

**THE TWENTY THIRD  
CONSOLIDATED REPORT OF THE  
INSTITUTION OF  
LOK AYUKTA  
OF ANDHRA PRADESH**

**FOR THE PERIOD FROM  
1<sup>ST</sup> JANUARY, 2007 TO 31<sup>ST</sup> DECEMBER, 2007**

**INSTITUTION OF LOK AYUKTA  
OF ANDHRA PRADESH**

5-9-49, Basheerbagh,  
Hyderabad – 500 063.

**ANNUAL REPORT**

With the pleasure and honour of presenting this 23<sup>rd</sup> Consolidated Report on the work done by the Lokayukta and Upa Lokayukta for the year 2007, under Sub-Section (5) of Section 12 of A.P. Lokayukta Act, 1983.

**JUSTICE S. ANANDA REDDY,  
LOK AYUKTA**

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## **PREFACE**

It is with great pleasure, I am submitting this 23<sup>rd</sup> Consolidated Annual Report of the work done by the Institution of Lokayukta during the period from 01.01.2007 to 31.12.2007 as mandated by the provisions of Section 12(5) of the Andhra Pradesh Lokayukta Act, 1983, hereinafter referred to as “the Act” to His Excellency, the Governor of Andhra Pradesh.

The Administrative Reforms Commission set up in the year 1966 by the Government of India, has recommended to establish independent institutions both at the centre and in the states captioning them as “Lokpal” and “Lokayuktas” respectively, with the avowed object of combating the ever growing malice of corruption in public service and misuse or abuse of power by the Public Servants. Therefore, the Commission recommended that the Lokpal and Lokayukta should be entrusted with the twin types of redressing the peoples’ grievances and arresting ever growing menace of corruption and public offices. It paved way to enact the statute “Andhra Pradesh Lokayukta & Upa-Lokayukta Act (Act 11 of 1983)”, which is brought into force with effect from 23.09.1983.

The year 2007 was significant for the Institution for the reason that the post of Lokayukta, which was vacant since mid of July was filled up in the month of October. I was sworn in as the 5<sup>th</sup> Lokayukta for the State of Andhra Pradesh on 12-10-2007 by Sri Narayan Dutt Tiwari, His Excellency, the Governor of Andhra Pradesh.

The period under report on my tenure is very short, still I could notice from my experience that the complainants are more interested in

seeking redressal of their individual grievances rather than fighting corruption at various levels and about 70% of the complaints received resulting to redressal of grievances. Since there are no adequate provisions in the Act, left with no other option but to resort to the time consuming method of persuading the concerned officers to respond to the just grievance of the complainants even in regard to the investigations in view of several deficiencies in the Act, speedy investigation of complaints is becoming difficult. Therefore, certain amendments were suggested to the Government way back in 2003 but only a few have been conceded. Persistent attempts are being made to see that the attempts proposed further are introduced so as to make the Act more comprehensive and more effective.

In complaint No.1177/2002/B1 lodged by one K.G.Kumar against Smt.Pilli Anantha Lakshmi, who was Member of 11<sup>th</sup> Legislative Assembly from Sampara constituency in East Godavari district touching the misutilization of funds entrusted to her by the villagers of Turangi in East Godavari district for the purpose of laying cement concrete road and drainage on either side of the road in 4<sup>th</sup> Street, Ravindra Nagar, Turangi village, the then Hon'ble Lokayukta made report on 04.09.2004 under Section 12(1) of the Act to the Hon'ble Speaker being the competent authority nominated under the Act recommending to get such steps as permissible under law to disqualify the Public Servant from holding any of the elective posts in Zilla Praja Parishads, Mandal Praja Parishads, Municipalities, Municipal Corporations and Co-operative Societies, that are under the control of the State Governments, for a period of five years and since there was no response even after the clarification, the Lokayukta submitted report under Section 12 (4) of the Act to His

Excellency, the Governor of Andhra Pradesh on 24.2.2006 and information yet to be received.

In the previous Annual Reports, the said inaction of the concerned authorities, besides being violative of the spirit of the Act and the mandatory provisions contained in Sub-section (6) of Section 12 of the Act erodes the authority of the Institution of Lokayukta which results in frustrating the very object of the Act was referred to.

In this context, the obligation cast on the concerned disciplinary authorities under the Act, while emphasizing the effective control of the Lokayukta and Upa-Lokayuktas, the Hon'ble Apex Court in THE INSTITUTION OF LOKAYUKTA OF A.P. vs. T.RAMA SUBBA REDDY [1996(7) S.L.R. 145] observed thus:

“When such authorities consist of high judicial dignitaries which would be obvious that such authorities should be armed with appropriate powers and sanctions so that their orders and opinions do not become mere paper directions. The decisions of Lokayukta and Upa-Lokayukta, therefore, must be capable of being fully implemented. These authorities should not be reduced to mere paper tiger but must be armed with proper teeth and claws so that the efforts put in and both are not wasted and their reports are not shelved by the concerned disciplinary authorities”.

The functions of the Lokayukta under the Act are onerous and would not have been possible to discharge those functions satisfactorily unless the concerned administrative authorities extended willing co-operation. The Hon'ble Lokayukta places on record the willing co-operation extended by various administrative authorities without which it would have been possible to dispose of 1334 complaints during the year under review.

It is hoped that the authorities will discharge their statutory duties and strengthen the Institution of Lokayukta and thereby promote good governance.

Sd/-  
(JUSTICE S.ANANDA REDDY)

## **JUDICIAL WORK AND CERTAIN STATISTICAL DATA OF THE INSTITUTION**

During the year under report, 1155 complaints were received in addition to the 1582 complaints that were pending. Out of 2737 complaints available for disposal, 1403 complaints were disposed of during 2007 leaving a balance of 1334. Out of the above, (1) complaint was disposed of after final investigation and there is a balance of (4) matters in which final investigation is pending.

The total collection of complaint fee during the year 2007 is Rs.76,475/- besides last year balance of Rs.26,427/-. Out of which, a sum of Rs.70,134/- was remitted to the Government Account and Rs.8,061/- was directed to be returned to the parties. Whereas, orders with regard to the remission or otherwise for Rs.24,707/- are to be passed.

Along with this report the following Annexures are enclosed.

Annexure "A" contains a brief resume of some of the cases disposed of by the Hon'ble Lokayukta.

Annexure "B" contains a brief resume of some of the cases disposed of by the Hon'ble Upa Lokayukta

Annexure "C" shows the total pendency of the complaints and references received and disposed of during the period from 01.01.2007 to 31.12.2007.

Annexure "D" shows the region wise break up of the complaints.

Annexure “E” shows the department wise particulars of the complaints received and disposed of during the year 2007.

Annexure “F” is the statement showing the complaints (Final Investigation) pending, received and disposed of during the year 2007.

Annexure “G” is in respect of the sanctioned strength of the Officers and Staff of this Institution.

## **ADMINISTRATION**

### **1. OFFICERS AND STAFF:**

Annexure-G shows the cadre strength of the Institution. The administration of the Institution is under the charge of the Registrar who is declared as the Head of the Department. During the year under report, Sri M.V.S.Krishnaji Rao, District Judge continued to be the Registrar of this Institution. The administrative structure consists of four wings viz., (1) Administration, (2) Judicial, (3) Legal; and (4) Investigation.

### **2. ADMINISTRATION WING:**

The Registrar with the assistance of the Deputy Registrar supervises the Administrative Wing, which consists of the Establishment and Accounts Section. The Establishment Section is headed by a Section Officer and it deals with the work relating to Conditions of Service of the Employees, Library, Stores, Furniture, Maintenance of Motor Vehicles, Stationery, Roneo, Inward, Dispatch, etc. The Accounts Section functions under the supervision of an Assistant Registrar who is assisted by an Accounts Officer and other staff, and deals with financial matters such as budget, salary, T.A., and other related matters.

3. **JUDICIAL WING:**

For the sake of convenience, the Bench of the Hon'ble Lokayukta is identified as B-1 and that of the Hon'ble Upa-Lokayukta as B-2. The Complaints Section receives the complaints, scrutinizes the same and registers the complaints after placing them before the Hon'ble Lokayukta. This Section is headed by the Assistant Registrar who is assisted by a Section Officer and two other staff members. After registration of complaints, the complaints are taken up by the staff of the B-1 Section and B-2 Section respectively headed by the Section Officers with supporting staff. Besides, the Senior Stenographers would assist in taking down dictation of the orders on Bench of the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta. This apart, there is usual process sections separately for B-1 and B-2 sections so as to dispatch the process and final orders without giving scope of any delay with the support of dispatching Assistant.

4. **LEGAL WING:**

Legal Wing consists of Kum. G.V.N.R. Bhanumathi, Director (Legal) continued upto 30.06.2007, Sri K.Bichaiah, Deputy Registrar continued as incharge Director (Legal) from 01.07.2007 to 21.09.2007, Sri P.Raghavender continued as Director (Legal) from 22.09.2007 to 14.12.2007 and Sri A.Shankar Narayana, District Judge, continued to be the Director (Legal) from 15.12.2007 and Sri K. Vishnu Sarma, Deputy Director (Legal). Both assist the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta respectively, in all legal matters such as processing the reports received and presenting them before the Court and render assistance to the complainants in conducting the proceedings. Even if a complainant is not having the legal assistance, that deficiency is filled up

by the Legal Wing. The Director (Legal) and the Deputy Director (Legal) also perform the duties of presenting Officers in the Courts and would assist in conducting final investigations by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta by way of submitting Written Comments and Written Brief and during the preliminary verification stage and draft statement of facts and allegations when it reaches the investigation stage.

#### 5. **INVESTIGATION WING:**

The Director (Investigation) Sri K. Anandaiah who is of the rank of Special Inspector General of Police is heading this wing with the assistance of (4) Deputy Directors, (5) Investigating Officers and (13) Police Constables. He continued upto 30.11.2007. Sri M.V.S.Krishnaji Rao, Registrar continued as Director (Investigation) from 01.12.2007. This Agency probes into such of the complaints that are referred to it, by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta and after collecting the necessary material by conducting discreet enquiries, submit a report which is of immense help in determining as to whether it is a fit case to investigate into the allegation levelled in the complaints or otherwise. This agency maintains the confidentiality and secrecy of information during the discreet enquiry and conducts the probe impartially.

#### **ACCOMMODATION**

The Institution of Lokayukta is presently accommodated in the Government Building bearing No.5-9-49, Basheerbagh, Hyderabad. It is submitted that the building consists of two parts. Nearly half of the built up area consists of heritage structure and the remaining is subsequently constructed. Maintenance of the building and attending to its repairs at regular intervals, is essential so as to up keep the majesty and glory of the building. This is not possible without the involvement of the R&B

Authorities. The Government has been addressed to entrust the responsibility of maintenance of the building to R&B Department and the matter is still pending. Expeditious orders in the matter are solicited.

In addition to the above, the present accommodation is not sufficient to accommodate all the Officers and staff and inconvenience is being caused to them. Therefore, the Government may consider the feasibility of either constructing an additional floor on the existing newly constructed structure, which consists of 1 + 1 or in the alternative new construction, can be taken up in the open land available.

### **VACATIONS AND HOLIDAYS**

During the year 2007, 21 holidays (excluding Sundays and Second Saturdays) and 18 Optional Holidays were declared and observed as Holidays besides Sankranti Vacation from 17.01.2007 to 19.01.2007 (3 days), Summer Vacation from 30.04.2007 to 01.06.2007 (25) days and Dasara Vacation from 15.10.2007 to 18.10.2007 (4 days) and 24.03.2007 and 22.09.2007 were declared as Court Working Saturdays.

### **DESTRUCTION OF RECORDS**

The records ripe for destruction of the cases disposed of till the year 2002 have been identified and the work for subsequent years is under progress.

### **BUDGET PROVISION**

For the financial year 2006-07 the budget provision for this Institution under various Heads of Account was Rs.2,43,09,000/-. While the total expenditure incurred during the year was Rs.2,54,42,500/- excluding the expenditure booked through book adjustment by the

Accountant General, Andhra Pradesh, Hyderabad, from time to time towards Railway Warrants.

A sum of Rs.2,72,46,000/- has been provided for the year 2007-08. Out of the said Budget provision, a total sum of Rs.2,01,10,483/- was spent leaving a balance of Rs.71,35,517/- by the end of December, 2007.

<b>S.No.</b>	<b>Head of Account</b>	<b>Amount</b>
1	010 – Salaries	1,86,88,664
	020 – Wages	
	110 – Domestic Travel Expenses	
	111 – Travelling Allowance	1,64,071
	112 – Bus Warrants	11,460
	130 – Office Expenses: UTILITY PAYMENTS:	
(a)	131 – Service Postage & Telegram Charges	2,76,196
(b)	Telephone charges	
(c)	133 – Water Charges	2,85,329
(d)	Electricity Charges	
	132 – Other Office Expenses	3,28,175
	200 – Other Administrative Expenses	--
	240 – Petrol, Oil and Lubricants	3,01,345
	271 – Minor Works	--
	272 – Maintenance	--
	280 – Professional Service:	
	281 – Pleaders fee	11,500
	284 – Other Payments	
	310 – Grants-in-Aid	
	311 – Grants-in-Aid towards salaries	
	312 – Obsequies charges, Grants in Aid towards interim relief	
	410 – Secret Service Expenditure	--
	500 – Other Charges	
	503 – Other Expenditure	--
	510 – Motor Vehicles	43,743

		2,01,10,483
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**INSTITUTION OF LOKAYUKTA OF ANDHRA PRADESH  
HYDERABAD**

Sl. No.	Particulars	Amounts Rs.
1	Total amount received towards complaint fee for the year – 2007	76,475-00
2	Last year balance B/f. (as on 31-12-2006)	26,427-00
3	Amount of complaint fee remitted to State Funds	70,134-00
4	Amount of complaint fee returned to the Parties	8,061-00
5	Amount of complaint fee pending as on 31.12.2007	24,707-00

## **ANNEXURE – A**

**BRIEF NOTE ON CERTAIN IMPORTANT  
CASES DISPOSED OF BY  
HON'BLE LOK AYUKTA**

**COMPLAINT No. 29/2007/B1:**

**KURNOOL DISTRICT**

The complainant Mr. M.Nagaraju, R/o. Gudikal Village of Yemmiganaur Mandal, Kurnool District has sought for sanction of disabled pension on the ground that he has no source of living and it has become difficult to earn his livelihood.

The complaint was registered on 24.01.2007 by exempting him from paying the complaint fee and also dispensing with the filing of Forms-I&II and a report was called for from the Public Servant District Collector, Kurnool District giving three months time. The grievance of the complainant was redressed by sanctioning Rs.200/- per month as disabled pension from 01.03.2007 onwards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO. 31/2007/B1:**

**KURNOOL DISTRICT**

The complainant Boda Sarojamma, R/o. Yemmiganur has sought for widow pension claiming that her husband died due to heart attack and there is none to look after her and it has become difficult for her to earn livelihood.

The complaint was registered on 07.02.2007 by exempting her from paying the complaint fee and also dispensing with the filing of Forms-I & II and a report was called for from the District Collector, Kurnool giving two months time. The grievance of the complainant was redressed as an enquiry was conducted into the claim made by the complainant and having satisfied with the same, the Collector & Chairman, D.R.D.A., Kurnool issued proceedings granting widow pension of Rs.200/- per month from 01.03.2007 on wards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO.143/2007/B1:**

**VIZIANAGARAM DISTRICT**

The complainant Akashapu Srinivasa Surendra was appointed on contract basis for a period of six months as District Resource Person (Accounts) from 14.03.2006 to 24.09.2006. His grievance was that the remuneration for the months of August and September, 2006 was not paid to him despite approaching the Project Director, DWMA & Addl. Dist. Programme Coordinator, APREGS, Vizianagaram many a time and also putting up petitions to the District Collector and Joint Collector, Vizianagaram separately duly enclosing the minutes copy for releasing the remuneration due to him. So, he approached this Institution for redressal of his grievance. He claimed an amount of Rs.10,000/- as remuneration for August and Rs.7,920/- for 24 days of September month, totaling to Rs.17,920/-. He has shown the Commissioner, A.M.R., APARD, Rajendranagar, Hyderabad as the 1<sup>st</sup> Public Servant and the Project Director, DWMA, Vizianagaram as 2<sup>nd</sup> Public Servant.

The complaint was received on 17.02.2007. It was registered on 05.03.2007 exempting the complainant from submitting Forms-I & II as it was a grievance petition and even considering the nature of grievance. The complainant was also exempted from paying the complaint fee. Reports were called for from the Public Servants 1 and 2 by 25.04.2007. The 2<sup>nd</sup> Public Servant submitted report dated d31.03.2007 in Rc.No. 290/2006 EGS-II mentioning that the minutes of the review of Computer Operators/Accounts Assistants conducted by the former APD, Vizianagaram on 01.09.2006 was traced from the tappals and the same was submitted for perusal and having found that the claim of the complainant was true, the complainant was paid monthly remuneration as per his eligibility for the period from August, 2006 to 24<sup>th</sup> September,

2006 through a cheque bearing No.954112, dated 28.03.2007 for Rs.17,800/- sent to the complainant by registered post.

Thus, when the inaction on the part of the Public Servants was checked by calling for reports from them by this Institution, there was immediate redressal of grievance of the complainant.

**COMPLAINT NO.144/2007/B1:      MAHABUBNAGAR DISTRICT**

The complainant Prashanth along with another, who are reporters from Vanaparthi Mandal of Mahabubnagar District came up with the grievance that they were not allotted house sites in Journalists Quota and there has been inaction on the part of the Public Servants i.e. the District Collector, Mahabubnagar and other revenue officials in the hierarchy.

The complaint was registered on 05.03.2008 and reports were called for from the District Collector, Mahabubnagar and the Revenue Divisional Officer, Vanaparthi, who have submitted their report redressing the grievances of the complainants by allotting house sites in Sy.No.201.

Thus, at the intervention of this Institution, the claims of the complainants for house sites under journalists quota were satisfied, redressing their grievances without any delay.

**COMPLAINT NO.145/2007/B1: MAHABUBNAGAR DISTRICT**

The complainant Sri P.Suresh approached this Institution complaining inaction on the part of the Mandal Revenue Officer, Vanaparathi in issuing dependant certificate though he has submitted an application on 21.11.2006, despite lapse of more than two and half months there was no response to his application and he was made to wander to the office of the M.R.O., Vanaparathi without any fruitful result. He has also raised a grievance stating that though the Revenue Divisional Office, Vanaparathi is just adjacent to the M.R.O.'s Office, the Revenue Divisional Officer never inspected the M.R.O's office and the applications of various nature submitted by the applicants were kept pending in the said office without being disposed off.

The complaint was registered on 08.03.2007 and a notice was issued to the Mandal Revenue Officer, Vanaparathi, Mahabubnagar District requiring his presence on 25.04.2007 along with the concerned records and also to submit his report in person.

Obliging the said direction, the Tahsildar, Vanaparathi appeared in person and submitted the dependent certificate dated 22.04.2007 issued by him, which contains the name of complainant as one of the members of the family for the deceased Sri P.Vishwanatham.

The grievance of the complainant, thus, redressed through the intervention of the Hon'ble Lokayukta.

**COMPLAINT NO. 191/2007/B1**

**KURNOOL DISTRICT**

The Complainant, Akula Seethamma, R/o. Yemmiganur sought for sanction of widow pension claiming that her husband died and there is none to look after her and it has become difficult for her to earn livelihood.

The complaint was registered on 03.04.2007 by exempting her from paying the complaint fee and also dispensing with the filing of Forms I&II and report was called for from the District Collector giving two months time. The grievance of the complainant was redressed as an enquiry was conducted into the claim made by the complainant and having satisfied with the same, the Collector & Chairman, D.R.D.A., Kurnool issued proceedings, granting widow pension of Rs. 200/- per month from 01.06.2007 onwards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO. 195/2007/B1**

**KURNOOL DISTRICT**

The complainant, Uppara Laxmidevamma, R/o.Yemmiganur sought for sanction of widow pension claiming that her husband died in a road accident and there is none to look after her and it has become difficult for her to earn livelihood.

The complaint was registered on 03.04.2007 by exempting her from paying the complaint fee and also dispensing with the filing of Forms I&II and report was called for from the District Collector giving two months time. The grievance of the complainant was redressed as an enquiry was conducted into the claim made by the complainant and having satisfied with the same, the Collector & Chairman, D.R.D.A., Kurnool issued proceedings, granting widow pension of Rs. 200/- per month from 01.06.2007 onwards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO. 213/2007/B1**

**KURNOOL DISTRICT**

The complainant, Illuri Viswanadha Setti, R/o. Laxmipeta Veedhi of Yemmiganur Mandal, Kurnool District sought for sanction of old age pension on the ground that he has no source of living and it has become difficult for him to earn livelihood.

The complaint was registered on 03.04.2007 by exempting him from paying the complaint fee and also dispensing with the filing of Forms I&II and a report was called for from the District Collector giving two months time. The grievance of the complainant was redressed as an enquiry was conducted into the claim made by the complainant and having satisfied with the same, the Collector & Chairman, D.R.D.A., Kurnool issued proceedings, granting widow pension of Rs. 200/- per month from 01.04.2007 onwards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO. 214/2007/B1**

**KURNOOL DISTRICT**

The complainant, G.Vijayakumar Setti M.Nagaraju, R/o. Yemmiganur Mandal, Kurnool District sought for sanction of disabled pension on the ground that he has no source of living and it has become difficult for him to earn livelihood.

The complaint was registered on 03.04.2007 by exempting him from paying the complaint fee and also dispensing with the filing of Forms I&II and a report was called for from the District Collector giving two months time. The grievance of the complainant was redressed as an enquiry was conducted into the claim made by the complainant and having satisfied with the same, the Collector & Chairman, D.R.D.A., Kurnool issued proceedings, granting widow pension of Rs. 200/- per month from 01.04.2007 onwards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO. 223/2007/B1**

**CHITTOOR DISTRICT**

The complainant, S.Md.Abid Basha, R/o. Chandragiri of Chittoor District was formerly a student of Government High School, Chandragiri in which school he prosecuted studies from VIII to X class during the academic years 1995-96 to 1997-98. He appeared for the SSC public examinations during March, 1998 and secured 379 marks out of 600 marks, but in the SSC certificate his name was mentioned wrongly as Nazeer Basha S.Md., son of Nazeer Basha S.MB. instead of Abid Basha S.Md., son of Nazeer Basha S.Md. His grievance was that though the Headmaster, Government High School, Chandragiri, Chittoor District (shown as Public Servant No.1) has submitted proposals for correction of the wrong entry on 12.06.2000 through D.E.O., Chittoor (Public Servant No.2) and the D.E.O. also through his letter dated 05.07.2000 directed the Deputy Educational Officer, Tirupati to make enquiry and report and the Deputy Educational Officer having made enquiry found that the mistake took place in SSC original pass certificate and requested the Headmaster to recommend the proposals for carrying out the corrections. Later, the 3<sup>rd</sup> Public Servant called for the original admission form of the complainant, original T.C. and explanation of the Public Servant No.1 and the concerned clerk, but the matter was being delayed unnecessarily for years together and, therefore, the complainant got issued legal notice to the Public Servants 1 and 2 and Additional Joint Secretary on 27.12.2006. But the Additional Joint Secretary to the Director of Government Examinations by his letter dated 09.01.2007 advised the complainant to approach the Commissioner and Director of School Education to secure orders for correction of the wrong entry. Basing on the same, he got issued a legal notice to the 3<sup>rd</sup> Public Servant also. It proved aborted. Hence, he approached this Institution for redressal of his

grievance by filing the complaint dated 30.03.2007 with all relevant material

The complaint was registered and the Hon'ble Lokayukta directed the Public Servants and also the Director of School Education, Andhra Pradesh to submit reports. Finally, the grievance was redressed and the complaint was closed on 09.08.2007.

**COMPLAINT NO. 263/2007/B1**

**KURNOOL DISTRICT**

The complainant, Chenchugundi Eeramma, R/o. Yemmiganur sought for sanction of widow pension claiming that her husband died due to T.B. and there is none to look after her and it has become difficult for her to earn livelihood.

The complaint was registered on 11.04.2007 by exempting her from paying the complaint fee and also dispensing with the filing of Forms I & II and a report was called for from the District Collector giving two months time. The grievance of the complainant was redressed as an enquiry was conducted into the claim made by the complainant and having satisfied with the same, the Collector & Chairman, D.R.D.A., Kurnool issued proceedings, granting widow pension of Rs. 200/- per month from 01.07.2007 onwards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO. 281/2007/B1**

**KURNOOL DISTRICT**

The complainant, Illuri Shakuntamma, R/o. Manthralayam (Post) sought for sanction of monetary benefit under N.F.B.S. Scheme for Rs.5,000/- claiming that her husband died due to ill-health and there is none to look after her and it has become difficult for her to earn livelihood.

The complaint was registered on 13.04.2007 by exempting her from paying the complaint fee and also dispensing with the filing of Forms I & II and a report was called for from the District Collector giving two months time. The grievance of the complainant was redressed as an enquiry was conducted into the claim made by the complainant and having satisfied with the same, the Collector & Chairman, D.R.D.A., Kurnool issued proceedings, granting the monetary benefit under N.F.B.S. scheme for Rs.5,000/-.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO. 316/2007/B1:**

**KRISHNA DISTRICT**

The complainant is one G.Durga Prasada Rao, Retired Head Master, R/o. Tadigadapa Village, Penamaluru Mandal, Krishna District. His son-in-law Mr.S.L.Narasimha Rao has been working as Head Master in Mandal Parishad Elementary School, Arundalpet, Parmarru Mandal, Krishna District. His daughter, Smt.G.B.K.Sudha Rani is also working as Head Mistress in Mandal Parishad Upper Primary School, Gosala and the distance between the two schools is about 35 Kms. His son-in-law Mr.S.L.Narasimha Rao has been suffering with Spondilitis since one year. He has already served 17 years in rural areas. Despite making several representations to the concerned authorities for his transfer to Gosala where his wife has been working, there was no follow-up action. When a representation was sent to President of India, the Chief Secretary to Government of Andhra Pradesh was asked to take appropriate action in the matter. Pursuant thereto, a letter was addressed from the Municipal Administration and Urban Development to the Director of School Education and the Commissioner of Vijayawada Municipal Corporation to take necessary action in the matter. Though certain transfers were effected and despite showing the name of the son-in-law of complainants at Sl.No.14, his case was not considered and his application was returned by the District Educational Officer and when the matter was being dodged in that manner, the complainant has approached this Institution for redressal of the grievance projected by him.

The complaint was registered on 23.05.2007 and the Hon'ble Lokayukta directed the Director of School Education to submit a report by granting two months time. The Director of School Education submitted his report dated 23.07.2007 stating that the proposal for

transfer of Sri S.L.Narasimha Rao, S.G.T., M.P.  
Elementary School, Arundalpet, Krishna District to Municipal  
Corporation, Vijayawada was processed and submitted to the  
Government and the Government has issued orders vide G.O.Rt.No.684,  
MA & UD (G2) Department, dated 31.05.2007 transferring him.

Thus, on the intervention of this Institution, the grievance projected  
by the complainant was redressed which was a long pending one.

**COMPLAINT NO. 328/2007/B1**

**KURNOOL DISTRICT**

The complainant, U.Goverdhan, R/o. Indiranagar of Yemmiganur, Kurnool District has sought for sanction of disabled pension on the ground that he has no source of living and it has become difficult for him to earn livelihood.

The complaint was registered on 24.04.2007 by exempting him from paying the complaint fee and also dispensing with the filing of Forms I &II and a report was called for from the District Collector giving three months time. The grievance of the complainant was redressed by sanctioning Rs.200/- per month as disabled pension from 01.11.2007 onwards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

The complainant, Sri N.Janardhana Rao, belonging to Eluru has filed the instant complaint, while the Hon'ble Lok Ayukta was holding Camp Court at Eluru, which is in the nature of Public Interest Litigation, who has enclosed clippings of daily newspapers of 'Eenadu', 'Vaartha' and 'Andhra Jyothi' containing allegations against certain medical officers working in Government hospitals in West Godavari District. The allegations related to indulging in corrupt practices by the medical officers working in the Government Headquarters hospital, Eluru and resorting to private practice ignoring their duty as Government doctors in treating the patients coming to the Government hospitals. An incident has been referred to in news items that on a particular day 30 persons were admitted in the Government Headquarters Hospital with Diarrhoe and since doctors did not evince interest in treating them, they have to leave the hospital and approach private medical practitioners. When the Collector gained knowledge of the same and admonished the doctors, they resorted to agitation programme.

The Hon'ble Lok Ayukta has taken the said complaint as suo-motu complaint for the reasons, the complainant has not given his address and then entrusted the same to the Director (Investigation) to get the matter enquired through discreet probe and submit report, by the order dated 18.04.2007. The Superintendent of Government Hospital, Eluru is shown as Public Servant, who was also asked to submit report in person on 27.04.2007. The twin allegations were probed into by the Investigating Officer of this Institution. On allegation No.1, which relates to the doctors of Government Headquarters Hospital have been indulging in corrupt practices and neglecting the patients attending the hospitals for treatment and that 30 persons, who were admitted in the Government

Headquarters Hospital on one day for Diarrhoe, since the medical officers did not bestow their attention to treat them properly it resulted in all of them leaving the hospital and getting treated in private hospitals. The Probing Officer tendered finding mentioning that his confidential enquiries revealed that medical officers do not evince much attention while attending on poor patients in the hospital and with regard to doing private practice the Government vide G.O.Ms.No.119, HM & FW (A1) Department, dated 30.04.2006 have permitted the Medical Officers to do private practice and, therefore, the Government doctors' doing private practice was not a bar.

On second allegation, that the District officials reprimanded and initiated action against the erring medical officers, who failed to discharge their duties, the District Branch of A.P. Government Doctors Association has resorted to agitational programme, the probing Officer found that Dr.M.Lava Raju, who was a contract employee, since he could not explain properly to the Collector, the District Collector has directed the District Coordinator of Hospital Services, West Godavari District, Eluru to terminate the services of Dr. M.Lava Raju and accordingly terminated. Since it was found that the doctors felt that the District Collector was harsh towards Dr.S.Vanajakshi, Superintendent of the Hospital, the District Branch of A.P. Government Doctors Association has issued a notice to the District Coordinator, West Godavari District proposing to agitate provided the termination orders of Dr.M.Lava Raju were not revoked and reinstated and he was reinstated into service. In fact, the doctors have also taken up the agitation programme w.e.f. 14.04.2007. Even the Government Nurses Association and the A.P. Medical Employees Union have also extended their solidarity to the agitating doctors but their agitation was called off w.e.f. 20.04.2007. The

Chairperson, Zilla Parishad of the District, who incidentally happens to be the Chairman of the Hospital Development Society visited the hospital thrice and reprimanded the erring staff and afforded one month's time to rectify the defects.

The Probing Officer found that Dr.S.Vanajakshi, Superintendent of Government Hospital has worked as Civil Surgeon earlier and she was not maintaining good reputation and she was also placed under suspension earlier on allegations of corruption and later reinstated into service. Even the TV 9 has also telecast a news item while she was demanding and accepting bribe in her official quarter. Therefore, the Director (Investigation) suggested that if considered necessary the competent authority may be addressed to transfer the long standing medical officers from Government Headquarters Hospital, Eluru with suitable substitutes and fill up the vacancies.

Based on the reports submitted, the Hon'ble Lok Ayukta from time to time secured information by way of reports from the concerned Public Servants as to the action initiated against the medical officers for certain irregularities such as unauthorized absence, negligence in administering I.V. Fluids to the patients, etc. and since suitable action was initiated against the medical officers by the Medical Superintendent at District Hospital and action has been taken against Dr.K.Gopal Rao, Dr.D.Ravi Kumar and Dr.N.Srinivasa Kumar, the Medial Officers of District Headquarters Hospital, Eluru the complaint was closed under Rule 5(8) of the A.P. Lokayukta (Investigation) Rules, 1984.

But for the cognizance taken by the Hon'ble Lok Ayukta, the disciplinary action would not have taken against the Doctors as they went

to the extent of even threatening the District Collector when the District Collector proposed certain measures against the medical officers for their negligence in treating the patients admitted in the Government Headquarters Hospital and ultimately disciplinary action was taken against the medical officers, who failed to perform their duties properly which can be viewed as a deterrent factor for the Government doctors in resorting to either illegal acts or committing omissions in performing their legitimate duties.

**COMPLAINT NO.358/2007/B1**

**KURNOOL DISTRICT**

The complainant, U.Lakshmi, R/o. Yemmiganur, has sought for sanction of widow pension claiming that her husband died due to ill-health and there is none to look after her and it has become difficult for her to earn livelihood.

The complaint was registered on 25.05.2007 by exempting her from paying the complaint fee and also dispensing with the filing of Forms I & II and report was called for from the District Collector giving two months time. The grievance of the complainant was redressed as an enquiry was conducted into the claim made by the complainant and having satisfied with the same, the Collector & Chairman, D.R.D.A., Kurnool issued proceedings granting widow pension of Rs.200/- per month from 01.07.2007 onwards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO.359/2007/B1**

**KURNOOL DISTRICT**

The complainant, U.Saroja, R/o. Yemmiganur, has sought for sanction of widow pension claiming that her husband died and there is none to look after her and it has become difficult for her to earn livelihood.

The complaint was registered on 25.05.2007 by exempting her from paying the complaint fee and also dispensing with the filing of Forms I & II and report was called for from the District Collector giving two months time. The grievance of the complainant was redressed as an enquiry was conducted into the claim made by the complainant and having satisfied with the same, the Collector & Chairman, D.R.D.A., Kurnool issued proceedings granting widow pension of Rs.200/- per month from 01.07.2007 onwards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO.432/2007/B1**

**WEST GODAVARI DISTRICT**

The complainant, Vundavalli Venkataratnam R/o.Telikicharla Village of Nallajarla Mandal, West Godavari District has approached this Institution seeking payment of compensation. His grievance was that the extents owned by him are Ac.0.09cents in Sy.No.18/2B, Ac.0-76 cents in Revenue Sy.No.19/SA1, Ac.0-60 cents in Revenue Sy.No.20/1 totally admeasuring Ac.,1-45 cents was acquired by the Government for laying the canal of Tadipudi Lift Irrigation Scheme in his extents. There were cattle shed, coconut garden and palm-oil garden existing in the acquired land but the compensation for the same was not paid and on the other hand, they have issued a cheque only with regard to the land value and in fact pressurized him to receive the cheque threatening him that in case he refuses to receive the cheque they will have to deposit it in the Civil Court.

His complaint was registered on 29.05.2007 and a report was called for from the Special Deputy Collector, Tadipudi Lift Irrigation Project, Unit-II, Nallajarla, West Godavari District. On receipt of the notices from this Institution, the Public Servant came up with the report stating that he has submitted estimates to the concerned with regard to loss of properties like Bellambeddu, cattle shed, etc. and accordingly, paid Rs.2,09,314/- through cheque No.052369, dated 25.07.2007 and, thus, redressed his grievance.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed and the complainant got the compensation for the structures existing in the extents acquired by the Government which compensation was not worked out hitherto depriving him of the same then.

**COMPLAINT NO.455/2007/B1**

**KURNOOL DISTRICT**

The complainant, B.Naga Lakshmi, R/o. Yemmiganur, has sought for sanction of widow pension claiming that her husband murdered by his opponents and there is none to look after her and it has become difficult for her to earn livelihood.

The complaint was registered on 29.05.2007 by exempting her from paying the complaint fee and also dispensing with the filing of Forms I & II and report was called for from the District Collector giving two months time. The grievance of the complainant was redressed as an enquiry was conducted into the claim made by the complainant and having satisfied with the same, the Collector & Chairman, D.R.D.A., Kurnool issued proceedings granting widow pension of Rs.200/- per month from 01.11.2007 onwards.

Thus, at the intervention of this Institution, the grievance of the complainant was redressed.

**COMPLAINT NO.857/2007/B1**

**KRISHNA DISTRICT**

The complainant, Kandimalla Lakshmi approached this Institution for sanction of Ex-gratia under 'Apathbandhu Scheme' as her husband Kandimalla Mukunda Rao died in a road accident on 19.06.2006. Though, she made representations to the District Collector, Revenue Divisional Officer, Nuzvid and Tahsildar, Tiruvuru Mandal of Krishna District, it did not yield result. Hence, she approached this Institution.

Though, the complainant has not submitted Forms-I & II and has not paid complaint fee, keeping in view of the nature of claim, the Hon'ble Lokayukta directed to register the complaint as suo-motu by the order dated 10.10.2007 and called for report from the District Collector, Krishna.

The grievance of the complainant was redressed as the District Collector, Krishna District has paid Ex-gratia of Rs.15,000/- to the complainant herein and even to the beneficiaries in 106 other cases of similar nature at Rs. 15,000/- each. The complaint was closed.

Thus, at the intervention of this Institution, the grievances of the applicants in respect of 107 cases were redressed.

## **ANNEXURE – B**

**BRIEF NOTE ON CERTAIN IMPORTANT  
CASES DISPOSED OF BY  
HON'BLE UPA LOK AYUKTA**

This complaint was filed by a resident of Ramajogipalem village of Chodavaram Mandal, stating that her husband Sri Gedela Appala Naidu, who was a Member of Jannavaram Primary Agricultural Cooperative Society and availed Crop loan under Kissan Credit Card System, died on 27.9.2005 due to electric shock. The Station House Officer, Chodavaram Police Station, registered a crime in Cr.No.99 of 2005 at 11.30 hours Under Section 174 Cr.P.C. (Death due to Electrical Shock). The District Cooperative Central Bank Limited, Visakhapatnam introduced Personal Accidental Insurance Scheme to all Kissan Credit Card Holders of Primary Agricultural Cooperative Societies in the district. According to the scheme, every Member is covered upto Rs.50,000/- for accidental death from the United India Insurance Company Limited. She submitted all the relevant documents and Certificates to pay Rs.50,000/- towards settlement of her claim, but no action has been taken. The complainant requested this Institution for the early settlement of her claim.

After registering it as a complaint, a report has been called for from the Commissioner for Cooperation and Registrar of Cooperative Societies, A.P., Hyderabad. Since, there was no response from the first communication of this Institution, a D.O. reminder was issued to the Commissioner for Cooperation and Registrar of Cooperative Societies, A.P., Hyderabad for furnishing his report. The Commissioner for Cooperation and Registrar of Cooperative Societies, A.P., Hyderabad has sent his report dt.18.5.2007 stating that the claims verification and Enquiry Committee met on 17.5.2007 and finalized the claim of the complainant and others pending claims and sent to the United India Insurance Company Limited for settlement by the Deputy General

Manager, District Cooperative Central Bank Limited, Visakhapatnam on 17.5.2007 itself. He also stated that further action will be taken on receipt of the claim amount from the Insurance Company.

The Commissioner for Cooperation and Registrar of Cooperative Societies, A.P., Hyderabad has also sent another report dt.31.7.2007 stating that the P.A.I.S. claim of late husband of the complainant who was a Member of Jannavaram Primary Agricultural Cooperative Society under Policy No.051500/47/04/0039 was paid and settled on 18.7.2007 through Jannavaram Primary Agricultural Cooperative Society.

Thus, on the intervention of this Institution, the claim of the complainant has been settled within six months.

COMPLAINT NO.414/2006/B2

CHITTOOR DISTRICT

This complaint was filed by a former Sarpanch, Kothasanambatla village stating that he functioned as Sarpanch from the year 1995 to 2001 and executed Village Development works worth Rs.38,873/- under Panchayat grants and Rs.14,175/- under J.R.Y.Programme totaling to Rs.53,048/-. After making lot of correspondence with the Public Servants, an amount of Rs.10,000/- was paid on 5.3.21005 and Rs.5,000/- on 12.8.2005 by way of cheques. Still, there was a balance of Rs.38,048/- remained unpaid. He had also got issued Legal Notice to the Public Servants for the early settlement of the amount. But, there was no response. The complainant has requested this Institution to direct the concerned for the early settlement of his claims.

After registering it as a complaint, a report has been called for from the Commissioner, Panchayati Raj and Rural Employment, A.P., Hyderabad. Since, there was no response from the first communication of this Institution, a D.O. reminder was issued. Instead of the Commissioner, Panchayati Raj & Rural Employment, the District Panchayat Officer, Chittoor has submitted his report dt.20.9.2007 stating that out of Rs.38,048/-an amount of Rs.7,000/- was paid from Gram Panchayat General Funds and Rs.3,000/- from Gram Panchayat S.C.F.C.Funds by way of cheques dt.12.9.2007. He also stated that the balance of the amount could not be paid due to paucity of funds in the Gram Panchayat.

The District Panchayat Officer, Chittoor District in his further report dt.15.12.2007 has stated that the balance amount Of Rs.28,048/- was paid to the complainant through cheques dt.30.11.2007.

Thus, on the intervention of this Institution, the grievance of the complainant pending for about (7) years, has been redressed.

This complaint was filed by a Landlady, resident of Vizianagaram stating that her Godown was taken on lease by the District Manager, A.P.State Housing Corporation, for storing cement, steel etc., on payment of Rs.3,500/- per month towards rent from February,1996 to May,1997. In stead of repeated requests, the Public Servants did not pay the rent agreed and vacated the premises in the month of May,1997. Since, no amounts were paid, she had also represented to the District Collector for the early payment of the rent due, but no action was taken. The complainant approached this Institution to direct the concerned for the early payment of the rent for the premises occupied.

After registering it as a complaint, a report has been called for from the District Manager, A.P.State Housing Corporation, Vizianagaram. There was no response from the Public Servant for about six months. Thereafter he has submitted a letter dt.27.6.2005 requesting for extension of time as the report is awaited from the Assistant Engineer (Housing), Nellimarla. The Public Servant sought for extension of time number of times. Then, this Institution constrained to issue summons to the Public Servant to appear before this Institution along with the relevant records. The Public Servant appeared on 14.8.2006 and stated that the record pertains to 10 years back and most of the Officials have been transferred and the records are not available in his Office. He was directed by this Institution to enquire into the matter and to submit his detailed report. The Public Servant has submitted his final Report dt.19.7.2007 stating that she claimed rent for 16 months at the rate of Rs.3,500/- per month, and the Advocate charges of Rs.10,000/- and Court costs of Rs.5,000/- totaling to Rs.71,000/- and she has also agreed to forego interest on the rent due. The proposal was accepted by the District Collector and

Executive Director and permission has also been obtained from the Managing Director, A.P.State Housing Corporation Limited, Hyderabad, accordingly. But, it was directed to fix up the responsibility on the concerned for the delay. Sri P.Venkatapathi, the then Assistant Engineer was identified as the person responsible, who is transferred to Khammam District is under suspension and further action will be taken to recover the amount from the concerned. The Public Servant submitted another report dt.25.6.2007 stating that the complainant consented to withdraw the complaint before this Institution on payment of Rs.71,000/- as negotiated. A notice was ordered to the complainant to make her submissions if any. In spite of service of notice, there was no response from her.

In the circumstances, the complaint was closed treating that the grievance of the complainant which was pending for about 10 years has been redressed.

COMPLAINT NO.897/2007/B2

KRISHNA DISTRICT

This complaint was filed by a retired Sweeper, Gram Panchayat Kolavennu village, who retired on 30.6.2006 for non-payment of retrial benefits. She further stated that she was suffering a lot for non receipt of retrial benefits. She requested this Institution to direct the concerned Public Servant for the early settlement of her claims.

After registering it as a complaint, a report has been called for from the Chief Executive Officer, Zilla Parishad, Krishna District, on 22.10.2007. The Public Servant acted in a most diligent manner and paid Rs.1,18,800/- towards gratuity and Rs.1,69,517/- towards Commutation value of pension and pension arrears of Rs.57,040/- through D.D. No.573459 dt.19.11.2007 and sent to the complainant through his letter dt.23.11.2007 and submitted a report dt.27.11.2007 to this effect.

On the intervention of this Institution, the grievance of the complainant has been redressed within 2 ½ months only.

This complaint was filed by a former resident of Malleswaram village, Chintalapudi Mandal of West Godavari District stating that he own Ac.2.04 cents in Survey No.895/2 situated at Endavalli village. He submitted a representation for the issue of certified copies of 10(1) Accounts and details of No.3 Adangal from 1986 to 2006, by paying the requisite fee on 5.1.2007. Thereafter, in spite of repeated approaches, the copies sought for were not issued. The complainant requested this Institution to direct the concerned for issue of copies of documents applied for.

After registering it as a complaint, a report has been called for from the District Collector, West Godavari District. Since, there was no response to the first communication, a D.O. reminder was also issued. The District Collector while enclosing the report of the Tahsildar, Chintalapudi has stated that No.3 Account relating to R.S.No.895/2, measuring Ac.2.04 cents situated at Endavalli village for the Fasli 1402 to 1410 were issued to the complainant on 26.6.2007 and on 17.7.2007 including the adangal extracts.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

This complaint was filed by a retired Labourer, Gram Panchayat, Sultanabad of Karimnagar district, who retired from service on 30.6.1997, stating that she was continuously approaching the Public Servant right from the date of her retirement from service. She also stated that she was suffering from kidney and liver problems besides hyper tension. She has requested this Institution to direct the Public Servant for early payment of her retiral benefits so as to enable her to take proper treatment.

After registering it as a complaint, a report has been called for from the Chief Executive Officer, Zilla Parishad, Karimnagar District. The Public Servant did not submit any report to the first communication and subsequent D.O. reminder from this Institution, which made this Institution to issue summons to him to appear in person to answer the allegations made in the complaint. At this stage, the Chief Executive Officer, Zilla Parishad, Karimnagar, appeared before this Institution on 5.11.2007 and submitted his report dt.5.10.2007 wherein it was stated that the complainant was being paid monthly pension regularly as non-provincialised employee. Rs.12,362/- and Rs.75,002/- towards Gratuity and pensionary arrears totaling to Rs.87,364/- payable to her. 50% of the amount i.e., Rs.43,862/- was already been paid to her through D.D. dt.21.2.2007. The balance of Rs.43,682/- was paid through another D.D. dt.26.9.2007 and her pensionary claims were fully settled. He has also submitted a Xerox copy of the D.D. and acknowledgement from the complainant about the receipt of the balance of the amount.

Thus, on the intervention of this Institution, the grievance of the complainant pending for about a decade has been redressed.

This complaint was filed by a resident of Vijayawada stating that he owned the house plots at Hayath Nagar(Bagh) L.B.Nagar Municipality in R.S.No.33 and 34/12 bearing Plot Nos.50 and 55 admeasuring 333 Sq.yards each and Plot No.56 admeasuring 268 Sq.yards which were purchased on 28.10.1980. He filed a representation before the Commissioner, L.B.Nagar Municipality to assess the vacant land tax on the above three plots to enable him to pay the tax in time. But no action was taken by the Public Servant in assessing the vacant land tax of his three plots. The complainant requested this Institution to direct the concerned for the early fixation of vacant land tax of his properties.

After registering it as a complaint, a report has been called for from the Commissioner and Director of Municipal Administration, A.P., Hyderabad. Since there was no response from the first communication, a reminder was also issued. This time, the Commissioner and Director of Municipal Administration, A.P., Hyderabad has submitted his report dt.30.4.2007 stating that on account of elections of Members of Legislative Council, the matter could not be attended. The matter was entrusted to the Town Planning Section on 3.1.2007. The Town Planning Supervisor had inspected the sites and found that they are under Gram Panchayat lay out. Accordingly, vacant tax was assessed at Rs.1,295/- in respect of Plot Nos.50 and 55 and Rs.1,042/- per annum in respect of Plot No.56. A notice was also sent by the complainant on 12.1.2007.

The complainant had also sent a petition dt.4.7.2007 stating that he paid vacant land tax on 3.7.2007 in respect of Plot No.50, 55 and 56 situated at Hayatnagar (Bagh) of L.B.Nagar Municipality.

Thus, on the intervention of this Institution, the grievance of the senior citizen has been redressed.

This complaint was filed by a retired Non-Gazetted Officer stating that he purchased 484 Sq.yards in Plot no.12, R.S.No.356/1, situated at Jaggaiahpet, Krishna District and paid the market value as directed. He was allotted the house site on 20.1.1978 with certain Special conditions that he should construct house within a period of two years from the date of issue of Patta. It is stated that he erected Stone wall along the boundary of the site. He was informed by the Mandal Revenue Officer, Jaggaiahpet that the land was under the possession of somebody. Thereafter, he had filed number of representations to the District Collector to direct the concerned for handing over the physical possession of the plot already purchased by him in the year 1978. But no action has been taken. The complainant approached this Institution to direct the concerned for the delivery of physical possession of house site already purchased.

After registering it as a complaint, a report has been called for from the District Collector, Krishna District. Since there was no response to the first communication, a D.O.reminder was also issued. Finally, the District Collector has submitted his report dt.11.4.2007 stating that the matter was referred to the M.R.O., Jaggaiahpet for enquiry and report. In turn, the Tahsildar, Jaggaiahpet got surveyed the land and handed over the house site to the complainant duly fixing the boundaries.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

COMPLAINT NO.1375/2006/B2

KRISHNA DISTRICT

This complaint was filed by a Music Teacher for non-payment of salary from March,2006 stating that he was selected in the District Selection Committee-1998 and worked as Music Teacher in Lady Amphil Government Girls High School, Machilipatnam. Since, there is a condition that the Male Music Teacher should not be posted in the Girls High School, he was transferred to Government High School, Kaikalur during counseling of transfers of teachers held on 29.6.2003. But, the Head Master of the said Girls High School has not relieved the complainant for a period of 2 ½ years and he was relieved only on 20.3.2006. Accordingly, the complainant joined duty at Kaikalur on 20.3.2006. The salary bill of the complainant presented to the Treasury was returned on the ground that the validity of the proceedings expired as per Article 50 of the A.P.Finance Code, Volume-I. On the letter of the Head Master of Government High School, Kaikalur, the District Educational Officer, Krishna District has also addressed a letter to the Deputy Director, District Treasury, Krishna to admit the salary bill of the complainant. Even then the bill was not admitted by the Treasury and requested for fresh orders. The complainant requested this Institution to enquire in the matter and direct the concerned for the early payment of the arrears of salary.

After registering it as a complaint, a report has been called for from the Director of School Education and Director of Treasuries and Accounts, A.P., Hyderabad. The Director of School Education in his report dt.19.2.2007 has stated that the matter has been referred to the

Government. On receipt of the orders from the Government, a detailed report will be submitted. The Principal Secretary to Government, Education(S.E.) Department, A.P., Hyderabad has submitted a report dt.24.4.2007 enclosing G.O.Rt.No.298 dt.24.4.2007 stating that sanction was accorded for payment of the arrears of salary to the complainant. Accordingly the D.E.O., Krishna District issued orders dt.5.6.2007 renewing the transfer of the complainant from Machilipatnam to Kaikalur.

The Deputy Director, District Treasury, Krishna in his report dt.16.7.2007 has stated that the Bill for gross amount of Rs.1,00,292/- and net amount of Rs.83,037/- was passed for payment on 7.6.2007. The Head Master of the Government High School, Kaikalur has also submitted a report dt.13.9.2007 reiterating the same.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

This complaint was filed by a widow aged 66 years, resident of Yemmiganur of Kurnool District stating that her husband who was working as Hamali died on 15.9.1998 leaving behind him no properties. She has submitted as many as eight representations to the Mandal Revenue Officer concerned for the sanction of widow pension. But there was no response. The complainant has requested this Institution to direct the concerned for early sanction of Widow Pension.

After registering it as a complaint, a report has been called for from the District Collector, Kurnool. After seeking some time, the District Collector, has submitted a report dt.17.1.2007 stating that the complainant is not residing at Door No.14/314 as reported by the Municipal Commissioner, Yemmiganur and as the enquiry could not be conducted, the Widow pension could not be sanctioned. The report was sent to the complainant to make her submissions. The complainant has submitted her Written representation dt.1.4.2007 stating that she has been residing at Door No.14/314, Vaddera Veedhi of Yemmiganur, and also enclosed Residence Certificate issued by the Tahsildar, Yemmiganur. Thereafter, the representation of the complainant was sent to the District Collector, for his further report. This Institution constrained to issue D.O. reminders and summons, as there was no response from the District Collector on three occasions. Finally, the District Collector, Kurnool District has submitted his report dt.18.12.2007 stating that the complainant is getting Old Age Pension at Rs.200/- per month from September,2007. A copy of the Sanction Proceedings was also enclosed to his report.

Thus on the intervention of this Institution, the grievance of the complainant has been redressed.

The complainants in Complaints bearing Nos.28/2007/B2, 54/2007/B2 and 340/2007/B2, who are similarly placed were also sanctioned Widow Pensions on the intervention of this Institution.

This complaint was filed by a retired M.N.O., Municipal Corporation, Eluru, stating that he had undergone Bypass Surgery on 29.1.2004 at Care Hospital, Hyderabad and incurred Rs.1,00,361/-. He had submitted application for the reimbursement of the amount to the Municipal Corporation, Eluru. But no action was taken. He had also submitted a representation to the Director, Medical & Health Department and the Hon'ble Chief Minister. The complainant requested his institution to direct the concerned for the early reimbursement of the expenditure incurred towards his treatment.

After registering it as a complaint, reports have been called for from the Director of Medical & Health Department, A.P., Hyderabad and the Commissioner, Eluru Municipal Corporation. The Commissioner, Municipal Corporation, Eluru in his report dt.17.2.2007 has stated that the proposals were sent to the Commissioner and Director of Municipal Administration, A.P., Hyderabad on 15.4.2005. The same were returned for want of Original Discharge Summary of the patient. The complainant has submitted the Original Discharge Summary issued by the Hospital through his letter dt.3.11.2005. The proposals were resubmitted to the Commissioner and Director of Municipal Administration, A.P., Hyderabad on 21.11.2005. Since the claim was not preferred within six months from the date of discharge from the Hospital, the request of the complainant was rejected. Again, proposals were sent to the Commissioner and Director of Municipal Administration on 2.2.2007. The proposals were re-submitted to the Director of Medical Education on 2.2.2007 for necessary action. In turn, he informed that the admissible

amount is Rs.60,000/-. The Commissioner and Director of Municipal Administration, by his proceedings dt.16.4.2007 has accorded sanction for payment of Rs.60,000/- to the complainant towards medical reimbursement. Accordingly, the Commissioner, Municipal Administration, Eluru has claimed the amount of Rs.60,000/- and paid to the complainant through cheque dt.10.7.2008.

Thus, on the intervention of this Institution, the grievance of the complainant pending since the year 2004, has been redressed.

This complaint was filed by a Clerk, Visakhapatnam City Police Employees Cooperative Credit Society Limited, who was abruptly removed from service after rendering about 21 years of service, for non-payment of salary for the months of May and July, 1994 to April, 1995 at the rate of Rs.1,165-75 per month, totaling to Rs.12,823-25. Since, there was no response from the Society in the payment of arrears of salary, the complainant filed A.P.S.E. Claim No.5/1995 before the Court of Authority and Labour Officer, Circle No.1, Visakhapatnam. The said court passed order on 17.4.1999 for payment of unpaid salary of Rs.12,823-25 ps. along with penalty of Rs.64,116-25 ps. totaling to Rs.76,937-50 ps. The society has filed a Writ petition No.7033 of 2000 before the Hon'ble High Court which was dismissed on 26.4.2000 observing that the Petitioner approached the Hon'ble High Court without exhausting the statutory remedy of Appeal. The Labour Officer and the Authority under A.P. Shops and Establishments Act, filed a case before the District Magistrate, Visakhapatnam on 20.9.1999 for recovery of the amount awarded. But the complainant submits that the file was closed on 7.2.2002. They did not even furnish copy of Order. Hoping that he will get the amounts, the complainant raised debts in connection with the marriage of his daughter. In spite of repeated requests and representations, no action has been taken by the concerned in the payment of the amount awarded by the Labour Officer.

After registering it as a complaint, a report has been called for from the Commissioner of Labour, A.P., Hyderabad. After seeking considerable time for submission of his report, the Commissioner of Labour, A.P., Hyderabad, has submitted his report dt.7.4.2007 stating that the Labour Officer-I, Visakhapatnam had filed a Recovery Petition under

Section 51 (4) (b) of the A.P.S.S.E. Act, 1988 afresh before the II Chief Metropolitan Magistrate, Visakhapatnam and that the Labour Officer concerned was also instructed to take steps for the expeditious disposal of the case. The Commissioner of Labour, A.P., Hyderabad has submitted another report dt.25.7.2007 stating that the President of the Visakhapatnam Police Employees Cooperative Credit Society Limited had deposited Rs.76,940/- as ordered in Appeal No.909 of 2007 before the II Chief Metropolitan Magistrate, Visakhapatnam by way of a Cheque dt.14.6.2007. The said cheque was handed over to the complainant by the Labour Officer-I, Visakhapatnam on 20.7.2007.

The continuous persuasion by this Institution yielded good results and the grievance of the complainant pending for the last 14 years has been redressed.

This complaint was filed by a retired Assistant Panchayat Secretary stating that he worked from 4.9.1992 to 14.6.2007 and retired from service. But no retiral benefits were paid to him. The complainant requested this Institution to direct the concerned for the early settlement of his retiral benefits.

After registering it as a complaint, reports have been called for from the M.D.O., Mogaltur and M.R.O., Mogaltur. The P.S.2 in his report dt.1.11.2006 has stated that an amount of Rs.3,705/- towards F.B.F. with interest was paid through D.D. dt.12.10.2006. He in his further report dt.30.12.2006 has stated that an amount of Rs.2,319/- towards Group Insurance and Rs.20,240/- towards Gratuity was paid to the complainant through D.Ds dt.10.11.2006 and 7.12.2006 respectively. A copy of the report was sent to the complainant to make his submissions on the report. The complainant did not choose to make any submissions on the report.

Thus, observing that the grievance of the complainant has been redressed, the complaint was closed.

COMPLAINT NO.80/2005/B2

KRISHNA DISTRICT

This complaint was filed by a retired Public Health Nurse, who retired from service on 31.7.2002 stating that while she was working at Primary Health Centre, Maredumalli, during the period from December,1992 to August,1995 the D.A. arrears were credited to C.C.S.Account at Sub Treasury, Rampachodavaram. She retired from service from Primary Health Centre, Sagguru. Since, there was no response to her representations, she had also got issued Legal Notice to the Additional District Medical & Health Officer (Tribal), Rampachodavaram. Thereafter, the Regional Director of Medical & Health Services, Rajahmundry, issued instructions to Medical Officer, Primary Health Centre, Maredumalli to draw and pay the amounts. Even then, there was no response. Therefore the complainant approached this Institution to direct the concerned for early settlement of her claim.

After registering it as a complaint, a report has been called for from the Medical Officer, Primary Health Centre, Maredumalli, East Godavari District. The Public Servant in his report dt.12.4.2005 has stated that a bill for Rs.11,973/- was presented to the Sub Treasury Officer of Rampachodavaram on 8.11.2004. The Sub Treasury authorities returned the bill on the ground that the amount should be drawn from the station, where the complainant retired from service. On receipt of the particulars of the D.A. Arrears along with Verification Certificates and Non-drawal Certificates etc., the Medical Officer, Primary Health Centre, Sagguru prepared and presented the bill to STO., Nuziveedu on 20.7.2007. The bill was returned by the Treasury, raising some untenable objections. As such, the Assistant Treasury Officer, Sub Treasury, Nuziveedu was

directed to appear before this Institution to explain the things in person. The A.T.O., Sub Treasury, Nuziveedu has appeared and undertaken to take necessary action. He has sent further report dt.22.12.2007 stating that an amount of Rs.11,934/- was paid to the complainant through D.Ds dt.15.12.2007.

Thus, on the intervention of this Institution, the grievance of the complainant pending since more than about five years, has been redressed.

This complaint was filed by an Agricultural Extension Officer, Visakhapatnam who retired from service on the Afternoon of 30.6.2003 on superannuation stating that the Revised Scales of Pay, 1993 and 1999 were not implemented by releasing increments from time to time. In spite of his repeated representations to the authorities, no action has been taken. The complainant has approached this Institution to direct the concerned for the early settlement of his retiral benefits.

After registering it as a complaint, a report has been called for from the Assistant Director of Agriculture®, Visakhapatnam. The Public Servant in his report dt.7.10.2004 submitted that the pay fixation of the complainant was done in the Revised Scales of Pay, 1993 and 1999 and pension proposals were sent to the Accountant General. The complainant was also paid Leave Salary for 60 days. The G.P.F. proposals were also sent to the Accountant General, A.P., Hyderabad. He further stated that his wife and unmarried daughter have filed O.P.No.295 of 2003 before the Judge, Family Court, Visakhapatnam, and obtained a direction on 19.6.2003 to withheld an amount of Rs.2.70 Lakhs. Subsequently, in another direction dt.23.2.2004 to withheld Rs.1.98 Lakhs as against Rs.2.70 Lakhs. Thereafter, the Family Court in another order dt.30.9.2004 directed to recover only an amount of Rs.72,000/- from the retiral benefits payable to the complainant and to credit the same to the Account of O.P.No.275/2003. But, the complainant was authorized Retiring Gratuity at Rs.60,288/-. Still, there was a balance of Rs.11,712/- to be recovered from the complainant. As such, the complainant was addressed to give his consent to recover Rs.11,712/- from the Commutation value of pension payable to him, through Memo dt.14.10.2004. The complainant gave his consent on 6.10.2005 to deduct

Rs.11,712/- from the Commutation value of pension and to remit Rs.72,000/- in the Court.

The Public Servant in his letter dt.10.10.2005 addressed to Accountant General, has requested to credit an amount of Rs.72,000/- to the Account of O.P.No.275 of 2003 as per the orders of the Judge of Family Court, Visakhapatnam and to release the balance of Pensionary benefits to the complainant. The Accountant General in his D.O.letter dt.12.4.2006 has stated that the Pension Payment Order was issued on 14.12.2005.

After continuous persuasion with the Public Servant and other authorities, finally an amount of Rs.1,28,757/- was paid to the complainant by the Sub Treasury Officer, Visakhapatnam as reported by the Public Servant through his letter dt.20.10.2006. A copy of the report of the Public Servant dt.20.10.2006 was sent to the complainant to make his submissions if any. But, there was no response from him.

Thus, on the intervention of this Institution and continuous persuasion with the authorities concerned, the grievance of the complainant pending since more than three years has been redressed.

COMPLAINT NO.187/2004/B2

KURNOOL DISTRICT

This complaint was filed by a widow of deceased Bill Collector, Kurnool Municipal Corporation, Kurnool, stating that her husband was originally appointed as Public Works Maistry in Kurnool Municipality on 2.11.1973 and thereafter promoted as Bill Collector from 1.5.1974 and died in harness on 14.9.1988. Her husband was placed under suspension from 6.9.1988 in connection with the misappropriation of Municipal funds and died within (8) days. The complainant had filed Pension proposals for the sanction of Family Pension. Since no action has been taken, she approached the A.P. Administrative Tribunal in R.P.No.17591 of 1989. The A.P. Administrative Tribunal in its Order dt.24.6.1993 directed the Municipal Corporation to settle the claims by taking appropriate action as per law. Even then, there was no response. Hence the complainant approached this Institution to direct the concerned for the early settlement of Family Pension.

After registering it as a complaint, a report has been called for from the Commissioner, Kurnool Municipal Corporation, Kurnool and another. The Commissioner, Kurnool Municipal Corporation, Kurnool in his report dt.28.4.2004 has stated that the late husband of the complainant had misappropriated about Rs.1,52,934-84 ps. of Municipal funds and the same has to be recovered from the complainant to finalize the pension proposals. The Public Servant was directed to submit his further report regarding the steps taken for recovery of the amount. The Public Servant in his another report dt.25.8.2004 has stated that the Service Book of the deceased employee was misplaced and action is being taken to reconstruct the duplicate Service Register. The Public Servant took

number of adjournments to reconstruct the duplicate Service Register and finally in his report dt.15.4.2005 has stated that after reconstructing the duplicate Service Register, the Family Pension proposals were sent to the District Audit Officer, State Audit, Kurnool. But the same were returned with an objection that the orders of the Government are required regarding the recovery of misappropriated amount and to enclose 'No Due Certificate' to the pension proposals. The matter was referred to the Government and its orders were awaited. The Secretary to Government, Municipal Administration & Urban Development Department has directed the Public Servant to take necessary action as per G.O.Ms.No.85 Finance and Planning Department dt.12.7.1999 and G.O.Ms.No.995 Finance & Planning (Pension-1) Department dt.21.12.2002. The Public Servant in his further report dt.31.1.1986 has stated that as per the directions of the Government, Family pension proposals were sent to the District Audit Officer, State Audit, Kurnool on 19.1.2006. Finally, he has sent his report dt.14.8.2006 stating that the District Audit Officer, State Audit, Kurnool authorized Gratuity of Rs.15,960/- and Family Pension arrears from 15.9.1988 to 31.7.2006 for an amount of Rs.2,48,975/- totaling to Rs.2,64,935/-. Out of which, the amount misappropriated by the late husband of the complainant of Rs.1,52,934/- was deducted and the balance of Rs.1,12,001/- was paid to the complainant through cheque dt.16.11.2006. The complainant was also paid Family Benefit Fund and Group Insurance Amount.

The continuous persuasion with the Public Servant yielded good results and the grievance of the complainant pending for about two decades has been redressed, on the intervention of this Institution.

This complaint was filed by a widow of a Doctor, who died in harness on 14.10.1996 while working as Deputy Civil Surgeon/District School Health Implementation Manager, Srikakulam stating that she had approached the District Medical & Health Officer, Srikakulam several times for the payment of duty period salary from 1.10.1996 to 14.10.1996 and other death benefits of her husband, including sanction of Family Pension. The pension proposals sent to the Director of Medical and Health, A.P., Hyderabad on 8.8.2001 were returned with certain objections. Thereafter, no action has been taken by the Public Servant. Therefore, the complainant approached this Institution to direct the Public Servant for the early settlement of her claims.

After registering it as a complaint, a report has been called for from the District Medical & Health Officer, Srikakulam. The Public Servant in his report dt.22.4.2002 has stated that the Family Benefit Fund along with interest for Rs.5,531/- and Group Insurance amount of Rs.1,20,000/- and the Saving Fund under Group Insurance Scheme for Rs.15,040/- were paid to the complainant by way of D.Ds dt.19.4.2002. The pension papers could not be processed for want of Legal heir Certificate and Death Certificate. The complainant was also addressed by him for submitting legal Heir Certificate and Death Certificate. The Public Servant in his proceedings dt.18.2.2003 has also stated that the complainant was sanctioned anticipatory pension for Rs.2,948/- and Rs.59,066/- towards G.P.F. Final payment along with Rs.10,000/- towards G.P.F. Booster Scheme. The Public Servant in his further report dt.10.10.2003 has stated that the complainant did not cooperate in submitting the required family particulars, photos etc., for the early

settlement of her claims. She was also paid an amount of Rs.93,168/- towards the encashment of 240 days of Earned Leave. The Public Servant finally forwarded the pension proposals to the Director of Health on 6.2.2006. In turn the same were forwarded to the Accountant General, A.P., Hyderabad on 27.6.2006. When the matter was pursued with the Accountant General, the Accountant General,, in his letter dt.25.8.2006 has stated that the Family Pension has been authorized on 24.8.2006. The Deputy Director, District Treasury, Visakhapatnam, in his report dt.19.12.2006 has also stated that the pension arrears from 15.10.1996 to 30.11.2006 for Rs.9,54,628/- was paid duly deducting the anticipatory pension already paid i.e., Rs.3,16,463/- and the Gratuity.

Thus the continuous persuasion with the Public Servants concerned yielded good results and the grievance of the complainant pending since 1996 i.e., for about 12 years, has been redressed, on the intervention of this Institution.

**ANNEXURE – C**

**TOTAL PENDENCY STATEMENT OF COMPLAINTS AND REFERENCES  
RECEIVED AND DISPOSED OF DURING THE PERIOD**

**UNDER THE REPORT i.e. FROM 1.1.2007 TO 31.12.2007**

S.No.	DESCRIPTION	TOTAL
01.	Complaints carried Forward from 2006	1582
02.	Complaints received during the year – 2007	1155
03.	Total complaints available for disposal	2737
04.	Disposed of during the year-2007	1403
05.	Pending as on 31.12.2007	1334
06.	Grievances Redressed	155

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**A N N E X U R E – D**

REGION WISE ETC., BREAK-UP OF COMPLAINTS RECEIVED DURING THE  
YEAR 2007

S.No.	AREA PARTICULARS	TOTAL
01.	Coastal Andhra Area	529
02.	Rayalaseema Area	149
03.	Telangana Area	181
04.	Twin Cities	100
05.	Suo-motu	188
06.	Other States Complaints	08
07.	Anonymous	-
		-----
		1155
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**ANNEXURE – E**

<b>Sl. No.</b>	<b>Department Name</b>	<b>Pending As on 1.1.2007</b>	<b>Received During the year 2007</b>	<b>Rejected In Limine</b>	<b>Closed after P.V.</b>	<b>Closed after grievance redressed</b>	<b>Closed after F.I.</b>	<b>Pending As on 31.12.2007</b>
1	Agriculture	7	8	1	3	1	Nil	10
2	Animal Husbandary	Nil	1	Nil	Nil	Nil	Nil	1
3	Boards	15	6	6	8	1	Nil	6
4	Co-Operation	23	10	6	10	1	Nil	16
5	Commercial Taxes	7	2	1	5	Nil	Nil	3
6	Corporation	16	14	6	7	1	Nil	16
7	Education	108	61	12	57	13	Nil	87
8	Elected Persons	10	15	14	5	Nil	Nil	6
9	Employment & Training	1	4	2	1	Nil	Nil	2
10	Endowments	67	29	7	20	5	Nil	64
11	Excise	5	4	1	3	Nil	Nil	5
12	Fire Service	Nil	Nil	Nil	Nil	Nil	Nil	Nil
13	Fisheries	1	3	Nil	1	Nil	Nil	3
14	Forest	16	9	5	5	Nil	Nil	15
15	Industries	2	2	Nil	2	Nil	Nil	2
16	Irrigation	85	54	13	33	2	1	90
17	Labour	16	8	Nil	4	2	Nil	18
18	Local funds	2	Nil	Nil	1	Nil	Nil	1
19	Marketing	5	1	4	Nil	Nil	Nil	2
20	Medical & Health	108	42	20	60	13	Nil	57
21	Mines & Geology	2	2	Nil	2	Nil	Nil	2
22	Miscellaneous	108	198	99	64	25	Nil	118
23	Municipal Administration	160	146	30	63	29	Nil	184

24	Panchayat Raj	100	107	9	65	18	Nil	115
25	Police	100	79	18	93	2	Nil	66
26	Printing and Stationery	2	Nil	1	Nil	Nil	Nil	1
27	Public Libraries	7	2	Nil	5	1	Nil	3
28	Revenue	481	297	120	266	28	Nil	364
29	Transport, Roads and Buildings	30	15	5	12	1	Nil	27
30	Registration & Stamps	12	14	4	3	4	Nil	15
31	Social Welfare	71	11	41	15	5	Nil	21
32	Technical Education	Nil	1	1	Nil	Nil	Nil	Nil
33	Treasuries and Accounts	8	7	2	2	2	Nil	9
34	Tribal Welfare	5	1	1	2	Nil	Nil	3
35	Information & Public Relation	2	2	Nil	1	1	Nil	2
	<b>TOTAL</b>	<b>1582</b>	<b>1155</b>	<b>429</b>	<b>818</b>	<b>155</b>	<b>1</b>	<b>1334</b>

**ANNEXURE – F**

STATEMENT SHOWING THE NUMBER OF COMPLAINTS (FINAL INVESTIGATION) PENDING, RECEIVED AND DISPOSED OF DURING THE YEAR 2007.

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	TOTAL
01. Number of complaints Pending as on 1.1.2007	03
02. No. of complaints in which final Investigation ordered during the Year 2007	02
03. Number of complaints available for disposal during the year – 2007	05
04. No. of complaints disposed off during the year – 2007	01
05. No. of complaints pending as on 31.12.2007	04
06. Number of complaints pending in Courts	
i) Stayed by the High Court -	Nil
ii) Pending in Supreme Court -	01
07. No. of complaints in which punishments Recommended	Nil

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ANNEXURE – G

SANCTIONED CADRE STRENGTH OF POSTS

S.No.	Name of the Post	Scale of Pay	No. of Posts
1	Registrar	25600-30765	1
2	Director (Legal)	21550-30765	1
3	Deputy Registrar	16925-30765	1
4	Deputy Director (Legal)	-do-	1
5	Secretary to Lokayukta	-do-	1
6	Director (Investigation)	Cadre Post	1
7	Assistant Registrar	12385-27750	1
8	Assistant Registrar (Judl.)	-do-	1
9	Assistant Registrar (Accounts)	-do-	1
10	Deputy Director (Investigation)	10845-22955	4
11	P.A. to Lokayukta	9285-21550	1
12	P.A. to Upa Lokayukta	-do-	1
13	P.A. to Registrar	-do-	1
14	Section Officer	-do-	5
15	Accounts Officer	-do-	1
16	Investigating Officer	-do-	5
17	Special Category Stenographer	7385-17475	4
18	U.D. Stenographer	6675-15500	4
19	Assistant Section Officer	6675-15500	10
20	Librarian	6195-14175	1
21	U.D. Accountant	6195-14175	1
22	Steno-Typist	5470-12325	4
23	Typist	4825-10845	6

24	Assistant	-do-	12
25	Drivers	4370-9775	7

26	Motor Cycle Messenger	-do-	1
27	Record Assistants	4260-9520	3
28	Roneo Operator	-do-	2
29	Police Constable and Orderly	4825-10845	13
30	Jamedar	4260-9520	2
31	Attender	3850-8600	24
32	Chowkidar	-do-	4
33	Sweeper-cum-Scavenger	-do-	4
34	Gardener	-do-	2
	Total		131

(One hundred and Thirty one only)