

THE TWENTY FOURTH
CONSOLIDATED REPORT OF THE
INSTITUTION OF
LOK AYUKTA
OF ANDHRA PRADESH

FOR THE PERIOD FROM
1ST JANUARY, 2008 TO 31ST DECEMBER, 2008

**INSTITUTION OF LOK AYUKTA
OF ANDHRA PRADESH**

5-9-49, Basheerbagh,
Hyderabad-500 063.

ANNUAL REPORT

With the pleasure and honour of presenting this 24th Consolidated Report on the work done by the Lokayukta and Upa Lokayukta for the year 2008, under Sub-Section (5) of Section 12 of A.P. Lokayukta Act, 1983.

**JUSTICE S. ANANDA REDDY,
LOK AYUKTA**

PREFACE

It is a matter of great privilege and honour to submit the 24th Consolidated Annual Report of the Institution of Andhra Pradesh Lok Ayukta & Upa-Lok Ayukta as statutorily required under Sub-Sec.5 of Sec.12 of the A.P. Lok Ayukta & Upa-Lokayukta Act, 1983.

This Institution has successfully completed 25 years by 15.11.2008. It is gratifying to mention that the Government made necessary budgetary allocations for smooth and effective functioning of this Institution. Proper and necessary steps have been taken to provide facilities, amenities and allowances to the Lok Ayukta and Upa-Lok Ayukta as provided under A.P. Lok Ayukta & Upa-Lok Ayukta (Conditions of Service) Rules, 1987 on par with the Chief Justice of Andhra Pradesh High Court and the Judge of the A.P. High Court respectively. This Institution places on record its appreciation for the prompt action of the Government.

Sri Sivaratna, Upa-Lok Ayukta, demitted the office on 23.07.2008 after successfully completing his term of office. It is gratifying to mention that the Government of A.P. initiated action for filling up of the vacancy of Upa-Lok Ayukta quite in advance, completed the process and appointed Sri M.V.S. Krishnaji Rao, a Senior District & Sessions Judge Grade-I and also having experience as Registrar of this Institution as Upa-Lok Ayukta of A.P. He was sworn in on 21.08.2008 A.N. by the Lok Ayukta of the A.P., ever since then he has started performing his duty in right earnest. The prompt and timely action of the Government in filling up of the vacancy of the Upa-Lok Ayukta is really commendable. This shows the commitment of the present Government to combat corruption, mal-administration, and to redress the public grievances, by

implementing the benevolent provisions of the A.P., Lok Ayukta and Upa-Lok Ayukta Act in right earnest.

Persons, aggrieved of various types of maladministration, abuse of power and inaction on the part of the authorities, have been approaching this Institution for prompt and adequate relief. The Lok Ayukta/Upa-Lok Ayukta, being independent statutory authorities have been verifying and investigating such complaints arising from administrative actions and inactions by effectively utilizing the services of the Investigation Cell and Legal Cell of the Institution. The services of the Investigation Section of the Institution were effectively utilized for probing into many complaints during the course of preliminary verification. The effect of probe and preliminary verification by the Investigation Section of this Institution has very salutary effect on the Government Departments, Corporations, Directorates, etc. It is heartening to note that when the grievances of the people are redressed through the intervention of this Institution they are writing letters expressing their gratitude and the confidence they are reposing in this Institution.

During the period of this report, i.e., the Calendar Year 2008, as many as 1392 complaints have been received. Most of the grievances of the complainants have been redressed by the concerned Authorities on account of the intervention of this Institution. Necessary actions are being taken by the Competent Authorities against the Public Servants against whom allegations of corruption, maladministration, abuse of power, inaction, etc., were established in the investigation conducted by this Institution. It is gratifying to mention that the Competent Authorities have been implementing the recommendations of the Lok Ayukta/Upa-Lok Ayukta to the satisfaction of the aggrieved persons, in whose favour the recommendations have been made. Now there is a greater awareness

about the role of this Institution both as a punitive and as a curative Institution to curb and mitigate evils of corruption and maladministration.

Every member of the public has got free access to this Institution to ventilate his grievance or to prefer allegations of misconduct or corruption within the scope of the Act.

It was felt that the provisions relating to certain aspects are not clear and exhaustive in the A.P. Lok Ayukta and Upa-Lok Ayukta Act, 1983 and that they are to be suitably amended. In fact, amendments of certain provisions in the Act were already proposed by this Institution to the Government. They are active consideration of the Government and the file was under circulation as referred to the Implementation Committee for considering those amendments. The Implementation Committee met several times, thoroughly reviewed all the State Acts and several discussions were made with the Registrar and higher officials of this Institution on several occasions. The amendments were still under the consideration of the Government and the Chief Secretary also promised to do it as early as possible. The Implementation Committee is pursuing the matter still and hopes to achieve the desired results early.

(JUSTICE S.ANANDA REDDY)

JUDICIAL WORK AND CERTAIN STATISTICAL DATA OF INSTITUTION

During the year under report, 1392 complaints were received in addition to the 1334 complaints that were pending. Out of 2726 complaints available for disposal, 1333 complaints were disposed of during 2008 leaving a balance of 1393. Out of the above, (2) complaints were disposed of after final investigation and there is a balance of (5) matters in which final investigation is pending.

The total collection of complaint fee during the year 2008 is Rs.88,330/- besides last year balance of Rs.24,707/-. Out of which, a sum of Rs.68,997/- was remitted to the Government Account and Rs.2,900/- was directed to be returned to the parties. Whereas, orders with regard to the remission or otherwise for Rs.41,140/- are to be passed.

Along with this report the following Annexures are enclosed.

Annexure "A" contains a brief resume of some of the cases disposed of by the Hon'ble Lokayukta.

Annexure "B" contains a brief resume of some of the cases disposed of by the Hon'ble Upa Lokayukta.

Annexure "C" shows the total pendency of the complaints and references received and disposed of during the period from 01.01.2008 to 31.12.2008.

Annexure "D" shows the region wise break up of the complaints.

Annexure "E" shows the department wise particulars of the complaints received and disposed of during the year 2008.

Annexure "F" is the statement showing the complaints (Final Investigation) pending, received and disposed of during the year 2008.

Annexure "G" is in respect of the sanctioned strength of the Officers and Staff of this Institution.

ADMINISTRATION

1. OFFICERS AND STAFF:

Annexure-G shows the cadre strength of the Institution. The administration of the Institution is under the charge of the Registrar who is declared as the Head of the Department. During the year under report, Sri M.V.S.Krishnaji Rao, District Judge continued to be the Registrar of this Institution upto 21.08.2008 and Sri A.Shankar Narayana, Director (Legal) from 22.08.2008. The administrative structure consists of four wings viz., (1) Administration, (2) Judicial, (3) Legal; and (4) Investigation.

2. ADMINISTRATION WING:

The Registrar with the assistance of the Deputy Registrar supervises the Administrative Wing, which consists of the Establishment and Accounts Section. The Establishment Section is headed by a Section Officer and it deals with the work relating to Conditions of Service of the Employees, Library, Stores, Furniture, Maintenance of Motor Vehicles, Stationery, Roneo, Inward, Dispatch, etc. The Accounts Section functions under the supervision of an Assistant Registrar who is assisted by an Accounts Officer and other staff, and deals with financial matters such as budget, salary, T.A., and other related matters.

3. JUDICIAL WING:

For the sake of convenience, the Bench of the Hon'ble Lokayukta is identified as B-1 and that of the Hon'ble Upa-Lokayukta as B-2. The Complaints Section receives the complaints, scrutinizes the same and registers the complaints after placing them before the Hon'ble Lokayukta. This Section is headed by the Assistant Registrar who is assisted by a Section Officer and two other staff members. After registration of complaints, the complaints are taken up by the staff of the B-1 Section and B-2 Section respectively headed by the Section Officers with supporting staff. Besides, the Senior Stenographers would assist in taking down dictation of the orders on Bench of the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta. This apart, there is usual process sections separately for B-1 and B-2 sections so as to dispatch the process and final orders without giving scope of any delay with the support of dispatching Assistant.

4. LEGAL WING:

Legal Wing consists of Sri A.Shankar Narayana, Director (Legal) (District Judge) continued upto 02.12.2008, Sri P.Dayakar Reddy, Director (Legal), (District Judge) from 03.12.2008 and Sri K. Vishnu Sarma, Deputy Director (Legal) continued upto 08.04.2008 and Smt.S.Praveena, Deputy Director (Legal) from 09.04.2008. Both assist the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta respectively, in all legal matters such as processing the reports received and presenting them before the Court and render assistance to the complainants in conducting the proceedings. Even if a complainant is not having the legal assistance, that deficiency is filled up by the Legal Wing. The Director (Legal) and the Deputy Director (Legal) also perform the duties of presenting Officers in the Courts and would assist in conducting final investigations by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta by way of submitting Written

Comments and Written Brief and during the preliminary verification stage and draft statement of facts and allegations when it reaches the investigation stage.

5. **INVESTIGATION WING:**

The Director (Investigation) is of the rank of Special Inspector General of Police is heading this wing with the assistance of (4) Deputy Directors, (5) Investigating Officers and (13) Police Constables. Sri M.V.S.Krishnaji Rao, Registrar continued as Director (Investigation) upto 17.04.2008. Sri R.Eshwara Reddy, I.P.S., Inspector General of Police continued as Director (Investigation) from 18.04.2008 to 30.09.2008, and Sri A.Shankar Narayana, continued as Director (Investigation) while holding the post as Director (Legal) from 01.10.2008 to 02.12.2008 and as Registrar from 03.12.2008. This Agency probes into such of the complaints that are referred to it, by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta and after collecting the necessary material by conducting discreet enquiries, submit a report which is of immense help in determining as to whether it is a fit case to investigate into the allegation levelled in the complaints or otherwise. This agency maintains the confidentiality and secrecy of information during the discreet enquiry and conducts the probe impartially.

ACCOMMODATION

The Institution of Lokayukta is presently accommodated in the Government Building bearing No.5-9-49, Basheerbagh, Hyderabad. It is submitted that the building consists of two parts. Nearly half of the built up area consists of heritage structure and the remaining is subsequently constructed. Maintenance of the building and attending to its repairs at regular intervals, is essential so as to up keep the majesty and glory of the building. This is not possible without the involvement of the R & B Authorities. The Government has been addressed to entrust the responsibility of maintenance of the building to

R&B Department and the matter is still pending. Expeditious orders in the matter are solicited.

In addition to the above, the present accommodation is not sufficient to accommodate all the Officers and staff and inconvenience is being caused to them. Therefore, the Government may consider the feasibility of either constructing an additional floor on the existing newly constructed structure, which consists of 1 + 1 or in the alternative new construction, can be taken up in the open land available.

VACATIONS AND HOLIDAYS

During the year 2008, 21 holidays (excluding Sundays and Second Saturdays) and 16 Optional Holidays were declared and observed as Holidays besides Sankranti Vacation from 07.01.2008 to 18.01.2008 (7) working days, Summer Vacation from 05.05.2008 to 30.05.2008 (20) days and Dasara Vacation from 03.10.2008 to 10.10.2008 (3) working days.

DESTRUCTION OF RECORDS

The records ripe for destruction of the cases disposed of till the year 2002 have been identified and the work for subsequent years is under progress.

BUDGET PROVISION

For the financial year 2007-08 the budget provision for this Institution under various Heads of Account was Rs.2,73,19,000/-. While the total expenditure incurred during the year was Rs.2,79,93,000/- excluding the expenditure booked through book adjustment by the Accountant General, Andhra Pradesh, Hyderabad, from time to time towards Railway Warrants.

A sum of Rs.3,40,24,000/- has been provided for the year 2008-09. Out of the said Budget provision, a total sum of Rs.2,56,19,805/- was spent leaving a balance of Rs.84,04,195/- by the end of December, 2008.

S.No.	Head of Account	Amount
1	010 -Salaries	2,04,97,786
	020 - Wages	
	110 - Domestic Travel Expenses	
	111 - Travelling Allowance	3,09,257
	112 -Bus Warrants	20,226
	130 - Office Expenses: UTILITY PAYMENTS:	
(a)	131 - Service Postage & Telegram and Telephone charges	3,49,174
(b)	132 - Other Office Expenses	7,85,120
(c)	133 - Water Charges and Electricity Charges	2,79,436
	200 - Other Administrative Expenses	--
	240 - Petrol, Oil and Lubricants	5,37,077
	270 - Minor Works	--
	272 – Maintenance	--
	280 - Professional Service:	--
	281 - Pleaders fee	13,500
	284 - Other Payments	--
	310 - Grants-in-Aid	--
	311 - Grants-in-Aid towards salaries	--
	312 - Obsequies charges, Grants in Aid towards interim relief	10,000
	410 - Secret Service Expenditure	--
	500 - Other Charges	
	503 - Other Expenditure	
	510 -Motor Vehicles	28,18,229
		2,56,19,805

INSTITUTION OF LOKAYUKTA OF ANDHRA PRADESH
HYDERABAD

Sl. No.	Particulars	Amounts Rs.
1	Total amount received towards complaint fee for the year - 2008	88,330.00
2	Last year balance B/f. (as on 31-12-2006)	24,707.00
3	Amount of complaint fee remitted to State Funds	68,997.00
4	Amount of complaint fee returned to the Parties	2,900.00
5	Amount of complaint fee pending as on 31.12.2008	41,140.00

ANNEXURE - A

**BRIEF NOTE ON CERTAIN IMPORTANT
CASES DISPOSED OF BY
HON'BLE LOKAYUKTA**

This complaint was filed by the son of a deceased employee, resident of Sivakodu Village of East Godavari District stating that his late father Chrekuri Sitarama Raju died in harness on 06.02.2003 while working as Full Time Contingent Employee in Zilla Parishad High School, Sivakodu and requested the authorities for his appointment on compassionate grounds, but no action was taken. Hence, the complainant requested this Institution to direct the concerned authorities for his appointment on compassionate grounds.

After registering it as a complaint, a report has been called for from the Chief Executive Officer, Zilla Parishad, East Godavari District at Kakinada and the Principal Secretary to Government, Panchayat Raj and Rural Development Department, A.P., Hyderabad during the course of preliminary verification. The Chief Executive Officer, Zilla Parishad in his report dt.22.7.2007 has stated that the services of the deceased full time contingent employee could not be regularized due to administrative reasons and the proposals have been sent to the Government in view of G.O.Ms.No.118, Finance & Planning Department, dt.18.8.1999, wherein instructions are issued to process the cases of compassionate appointments to obtain clearance from the Finance Department before issuing appointment orders and they are awaited. The Principal Secretary to Government, Panchayat Raj and Rural Development Department after obtaining certain detailed information from the Commissioner, Panchayat Raj and Rural Development Department has informed through letter dt.28.4.2008 that the matter was placed before the Implementation Committee, which was constituted as per G.O.Ms.No.40, Finance (SMPC) Department dt.2.2.2008. The Joint Secretary to Government, Panchayat Raj and Rural Development Department through his report dt.12.8.2008 has stated that the Government have issued orders

for deemed regularization of the services of Ch.Sitarama Raju, Full Time Contingent Employee, Z.P. High School, Sivakodu and for providing compassionate appointment to the complainant in G.O.Rt.No.1239, Panchayat Raj and Rural Development (Estt.VA) Department dt.12.8.2008. The Chief Executive Officer in his further report dt.27.8.2008 has stated that the complainant was provided job as Junior Assistant and posted at Z.P. High School, Velangi Village of Karapa Mandal, East Godavari District.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed after five years.

This complaint was filed by one Sri Kilari Srinivasulu Naidu, R/o Adaram Village, Thottembedu Taluq, KUB. Puram Mandal, Chittoor District stating that his third son Sri K.Madhavaiah Naidu was killed by Bhoopathi Dalam members on the night of 21.06.1994, leaving behind his two sons and a daughter. He also stated that the District Collector sanctioned Rs.50,000/- towards exgratia, but the complainant requested the authorities to sanction exgratia and other facilities as was granted to those police personnel died in extremist activities. He has sent number of representations to the District Collector and the Superintendent of Police, Chittoor, but no amount was paid to him so far. Hence, he requested this Institution to direct the concerned to take necessary action.

After registering it as a complaint, a report has been called for from the Superintendent of Police, Chittoor during the course of preliminary verification. The Superintendent of Police, Chittoor in his reports dt.20.06.2006 and 30.05.2007 has stated that there is no provision of sanctioning police exgratia from Police Department. He has also stated that the Additional Director General of Police, Intelligence, A.P., Hyderabad called for the details of unemployed kith and kin of civilians killed in extremist violence prior to 08.11.1996 and accordingly, a reply was sent to the Intelligence Department giving details of the grand sons of the complainant (also to review such cases) for providing employment to the eligible persons. It is also stated that the matter is being pursued with the Government for providing employment to the sons of deceased and the orders of the Department are awaited. The Principal Secretary to Government, Home Department in his report dt.21.9.2007 has stated that the orders issued in G.O.Ms.No.469, General Administration (SC.A) Department dt.8.11.2006 to provide employment to the son/daughter/spouse of any person

killed in extremist violence, authorizing the District Collectors to issue necessary orders. These orders came into force w.e.f. 26.2.1996 and the cases occurred prior to 26.2.1996 are not covered by the said scheme and that no employment can be provided to the kith and kin of civilians killed in extremist violence attack. The Hon'ble Lokayukta vide orders dt.19.11.2007 directed the Principal Secretary to Government, Home Department to submit a copy of the G.O.Ms.No.469, G.A. (SC.A) Department dt.8.11.2006 and accordingly, a copy of said G.O. was submitted on 27.11.2007. On perusal of the G.O., the Hon'ble Lokayukta observed as follows:

“..... a reading of the above G.O. shows that originally under the scheme the exgratia benefit was provided only to the kith and kin of police personnel, who were killed in extremist violence. But, subsequently, it was extended in respect of civilians killed in such extremist violence or in police firing. The exgratia originally fixed was also enhanced under G.O.Ms.No.70 dt.26.02.1996..... But, the G.O. nowhere reads that the benefit of the enhanced exgratia or providing employment would be applicable to the cases that occurred after 26.02.1996..... In view of the absence of any specific exclusion of the benefit to the cases that they occurred prior to 26.02.1996, it is not proper and just to deny the said benefit to the children of those killed in extremist violence, whose claims already pending before the concerned authorities”.

and directed the Principal Secretary to Government, Home Department to take a decision by reviewing the case of the complainant and submit report to this Institution, and that the Principal Secretary to Government, Home Department in his report dt.17.12.2007 has stated that the decision in the present matter is to be taken by the General Administration Department and the matter was referred to

the Principal Secretary to Government (Political), General Administration Department. The Principal Secretary to Government (Political), General Administration (SC.A) Department, in his letter dt.24.03.2008 has stated that the orders issued in G.O.Ms.No.469, G.A. (SC.A) Department dt.8.11.1996 was given effective from a specific date i.e. 26.02.1996 and that there is no possibility to extend the said benefit to the cases occurred prior to the said date.

The Hon'ble Lokayukta vide orders dt.25.01.2008 directed the District Collector, Chittoor to consider the claim of the complainant to provide employment to his grand children. The District Collector sent proposals to the Principal Secretary to Government, General Administration (SC.A) Department on 5.4.2008 stating that the son of the complainant was killed by extremists on the night of 21.06.1994 suspecting him to be a police informant and requested to issue clarification whether one of the dependants of the deceased can be provided employment under compassionate grounds. The Hon'ble Lokayukta vide orders dt.11.04.2008 directed the Principal Secretary to Government, G.A.D. to submit report whether the stipulations in the G.O. was relaxed in any case where the person died prior to 26.02.1996, to provide employment in respect of the dependants/legal heirs of the deceased person under the circumstances specified in the said G.O. The District Collector in his report dt.6.5.2008 has stated that the Government have issued clarifications dt.18.04.2008 that no employment can be provided to the deceased dependants as he was killed in extremist violence prior to the commencement of the scheme. The Principal Secretary to Government, G.A.D., Hyderabad in his further report dt.4.6.2008 has stated that the stipulations were relaxed in respect of the dependants of the deceased persons, who killed in extremist violence prior to issue of G.O.Ms.No.469, G.A.D., dt.8.11.1996. The Hon'ble Lokayukta vide orders dt.5.6.2008 observed that since the Government have already relaxed the rules with reference to three cases, the District Collector,

Chittoor was directed to send proposals to the Government for relaxation of the rules or stipulations contained in the above said G.O. for providing employment to the legal heirs of the deceased. In turn, the District Collector submitted proposals to the Government on 25.06.2008. This time also the Government rejected the proposals submitted by the District Collector, Chittoor to relax the rules for a compassionate appointment. However, the District Collector, Chittoor has sent further report dt.13.10.2008 enclosing a copy of proceedings dt.27.09.2008 wherein it was stated that G.O.Ms.No.504, General Administration (SC.A) Department dt.11.08.2008 was issued to provide compassionate appointment to the heirs of the deceased, who killed in extremists violence. Pursuant to the above orders, the son of deceased K.Rajesh was appointed as Office Subordinate in O.C. Category and allotted him to the Chief Executive Officer, Zilla Parishad, Chittoor.

The continuous persuasion by this Institution with the various authorities for all these years, yielded good results and the son of deceased, who killed in extremists violence suspecting him as informer of the police department, was provided with compassionate appointment.

This complaint was filed by a widow of Night Watchman, Zilla Parishad High School, Patavala of East Godavari District stating that her husband died in harness on 12.05.2001 and though she submitted number of representations to the Chief Executive Officer, Zilla Parishad, East Godavari District at Kakinada for sanction of family pension and for her appointment on compassionate grounds, there was no response. The complainant requested this Institution to direct the concerned authorities for sanction of family pension and to appoint her on compassionate grounds.

After registering it as a complaint, a report has been called for from the Chief Executive Officer, Zilla Parishad, East Godavari District, Kakinada during the course of preliminary verification. The Public Servant through his report dt.5.2.2007 has stated that the deceased husband of the complainant is contingent employee and as such he has sought orders from the Government to provide employment under Social Security measures. Subsequently, the reports have also been called for from the Secretary to Government, Panchayat Raj and Rural Development Department, A.P., Hyderabad. The Spl.Chief Secretary to Government, Panchayat Raj & Rural Development Department in his report dt.29.11.2007 stated that the C.E.O., Z.P., Kakinada was requested to furnish the proposals for considering the deemed regularization of the services of the deceased in terms of G.O.Ms.No.118 dt.18.8.1999 prior to consider the issue of compassionate appointment of the complainant. Accordingly, the Chief Executive Officer, Zilla Parishad, East Godavari, Kakinada has submitted his proposals dt.22.12.2007 wherein, it was stated that the deceased employee joined duty as full time contingent employee on 1.12.1975 and later he was promoted to

Last Grade Service (Watchman) on 4.5.1993 fixing his pay at Rs.1,375/- on the scale of pay of Rs.740-1150. He further stated that the services of the deceased were not regularized due to administrative reasons, but in the meantime he expired on 12.5.2001.

According to the above request, the Joint Secretary to Government, P.R. & R.D. Department dt.30.4.2008 has issued orders for deemed regularization of services of the deceased employee and for providing compassionate appointment to the complainant vide G.O.Rt.No.646, Panchayat Raj & Rural Development (Estt.VA) Department, dt.29.4.2008. Pursuant to the above orders, the Chief Executive Officer, Zilla Parishad, East Godavari District, Kakinada has regularized the services of deceased employee and the complainant was appointed as Sweeper, Zilla Parishad High School (Boys), Amalapuram through his proceedings dt.31.5.2008. He was also directed by this Institution for settlement of death benefits.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

This complaint was filed by a contractor against the Municipal Commissioner, Serilingampally, Ranga Reddy District and Director of Municipal Administration, A.P., Hyderabad and the Principal Secretary to Government, Municipal Administration and Urban Development Department, A.P., Hyderabad stating that he executed the work of laying metal road and cement road in the 24th ward of Serilingampally Municipality and completed the work within the stipulated time as per agreement dt.1.1.2004, but the bill for Rs.1,78,299/- payable to him was misappropriated. Therefore, the complainant requested this Institution to direct the concerned Public Servants for final payment of the bills for the work executed.

After registering it as a complaint, a report has been called for from the Municipal Commissioner, Serilingampally Municipality during the course of preliminary verification. The Zonal Commissioner, G.H.M.C., West Zone in his report dt.1.12.2007 has stated that a cheque dt.24.11.2004 has already been issued and handed over to the complainant. When the remarks of the complainant were called for, he stated that the cheque received in his name was encashed by opening an account in Vijaya Bank, Chandanagar by playing fraud and forging his signature. As such the complainant was directed to file a police complaint. Accordingly, the complainant approached the Police Station, Chandanagar but, they refused to receive the complaint. Hence, he was directed to send a complaint through post or through the Deputy Commissioner of Police. Subsequently, the C.I. of Police, Chandanagar Police Station appeared and stated that the matter was under investigation.

The complainant in his representation dt.13.9.2008 has stated that one B.Kondaiah negotiated the cheque by changing the photo of the said person and forging his signature. The brother of the said Kondaiah approached the complainant and handed over two post dated cheques for Rs.70,000/- and Rs.55,000/- in favour of the complainant. The Station House Officer, Chandanagar P.S. was directed to complete the enquiry and prosecute the culprit on the charges of forgery and impersonation.

Thus, on the intervention of this Institution the grievance of the complainant has been redressed and the culprit is facing prosecution.

This complaint was filed by the State Secretary, Dalitha Bahujana Vyavasaya Karimika Sangham, Kakinada stating that the bonded labourers 40 in number, worked in brick kiln of Dwarampudi Nagireddy, Tossipudi village and out of them, the authorities got released 36 bonded labourers but, no financial assistance was granted and rehabilitation packages were not implemented so far. He had also stated that four more persons worked in the brick kiln of Tadi Laxminarayana Reddy, Koppavaram village. But, so far no financial assistance and rehabilitation packages are implemented, though the Police, Korangi P.S. had registered Crime No.30/2005.

After registering it as complaint, a report has been called for from the District Collector, East Godavari District, Kakinada. The District Collector while enclosing the report dt.30.01.2008 of the Executive Director, E.G.District Scheduled Castes Cooperative Society Ltd., Kakinada has stated that an amount of Rs.7,20,000/- has been released to 36 bonded labourers @ Rs.20,000/- each basing on the release certificate issued by the M.R.O., Biccavolu. Since, the report was silent regarding four bonded labourers out of 40 and another four bonded labourers worked in the brick kiln of Tadi Laxminarayana Reddy, Koppavaram, a further report has been called for by the Hon'ble Lokayukta. The District Collector in his further report dt.15.04.2008 has stated that the left over 4 bonded labourers escaped at the time of raid conducted by the Trainee Asst. Collector and those 4 persons were not traced. Subsequently, it is noticed that they are living at Komaripalem Village of Biccavolu Mandal. The Revenue Divisional Officer, Rajahmundry was requested to re-examine the issue and submit necessary proposals for financial assistance to the four individuals, if they are eligible. The other four bonded labourers working in brick kiln of Tadi

Laxminarayana Reddy, who have taken Rs.5,000/- as advance from Tadi Laxminarayana Reddy are living at their native place Gopalpuram village as coolie without clearing the advance taken by them. The District Collector in his another report dt.22.07.2008 has stated that the left over 4 bonded labourers were also sanctioned financial assistance of Rs.20,000/- each, and the amount was paid through R.D.O., Rajahmundry by way of cheques. He further stated that resending the bonded labourers worked at the brick kiln of Tadi Laxminarayana Reddy, the enquiries disclosed that they are not eligible to issue releasing certificates.

Thus, on the intervention of this Institution, 40 bonded labourers were paid subsistence allowance of Rs.20,000/- each.

This complaint was filed by a retired Principal, Government Junior College, Naupada of Srikakulam District stating that while he was working as Junior Lecturer, Government Junior College, Naupada, he was prevented from availing the entire summer vacation of the year 1991 in connection with the Parliamentary Elections by the Principal of the College in the circular dt.18.4.1991. The Government in its G.O.Ms.No.355, G.A. (Election.H) Department, dt.19.5.1991 allowed only 4 days of Earned Leave to be credited to his account instead of 30 days. The complainant approached the A.P.A.T. in O.A.No.922/2004 and obtained favourable orders. But, the balance of 26 days of Earned Leave was not credited to his leave account. He has requested to direct the concerned for crediting the balance earned leave of 26 days to his account.

After registering it as a complaint, report has been called for from the Commissioner of Intermediate Education, A.P., Hyderabad. The Commissioner of Intermediate Education in his report dt.12.3.2008 has stated that the matter has been referred to the Government to sanction of preservation of earned leave for the teachers those prevented from enjoying summer vacation in 1991. The Principal Secretary to Government, Higher Education Department, Hyderabad in his report dt.2.8.2008 has stated that necessary instructions have been issued to the Director of Intermediate Education. Accordingly, the Director of Intermediate Education in his report dt.6.9.2008 has stated that orders were issued to credit the balance of earned leave to the account of the complainant. The Principal, Government Junior College, Naupada has sent his report dt.11.11.2008 stating that the complainant was given the benefit of crediting 30 days of earned leave for preventing him from availing summer vacation in 1991. It is also stated

that the proposals were sent for encashment of earned leave as the complainant has already retired from service on 30.06.2006.

Thus, on the intervention of this Institution the grievance of the retired employee has been redressed.

This complaint was filed by a retired Deputy Executive Engineer of Vijayawada Municipal Corporation, Vijayawada against the Municipal Commissioner, Narsapur stating that he worked at Narsapur Municipality from 14.11.1995 to 30.12.1996. Subsequently, he was relieved of his duties at Narsapur on 30.12.1996 to take up his new appointment at Vijayawada Municipal Corporation, Vijayawada. He stated that his salary from March, 1996 to December, 1996 was not paid by the Municipal Commissioner, Narsapur inspite of repeated representations and requests. The complainant requested this Institution to direct the Public Servant for the payment of salary from March, 1996 to December, 1996 along with interest @ 24% p.a. till the date of final settlement and compensation of Rs.15,000/- for mental agony.

After registering it as a complaint, reports have been called for from the Municipal Commissioner, Narsapur and the Commissioner, Vijayawada Municipal Corporation Vijayawada. The Municipal Commissioner, Vijayawada Municipal Corporation in his report dt.10.7.2008 has stated that the Corporation was not liable to pay the arrears of salary as he did not work in the Corporation during the relevant period. The Commissioner, Narsapur Municipality in his report dt.11.7.2008 has stated that the work of the complainant was not satisfactory and absented himself from duty and signing in the attendance register afterwards. The Municipal Council in its resolution No.335 dt.16.3.1996 had resolved to surrender the services of the complainant to the parent department. Accordingly, a letter dt.24.3.1996 has been addressed to the Engineer-in-Chief, Public Health, A.P., Hyderabad about the surrender of the complainant to the parent unit. It is also stated that pending receipt of orders from the Engineer-in-Chief, Public Health, Hyderabad and for implementation of Code of Conduct of

the Election Commission he was continued in the said post and relieved his duties on the forenoon of 30.12.2006 to join duty at Municipal Corporation, Vijayawada. As per the directions dt.30.10.2008 of this Institution, the Commissioner, Narsapur Municipality has paid the salary of Rs.89,384/- through cheques dt.10.11.2008 and 26.11.2008 and intimated to this Institution through his report dt.29.11.2008. The Hon'ble Lokayukta observed regarding payment of interest and compensation as follows:

“Since there was no demand at all for payment of arrears of salary from the complainant, he cannot claim interest while claiming the unpaid salary after more than a decade. Further, when the complainant did not make a claim, the question of mental agony does not arise”.

Thus, on the intervention of this Institution, the grievance of the complainant pending for a decade has been redressed.

This complaint was filed by an Advocate, resident of Peddapalli of Karimnagar District making allegations against 1) The Chairman/MLA, Hospital Development Society, Community Health Center, Peddapalli, Karimnagar District; 2) The District Coordinator of Hospital Services, District Headquarters Hospital, Karimnagar and 3) The Commissioner, A.P. Vidya Vidhana Parishad, Hyderabad stating that the Society decided to construct 24 shops in the land under BOT System and called for tenders vide Tender Notification dt.19.1.2007. The contract was awarded to one Kishan Prakash Jhaver, being the lowest tenderer. The contractor has to construct 24 shops and 5 staircases. But covering the staircases, the contractor has constructed 29 shops in an area of 950 sq. metres as against 830 sq. metres in collusion with the Public Servants. It is also alleged that the work executed was of substandard quality. The contractor was also given water connection and electric power supply but the electric power charges of Rs.2,00,000/- was not recovered from the contractor. Hence, the complainant requested this Institution to enquire into the illegal construction of 29 shops as against the 24 shops in violation of tender schedules and to hand over the extra 5 shops to the control of the hospital.

After registering it as a complaint, a report has been called for from the District Coordinator, Health Services, District Headquarters Hospital, Karimnagar during the course of preliminary verification. Accordingly, he has submitted report dt.5.7.2008 stating that a notice was issued on 9.2.2008 to the contractor for the removal of additional structures raised. He had also stated that the contractor got separate power supply connection. He had also submitted another report dt.20.10.2008 stating that the illegal structures made by the contractor are removed/dismantled by the department since the contractor did not take up the

work inspite of notices and took back the possession of the site. The Hon'ble Lokayukta vide orders dt.21.10.2008 directed the District Coordinator of Hospital Services to recover the amounts incurred by the Department for carrying out the demolition of illegal structures, from the contractor.

Thus, on the intervention of this Institution the illegal structures raised by the contractor deviating the sanctioned plan were dismantled and taken over possession of the site.

This complaint was filed by the Scheduled Caste family resident of Razole village of East Godavari District stating that they are the pattedars of land in Sy.Nos.188-2A, 188-2B, 188-3, 188-4A to 188-4C measuring Ac.1-74 cents situated at Razole village. They stated that there was a proposal for acquiring their lands. They have further stated that according to rules, the land below one Hectare belonging to the Scheduled Castes and Scheduled Tribes Community shall not be acquired. They have also stated that there are no other properties available to them for eking out their livelihood. They have requested to direct the concerned not to acquire their lands.

A report has been called for from the Revenue Divisional Officer, Amalapuram, during the course of preliminary verification. After issue of summons, the R.D.O., Amalapuram appeared on 21.10.2008 and submitted report dt.17.10.2008 wherein it was stated that the lands in question have been identified and notified under Indiramma Programme Phase-3. The Tahsildar, Razole informed her that the complainants declined to give their consent for acquisition of the land, as such she had requested the District Collector to accord permission to submit withdrawal proposal in respect of land measuring Ac.1-74 cents belonging to the complainants. The R.D.O., Amalapuram has sent further report dt.31.10.2008 enclosing a copy of withdrawal notification dt.23.10.2008 approved by the District Collector, East Godavari District. The District Collector, East Godavari has also sent his report dt.6.11.2008 stating that the land acquisition proceedings to an extent of Ac.1-74 cents belonging to the complainant has already been withdrawn from acquisition vide proceedings dt.23.10.2008.

Thus, on the intervention of this Institution the grievance of the poor S.C. family has been redressed.

The basis for this complaint is a news item published in Saakshi daily on 11.09.2008 under the title “Anadha Balalaku Annam Kotha! Victoria Memorial Home Dusthithi Idi – C.M. Aadeshalu Bekhatharu – Arthakalitho Pillala Avasthalu Peragani Ketaimpulu – Sariponi Nidhulu – Ninginantuthunna Kharchulu”, wherein it was reported that Victoria Memorial Home Residential School at Saroornagar, Ranga Reddy District is meant for orphan children managed by the Social Welfare Department. The total strength of the school was 900 from I class to X class. The budget is being provided by the Social Welfare Department for Rs.65.00 lakhs every year. 135 quintals of rice is required per month to the hostel to cater the students. Though, there was a request for allotment of Rs.1.40 Crores to the hostel, the Government is allotting only Rs.65.00 lakhs, which is not sufficient to cater the needs of the students. It is also reported that the rice quota was stopped to the said hostel.

The Hon’ble Lokayukta has been pleased to register it as a suo-moto complainant. A report has been called for from the Director, Social Welfare, A.P., Hyderabad and also entrusted the matter to the Director (Investigation) of this Institution to submit a discreet report. The Commissioner of Social Welfare has submitted his report dt.18.9.2008 stating that the budget is being provided every year as grant-in-aid from the Social Welfare Department though the residential school is registered under Endowment Act. The Commissioner, Civil Supplies is allocating rice quota of 135 quintals per month for the period of 12 months at the subsidized rate of Rs.4/- per Kg. on par with the Social Welfare hostels. The 135 quintals of rice was allocated from overall savings quota of Social Welfare Department of Ranga Reddy District. The rice lifted during the month of March, 2008 is sufficient upto July, 2008. The rice required for August, 2008 has been

provided from the savings of Joint Director, Social Welfare, Ranga Reddy District. The Civil Supplies Department accorded permission to lift the quantity of rice from Ranga Reddy District only, for the month of September, 2008. He has also stated that only Rs.65.18 lakhs was allotted during the year 2008-09. It was also stated that the Government has provided additional grant of Rs.68.82 lakhs totaling to Rs.134.00 Lakhs. It was also stated that the efforts are being made for providing additional grant during the current financial year also. As per the report of the Investigation Wing of this Institution unless the additional grant is released, it is difficult to meet the expenditure. The rice received was also properly accounted for as per the entries made in the stock register and the balance available in the Store. The Commissioner of Social Welfare in his report dt.4.10.2008 has stated that the Civil Supplies Department is allotting 135 quintals of rice per month. During the year 2008-09 also, he recommended for allotment of rice in respect of 68 institutions in Ranga Reddy District. But the Commissioner of Civil Supplies sanctioned for allotment of rice only with reference to 67 institutions excluding one institution. As such Victoria Memorial Home Residential School was not included, as a result of which the orphan students are suffering. The Joint Director, Social Welfare appeared before this Institution along with the record and stated that the lapse was on the part of the Social Welfare Department in not making a claim for allotment of rice in respect of V.M. Residential School, Saroornagar. The defect was brought to the notice of the Civil Supplies Department and appropriate orders were also passed on 30.10.2008 releasing rice for November and December, 2008 and similar orders would be passed for releasing the rice upto June, 2009 i.e. for the academic year 2008-09.

Thus, on the intervention of this Institution, the grievance of the orphan students has been redressed.

ANNEXURE - B

**BRIEF NOTE ON CERTAIN IMPORTANT
CASES DISPOSED OF BY
HON'BLE UPA-LOKAYUKTA**

Basing on the information furnished by the President, A.S.M. Co-operative Sugar Factory Staff Workers Union, Palakol, West Godavari District, this complaint was taken up suo-motu regarding misappropriation of funds, irregular claim of drawal of TTA, TA, etc. against the then Managing Director, A.S.M. Co-operative Surgars Limited, Palakol.

After registering it as a complaint and after conducting preliminary verification, investigation was ordered under Section 10 of the A.P. Lokayukta Act, 1983 against Sri P.Bathi Reddy, Managing Director, A.S.M. Cooperative Sugars Ltd., Palakol in the following allegations:

1. Drawal of Transfer TA for family and goods without bringing the family or transporting the goods;
2. Drawing first class tour TA without traveling in the first class;
3. Payment of full additional charge allowance of 10% to one Sri K.Pulleswara Rao, Accountant beyond the permissible period of six months and even during the time, when there was lay off in the factory.

During the course of investigation, the Public Servant P.Bathi Reddy challenged the jurisdiction of this Institution before the Hon'ble High Court in W.P.No.3506/1997 and obtained interim orders in W.P.M.P.No.4214/1997. Subsequently a copy of order dt.26.10.2007 in W.P.No.3506/1997 was received from the Hon'ble High Court dismissing the writ petition and upholding that the writ petitioner falls within the definition of Officer as defined under Section 2(i) of the A.P. Lokayukta Act, 1983. On receipt of the orders of the Hon'ble High Court, further investigation is continued.

After recording evidence of the witnesses and marking the relevant documents, the Public Servant filed an affidavit stating that due to his old age being 67 years and ill-health, he is unable to attend the proceedings and contest this case. The Public Servant further stated that due to long gap of time, his old age and health conditions, he could not secure and produce the evidence in support of his contentions. He had also submitted D.Ds. for Rs.3,813/- and Rs.2,068/- in favour of the Managing Director, A.S.M. Cooperative Sugars Ltd., Palakol towards the excess drawal of TTA and TA allowances without prejudice to his rights. Sri K.Pulleswara Rao, Accountant was drawn full additional charge against the rules beyond the period of six months much prior to the Public Servant assumed charge as Managing Director of A.S.M. Cooperative Sugars Ltd., Palakol. If anything is liable to be recovered, it has to be recovered from Sri K.Pulleswara Rao, who is not the Public Servant before this Institution. Taking into consideration the circumstances explained by the Public Servant that the Public Servant retired long back and his health condition and remitting an amount of Rs.5,881/- towards excess drawal of TTA and TA allowances to the Managing Director, A.S.M. Cooperative Sugars Ltd., Palakol, the Hon'ble Upa Lokayukta has been pleased to discontinue the investigation under Section 10(5) of the A.P. Lokayukta Act, 1983.

This complaint was filed by a retired teacher of Srikalahasti Municipal School stating that she retired from service on the afternoon of 31.05.2004. She was paid interest on Provident Fund amount upto 31.03.1990 by the Commissioner of Srikalahasti Municipality. In spite of repeated representations, the interest from 1.4.1990 till the date of her retirement was not paid as per G.O.Ms.No.670, Municipal Administration & Urban Development (L.III) Department dt.5.11.1993 and other G.Os. issued in this regard from time to time.

After registering it as a complaint, a report has been called for from the Commissioner, Srikalahasti Municipality during the course of preliminary verification. The Public Servant in his report dt.7.4.2005 has stated that the provident fund subscription was deposited in the post office savings account since 25.10.1994. After ascertaining the rates of interest from post office, the interest was calculated and paid to the complainant on 26.2.2005, while the complainant, had calculated the interest as per G.O.Ms.No.670, M.A. & U.D. (L.III) Dept., dt.5.11.1993; G.O.Ms.No.63, M.A. & U.D. (L.III) Dept., dt.6.6.2000; G.O.Ms.No.345, M.A. & U.D. (L.III) Dept., dt.7.7.2001 and G.O.Ms.No.625, M.A. & U.D. (L.III) Dept., dt.2.9.2004. On the representation of the complainant a further report was called for from the Public Servant. Subsequently, reports have also been called for from the Commissioner and Director of Municipal Administration, A.P., Hyderabad and the Secretary to Government, Municipal Administration Department. The Commissioner & Director of Municipal Administration in his letter dt.6.12.2007 has stated that the interest amount will be paid to the complainant only on release of additional funds to the Municipality. The Government have also issued instructions to pay the amount of interest on GPF subscriptions to the complainant if necessary, by releasing additional funds to the Municipality in Government Memo No.13169/G2/2006-6 dt.20.12.2006.

The Commissioner, Srikalahasti Municipality had already informed that the financial condition of the municipality is very poor and not in a position to pay the salaries to the regular employees. The Commissioner, Srikalahasti Municipality in his letter dt. 18.2.2008 addressed to the Commissioner & Director of Municipal Administration has informed that the complainant was paid interest on provident fund amounting to Rs.26,604/- after adjusting the previous payment of interest through cheque dated 18.2.2008.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

Note: The similar grievances of the complainants in Complaint Nos.347, 348, 352, 358, 437, 439, 973 to 975, 1040 of 2004 and 879, 880 & 881 of 2005, have also been redressed.

This complaint was filed by retired Assistant Professor of Orthopaedics stating that he applied for voluntary retirement w.e.f. 01.01.1997 while working as Tutor in Surgery in Guntur Medical College, Guntur. His application was forwarded to the Principal, Guntur Medical College, Guntur vide letter Rc.No.7237/E4/96. He had worked for five more months expecting the permission to proceed on voluntary retirement but, there was no reply. As such he has applied for leave from 21.5.1997 to 20.6.1997. The further extension of leave from 21.6.1997 to 23.1.1998 was rejected on the ground that he has no balance of leave at his credit. As per the directions of the Director of Medical Education, he reported to duty on 18.12.2000 but no posting orders were issued inspite of repeated requests. He had also approached the Administrative Tribunal for his posting orders and got posting orders on 27.12.2002 in Osmania Medical College. Accordingly, he joined duty on 28.12.2002 and retired from service on 31.12.2002. He has requested to direct the concerned for the early settlement of pensionary benefits.

After registering it as a complaint, a report has been called for from the Vice Principal, Osmania Medical College, Hyderabad. The Public Servant in his report dt.4.1.2005 has stated that the complainant was awarded punishment of stoppage of two increments with cumulative effect vide G.O.Rt.No.429, H.M. & F.W. Department, dt.14.5.2002 and the punishment could not be implemented because of his unauthorized absence and sought time for sending proposals to sanction the provisional pension. After issuing several reminders from time to time to the authorities concerned, the Principal Secretary to Government, H.M. & F.W. Department has sent his report dt.13.3.2007 stating that orders have been issued imposing penalty of 5% cutting pension on the complainant vide

G.O.Rt.No.1595, H.M. & F.W. (VC.1(2)) Department, dt.21.12.2006 permanently. In addition to the punishment of 30% already imposed in G.O.Ms.No.801, HM & FW (VC.III) Department, dt.11.10.2006, the period of unauthorized absence by the complainant was also treated as dies-non. The pension proposals of the complainant were forwarded to the Accountant General on 21.01.2008 by the Director of Medical Education. In turn, the Accountant General, A.P., Hyderabad authorized pensionary benefits to the complainant on 4.3.2008.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

This complaint was filed by a contractor from Narsipatnam stating that he had executed the works -

1. Removal of deposited earth on up stream of Y.L.N. Canal at Km.69-00 at an estimated cost of Rs.2,20,000/- as per agreement No.29/2001-02;
2. Stampling and raising up right side bank at Kms.81.930 to 83.200 at an estimated cost of Rs.7,72,030/-.

He had requested concerned authorities to verify the accounts and the second work and amount payable to him may be paid along with up to date interest besides to issue work experience certificate.

After registering it as a complaint, reports have been called for from the Executive Engineer, YRC Division, Peddapuram, Deputy Executive Engineer, YRC Sub-Division, Narsipatnam and Superintending Engineer, YRC Kakinada. After seeking several adjournments from time to time, finally the Superintending Engineer, Irrigation Circle, Dowlaiswaram in his report dt.11.10.2006 has stated that necessary provision for seignorage charges on earth as per Government instructions, was not provided and that the Deputy Executive Engineer, YRC Sub-Division, Narsipatnam was instructed to prepare the revised estimate for finalization of the bills. But, the revised estimates were not submitted till 31.5.2005. On the re-organization of Y.R.P.C. Circle in the month of May, 2005 the above works, which were under control of YRC Division, Peddapuram were attached to YRC Division, Yeleswaram. He had also stated that revised estimates were submitted to the Engineer-in-Chief, Irrigation, Hyderabad for approval in October, 2006 and on receipt of the approval, final bill will be paid to the complainant. It is also stated that an amount of Rs.5,680/- was released towards EMD & FSD. The Superintending Engineer, Irrigation Circle, Dowlaiswaram

through his further report dt.27.2.2008 has stated that the final bill for Rs.82,417/- was paid vide cheque dated 28.01.2008. The FSD amount of Rs.5,786/- was also paid to the complainant vide cheque dt.22.2.2008. The work experience certificate for the two works executed by the complainant, was also issued by the Executive Engineer, YRC Division, Yeleswaram on 11.2.2008.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

This complaint was filed by a retired Librarian and Ex-officio Secretary, Zilla Grandhalaya Samstha, Nellore stating that he retired from service on the afternoon of 30.06.1998. Previously he worked at Zilla Grandhalaya Samstha, Cuddapah as Deputy Librarian. During his tenure, the complainant has not purchased any books as Incharge Secretary, but the departmental enquiry was initiated against 12 other secretaries of Zilla Grandhalaya Samstha including the complainant on the irregular purchase of books during the year 1992-93. Pending the finalization of disciplinary proceedings, 10% of pension was withheld by the department without prior notice. The complainant requested to release the withheld 10% of his pension along with the interest at 12% p.a. w.e.f. 1.7.1998.

After registering it as complaint, a report has been called for from the Director of Public Libraries, A.P., Hyderabad. The Public Servant in his report dt.20.4.2006 has stated that the Government have appointed the Regional Joint Director, School Education, Cuddapah as Enquiry Officer against the complainant to enquire into the irregular purchase of books. At the time of retirement of the complainant, 10% of pension was withheld. The Regional Joint Director, School Education, Cuddapah in his enquiry report dt.22.2.2005 has stated that the complainant worked as Incharge Secretary from 5.2.1993 to 4.3.1993 and proceeded on leave from 5.3.1993 to 4.4.1993 and that he has not purchased any books while acting as Incharge Secretary of the Libraries. He further stated that the enquiry report is being submitted to the Government and on receipt of the orders, the withheld portion of the pension will be released to the complainant. The Principal Secretary to Government (S.S.A), School Education Department in his report dt.26.7.2007 has stated that the matter was referred to the A.P. Vigilance Commission for advice and on receipt of the same, the case will be

finalized. He has enclosed a copy of G.O.Rt.No.776, Education (SE.Vig.II & Coordn.) Department, dt.16.10.2007 through his further report dt.16.10.2007, wherein the disciplinary action against the complainant was dropped as he was not involved in the purchase of books in any way during the financial year 1992-93. Basing on the orders of the Government, the Director of Public Libraries through the letter dt.23.02.2008 has stated that the 10% withheld pension of the complainant was restored and arrears of Rs.96,052/- has been paid to the complainant vide D.D.No.818053 dt.10.01.2008.

Thus, on the intervention of this Institution, the grievance of the complainant pending for a decade, has been redressed.

This complaint was filed by a student of VII class, Mandal Parishad Upper Primary School, Yanamadurru Village of Bhimavaram Mandal of West Godavari District stating that he secured First Class in VII Class Common Public Examination with 507 marks from M.P.U.P. School, Yanamadurru during the year 2004-05. Sri Ramanuja Trust, Hyderabad issued a cash reward of Rs.2,500/- to the complainant through D.D.No.874677 dt.15.07.2005. The same was handed over to the complainant on 15.08.2005 during the Independence Day celebrations at the school. It is alleged that Smt.B.S.N.Jyothi, the then Headmistress of school forcibly took the D.D. and also the certificate from the complainant after the function, on the pretext of stamping the D.D. At that time, the complainant was studying VIII class at G.T.P. Model High School, Bhimavaram. The Headmistress called the complainant out of the school and obtained the signature of the complainant forcibly on the D.D. and encashed the same with the attestation of Sri B.Sriram, partner of M/s Devi Jewellers, Bhimavaram. But, the Headmistress did not pay the prize money to the complainant inspite of several approaches.

The matter was referred to the Director (Investigation) of this Institution for discreet probe and report. As per the discreet report of the Investigation Wing of this Institution, it was revealed that the Headmistress (PS-1) admitted before the village elders that she utilized the amount for her personal reasons and would return the same within 2½ months but, did not return the same. It is also reported that there are several other allegations against the Headmistress of the school. Hence, there appears to be prima-facie material that the Headmistress misappropriated the cash reward payable to the complainant with the assistance of Ch.Anjaiah, Secondary Grade Teacher, M.P.U.P. School, Yanamadarru (PS-2).

An investigation was ordered under Section 10 of the A.P. Lokayukta Act, 1983 against PSs 1 and 2.

In support of the allegation PWs 1 to 6 were examined and Ex.P1 to P7 were marked. The Public Servants examined PWs 1 to 7 and marked Ex.D1 to D10.

It was revealed from the material evidence adduced during the investigation that the complainant was awarded cash reward of Rs.2,500/- for securing first place with 507 marks in the VII class Common Public Examination during the year 2004-05 by Sri Ramanuja Memorial Trust, Hyderabad by way of D.D.No.874677 dt.15.05.2005. The said D.D. was handed over to the complainant during the Independence Day celebrations of the school on 15.08.2005. Another student by name Kumari S. Rani was also awarded cash reward of Rs.2,500/- by the same trust. The Public Servants contended that the father of the complainant and the parents of Kumari S.Rani were present when the D.D. was encashed and paid the amount of the complainant and Kumari S.Rani. They have also contended that there are differences between the Public Servant and Chairman, Vidya Volunteer Committee of the school. The father of the complainant, who was examined as PW-2, deposed that the amount drawn from the bank was not paid to his son. PW-5, who is the retired Chief Engineer of Irrigation Department had also phoned to PS-1 for payment of the cash reward, but, she did not pay the same. The Hon'ble Upa-Lokayukta in the report dt.23.07.2008 observed as follows:

“A sum total consideration of evidence of both the sides leads to an inescapable conclusion that the evidence adduced by the complainant is reliable and acceptable to establish the fact that PS-1 has not paid the

amount under the D.D. to PW-1 or PW-2. As such, the allegation is substantiated to that extent as against PS-1.”

The evidence adduced by the complainant is not sufficient to substantiate the involvement of Public Servant-2. The allegation held substantiated against the Headmistress - Public Servant-1 to the extent that she has not paid the amount under the D.D. to the complainant or his father and misappropriated the same. Therefore, it was suggested to award punishment of stoppage of three annual grade increments with cumulative effect and also recover the cash reward of Rs.2,500/- from her and to pay to the complainant or his father and accordingly recommendations were made to the Principal Secretary to Government, School Education, A.P., Hyderabad under Section 12 of the A.P. Lokayukta Act, 1983, for implementation of the recommendation.

This complaint was filed by an Assistant Engineer of I & CAD Department, who retired from service on 31.7.1987. Subsequently, he joined Electronic Corporation of India Limited on 1.8.1987. He stated that he underwent Angioplasty (CAD) in Apollo Hospital in the month of September, 2005 and preferred medical claim for Rs.1,38,548/-. The same were returned observing that he was permanently absorbed in ECIL w.e.f. 01.08.1987. It is stated that he had also approached the A.P.A.T. in O.A.No.4275/2003 before the Andhra Pradesh Administrative Tribunal and the Tribunal in its order dt.23.2.2005 directed the Public Servant to restore the 1/3rd of the commuted value of pension after 15 years, taking into consideration the date of retirement as 31.07.1987. The W.P.No. 16267 and 16947 of 2005 filed by the Government was dismissed by the Hon'ble High Court on 12.09.2005. Lastly, the complainant requested this Institution to direct the Public Servant for the reimbursement of medical bills.

After registering it as a complaint, a report has been called for from the Deputy Engineer-in-Chief, I & CAD, A.P., Hyderabad. In turn, the proposals were sent to Secretary to Government, I & CAD Department to pass appropriate orders in the matter. After issue of reminders from time to time, the Secretary to Government (P), Irrigation & CAD Department, A.P., Hyderabad in his letter dt. 01.08.2007 has instructed the Engineer-in-Chief (AW), I & CAD Department to sanction admissible amount of medical reimbursement. Thereafter, the Engineer-in-Chief (AW), I & CAD Department, Hyderabad has addressed a letter dt.23.09.2007 to the Director of Medical Education, A.P., Hyderabad enclosing the medical bills to certify the admissible amount payable to the complainant. The Director of Medical Education, A.P., Hyderabad after scrutinizing the bills certified the admissible amount as Rs.97,200/-. The Engineer-in-Chief (AW),

I & CAD Department, A.P., Hyderabad in his report dt. 15.02.2008 has stated that sanction orders were issued for Rs.97,200/- towards the medical reimbursement and the same was paid to the complainant vide cheque dt. 18.01.2008.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

This complaint was filed by a Retired Municipal Teacher, Municipal Special Elementary School, Machilipatnam, stating that she was retired from service on 30.06.2005. She had submitted proposals for the sanction of revised pension, gratuity, etc. as per G.O.Ms.No.213, Finance & Planning Department dt.22.08.2005. In spite of her repeated representations, no action was taken and finally she was informed that her Service Register was misplaced. She further stated that she required the amounts to incur medical expenditure of her treatment and requested this Institution to direct the concerned for early settlement of the claim.

After registering it as a complaint, a report has been called for from the Commissioner & Director of Municipal Administration, A.P., Hyderabad. After issue of D.O. reminders from time to time, the Commissioner and Director of Municipal Administration, A.P., Hyderabad has submitted his report dt.16.02.2008 stating that basing on the duplicate Service Register, the revised pension proposals were sent to the State Audit Officer. It is also stated that the Municipal Commissioner, Machilipatnam has informed that the complainant has filed a withdrawal petition dt.24.9.2007 stating that the officers concerned have taken necessary action to pay the amounts due. A copy of the said report was forwarded to the complainant for her response. The Commissioner, Machilipatnam Municipality through her report dt.25.04.2008 has stated that an amount of Rs.1,83,250/- was paid towards the encashment of Earned Leave, Gratuity, Commutation and Revised Pension.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

This complaint was filed by a contractor from Dowlaiswaram stating that he had executed the four works viz. 1) Special repairs to village branch road to Addateegala, 2) Reconstruction of high jungle along the road side, 3) Widening the carriage way from Km.42/6 to 44/0 of Tuni-Kathipuli road and 4) Widening the carriage way from Km.6.00 to 6.7 of Yerravaram-Addateegala-Ramavaram road as per the agreement Nos.263/967-98, CR.No.46/97-98, CR No.269/97-98 under the jurisdiction of Addateegala, Jaggampeta and Yeleswaram sections. But, the EMD and FSD amounts were not refunded to him inspite of repeated requests. Due to financial problems, he is working under a contractor and requested this Institution to direct the concerned for the early refund of EMD and FSD amounts.

After registering it as a complaint, a report has been called for from the Engineer-in-Chief, Roads & Buildings, Andhra Pradesh, Hyderabad, during the course of preliminary verification. After issue of D.O. reminders, the Engineer-in-Chief, (R & B) Administration and Roads, Hyderabad, has submitted a letter dt.01.09.2007 stating that the complainant did not submit Form No.64 along with withdrawal form duly signed and with the recommendations of the Deputy Executive Engineer concerned to draw and pay the amounts. The complainant was also addressed to complete the formalities to draw the EMD and FSD amounts.

Basing on the report of the Engineer-in-chief, the complainant was requested to file necessary forms and papers before the authorities concerned for withdrawal of the amounts. The Engineer-in-chief through his another report dt.01.9.2007 has stated that on receipt of Form No.64 and withdrawal form, the

same will be processed and sent to the Assistant Pay & Accounts Officer, SACB, Dowlaiswaram for releasing the deposit amounts. Finally, the Executive Engineer (R&B) Division, Rajahmundry, in his report dt.8.4.2008 has stated that the EMD and FSD amounting to Rs.56,450/- was paid through cheques dt.18.8.2007, 20.10.2007 and 22.10.2007.

Thus, on the intervention of this Institution, the grievance of the complainant pending for about a decade was redressed.

This complaint was filed by Bonakurthi Narsaiah and other residents of Ghanapuram village of Ghatkesar Mandal of Ranga Reddy District stating that the complainants and 10 others are the absolute owners and possessors of agricultural land bearing Sy.No.1132 measuring Ac.17-26 guntas of Ghanapuram village. The R.D.O., Hyderabad East Division had also issued Occupancy Right certificate No.E/208/75 dt. 1.2.1980 covering an area of Ac.8-33 guntas to the complainant and others under the provisions of Andhra Pradesh (Telangana Area) Abolition of Inams Act, 1955 and in respect of other Ac.8-33 guntas Occupancy Rights certificate was issued to Vemula Rangaiah and others. The Secretary, Grampanchayat had manipulated the office record by fabricating and creating an order purported to have passed on 27.7.2005 in file No.B1/639/2005 and issued pahanies for the year 2005-2006 in favour of Vemula Anthaiah and others, who are not in possession of the land, which lead to civil litigation. The District Collector dismissed the appeal filed by Vemula Pochaiiah and others observing that there is clear interpolation of entries found in the village records. The aggrieved parties approached the Hon'ble High Court and the Civil Courts, but failed in those forums. The complainants had requested this Institution to initiate action against the concerned and to direct the authorities to issue orders for rectification of entries made in pahani for the year 2005-06.

After registering it as a complaint, a report has been called for from the Chief Commissioner of Land Administration and the Commissioner of Panchayat Raj, A.P., Hyderabad. The Commissioner and Director of Panchayat Raj and Rural Development, A.P., Hyderabad through his letter dt. 16.11.2007 has enclosed the report of the District Panchayat Officer, Ranga Reddy District wherein, it was stated that the civil litigation is pending in O.S.No.41/2007 and

that the interim orders were made absolute until the disposal of the suit. The Commissioner of Land Administration, A.P., Hyderabad while enclosing the report of District Collector dt.20.06.2008 has stated that the Tahsildar, Ghatkesar Mandal was directed to furnish fresh certified copies of pahani to the complainants in conformity with the report of the District Collector. Accordingly, it was reported that the Tahsildar got prepared pahanies of Ghanapuram village after rectifying the entries and recording the names of the complainants. The Tahsildar, Ghatkesar Mandal, has also submitted a report dt.25.8.2008 stating that the entries in the pahanies for the year 2006-07 and 2007-08 were corrected recording the names of the complainants.

Thus, on the intervention of this Institution, the grievance of the complainants has been redressed.

This complaint was filed by landless poor lady resident of Rentikota village, Palasa Mandal of Srikakulam District stating that she occupied Ac.1-20 cents out of Sy.No.246/2 (Kusudeppi) of Rentikota village and cultivating dry crops for her livelihood. In the year 2002, the Village Secretary collected an amount of Rs.100/- to issue B.Memo. She had also submitted number of representations to the Tahsildar, Palasa Mandal to issue patta for the land under her cultivation. One Salla Yerramma w/o Salla Jangamaiah, Village Servant interfered in her possession and manhandled. She had also approached the police, Kasibugga. She was not issued patta, inspite of her several approaches to the higher authorities. She has requested to direct the concerned authorities for the issue of patta for the land under her cultivation.

After registering it as a complaint, a report has been called for from the Chief Commissioner, Land Administration, A.P., Hyderabad. The Chief Commissioner, Land Administration, A.P., Hyderabad has furnished a detailed report of the District Collector through his letter dt.2.11.2007. The District Collector in his report dt.4.10.2007 has stated that the land claimed by the complainant is classified as rallagutta poramboke in Sy.No.456-2 but not Sy.No.246-2. The extent of Sy.No.456/2 is Ac.2-40 cents. Salla Yerramma (S.C.) wife of Village Servant of Rentikota village was assigned 80 cents of land in Sy.No.456-2 during the third round assignment programme. It is also reported that the complainant will be assigned 80 cents of land and also to the complainant in Complaint No.630/2007/B2 during the 4th round assignment programme. The District Collector in his further report dt.1.2.2008 has stated that the complainant was issued D-patta, pattedar pass book and title deeds to the extent of 80 cents out of Sy.No.456/4.

Thus, on the intervention of this Institution the grievance of the complainant has been redressed.

Note: The similar grievance of the complainant in Complaint No.630/2007/B2 has also been redressed.

This complaint was filed by C.Venkatarama Raju, resident of Papepalli village of Chittoor District stating that he is a holder of white ration card for the last 20 years. The same was surrendered to the Tahsildar, V.Kota for the issue of new white ration card under the scheme of Irish Computerized Ration Card. Since, the concerned Fair Price Shop Dealer was in enimical terms with the complainant, she denied to give the new declaration form under the new scheme for the year 2006, resulting in the complainant not getting the white ration card and ration items.

After registering it as a complaint duly exempting the complainant from payment of complaint fee, a report has been called for from the District Collector, Chittoor. The matter was referred to the Tahsildar, V.Kota to submit his report. The Tahsildar, V.Kota in his report dt. 17.3.2008 jsd sstated that the computerization of ration card system was introduced in the year 2007 and computerization of Irish photo cards were issued in the place of old cards. He further stated that the pink ration card was issued by mistake to the complainant and that he has also informed that white ration card will be issued in the next round. During the second round, i.e. in the month of February, 2008 the Irish photography white ration card bearing No.WAP106201100406 attaching to Fair Price Shop No.11 of Karipalle of V.Kota Mandal was issued in the name of his wife Ramakka.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

This complaint was filed by Anne Venkatasai Kumar, resident of Vijayawada, Krishna District stating that as per the recommendations of the Sub-Registrar, Gannavaram, he has submitted an application to the Tahsildar, Ungutur on 21.04.2007 for the refund of the amount of Rs.65,230/- paid towards the spoiled stamp duty to the Tahsildar, Ungutur. In spite of his repeated requests no action was taken and finally he was informed that the file was misplaced. The complainant requested this Institution to direct the concerned for early refund of the value of the spoiled stamp duty.

After registering it as a complaint, a report has been called for from the Tahsildar, Ungutur as to why the action was not taken on the orders of the Sub-Registrar, Gannavaram dt.17.4.2007. The Tahsildar, Ungutur in her report dt.23.8.2008 stated that the delay has caused due to the transfer of the concerned clerk and she traced out the file within two days and submitted in Sub-Treasury, Gannavaram and obtained a DD dt.23.08.2008 for Rs.56,772/- after deducting 10% towards Government commission. The complainant in response to the notice of this Institution has submitted a letter dt.2.9.2008 stating that he received Rs.56,772/- after deducting 10% of the Government commission.

Thus, on the intervention of this Institution, the grievance of the complainant has been redressed.

ANNEXURE – C

TOTAL PENDENCY STATEMENT OF COMPLAINTS AND REFERENCES RECEIVED AND DISPOSED OF DURING THE PERIOD

UNDER THE REPORT i.e. FROM 01.01.2008 TO 31.12.2008

Sl. No.	DESCRIPTION	TOTAL
01	Complaints carried forward from 2007	1334
02	Complaints received during the year – 2008	1392
03	Total complaints available for disposal	2726
04	Disposed of during the year-2008	1333
05	Pending as on 31.12.2008	1393
06	Grievances Redressed	330

ANNEXURE - D

REGION WISE ETC., BREAK-UP OF COMPLAINTS RECEIVED DURING THE YEAR 2008

Sl. No.	AREA PARTICULARS	TOTAL
01.	Coastal Andhra Area	800
02.	Rayalaseema Area	255
03.	Telangana Area	154
04.	Twin Cities	126
05.	Suo-motu	21
06.	Other States Complaints	04
07.	Anonymous	32
		----- 1,392 -----

ANNEXURE – E**DEPARTMENT WISE PARTICULARS OF COMPLAINTS RECEIVED,
DISPOSED OF AND PENDING DURING THE YEAR-2008**

Sl. No.	Department Name	Pending As on 31.12.2007	Received During the year 2008	Rejected in limine	Closed after P.V.	Closed after grievance redressed	Closed after F.I.	Pending As on 31.12.2008
1	Agriculture	10	05	NIL	02	01	NIL	12
2	Animal Husbandry	01	NIL	NIL	NIL	NIL	NIL	01
3	Boards	06	24	03	12	02	NIL	03
4	Co-Operation	16	08	01	13	05	01	04
5	Commercial Taxes	03	04	01	02	NIL	NIL	04
6	Corporation	16	16	02	11	05	NIL	14
7	Education	87	73	15	49	21	01	74
8	Elected Persons	06	13	03	13	NIL	NIL	03
9	Employment & Training	02	02	NIL	02	01	NIL	01
10	Endowments	64	57	02	30	02	NIL	87
11	Excise	05	06	NIL	03	02	NIL	06
12	Fire Service	NIL	02	01	NIL	NIL	NIL	01
13	Fisheries	03	02	NIL	01	NIL	NIL	04
14	Forest	15	05	NIL	06	03	NIL	11
15	Industries	02	05	NIL	01	01	NIL	05
16	Irrigation	90	72	04	31	46	NIL	81
17	Labour	18	16	NIL	09	01	NIL	24
18	Local funds	01	NIL	NIL	NIL	NIL	NIL	01
19	Marketing	02	NIL	NIL	NIL	NIL	NIL	02
20	Medical & Health	57	56	03	25	11	NIL	74

21	Mines & Geology	02	04	NIL	05	NIL	NIL	01
22	Miscellaneous	118	152	34	81	17	NIL	138
23	Municipal Administration	184	171	04	104	73	NIL	174
24	Panchayat Raj	115	94	06	52	45	NIL	106
25	Police	66	72	05	61	09	NIL	63
26	Printing & Stationery	01		NIL		01	NIL	NIL
27	Public Libraries	03	03	NIL	01	01	NIL	04
28	Revenue	364	447	49	299	66	NIL	397
29	Transport, Roads and Buildings	27	12	01	21	04	NIL	13
30	Registration & Stamps	15	22	01	10	02	NIL	24
31	Social Welfare	21	24	01	12	02	NIL	30
32	Technical Education			NIL		NIL	NIL	NIL
33	Treasuries and Accounts	09	19	NIL	05	08	NIL	15
34	Tribal Welfare	03	03	NIL	01	01	NIL	04
35	Information & Public Relation	02	03	NIL	03	NIL	NIL	02
	TOTAL	1334	1392	136	865	330	02	1393

ANNEXURE - F

STATEMENT SHOWING THE NUMBER OF COMPLAINTS (FINAL INVESTIGATION) PENDING, RECEIVED AND DISPOSED OF DURING THE YEAR 2008.

	TOTAL
01. Number of complaints Pending as on 1.1.2008	04
02. No. of complaints in which final Investigation ordered during the Year 2008	03
03. Number of complaints available for disposal during the year - 2008	07
04. No. of complaints disposed off during the year - 2008	02
05. No. of complaints pending as on 31.12.2008	05
06. Number of complaints pending in Courts	
i) Stayed by the High Court -	Nil
ii) Pending in Supreme Court -	Nil
07. No. of complaints in which punishments Recommended	01

ANNEXURE – G

SANCTIONED CADRE STRENGTH OF POSTS

S.No.	Name of the Post	Scale of Pay	No. of Posts
1	Registrar	25600-30765	1
2	Director (Legal)	21550-30765	1
3	Deputy Registrar	16925-30765	1
4	Deputy Director (Legal)	- do -	1
5	Secretary to Lokayukta	- do -	1
6	Director (Investigation)	Cadre Post	1
7	Assistant Registrar	12385-27750	1
8	Assistant Registrar (Judl.)	- do -	1
9	Assistant Registrar (Accounts)	- do -	1
10	Deputy Director (Investigation)	10845-22955	4
11	P.A. to Lokayukta	9285-21550	1
12	P.A. to Upa Lokayukta	- do -	1
13	P.A. to Registrar	- do -	1
14	Section Officer	- do -	5
15	Accounts Officer	- do -	1
16	Investigating Officer	- do -	5
17	Special Category Stenographer	7385-17475	4
18	U.D. Stenographer	6675-15500	4
19	Assistant Section Officer	6675-15500	10
20	Librarian	6195-14175	1

21	U.D. Accountant	6195-14175	1
22	Steno-Typist	5470-12325	4
23	Typist	4825-10845	6
24	Assistant	- do -	12
25	Drivers	4370-9775	7
26	Motor Cycle Messenger	- do -	1
27	Record Assistants	4260-9520	3
28	Roneo Operator	- do -	2
29	Police Constable and Orderly	4825-10845	13
30	Jamedar	4260-9520	2
31	Attender	3850-8600	24
32	Chowkidar	- do -	4
33	Sweeper-cum-Scavenger	- do -	4
34	Gardener	- do -	2
	Total		131

(One hundred and thirty one only)