPORTANT
CASES DISPOSED OF BY
HON'BLE UPA-LOKAYUKTA**

COMPLAINT NO.1044/2008/B2

ANANTAPUR DISTRICT

Smt.Talari Eswaramma, W/o.Late Talari Chinnappa, Amarapuram village & Mandal, Anantapur District has filed this complaint against Sri Audinarayana, Tahsildar, Anantapuram Mandal, Anantapur District requesting this Institution to issue orders for appointing her on compassionate grounds in terms of G.O.Ms.No.1680 dt.16.11.2006.

On verification, it is found that her husband, while working as permanent Talari of Amarapuram, died due to ill health on 23.3.1999. As per G.O.Ms.No.1680, dated 16-11-2006, if any employee died during the course of his employment, his dependent family members are entitled for a job. In spite of the representation made to the authorities concerned for providing her a job on compassionate grounds, they failed to provide the same.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Collector, Anantapur District. On constant persuasion, the District Collector, Anantapur District has submitted a report dt.10.1.2010 stating that the Tahsildar, Amarapuram has issued orders to the complainant, appointing her as Village Servant, Amarapuram Cluster & Mandal, on compassionate grounds vide Proceedings No.35/2009/C, dated 31.12.2009. The complainant also submitted a letter confirming the same.

Due to the intervention of this Institution, the complainant was appointed as Village Servant on compassionate grounds. As the inaction on the part of the Public Servant was rectified, this complaint was closed.

COMPLAINT No.1373/2009/B2

CHITTOOR DISTRICT

Sri T.Chengalrayulu, S/o.T.Varadaiah, Retired Teacher of Srikalahasti, Chittoor District has filed this complaint requesting to direct the Commissioner, Srikalahasti Municipality, Srikalahasti, Chittoor District, to pay statutory interest on his Provident Fund amount w.e.f., 1.4.1990 till the date of his retirement i.e., 31.7.2009 and also subsequent interest from 1.8.2009 till the date of final settlement at an appropriate rate of interest.

On verification, it is found that the complainant retired from service on 31.7.2009 as Secondary Grade Assistant in Srikalahasti Municipality. Throughout his service as Teacher, he contributed amount towards Provident Fund and is eligible for interest on the accumulated amount of Provident Fund, as per rules. The Municipality has paid the interest on his Provident Fund amount upto 31.3.1990 and failed to pay the same thereafter. In spite of representations made to the public servant, no action has been taken to sanction interest from 1.4.1990. He is entitled for Rs.28,766/- towards interest on his Provident Fund upto the date of his superannuation i.e., 31.7.2009.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Commissioner, Srikalahasti Municipality, who in turn, has submitted a report dated 27.5.2010 stating that an amount of Rs.28,766/- was paid to the complainant on 26.5.2010 and also enclosed a xerox copy of the acknowledgment from the complainant to that effect.

Because of the intervention of this Institution only, the inaction which was pending since two decades on the part of the public servant was redressed. As the inaction on the part of the Public Servant was rectified, the complaint was closed.

COMPLAINT No.258/2008/B2CHITTOOR DISTRICT

Sri Vipparapalli Sairam, S/o.Nagaiah of Srikalahasti, Chittoor District has filed this complaint against Sri C.Gangi Reddy, former Sub Registrar of Srikalahasti, Chittoor District, presently working as Sub Registrar, Proddatur, Kadapa District (public servant) requesting this Institution to direct the concerned for initiating necessary action against the Public Servant for misusing his power.

On verification, it is found that the complainant purchased lands bearing Sy.Nos.30-3, 30-7, 30-8, 30-9, 32-4, 32-7 and 32-14 situate in Basavaiahpalem Village, Sambaiahpalem Survey Group, Thottambedu Mandal, Srikalahasti Sub District, Chittoor District, admeasuring a total extent of Ac.1.67 cents from Smt.Vipparapalli Subbamma, for a valid consideration of Rs.78,000/- through Registered Sale Deeds dated 7-3-2007 and 18-4-2007. While so, one Smt.Jelli Jhansi and Smt.Akkupalli Deepa in connivance with the public servant indulged in forgery and impersonation and got the said property registered fraudulently; vide document Nos.786/2006 and 786/2006 dated 20-4-2006. On his representation, the Inspector of Police, Srikalahasti Urban registered a case in Crime No.30/2007 in Srikalahasti Urban PS and the same was referred to the Finger Print Expert, Finger Prints Bureau, Hyderabad, through the Court. The Finger Prints Bureau also gave a report stating that the sale deeds in question are forged documents. The Commissioner & Inspector General, Registration & Stamps Dept., A.P., Hyderabad, who obtained a detailed report in the matter issued orders to the Deputy Inspector General, Registration & Stamps Dept., Kurnool to take disciplinary action against the public servant vide proceedings dt.8.10.2007, but he failed to take any action till date.

After registering the complaint, the Hon'ble Upa-Lokayukta directed the Commissioner & Inspector General, Registration & Stamps Dept., A.P.,

Hyderabad to submit a report after conducting an independent enquiry into the allegations contained in the complaint. After persuasion by the Hon'ble Upa-Lokayukta, finally the Commissioner & Inspector General, Registration & Stamps Dept., A.P., Hyderabad has submitted a report dated 30.3.2009 stating that the Deputy Inspector General of Registration & Stamps Dept., Kadapa has informed that he has passed final orders and the Annual Grade Increment of the Public Servant was withheld for a period of one year without cumulative effect and enclosed a copy of the proceedings of the Dy.Inspector General of Registration & Stamps Dept., Kadapa dt.28.11.2008.

The proceedings of the Dy.Inspector General of Registration & Stamps Dept., Kadapa disclosed that charges were framed against the Delinquent employee i.e., the public servant and he was given a chance to substantiate his innocence. On considering his Written statement of defence, the Dy.Inspector General of Registration & Stamps Dept., Kadapa opined that there were grounds for enquiring into the truth of imputation of misconduct against him and appointed the District Registrar, SBRD., as Enquiry Officer. The Enquiry Officer, who enquired into the matter as per C.C.A.Rules, found that even though there was no malafide intention in registering the said two documents in which impersonation took place, the public servant has failed to follow the spirit of Section 32-A, 34(a) and (b) of Registration Act,1908 and held the charges proved. After perusing all the material, the Dy.Inspector General of Registration & Stamps issued the above proceedings withholding the Annual Grade Increment for one year without cumulative effect on the public servant considering it as a sufficient punishment.

On that, the Hon'ble Upa-Lokayukta directed to send a copy of the above report to the complainant for offering his response. Though he received the same as per his acknowledgement dt.15.4.2009, there was no response from him.

Due to the intervention and constant persuasion by the Hon'ble Upa-Lokayukta, the public servant was imposed punishment of withholding the Annual Grade Increment for one year without cumulative effect and as the inaction on the part of the Deputy Inspector General of Registration & Stamps Dept., Kadapa was rectified, this complaint was closed.

COMPLAINT NO.886/2008/B2

CHITTOOR DISTRICT

Sri B.Nagaraja, President, Tirumala Merchants Association, Tirumala has filed this complaint against Sri P.Rajagopal, Asst.Commercial Tax Officer, Tirupati (public servant), requesting this Institution to look into the matter and direct the authorities concerned to transfer the public servant to a non-focal post, pending enquiry and save them from his harassment.

On verification, it is found that the public servant used to visit Tirumala frequently in Government Jeep bearing No.AP9F 7844 without authorization from the higher-ups and harassing the merchants for mamools. Though the Commissioner of Commercial Taxes directed the Deputy Commissioner, Commercial Taxes, Chittoor to conduct enquiry on the said allegations and pending enquiry to transfer him to a non-focal post, the public servant managed the authorities and continued in Tirupati.

After registering the complaint suo motu, the Hon'ble Upa-Lokayukta called for a report from the Commissioner of Commercial Taxes, A.P., Hyderabad. On constant persuasion and after passing appropriate orders by the Hon'ble Upa-Lokayukta, finally the Commissioner of Commercial Taxes submitted a report dated 18.8.2009 stating that Sri P.Rajagopal (public servant) has been transferred on 17.7.2009 itself and posted to Rajampet Circle of Kadapa district in the existing vacancy and he joined duty on 25.7.2009.

Due to the intervention of this Institution, the main prayer of the complainant to transfer the Public Servant is effected. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT No.367/2009/B2HYDERABAD DISTRICT

This complaint is received in the name of “All the Residents of Defence Colony, Langar House, Hyderabad” without furnishing their full address against the Revenue officials of Golkonda Mandal, Hyderabad District requesting this Institution to direct the authorities concerned to protect the Government land and punish the culprits.

On verification, it revealed that the Government land in Sy.Nos.47, 54, 58 to 61 & 71 situated at Defence Colony, Langar House village, Golkonda Mandal, Hyderabad District, which is part of Nandavaram Project of HUDA has been illegally occupied by J.D.Manohar Singh and seven others, residents of Defence Colony, Langar House village, Golkonda Mandal, Hyderabad district and after making plots, they are trying to sell away the same to the innocent people by suppressing the real facts. Though it was brought to the notice of Revenue Officials of Golkonda Mandal, they have not taken any action so far, for protecting the Government land by evicting the encroachers.

After registering the complaint suo motu, the Hon’ble Upa-Lokayukta called for a report from the District Collector, Hyderabad District. Thereupon, the District Collector, Hyderabad submitted a report dt.19.8.2009 stating that few graves are existing on the spot behind the Defence Colony in Langer House village in T.S.No.33 abutting to Survey No.72 and some of the local people have encroached the River belt area in graveyard and erected temporary huts to an extent of about Ac.1.20 guntas. The report further revealed that in T.S.No.44 abutting to Survey No.71, one person by name Fareed was found leveling the plot illegally by dumping gravel and mud in the Moosi river bed area with an intention to encroach the same. Further stated that the said attempt has been stopped and two sign boards displaying ‘the land belongs to Government’ have been erected. Further reported that a case has been registered vide Crime No.192/2009 under Section 447, 427 IPC. &

Sections 4 and 5 of A.P.Land Grabbing (Prohibition) Act, 1982 in the Langer House Police Station, Hyderabad against the culprits and the subject land is under the custody of HMDA authorities and is free from encroachments. He also informed that the Security Guards have been instructed to keep strict vigil over the land area round the clock to prevent encroachments.

The report of the District Collector, Hyderabad District discloses that the Revenue authorities have taken all necessary steps to evict the encroachers and also to prevent further encroachments in the subject land.

On the intervention of this Institution, the Revenue authorities of Hyderabad District have taken all the steps that are needed to save the Government land. As the inaction complained in this anonymous complaint was rectified, this complaint was closed.

COMPLAINT NO.703/2008/B2HYDERABAD DISTRICT

Sri K.S.V.Prasad, Retired Municipal Manager, R/o Kukatpally, Hyderabad, R.R.District has filed this complaint requesting this Institution to direct the Municipal Commissioner, Narsapuram Municipality, Narsapuram, West Godavari District to release the retirement gratuity and commuted value of pension amounts together with interest at 24% p.a., from the date of eligibility.

On verification, it is found that the complainant retired as Manager in Narsapuram Municipality on 30.6.2007. The public servant issued orders dt.18.10.2007 releasing the commutation value of pension of Rs.3,55,850/- and pension at Rs.4,253/- and also another proceedings dt.2.8.2007 sanctioning retirement gratuity of Rs.2,33,888/-. In spite of several representations made, the public servant has paid only Rs.1,00,000/- and another sum of Rs.50,000/- by way of cheques dt.23.11.2007 and dt.24.3.2008 respectively and the remaining amounts have not been released so far.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Commissioner, Narsapuram Municipality. Thereupon, the Commissioner, Narsapuram Municipality submitted a report dt.Nil stating that an amount of Rs.10,000/- has to be paid as it was detained to verify the audit objections if any and the same will be paid within a week. Regarding commutation value of pension, it is further stated that the Municipality is not having sufficient funds to pay the commuted pension amount of Rs.3,55,850/- and hence the complainant is being paid the full pension of Rs.7,088/-.

On being directed by the Hon'ble Upa-Lokayukta, the public servant has submitted another report dated 22.9.2008 stating that the complainant has been paid DCRG of Rs.2,23,888/-, detained amount of Rs.10,000/- and full pension @ Rs.7,088/-.

Thereafter, the complainant submitted a letter dated 9.6.2010 stating that the commutation value of pension of Rs.1,55,000/- has been received, but he has to still receive Rs.2,00,850/- towards commutation value of pension.

On that the Hon'ble Upa-Lokayukta directed the Commissioner, Narasapuram Municipality to see that the balance Commutation Value of pension amount of Rs.2,00,850/- is paid to the complainant and submit compliance report to this Institution. In pursuance of the same, he has submitted another report dated 17.9.2010 stating that they have paid Rs.2,00,850/- to the complainant vide Token No.3670, dt.16.9.2010 and also enclosed a copy of the receipt given by the complainant evidencing that fact.

The Deputy Director, District Treasury, West Godavari District, Eluru, also submitted a report dated 14.10.2010 reiterating that an amount of Rs.2,00,850/- being the commuted value of pension of the complainant has already been paid to him by the Sub Treasury Officer, Narsapuram through S.B.I. on 15.9.2010 vide Token No.3670.

Due to the intervention of the Hon'ble Upa-Lokayukta by passing appropriate orders from time to time, various retiral benefits i.e., Pension, retirement gratuity and the commutation value of pension, which were pending since three years, were paid to the complainant. As the inaction on the part of the Public Servant was rectified, this complaint was closed.

COMPLAINT NO.854/2008/B2

KADAPA DISTRICT

Sri Sagabala Srinivasulu, S/o.Chinna Jamalappa, Proddatur Town & Mandal, Kadapa district has filed this complaint against the Commissioner, Proddatur Municipality, Proddatur, Kadapa District requesting this Institution to issue directions to the Public Servant for payment of the gratuity amount of Rs.1,46,239/- that is payable to him.

On verification, it is found that while in service, the complainant was entrusted with an amount of Rs.2.00 Lakhs for distribution of T.A., D.A. to the persons who attended the Election duty in connection with the Municipal Elections conducted in 1995. He has distributed the said amount to all the concerned and produced the receipts to the then Commissioner, Proddatur Municipality on 29.5.1995 and subsequently the expenditure incurred was also adjusted on 5.5.2000 under Voucher No.87 and the matter was closed. Though the fact of accounting for the said amount of Rs.2.00 lakhs was confirmed, he was not paid the balance amount.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Principal Secretary to Government, Municipal Administration & Urban Development Department, A.P., Hyderabad. Accordingly, he has submitted a report dated 10.8.2009 stating that disciplinary case has been initiated against the complainant Sri Sagabala Srinivasulu and the Enquiry report is awaited.

On persuasion and after passing appropriate orders by the Hon'ble Upa-Lokayukta from time to time, the Principal Secretary to Government, MA&UD Dept. has submitted a letter dt.3.7.2010 stating that final orders have been issued dropping further action against the complainant.

On being directed, the Principal Secretary to Government, MA&UD Dept. submitted another report dt.28.9.2010 stating that gratuity amount of Rs.1,46,239/- was paid to the complainant by way of cheque dated 3.9.2010. The complainant also confirmed receipt of the gratuity amount by his letter dt.11.11.2010.

On the intervention of the Hon'ble Upa-Lokayukta by passing appropriate orders, concerned authorities acted promptly and the gratuity amount, which is pending since three years, was paid to the complainant. As the inaction on the part of the Public Servants was rectified, this complaint was closed.

COMPLAINT NO.726/2006/B2

KARIMNAGAR DISTRICT

One Sri A.Krishna of Gundaram village, Kamanpur Mandal, Karimnagar District has filed this complaint against Sri Y.Satyanarayana, Village Secretary, Gundaram village, Kamanpur Mandal, Karimnagar District (public servant) requesting this Institution to enquire into the allegations made against him and take necessary action.

On verification, it is found that the Public Servant is not staying at the place of work regularly and not attending to his duties. Further, the Public Servant is collecting Rs.1,000/- to Rs.2,000/- to issue Virasath Certificates to the heirs of the deceased and also Pattedar Pass Books and is acting against the rules and incorporating the details of persons not entitled to in the Pahanies through In-charge Mandal Revenue Officer without bringing to the notice of superior Officers. On his complaints, an enquiry was conducted against the public servant and further, the District Collector had directed the M.P.D.O., to transfer the Public Servant, but no action was taken.

After registering the complaint, the Hon'ble Upa-Lokayukta directed the District Collector, Karimnagar District, to get the matter enquired into and submit his report, who in turn, submitted a report dt.23.10.2006 stating that instructions have been issued to the MPDO, Karimnagar for immediate compliance of Transfer Orders effected by the Collector and also directed the R.D.O., Manthani to conduct a detailed enquiry in the matter.

On persuasion by the Hon'ble Upa-Lokayukta by passing appropriate orders from time to time, finally the Joint Collector, Karimnagar District has submitted a report dt.7.7.2009 stating the Revenue Divisional Officer was appointed as Enquiry Officer and charges were framed against the delinquent Public Servant and based on the enquiry report, the District Collector, having thoroughly examined the matter with reference to the allegations, had decided

to impose the punishment of stoppage of one Annual Grade increment with cumulative effect and passed orders accordingly.

Due to the intervention of the Hon'ble Upa-Lokayukta by passing appropriate orders from time to time, concerned authorities have taken suitable action against the Public Servant imposing the punishment of stoppage of one Annual Grade increment with cumulative effect. As necessary action against the public servant was taken, this complaint was closed under Section 10(4)(b) of A.P.Lokayukta Act, 1983.

COMPLAINT NO.876/2008/B2

KRISHNA DISTRICT

Smt.Kondapalli Bhoolakshmi W/o.Late K.Basaveswara Rao, R/o.Pedaprolu village, Mopidevi Mandal, Krishna District has filed this complaint against 1) the Secretary, Grama Panchayat, Pedaprolu, Mopidevi Mandal, Krishna District; and 2) the District Panchayat Officer, Krishna District, Machilipatnam, requesting this Institution to issue directions to the Public Servants for release of terminal benefits due to her deceased husband.

On verification, it is found that her husband Sri K.Basaveswara Rao expired on 7.8.2005 while working as Night Watchman-cum-Gardener in Pedaprolu Gram Panchayat, Mopidevi Mandal and in spite of her representations made to the authorities concerned, they have not paid the terminal benefits, i.e., 1) Encashment of Earned Leave for 240 days – Rs.66,000/-; 2) Pay & Allowances for the duty period from 1.12.2004 to 7.8.2005 – Rs.67,933/- and 3) Difference of pay due to sanction of 24 years Scale – Rs.980/-, totaling to Rs.1,34,913/- which are due to be paid to her deceased husband.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Panchayat Officer, Krishna District, at Machilipatnam, who in turn submitted a report dated 17.12.2008 stating that the total amount of Rs.1,34,913/- payable to the deceased employee Sri K.Basaveswara Rao towards arrears of Pay & Allowances, Earned Leave encashment etc., have to be paid through Gram Panchayat funds only, as the deceased is a non-provincialised employee.

On being directed by the Hon'ble Upa-Lokayukta, the District Panchayat Officer, Krishna District submitted a report stating that the Gram Panchayat authorities have paid an amount of Rs.24,753/- by way of Demand Draft dated 12.12.2008 to the wife of the deceased employee (complainant)

and as the Gram Panchayat is not having adequate funds, they informed that they would pay the balance amount of Rs.1,10,160/- as and when the funds are received and requested for time to pay the same.

On persuasion made by the Hon'ble Upa-Lokayukta, the District Panchayat Officer submitted reports dt.3.8.2009, 29.12.2009 and 4.3.2010 stating that they have paid different amounts and in total an amount of Rs.1,34,913/- was paid to the complainant.

On that the Hon'ble Upa-Lokayukta directed to furnish copies of the above reports to the complainant for her response. Since there was no reply from her, it is deemed that she has received the entire amount that was due to be paid by the Public Servants.

Due to the intervention of the Hon'ble Upa-Lokayukta by passing appropriate orders from time to time, the complainant was paid the terminal benefits of her deceased husband, which were pending since three years. As the inaction on the part of the public servants was rectified, this complaint was closed.

COMPLAINT NO.1195/2008/B2

KRISHNA DISTRICT

Sri Chadalavada Ramesh, Contractor, R/o Mustakhanpeta, Machilipatnam, Krishna District has filed this complaint against the Commissioner, Machilipatnam Municipality, Krishna District (public servant), requesting this Institution to issue directions to the Public Servant for payment of the amounts due to him under the Agreement.

On verification, it is found that stating that the complainant entered into an agreement with the Public Servant for supply of Tractors and Labour as required by the Municipality. He has done the work of removal of waste on the roads and lanes and dumped it as compost. The Municipality paid the bills to the complainant upto February,2007 and failed to pay the remaining bills from March,2007 to June,2007 which comes to a tune of Rs.4,30,025/-. He executed the work under the Agreement by borrowing huge amounts for interest. In spite of several representations, the public servant did not pay the said bill amount.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Commissioner, Machilipatnam Municipality, Krishna District. In response to it, Thereupon, the Commissioner, Machilipatnam Municipality submitted a report admitting the amount due to the complainant and stated that due to dearth of funds in the Municipality and non-receipt of expected amount of income, they could not pay the said amount.

On constant persuasion by passing appropriate orders by the Hon'ble Upa-Lokayukta from time to time, finally the Commissioner, Machilipatnam Municipality submitted a report dt.7.12.2010 stating that an amount of Rs.1,01,390/- including Income-tax was paid to the complainant by way of Cheque dt.4.12.2010. The counsel for the complainant has also filed a Memo

dated 13.12.2010 requesting to close the case as the Public Servant has paid part amount and the Municipality has agreed to pay the remaining amount from the next LOCs of Machilipatnam Municipality and prayed to close the matter.

Due to the intervention of the Hon'ble Upa-Lokayukta by passing appropriate orders from time to time, the amount due to the complainant from the Municipality was paid. As the inaction on the part of the public servant was rectified, this complaint was closed.

COMPLAINT NO.951/2006/B2

KRISHNA DISTRICT

Sri Cheekurthi Prabhudas, Teacher, C.B.C.N.C.U.P.School, Vuyyuru Gudem, Vuppuri, Krishna District has filed this complaint against 1) Smt.M.Graceramma, Headmistress, C.B.C.N.C.Upper Primary School, Vuyyuru, Krishna District; and 2) Sri Matta Ashok Kumar, Correspondent, C.B.C.N.C.Upper Primary School, Vuyyuru, Krishna District, requesting this Institution to issue appropriate directions to the authorities concerned (1) for sanction and payment of his salary which was stopped from 1.7.2002 to 7.12.2003; (2) to release annual increments due from 1.5.2002 to 1.5.2006; and (3) issue orders for fixing his pay under 2005 Revised Pay Scales and pay the same through Mandal Educational Officer.

On verification, it is found that the public servants have not allowed the complainant to sign in the attendance register and they did not even listen to his explanation and they have not claimed his salary which was stopped from 1.7.2002 to 7.12.2003 and not released his annual increments from 2002 to 2006 etc.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Director of School Education, A.P., Hyderabad. Pursuant to the same, he submitted a letter dt.19.1.2007 stating that as per the report of the District Educational Officer, Krishna, Machilipatnam, the salaries of the complainant from 1.7.2002 to 11.2.2003, sanction of Annual grade increments for the years 2003 to 2006 and also pay fixation amounts in R.P.S.,2005 will be paid soon after receipt of proposals from the Mandal Educational Officer, Vuyyur.

On constant persuasion by passing appropriate orders by the Hon'ble Upa-Lokayukta from time to time, the District Educational Officer, Krishna, Machilipatnam has submitted a final report stating that the arrears of the salary

i.e., an amount of Rs.45,044/-, for the period from 1.5.2004 to 1.5.2010 was paid and the pay of the individual was also revised in R.P.S.2005 duly sanctioning increments from 1.5.2002 to 1.5.2010. He further reported that the individual has also submitted a representation withdrawing the complaint as he has received all the dues from the Department and requested this Institution to close the complaint.

The complainant also admitted the receipt of all the dues by his representation dated 9.8.2010 and requested this Institution to permit him to withdraw the complaint.

Due to the intervention of the Hon'ble Upa-Lokayukta by passing appropriate orders from time to time, various service benefits i.e., the salary due to him, Annual Grade increments and pay fixation amount due to the complainant, were paid to him. As the inaction on the part of the Public Servants was rectified, this complaint was closed.

COMPLAINT NO.386/2008/B2

KRISHNA DISTRICT

Sri Yalagandhala Prabhakar Rao, Technical Work Inspector (Under Suspension), A.P.State Housing Corporation, Tiruvuru, Krishna District has filed this complaint against Sri N.Ramesh, District Manager, Housing, Machilipatnam, Krishna District (public servant) requesting this Institution to issue directions to the Public servant for release of 13 years increments and for sanction of subsistence allowance of 1/3rd salary for the period of suspension.

On verification, it is found that the complainant was suspended from service vide Proceedings dated 12.2.2007 of the District Collector & Executive Director, Machilipatnam while he was working as Technical Work Inspector in A.P.State Housing Corporation. Though he is entitled he was not sanctioned (1) subsistence allowance i.e., 1/3rd of his salary, (2) eligible leave from 1.1.2002 to till date, (3) P.R.C.Arrears, (4) 8 years increment arrears, (5) increments from 1.12.1994 to till date i.e., for about 13 years, and (6) even after the lapse of 13 months, he was not reinstated into service.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Managing Director, A.P. State Housing Corporation Limited, A.P., Hyderabad. In response to it, the Managing Director, APSHC., Hyderabad has submitted a report stating that the complainant is not working wherever he is posted and he will attend Office whenever he feels and absents himself without any leave.

On considering the said report, the Hon'ble Upa-Lokayukta issued notice to the complainant directing him to show cause as to why the complaint cannot be rejected and also directed the Managing Director to take appropriate action against the complainant, if he is not rendering service properly by continuous absence. But, the notice sent to the complainant was returned endorsing that the addressee died.

Thereafter, the General Manager, A.P. State Housing Corporation Ltd., Machilipatnam has submitted a report dated 6.11.2008 stating that the wife of the complainant informed him that her husband expired on 15.8.2008 in a road accident enclosing No objection Certificate issued in her favour.

On constant persuasion by the Hon'ble Upa-Lokayukta, the General Manager, A.P. State Housing Corporation, Machilipatnam has submitted a report dt.3.8.2009 stating that after the demise of the complainant, the Managing Director, APSHC, Hyderabad (1) regularized the leave periods of the individual, (2) sanctioned pending increments, (3) sanctioned pay fixation dues, (4) arrears were drawn and paid to the wife of the individual. He also stated that the Managing Director has also sanctioned the gratuity amount of RS.1,34,045/- which was paid by way of D.D. dated 18.7.2009. He further stated that their office has submitted proposals to the P.F.Authorities, Guntur for sanction and release of Provident Fund amount and sanction of pension to the legal heirs of the complainant.

On being directed by the Hon'ble Upa-Lokayukta, the Project Director by his letter dt.13.5.2010 informed that all the amounts were paid and that there are no pending dues payable to the employee/legal heirs of the complainant.

The complainant's wife has also submitted a letter dt.31.8.2010 stating that all the pending increments were sanctioned and paid the amounts, besides gratuity, Earned Leave salary etc.,

Due to the intervention of the Hon'ble Upa-Lokayukta by passing appropriate orders from time to time, the complainant's wife was paid all the pending dues of her deceased husband.

As the inaction on the part of the Public Servant was rectified, the Hon'ble Upa-Lokayukta closed the complaint with an observation that if there are any arrears regarding the retiral benefits of her husband, the complainant can approach this Institution within a stipulated period of six months from the date of cause of action.

COMPLAINT NO.412/2009/B2, 851/2009/B2, 852/2009/B2, 853/2009/B2, 888/2009/B2 & 420/2009/B2. KRISHNA DISTRICT

Sri S.Ramesh Babu, Managing Partner, Siri Estates, Nutan Towers, Gandhi Nagar, Mudunurivari Street, Vijayawada-3, Krishna District has filed this complaint against the District Manager, A.P. State Housing Corporation, Machilipatnam, Krishna District (public servant) requesting this Institution to issue necessary directions to the Public Servant to pay the amount that is due for the works executed by him, at the earliest.

On verification, it is found that the complainant's firm has executed certain works awarded to them vide Agreements and also obtained Work Completion Certificates from the concerned authorities on 30.6.2005. As per the understanding, an amount of Rs.13,89,205/- was deposited as EMD and an amount of Rs.12,31,151/- for the works executed is due to the complainant. In spite of several representations made, there was no response from the Public Servant.

The complainants in Complaint Nos. 851/2009, 852/2009, 853/2009, 888/2009 and 420/2009 also approached this Institution for similar reliefs claimed in this complaint.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Manager, A.P.State Housing Corporation, Machilipatnam, Krishna District. On constant persuasion, Sri B.S.Ravikanth, Deputy Executive Engineer, Office of the Project Director, A.P.State Housing Corporation Limited, Krishna District appeared and submitted the report of the Project Director dated 10.8.2010 wherein it was stated that the dispute was settled by payment of Rs.6,17,745/- through cheques dt.6.8.2010 which were duly acknowledged by the complainant.

The complainant also submitted a letter confirming the receipt of the said amount and stated that he had no further claims.

The complainants viz., one Sri K.Srinivasa Rao, Proprietor of Kodali Fly Ash Products, who is the complainant in Complaint No.851/2009/B2 has sent a Fax message on 11-8-2010 on behalf of the other complainants in Complaint Nos. 852, 853, 888, 420 & 412/2009/B2 (the present complaint) stating that the District Manager has finalized their payments and being satisfied with the payments they are withdrawing their respective complaints.

Due to the intervention of the Hon'ble Upa-Lokayukta, the complainants were paid the amounts for the works executed, which are pending more than five years. As the inaction on the part of the public servant was rectified, the complaint was closed.

COMPLAINT NO.898/2008/B2

KURNOOL DISTRICT

Sri M.Balakrishna Reddy, R/o.House No.49/50-A-9D, Lakshmi Nagar, Kurnool-518 002 has filed this complaint against the Director of Medical Education, A.P., Hyderabad (public servant), requesting this Institution to issue necessary directions to the public servant to trace out his Medical reimbursement bill for Rs.95,196/- and return the same to the Principal District Judge, Kurnool, after scrutiny and counter signature, for further action.

On verification, it is found that the complainant, who is a retired Superintendent of Principal Junior Civil Judge's Court, Kurnool, underwent surgery for Left ICA Stunting, in Medwin Hospitals at Hyderabad during the period 26.12.2007 to 29.12.2007 and submitted the medical bills for reimbursement to the public servant through proper channel. Thereafter, on his enquiry, he learnt that they have not received his application for reimbursement of Medical Bills. As per the reply of the Superintendent of Post Offices, Kurnool Division, Kurnool, the communication was delivered to the addressee on 16-1-2008. In spite of his reminder, the authorities of public servant have not returned the Medical Reimbursement Bill to the District Judge, Kurnool for further action.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Director of Medical Education, A.P., Hyderabad, who in turn, submitted a report dated 18.11.2008 stating that the Medical bills of the complainant have been scrutinized in terms of relevant rules and G.Os and further mentioned the net admissible amount as Rs.85,510/-.

On being directed by the Hon'ble Upa-Lokayukta, the Director of Medical Education submitted another report dated 22.7.2009 stating that the original bills of the complainant were misplaced in their office during

circulation, as such their office has scrutinized the Xerox bills and certified that the original bills were misplaced in the office of Director of Medical Education and sanctioned the claim basing on the xerox bills which were scrutinized by their Office.

On that the Hon'ble Upa-Lokayukta directed to issue notice to the complainant enclosing a copy of the above report dated 22.7.2009 of the Director of Medical Education for his response. In response to it, the complainant submitted a letter dt.18.12.2009 stating that he has received the medical reimbursement amount of Rs.85,510/- by way of Demand Draft dt.7.12.2009 from the Principal Junior Civil Judge, Kurnool, who also submitted a report dt.9.12.2009 confirming the same.

As the complainant has not submitted any objection for accepting Rs.85,510/- towards Medical Reimbursement claim, it deems that he is satisfied with that amount.

Due to the intervention of this Institution, the complainant received the Medical Reimbursement claim which is pending since two years. As the inaction on the part of the Public Servant was rectified, this complaint was closed.

COMPLAINT No.114/2007/B2

MAHABUBNAGAR DISTRICT

Sri Mohd.Niranjan, Journalist, Prajasakthi of Wanaparthy, Mahabubnagar District has filed this complaint against 1) the Joint Collector, Mahabubnagar; 2) the Revenue Divisional Officer, Wanaparthy, Mahabubnagar; and 3) the Mandal Revenue Officer, Wanaparthy, Mahabubnagar district, requesting this Institution to enquire in the matter and issue directions for allotment of house site to him as per norms.

On verification, it revealed that the complainant is working as Correspondent in Prajasakthi Daily Newspaper, Wanaparthy town, Mahabubnagar District, since four years. He made an application to the Public servants 2 and 3 for allotment of the house site. It is alleged that in Wanaparthy town, house sites were also given to the ineligible persons and to those who are not having accreditation cards in Wanaparthy violating the Government norms. Due to the negligence of the public servants, injustice was done to the complainant.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Chief Commissioner of Land Administration, A.P., Hyderabad. Thereupon, the Special Chief Secretary to Government and Chief Commissioner of Land Administration, A.P., Hyderabad submitted a report on 30.7.2007 stating that previously the complainant could not be allotted house plot as out of the seven house plots made in the land situated in Sy.No.37 and 41 of Naravaram village, three were already occupied by private persons and their occupation was regularized and the remaining four plots were allotted to the Press reporters who are eligible as per the norms and the complainant was informed that as and when suitable Government land is identified, a house plot would be allotted to him. Subsequently, on identification of suitable land in Sy.No.201 of Srinivasapur village, the complainant and other Press Reporters were allotted house plots by Tahsildar, Wanaparthy Mandal and as such there

is no negligence on the part of the Public Servants in not allotting house plots to the complainant at the first instance.

Thereafter, on being directed by the Hon'ble Upa-Lokayukta the District Collector, Mahabubnagar has submitted a report dated 4.12.2007 stating that the house site pattas issued in favour of six Reporters in Survey No.201 of Srinivasapur village have been cancelled vide proceedings dt.15.11.2007 for not following the prescribed procedure as envisaged in G.O.Ms.No.743, Revenue (Assignment) Dept., dated 28.2.2005. However the RDO, Wanaparthy was requested to submit a fresh alienation proposal in favour of eligible press reporters as per rules.

After constant persuasion and by passing appropriate orders fromtime to time by the Hon'ble Upa-Lokayukta, the Tahsildar, Wanaparthy, Mahabubnagar District has submitted a report dt.27.10.2009 stating that the complainant filed application for showing road and lay out plan to the house site plot No.6 in Sy.No.201 of Srinivasapur village, Wanaparthy Mandal which was allotted to him.

When a copy of the said report of the Tahsildar, Wanaparthy was sent to the complainant for his response, he contended that there is no approach road for the above house site patta.

On being directed by the Hon'ble Upa-Lokayukta, the Tahsildar, Wanaparthy submitted a report dt.3.12.2010 stating that as requested by the complainant, they have selected another land situated at Ushodaya D.Ed and B.Ed College, Wanaparthy and handed over the plot No.1 to an extent of 160 Sq.yards in Survey No.201 of Srinivasapur Sivar to the complainant, for which he was satisfied and agreed to withdraw the complaint filed before this Institution. The Tahsildar has also enclosed the statement given by the

complainant under his signature, which reveals that the above land was handed over to him and he wants to construct a house in that land.

Due to the intervention of the Hon'ble Upa-Lokayukta by passing appropriate orders from time to time, the complainant was allotted house site by the Revenue Authorities and his long pending grievance was redressed. As the inaction on the part of the Public Servants was rectified, this complaint was closed.

COMPLAINT No.34/2006/B2MEDAK DISTRICT

Sri P.Narsimlu, Retired Accountant of Sangareddy Municipality has filed this complaint against 1) B.Ashok Kumar, the then Commissioner, Siddipet Municipality, now working as Commissioner, Wanaparthi Municipality; 2) Sri Nageshwar Gupta, the then Typist & Incharge of Accounts Section, Siddipet Municipality, now transferred to L.B.Nagar Municipality, R.R.District; 3) Sri N.Nagabhushanam, present Commissioner, Siddipet Municipality; and 4) Sri Venkatram Reddy, Regional Joint Director-cum-Appellate Commissioner, Municipal Administration, A.P., Hyderabad, requesting this Institution to direct the Public Servants to pay the leave salary and incremental arrears of Rs.32,885/- together with interest at 12% per annum and to take action against the Public Servants for misappropriating the amount.

On verification, it is found that the complainant's leave salary of Rs.31,517/- for 89 days on Medical grounds and incremental arrears of Rs.1,368/- totaling to Rs.32,885/- was drawn by the Public Servants through Bank cheque No.00484084 dt.9.9.2003 for Rs.99,665/-, but the same was not paid.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Principal Secretary to Government, Municipal Administration & Urban Development Department, A.P., Hyderabad.

On constant persuasion by passing appropriate orders by the Hon'ble Upa-Lokayukta, the Additional Secretary to Government, Municipal Administration & Urban Development Department, A.P., Hyderabad submitted a report dated 21.5.2007 stating that an amount of Rs.32,885/- towards Leave Salary and Incremental arrears were paid to the complainant by way of Demand Draft dt.9.3.2007 and requested the Commissioner & Director

of Municipal Administration, A.P., Hyderabad, to initiate disciplinary action against Sri G.Nageshwara Gupta, now working as senior Assistant in L.B.Nagar Municipality, who kept the amount for two years and four months with him without disbursement to the complainant.

On being directed, the Principal Secretary to Government, Municipal Administration & Urban Development Department, A.P., Hyderabad submitted a report dt.2.9.2010 stating that the disciplinary proceedings initiated against Sri G.Nageshwara Gupta, the then Typist, Siddipet Municipality have been concluded and a penalty of 'Censure' has been imposed against him.

Copies of the above reports were sent to the complainant. In spite of service of notice, the complainant did not respond to it.

Due to the intervention of the Honble Lokayukta by passing appropriate orders from time to time, the Leave Salary and Incremental arrears of Rs.32,885/-, which is pending more than four years, was paid to the complainant. As the inaction on the part of the concerned public servant was rectified, this complaint was closed.

COMPLAINT NO.769/2008/B2

VISAKHAPATNAM DISTRICT

One Sri B.Venkataramana, Retired Special Category Hindi Pandit, Resident of Gollapeta, H/o.Chintalapalem, Pendurthi, Visakhapatnam District has filed this complaint against the District Educational Officer, Vizianagaram (public servant) requesting this Institution to issue necessary directions to the public servant for sending his Service Register to the Headmaster, Z.P.High School, Kallepallirega, for sanction of his Earned Leave and the Medical reimbursement in time.

On verification, it is found that the complainant retired on 30.6.1994 and his Service Register which was sent to Accountant-General, A.P., Hyderabad for pension revision, was returned to the Public Servant on 21.10.1999. Thereafter, in spite of representations, it was not returned back to Z.P.High School, Kallepallirega, Vizianagaram till date.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Educational Officer, Vizianagaram i.e., the Public Servant. Thereupon the public servant has submitted a report dated 11.11.2008 stating that the Medical reimbursement amount of Rs.9,000/- was sanctioned to the complainant vide proceedings dt.31.10.2008 and that the Earned Leave for Election Duty,1991 during Summer vacation will be sanctioned to him, if he is eligible as per Government orders.

On constant persuasion, finally, the D.E.O., Vizianagaram, submitted a report dt.9.7.2009 stating that the Earned leave of 25 days towards Election Duty,1991 during Summer vacation was sanctioned and an amount of Rs.5,844/- was paid to the complainant by the Headmaster, Z.P.High School, Kallepallirega, Vizianagaram by way of Demand Draft dated 20.6.2009.

On being directed by the Hon'ble Upa-Lokayukta by sending a copy of the said report to the complainant directing him to explain as to why the

complaint should not be closed, the complainant submitted a representation dt.6.8.2009 stating that his Service Register was held up in the Office of the D.E.O., Vizianagaram and requested to return the same to him.

Considering the said representation, the Hon'ble Upa-Lokayukta directed the D.E.O., Vizianagaram to trace out the Service Register of the complainant and keep the same with him. The complainant is permitted to peruse his Service Register and the D.E.O. is requested to allow the Complainant to peruse his Service Register regarding the correctness of his entries

Due to the intervention of the Hon'ble Upa-Lokayukta, the long pending grievance of the complainant was redressed and he received both the Medical reimbursement and Earned Leave amounts. The request of the complainant for return of his Service Register to him cannot be considered, as the Service Register will not be returned to the employee after his retirement. However, a direction was given to the D.E.O., Vizianagaram to permit the complainant to verify the Service Register and the complainant has not submitted any representation stating that he was prevented from perusing the Service Register. As the inaction on the part of the Public Servant was rectified, this complaint was closed.

COMPLAINT NO.636/2008/B2

VISAKHAPATNAM DISTRICT

Smt.Guntuku Hemalatha, W/o.G.V.Apparao of Anakapalli, Visakhapatnam District has filed this complaint against the Special Deputy Collector (Land Acquisition), A.P. Industrial Infrastructure Corporation, Industrial Estate, Visakhapatnam (public servant), requesting this Institution to direct the Public Servant for payment of compensation for her house site which was acquired about 20 years back.

On verification, it is found that the complainant purchased a house site of 150 Sq.yards in Plot No.208 comprising of layout in Survey No.17-19, at Eedulapaka Bonangi Village of erstwhile Sabbavaram Taluk, now Paravada Mandal of Visakhapatnam district from one Sri Rongali Mutyalu and 14 others vide registered Sale Deed No.4805 dt.13.12.1984. After that, the public servant has acquired the entire above layout along with the surrounding areas for Government purpose and paid compensation to all the affected land owners excepting the complainant. In spite of the representations made, no compensation was paid to her.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Principal Secretary to Government, Revenue Department, A.P. Secretariat, Hyderabad. In response to it, a report dated 28.8.2008 was received from the Special Deputy Collector (Land Acquisition), APIIC., Visakhapatnam, stating that during the course of award enquiry, neither the registered pattedar nor the legal heirs of pattedar have attended the enquiry and hence the compensation awarded was kept in Revenue Deposit.

On persuasion by passing appropriate orders by the Hon'ble Upa-Lokayukta, the Special Deputy Collector (L.A.) has submitted another report dated 29.4.2009 stating that the site purchased by the complainant is situated in between Survey No.17 Government land and Survey No.19 Private land of

E.Bonangi village and hence advised her to approach the Tahsildar, Paravada Mandal to confirm in which survey number her site is situated for settlement of compensation.

As the said report did not disclose as to how they acquired the land without knowing whether it is a Government land or private land and that without issuing any acquisition notice, the Hon'ble Upa-Lokayukta directed the Special Deputy Collector (L.A.) and the Tahsildar, Paravada to appear personally and submit a report. In response, both the above officers appeared and submitted a report dated 4.8.2009 stating that the award in respect of the land of the complainant was passed vide Award No.2/96 dated 7.1.1996 and as no claim was received either from the Pattedar or other enjoyers, the amount was kept in Revenue deposits and now as the complainant filed claim statement, the amount is being withdrawn from the Revenue deposits and compensation will be paid to her. The Tahsildar, Paravada Mandal also submitted a report dated 30.7.2009 stating that the Office Surveyor had identified the land of the complainant in Sy.No.19 of E.Bonangi Village in Sub Division 17 and reported the same to the Special Dy.Collector (L.A.), A.P.I.I.C., Visakhapatnam.

On being directed by the Hon'ble Upa-Lokayukta, finally, the Special Deputy Collector (L.A.), APIIC, Visakhapatnam submitted a report dt.14.8.2009 stating that the compensation amount of Rs.4,233/- has been paid to the complainant by way of a Demand Draft No.491414 dt.13.8.2009. The complainant also confirmed the same by her letter dt.30.4.2010.

Because of the intervention of the Hon'ble Upa-Lokayukta by passing appropriate orders from time to time, the land compensation, which is pending more than 13 years, was paid to the complainant. As the inaction on the part of the Public Servant was rectified, this complaint was closed.

COMPLAINT No.751/2007/B2VISAKHAPATNAM DISTRICT

Sri Viswanadhuni Satyanarayana, Contractor, C/o.P.Eswara Rao, R/o.Near Krishna Bazar, Post Office, Narsipatnam, Visakhapatnam District, has filed this complaint against 1) the Superintending Engineer, Panchayati Raj (R.W.S.Division) Dept., Visakhapatnam; 2) the Executive Engineer, Panchayati Raj (R.W.S.Division) Dept., Visakhapatnam; and 3) the Assistant Executive Engineer, Panchayati Raj (R.W.S.Sub-Division) Dept., Visakhapatnam, requesting this Institution to issue necessary directions to the Public Servants for payment Rs.1,75,000/- towards EMD, FSD Deposit amounts together with interest.

On verification, it is found that the complainant had executed two works and the said works were inspected and final bills were also approved and passed by the Public Servants. The public servants have to pay an amount of Rs.1,75,000/- towards EMD., FSD Deposit, but they withheld money from both the Schemes. In spite of several representations made to the Public Servants, there was no response.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Engineer-in-Chief, Panchayati Raj Department, A.P., Hyderabad. On persuasion, the Engineer-in-Chief, Rural Water Supply & Sanitation, Hyderabad has submitted a letter dated 23.6.2008 stating that as per the report submitted by the Executive Engineer, RWS., Visakhapatnam dt.21.6.2008 a package work comprising of 17 Sub works including the two works referred to in the complaint were entrusted to the complainant and he has executed the entire package works beyond the agreement period. For the delay, liquidate damages were levied and unless the accounts of all these works are finalized the exact amounts due to the complainant could not be assessed. Further the records pertaining to the two works referred to in the

complaint were not traced out and as such the amount due to the complainant could not be ascertained.

On further persuasion, the Engineer-in-Chief, Panchayati Raj submitted a letter dt.7.8.2009 stating that they have addressed a letter to the Government to accord permission to utilize the available MHP grant to clear off the pending bills of the complainant. In his subsequent report dated 10.9.2009 he stated that Government have accorded sanction for release of Rs.72,780/- due to the contractor and accordingly orders were issued to the Executive Engineer, RWS., Visakhapatnam.

On being directed by the Hon'ble Upa-Lokayukta, the Executive Engineer, RWS., Visakhapatnam has submitted a report dt.9.9.2009 stating that certain amount to the extent possible i.e., Rs.31,869/- was paid to the complainant and the Engineer-in-Chief has addressed the Government apprising that an amount of Rs.42,870/- is due to be released to the complainant towards EMD and Rs.30,000/- towards balance amount to be paid on Valasampeta work and requested to accord permission. After obtaining grant from the Engineer-in-Chief, RWS., Hyderabad, payment will be arranged to the complainant. He enclosed a Xerox copy of the receipt given by the complainant acknowledging the receipt of the amount of Rs.31,869/-. Subsequently, the Executive Engineer, RWS & Sanitation Division, Visakhapatnam has submitted another report dated 22.2.2010 stating that Rs.72,780/- was paid through cheque dt.17.2.2010 and the same was acknowledged by the complainant. The Engineer-in-Chief, RWS & Sanitation, A.P., Hyderabad, also submitted a report dt.19.3.2010 stating that there is no outstanding amount to be paid to the complainant.

A copy of the said report dt.19.3.2010 was sent to the complainant for his response. Though he received the same, there was no response from him. The receipt given by the complainant to the Executive Engineer, RWS.&S

Division, Visakhapatnam, discloses that he received the cheque bearing No.171165 dt.17.2.2010 for Rs.72,780/- towards final settlement of Valasampeta work i.e., Rs.30,000/- and EMD.amount for Rs.42,780/-. Thus, with this receipt, it is clear that the complainant has received the final amount and there is no amount due from the Department.

Due to the intervention of the Hon'ble Upa-Lokayukta, the complainant was paid amount that was due from the public servants. As the inaction on the part of the Public Servants is rectified, this complaint was closed.

COMPLAINT NO.346/2009/B2VISAKHAPATNAM DISTRICT

Sri A.V.Ramanaiah, retired Mandal Educational Officer, Lakshminagar Street, Narsipatnam, Visakhapatnam District has filed this complaint against 1) The Accountant General, A.P., Hyderabad; 2) The District Educational Officer, Visakhapatnam; and 3) The Mandal Parishad Development Officer, Nathavaram, Visakhapatnam District; and 4) The District Treasury Officer, Visakhapatnam district requesting this institution to issue necessary directions to the Accountant General, A.P., Hyderabad for payment of the differential amount of his pension and final payment of G.P.F. including the deducted amount of Rs.50,000/- with interest from 1.2.2007.

On verification, it is found that the complainant's pension was fixed at Rs.9,838/- per month w.e.f., 1.2.2007, but the PS-1 authorized his pension at Rs.9,565/- per month and instructed the Treasury authorities to deduct Rs.50,000/- from his pensionary benefits. He was also awarded Automatic Advancement Promotion Scales as on June, 2000 in terms of G.O.Ms.No.150, Finance Dept., dt.1.9.1999 but the PS-1 raised certain objections for revising his pensionary benefits including deduction amount of Rs.50,000/-. The PS-1 also not paid the final payment of G.P.F. amount of Rs.93,279/-.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Accountant General, A.P., Hyderabad (PS-1). In response to it, the Dy.Accountant General, A.P., Hyderabad submitted a report dated 7.5.2009 stating that the complainant was awarded 10 years (Special Grade), 15 years (SPP.I) Scales respectively and again 8 years scale (Special Grade) and 16 years scale (SPP-I) in School Assistant cadre were also issued, which is in violation of G.O.Ms.No.241 dt.28.9.2005. As such, their Office while finalizing his pension case raised an objection with regard to awarding of SPP-I scale on 17.6.2000 and pensionary benefits were authorized vide letter dt.12.12.2007 disallowing one increment and an amount of Rs.50,000/- was

withheld out of DCRG in this regard. The Senior Accounts Officer/Funds-13, Office of A.G.(A&E), A.P., Hyderabad has submitted a report dated 15.7.2009 stating that an amount of Rs.93,279 was already authorized for payment vide letter dt.30.5.2008 through Registered post to the Mandal Education Officer, Nathavaram, Visakhapatnam and the District Treasury Officer, Visakhapatnam.

Considering the said report, the Hon'ble Upa-Lokayukta directed the District Educational Officer, Visakhapatnam to submit his report. In pursuance of the same, the D.E.O., has submitted a report dt.27.10.2009 stating that the A.G., A.P., Hyderabad withheld Rs.50,000/- from the DCRG of the complainant towards recovery of inadmissible amount sanctioned to the individual due to fixation of pay by awarding the 10 years (Special Grade), 15 years (SPP.I) Scales respectively and again 8 years scale (Special Grade) and SPP-I (16 years) in School Assistant cadre. The DCRG will be released on regulation of the said discrepancy and amount to be recovered if any.

On being further directed by the Hon'ble Upa-Lokayukta, the Accountant General, A.P., Hyderabad has submitted a report dated 11.8.2010 stating that their office has authorized the Revised pensionary benefits including the withheld gratuity amount of Rs.50,000/- of the complainant basing on the proposals dated 21.4.2010 submitted by the District Educational Officer, Visakhapatnam. The Accountant General submitted another report dated 21.9.2010 stating that after verifying the information submitted by the District Educational Officer, an amount of Rs.1,775/- i.e., towards difference of interest from 1.9.2009 to 30.11.2009 as admissible under GPF Rules was issued by way of a letter addressed to the Mandal Parishad Development Officer, Nathavaram and to the District Treasury Officer, Visakhapatnam under intimation to the complainant. The complainant also submitted a representation dt.20.9.2010 to that effect.

Due to the intervention of the Hon'ble Upa-Lokayukta, the difference of interest under G.P.F., and withheld gratuity amount of Rs.50,000/- was paid to the complainant. As the inaction on the part of the Public Servants was rectified, this complaint was closed with an observation that if at all there are any dues, the complainant is at liberty to submit a fresh complaint to this Institution for realization of dues.

COMPLAINT NO.630/2008/B2VIZIANAGARAM DISTRICT

One Smt.Dasireddi Satyavathi, W/o.Late Sambhamurthy, Gadi Street, Salur, Vizianagaram District has filed this complaint against 1) The Director, Bureau of Economics & Statistics, A.P., Hyderabad; 2) The Accountant General (Pension Section), A.P., Hyderabad; and 3) The Sub Treasury Officer, Gajapathinagaram, Vizianagaram District requesting this Institution to issue directions to the Public Servants to change the name of the nominee in the concerned records of her late husband as per the Succession Certificate obtained by her from the competent court and arrange to pay the family pension to her.

On verification, it is found that the complainant's husband Late Sri Dasireddi Sambamurthy, retired on 30.6.1992 as Statistical Officer from Directorate of Bureau of Economics & Statistics, Hyderabad. He developed illicit intimacy with one Narayanamma of Manapuram village in Vizianagaram District totally neglecting the complainant and her son. On her filing Maintenance case, the Court granted maintenance to both the complainant and her son. After his superannuation, her husband used to draw pension from Sub Treasury Office, Gajapathinagaram, Vizianagaram District. She was advised to approach the competent court and obtain Succession Certificate for claiming Family Pension. Accordingly, the complainant filed SOP.No.1/2005 before the Junior Civil Judge, Gajapathinagaram on 10.2.2005 and succeeded in getting Succession Certificate on 19.9.2007. Though she made repeated representations to the Public Servants requesting to change the name of nominee in the concerned records of her late husband and requested for sanction of family pension, duly submitting all the relevant documents, there was no response from them so far.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Public Servants 1 to 3. On persuasion by the Hon'ble Upa-

Lokayukta by passing appropriate orders from time to time, the PS-1 the Director, Bureau of Economics & Statistics, A.P., Hyderabad finally submitted a report dated 1.5.2010 stating that the complainant has informed vide her letter dt.22.4.2010 that she had received all the pension arrears and also receiving the monthly pension regularly from the Sub Treasury Officer, Salur. He also enclosed a copy of the letter of the complainant dated 22.4.2010 requesting this Institution to close the complaint as she has received the entire pension arrears and is receiving the pension regularly.

Due to the intervention of the Hon'ble Upa-Lokayukta, the complainant was sanctioned family pension and pension arrears of her late husband, which is pending for more than five years. As the inaction on the part of the Public Servants was rectified, this complaint was closed.

COMPLAINT NO.457/2009/B2WEST GODAVARI DISTRICT

One Sri P.Gangaraju, Office of D.T.W.Office, Kotaramachandrapuram, Buttayagudem Mandal, West Godavari District has filed this complaint against the Assistant Engineer and Lineman of Electricity Department, Buttayagudem, West Godavari District, requesting this Institution to issue necessary directions to the Public Servants for restoring the power supply to his house.

On verification, it is found that the complainant is working as Attender in District Tribal Welfare Office, Kotaramachandrapuram, Buttayagudem Mandal, West Godavari District and he is residing in Quarter No.C/5 located near his office by paying the Electricity charges every month. The Public Servants have disconnected power supply to his house and in spite of several requests; they failed to restore the same.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Additional Assistant Engineer, Operation, A.P.Eastern Power Distribution Company Ltd., Buttayagudem. But no report has been received from the Additional Asst.Engineer, Operation, APEPDCL, Buttayagudem. Meanwhile, the complainant has submitted a representation dt.13.9.2010 stating that his grievance has been redressed as the authorities have restored the power supply to his house.

Due to the intervention of this Institution, the public servants immediately sprung into action and restored power supply to the house of the complainant. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT NO.76/2008/B2WEST GODAVARI DISTRICT

Sri Dhava Lalitha Sankar, Contractor, R/o Bheemavaram, West Godavari district has filed this complaint against 1) the Superintending Engineer, Irrigation Circle, Eluru, West Godavari District; 2) the Assistant Engineer, Irrigation Circle, Eluru, West Godavari District; and 3) the Deputy Executive Engineer, Bheemavaram Drainage Division, Palakollu Section, Bheemavaram, West Godavari District, requesting this Institution to direct the Public Servants for payment of the amounts due to him towards Transport, Nava Charges, Photography charges as well as Technical Agent Charges.

On verification, it is found that the complainant entered into an agreement with the Public Servants towards the work of "Formation of Ring Bunds to upstream and downstream" on contract basis during 2004-05 at Bheemavaram Division, West Godavari District, completed the work and received the part and final bill amount. Further the estimation amount of this work under part-2 supplements was sanctioned by the PS-1. The PS-3 recorded only I.R.Para deduction amount of Rs.20,000/- and paid the same, but did not pay the remaining amount of Rs.15,000/- towards Transport, Nava Charges, Photography charges as well as Technical Agent Charges.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Public Servants 1 to 3. On constant persuasion by the Hon'ble Upa-Lokayukta by passing appropriate orders from time to time, the Executive Engineer, Drainage Division, Bhimavaram has submitted a final report on 31-7-2009 stating that the Pay & Accounts Officer, Drainage Schemes, Eluru has issued a cheque dated 25.9.2008 for Rs.2,898/- in favour of the complainant towards Nava Charges and that he also issued a cheque dated 4.7.2009 for Rs.8,956/- in favour of the complainant. The complainant (contractor) gave written consent to forego the insurance amount. He further stated that the complainant died on 11.12.2008 and also submitted a copy of

the Legal Heir certificate, which disclosed that Smt.Sitamahalakshmi is the wife of the complainant. His report further discloses that the above cheques were handed over to the legal heirs of the complainant.

A copy of the said report was sent to the wife of the complainant. Though she received the same as per her acknowledgement dt.16.9.2009, she has not submitted any response disputing the said report.

Due to the intervention of the Hon'ble Upa-Lokayukta, the complainant's wife received the amounts to which her husband is entitled to. As the complainant's wife did not dispute to the payments made, this complaint was closed under Section 10(4)(b) of A.P.Lokayukta Act, 1983.

A N N E X U R E – C

**STATISTICS SHOWING THE NUMBER OF COMPLAINTS
RECEIVED, DISPOSED OF AND PENDING DURING THE PERIOD
UNDER THE REPORT i.e. FROM 01.01.2010 TO 31.12.2010**

S.No.	DESCRIPTION	TOTAL
01	Complaints carried forward from 2009	1732
02	Complaints received during the year 2010	2379
03	Total complaints available for disposal	4111
04	Disposed of during the year 2010	1825
05	Pending as on 31-12-2010	2286
06	Grievances Redressed	285

ANNEXURE - D**REGION WISE ETC., BREAK-UP OF COMPLAINTS
RECEIVED DURING THE YEAR 2010**

S.No.	DESCRIPTION	TOTAL
01	Costal Andhra Area	1202
02	Rayalaseema Area	503
03	Telangana Area	205
04	Twin Cities	250
05	Suo motu	204
06	Other States Complaints	10
07	Anonymous	5
	Total:	2,379

ANNEXURE - E**DEPARTMENT WISE PARTICULARS OF COMPLAINTS RECEIVED, DISPOSED OF AND PENDING DURING THE YEAR-2010**

Sl. No.	Department Name	Pending As on 31.12.2009	Received During the year 2010	Rejected in limine	Closed after P.V.	Closed after grievance redressed	Closed after F.I.	Pending As on 31.12.2010
1	Agriculture	13	17	NIL	03	02	NIL	25
2	Animal Husbandry	05	01	NIL	01	04	NIL	01
3	Boards	21	38	02	19	01	NIL	37
4	Co-Operation	17	11	02	07	NIL	NIL	19
5	Commercial Taxes	04	03	01	03	NIL	NIL	03
6	Corporation	29	42	02	38	06	NIL	25
7	Education	110	94	12	56	14	NIL	122
8	Elected Persons	12	22	NIL	24	NIL	NIL	10
9	Employment & Training	02	03	NIL	01	NIL	NIL	04
10	Endowments	90	40	11	09	01	NIL	109
11	Excise	07	10	01	03	NIL	NIL	13
12	Fire Service	01	NIL	NIL	01	NIL	NIL	0
13	Fisheries	07	04	NIL	01	NIL	NIL	10
14	Forest	14	13	02	02	NIL	NIL	23
15	Industries	20	09	01	01	01	NIL	26
16	Irrigation	74	129	06	124	01	NIL	72
17	Labour	18	10	02	06	NIL	NIL	20
18	Local funds	01	NIL	NIL	NIL	NIL	NIL	01
19	Marketing	01	14	01	07	NIL	NIL	07
20	Medical & Health	90	69	09	51	09	NIL	90

21	Mines & Geology	01	12	NIL	06	NIL	NIL	07
22	Miscellaneous	170	232	19	168	20	NIL	195
23	Municipal Administration	226	259	26	94	85	NIL	280
24	Panchayat Raj	132	171	08	65	31	NIL	199
25	Police	77	92	21	54	04	NIL	90
26	Printing & Stationery	01	NIL	NIL	NIL	01	NIL	0
27	Public Libraries	04	02	NIL	02	NIL	NIL	04
28	Revenue	484	999	64	569	90	NIL	760
29	Transport, Roads and Buildings	18	20	NIL	03	02	NIL	33
30	Registration & Stamps	28	18	06	06	04	NIL	30
31	Social Welfare	27	23	01	07	06	NIL	36
32	Technical Education	01	04	NIL	04	NIL	NIL	01
33	Treasuries and Accounts	15	06	NIL	03	02	NIL	16
34	Tribal Welfare	07	04	01	01	01	NIL	08
35	Information & Public Relation	05	08	01	02	NIL	NIL	10
	TOTAL	1732	2379	199	1341	285	NIL	2286

ANNEXURE - F**STATEMENT SHOWING THE NUMBER OF COMPLAINTS (FINAL INVESTIGATION) PENDING, RECEIVED AND DISPOSED OF DURING THE YEAR 2010.**

S.No.	DESCRIPTION	TOTAL
01	Number of Complaints Pending as on 1-1-2010	07
02	Number of Complaints in which final investigation ordered during the year 2010	07
03	Number of complaints available for disposal during the year 2010	14
04	Number of complaints Disposed of during the 2010	Nil
05	Number of Complaints pending as on 31-12-2010	14
06	Number of complaints pending in Courts i) Stayed by the High Court ii) Pending in Supreme Court	01 01
07	Number of complaints in which punishments Recommended	Nil

ANNEXURE – G**SANCTIONED CADRE STRENGTH OF POSTS**

S.No.	Name of the Post	Scale of Pay	No. of Posts
1	Registrar	44740-55660	1
2	Director (Legal)	37600-54360	1
3	Deputy Registrar	29200-53060	1
4	Deputy Director (Legal)	- do -	1
5	Secretary to Lokayukta	- do -	1
6	Director (Investigation)	Cadre Post	1
7	Assistant Registrar	23650-49360	1
8	Assistant Registrar (Judl.)	- do -	1
9	Assistant Registrar (Accounts)	- do -	1
10	Deputy Director (Investigation)	19050-45850	4
11	P.A. to Lokayukta	- do -	1
12	P.A. to Upa Lokayukta	- do -	1
13	P.A. to Registrar	- do -	1
14	Section Officer	18030-43630	5
15	Accounts Officer	16150-42590	1
16	Investigating Officer	- do -	5
17	Special Category Stenographer	13660-38570	4
18	U.D. Stenographer	12910-36700	4
19	Assistant Section Officer	- do -	10

20	Librarian	10900-31550	1
21	U.D. Accountant	10900-31550	1
22	Steno-Typist	9460-27700	4
23	Typist	8440-24950	6
24	Assistant	- do -	12
25	Senior Driver	9200-27000	1
26	Drivers	7960-23650	6
27	Motor Cycle Messenger	7740-23040	1
28	Record Assistants	7520-22430	3
29	Roneo Operator	- do -	2
30	Head Constable	10900-31550	1
31	Police Constable and Orderly	8440-24950	12
32	Jamedar	7520-22430	2
33	Attender	6700-20110	24
34	Chowkidar	- do -	4
35	Sweeper-cum-Scavenger	- do -	4
36	Gardener	- do -	2
	Total		131

(One hundred and thirty one only)