

THE TWENTY EIGHTH
CONSOLIDATED REPORT OF THE
INSTITUTION OF
LOK AYUKTA
OF ANDHRA PRADESH

FOR THE PERIOD FROM
1ST JANUARY, 2012 TO 31ST DECEMBER, 2012

**INSTITUTION OF LOK AYUKTA
OF ANDHRA PRADESH**

5-9-49, Basheerbagh,
Hyderabad-500 063.

ANNUAL REPORT

I have great pleasure and honour of presenting this 28th Consolidated Report on the work done by the Lokayukta and the Upa Lokayukta for the year 2012, under Sub-Section (5) of Section 12 of Andhra Pradesh Lokayukta Act, 1983.

**JUSTICE B. SUBHASHAN REDDY
LOK AYUKTA**

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PREFACE

It is a matter of great privilege and honour to submit the 28th consolidated Annual Report of the Institution of Lokayukta of Andhra Pradesh for the year 2012 as required by the Statute, namely, the A.P. Lokayukta Act, 1983 under Sub-section-5 of Section 12.

The Institution of Lokayukta of Andhra Pradesh was established through a State Legislation titled Andhra Pradesh Lokayukta and Upa-Lokayukta Act 11 of 1983 in November, 1983 and completed 29 years by November, 2012 and it is an independent public authority with powers to investigate into complaints against a wide range of Public Servants connected with the Executive Affairs of the State. Although, there were several Civil and Criminal Courts, Administrative Tribunals, Industrial Tribunals, etc., at Mandal, District and State levels for providing justice to all the needy, all these existing channels have a specific and limited role and unable to provide to the common man an effective forum for grievance redressal. Therefore, with a view to provide easy access and quick and cost free relief to the common public against acts of mal-administration, corruption and malafide action on the part of the Public Servants, this Institution of Lokayukta of Andhra Pradesh was established. Any person can make a complaint to this Institution in case of an allegation and the person aggrieved can make a complaint in case of a grievance. The Lokayukta can also take up investigation into any administrative action against a Public Servant, otherwise than on a complaint, if he feels it necessary to set right the mal-administrative action. Since the procedure for institution, investigation and disposal of complaints is governed by the A. P. Lokayukta and Upa-Lokayukta (Investigation) Rules, 1984 and is based

on the principles of natural justice and equity, speedy and effective resolution of complaints has been possible by this Institution.

Hon'ble Sri Justice S.Ananda Reddy, Lokayukta has laid down his Office of the Lokayukta for the State of Andhra Pradesh on 11.10.2012 after successful completion of his term of five years. I have assumed charge as the Lokayukta for the State of Andhra Pradesh on 12.10.2012. Though during the period under report my tenure is very short, still I did not find it difficult either in adjudication of the complaints, which are largely filed for redressal of grievances, rather than making allegations of corruption in view of my experience as the Chairperson of the A. P. State Human Rights Commission, where I was able to deal with thousands of cases and immediately from the date of assumption of Office as Lokayukta, I am able to be quick in resolving the complaints and their disposal.

During the year under review 3807 complaints were received by this Institution. Out of the total pendency of 7384 complaints including 3577 pertaining to previous year, 2733 cases were disposed off as against 2011 complaints disposed off during the previous year leaving a balance of 4651 cases. Out of the said cases, during the short period of my tenure from 12-10-2012 to 31-12-2012, the Institution has received 1348 complaints and disposed of 724 complaints.

Every member of the public has got easy access to this Institution to ventilate his or her grievance or file a complaint of allegations of mis-conduct or corruption, lapses or abuse of power within the scope of the Act. It is gratifying to mention that many of the Government Authorities who were guilty of inaction, negligence and mal-administration, corrected their mistakes on appropriate action being

suggested by Lokayukta/Upa-Lokayukta by ways of orders on the complaints. This Institution had successfully guided several Government Officials in discharge of their duties.

The statistical data furnished in this report with regard to the institution of complaints and their disposal would speak volumes about the awareness of the people and their confidence in this Institution, which has been very quick and effective in adjudication of the complaints.

It is not inappropriate to make a mention in this report that the 11th All India Lokayuktas' Conference was held under the Aegis of Hon'ble Justice Manmohan Sarin, Lokayukta of Delhi from 2nd to 4th November, 2012 at Vigyan Bhavan, New Delhi, which was inaugurated by the Hon'ble President of India Sri Pranabh Mukharji, wherein the Hon'ble Lokayuktas/the Hon'ble Upa-Lokayuktas from different States have participated and unanimously passed 13 resolutions and the same were submitted to the Union Minister of Law and Justice for consideration. The said Resolutions are annexed to this Report as Annexure (C).

The functions of the Lokayukta under the Act are onerous and it is not possible to discharge those functions satisfactorily without the co-operation of the employees of this Institution and also the concerned administrative authorities. The Lokayukta places on record the willing co-operation extended by various administrative agencies, barring a few cases and its employees, without which it would not have been possible to dispose of complaints during the year under report.

**JUSTICE B.SUBHASHAN REDDY
LOKAYUKTA**

JUDICIAL WORK AND STATISTICAL DATA

During the year under report, 3807 complaints were received, in addition to the 3577 complaints that were pending. Out of 7384 complaints available for disposal, 2733 complaints were disposed of during 2012 leaving a balance of 4651 complaints. Out of the above, in 248 complaints grievances have been redressed.

The total collection of complaint fee during the year 2012 is Rs. 2,65,455/-, besides last year balance of Rs. 76,713/-. Out of which, a sum of Rs.2,20,331/- was remitted to the Government Account and Rs.9,410/- was returned to the parties. An amount of Rs.1,12,427/- is to be remitted to the Government Account.

Along with this report the following Annexures are enclosed.

Annexure "A" contains a brief resume of some of the cases disposed of by the Hon'ble Lokayukta.

Annexure "B" contains a brief resume of some of the cases disposed of by the Hon'ble Upa Lokayukta.

Annexure "C" shows the Resolution passed by the Lokayuktas/Upa-Lokayuktas participated in the 11th All India Lokayuktas Conference, 2012

Annexure "D" shows the statistics in respect of the complaints received, disposed of and pending during the year 2012.

Annexure "E" shows the region wise break up of the complaints.

Annexure "F" shows the department wise particulars of the complaints received and disposed of during the year 2012.

Annexure "G" is the statement showing the complaints (Final Investigation) received, disposed of and pending during the year 2012.

Annexure "H" is the sanctioned strength of the Officers and Staff of this Institution.

ADMINISTRATION

1. OFFICERS AND STAFF:

Annexure-H shows the cadre strength of the Institution. The administration of the Institution is under the charge of the Registrar who is declared as the Head of the Department. During the year under report, Sri P.Dayakar Reddy, District Judge (Retired) is working as Registrar. The administrative structure consists of four wings viz., (i) Administration, (ii) Judicial, (iii) Legal and (iv) Investigation.

(i) ADMINISTRATION WING:

The Registrar, with the assistance of the Deputy Registrar, supervises the Administration Wing, which consists of the Establishment and Accounts Section. The Establishment Section is headed by a Section Officer and it deals with the work relating to Conditions of Service of the Employees, Library, Stores, Furniture, Maintenance of Motor Vehicles, Stationery, Roneo, Inward, Dispatch, etc. The Accounts Section functions under the supervision of Assistant Registrar (Accounts), who is assisted by Accounts Officer and other staff, and deals with financial matters such as budget, salary, T.A., and other related matters.

(ii) JUDICIAL WING:

For the sake of convenience, the Bench of the Hon'ble Lokayukta is identified as B-1 and that of the Hon'ble Upa-Lokayukta as B-2. The

Complaints Section receives the complaints, scrutinizes the same and registers as per the orders of the Hon'ble Lokayukta. This Section is

headed by the Assistant Registrar, who is assisted by a Section Officer and two other staff members. After registration of complaints, the complaints are taken up by the staff of B-1 Section and B-2 Section, respectively, headed by the Section Officers with supporting staff. Besides, the Senior Stenographers would assist in taking down dictation of the orders on Bench of the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta. This apart, there are Process Sections separately for B-1 and B-2 sections to process and dispatch the orders passed by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta, without any delay, with the support of dispatching Assistant.

(ii) **LEGAL WING:**

Legal Wing consists of Sri D. Isaac Prabhakar, Director (Legal) and Sri G. Kabardhi, Deputy Director (Legal). Both assist the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta, respectively, in all legal matters such as processing the reports received and presenting them before the respective Benches and render assistance to the complainants in conducting the proceedings. Even if a complainant is not having the legal assistance, that deficiency is filled up by the Legal Wing. The Director (Legal) and the Deputy Director (Legal) also perform the duties of Presenting Officers in the Courts and would assist in conducting final investigations by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta, by way of submitting written comments and written briefs during the preliminary verification stage and draft statement of allegations when it reaches the investigation stage.

(iii) INVESTIGATION WING:

The Director (Investigation), who is of the rank of Inspector General of Police, is heading this Wing, with the assistance of (4) Deputy Directors, (5) Investigating Officers and (13) Police Constables. Sri K. Narasimha Reddy, I.P.S., (Retd) is working as Director (Investigation). This Agency probes into such of the complaints that are referred to it, by the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta and after collecting necessary material by conducting discreet enquiries, submits a report which is of immense help in determining as to whether it is a fit case to investigate into the allegations levelled in the complaints or otherwise. This Agency maintains the confidentiality and secrecy of information during the discreet enquiry and conducts the probe impartially.

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ACCOMMODATION

The Institution of Lokayukta is presently accommodated in the Government Building bearing Door No.5-9-49, Basheerbagh, Hyderabad. The building consists of two parts. Nearly half of the built up area consists of heritage structure and the remaining is subsequently constructed. In the heritage building, Court Hall & Chambers of the Hon'ble Upa-Lokayukta and also staff rooms are located. Due to seepage of rainy water into the walls of the heritage building and its slab, flakes of the roof are falling now and then, which may lead to collapse of building and loss of human lives. Though several letters have been addressed to the Roads & Buildings Dept., through H.M.D.A. for repairs/renovation of the Heritage Building, so far there is no response from the Dept.

Further, in subsequently constructed building Court Hall & Chambers of the Hon'ble Lokayukta, Bench Section, Legal Section, Complaints Section, Establishment & Accounts Sections, Chambers of the Director (Investigation) and 3 rooms for Investigation Wing are located. Since the Investigation wing consists of five (5) Deputy Directors (Investigation), (of the cadre of Deputy Superintendent of Police) and four (4) Investigation Officers (of the cadre of Inspector of Police) and 13 Constables they have been facing much difficulty for want of sufficient accommodation. There are no rooms to examine the complainants, witnesses or public servants during the course of investigation in respect of the complaints entrusted to the Investigation Officers by the Hon'ble Lokayukta or the Hon'ble Upa-Lokayukta. Further, there are no rooms to accommodate the Officers, Advocates and

the complainants attending the Courts regularly and they have been facing much embarrassing situation.

Therefore, the Government may consider the feasibility of construction of a separate building in the open land available to accommodate the Officers of the Investigation Wing and also the visitors attending the Courts as stated above, to avoid embarrassing situation.

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VACATIONS AND HOLIDAYS

During the year 2012, 19 holidays (excluding Sundays and Second Saturdays) and 18 Optional Holidays were declared and observed as Holidays besides Sankranti Vacation from 09.01.2012 to 17.01.2012 (7) working days, Summer Vacation from 07.05.2012 to 01.06.2012 (20) days and Dasara Vacation from 23.10.2012 to 26.10.2012 (3) working days.

BUDGET PROVISION

The Budget Provision for this Institution for the financial year 2011-12 under various Heads of Account was Rs.5,67,07,000/-, while the total expenditure incurred during the year was Rs.5,92,40,000/- including the expenditure booked through book adjustment by the Accountant General, Andhra Pradesh, Hyderabad, from time to time towards Railway Warrants and an additional amount which was sanctioned for purchase of office vehicle.

A sum of Rs.6,05,36,000/- has been provided for the year 2012-13. Out of the said Budget Provision, a total sum of Rs.4,76,67,426/- was spent leaving a balance amount of Rs.1,28,68,574/- by the end of December, 2012.

S.No.	Head of Account	Amount
1	010 – Salaries	4,35,02,243
	020 - Wages	
	110 - Domestic Travel Expenses	
	111 - Travelling Allowance	8,39,270
	112 -Bus Warrants	18,230
	130 - Office Expenses: UTILITY PAYMENTS:	
(a)	131 – Service Postage & Telegram and Telephone charges	7,84,549
(b)	132 - Other Office Expenses	9,83,935
(c)	133 - Water Charges and Electricity Charges	4,30,524
	200 - Other Administrative Expenses	3,660
	240 - Petrol, Oil and Lubricants	8,28,352
	270 - Minor Works	--
	272 – Maintenance	--
	280 - Professional Service:	--
	281 - Pleaders fee	53,000
	284 - Other Payments	--
	310 - Grants-in-Aid	--
	311 - Grants-in-Aid towards salaries	--
	312 - Obsequies charges, Grants in Aid towards interim relief	--
	410 - Secret Service Expenditure	--
	500 - Other Charges	--
	503 - Other Expenditure	--
	510 - Motor Vehicles	--
	511 – Maintenance of Office Vehicles	2,23,663
		4,76,67,426
		Or
	Rounded to thousands	4,76,67,000

COMPLAINT FEE

Sl. No.	Particulars	Amounts Rs.
1	Total amount received towards complaint fee for the year - 2012	2,65,455.00
2	Last year balance B/f. (as on 31-12-2011)	76,713.00
3	Amount of complaint fee remitted to State Funds	2,20,331.00
4	Amount of complaint fee returned to the Parties	9,410.00
5	Amount of complaint fee pending as on 31.12.2012	1,12,427.00

ANNEXURE - A

BRIEF NOTE

ON CERTAIN IMPORTANT CASES

DISPOSED OF

BY THE HON'BLE LOKAYUKTA

COMPLAINT NO.169/2012/B1

PRAKASAM DISTRICT.

This complaint is sent on behalf of Viswa Brahmana Sangham, Tripuranthakam, Prakasam District against 1) The District Collector, Prakasam District, Ongole, 2) The Tahsildar, Tripuranthakam Mandal, Prakasam District and 3) Sri Alla Anjaneya Reddy, M.P.P., Congress Party, requesting this Institution to conduct an enquiry and direct the Public Servants to allot burial ground for being used by the Viswa Brahmana Community.

On verification, it is found that the complainants sangham have complained that the land in Sy.No.574 is being used by the Viswa Brahmana Community of Tripuranthakam Village as burial ground of their community for the last 60 years by digging a well to perform their customary rites in the said land; that one Alla Anjaneya Reddy, M.P.P, Tripuranthakam Mandal occupied the said burial ground by using the proclain and requested to take necessary action against the concerned, who disturbed the burial ground and allot the said land to them.

The Hon'ble Lokayukta directed the District Collector, Prakasam District, Ongole to get the matter enquired into and then submit a report. Accordingly, the District Collector, Prakasam submitted a report dated 16-6-2012 stating that the Revenue Divisional Officer, Markapur enquired in the matter and submitted his report stating that the Tahsildar, Tripuranthamam Mandal reported that after receiving the representation from the representations of Viswa Brahmin Community for allotment of land for burial ground in Sy.No.574 of Tripuranthakam village, the Tahsildar verified the records and found that in Sy.No.574, the extent of

the land is Ac.3-17 cents, which was classified as assessed waste land. The report further shows that Ac.0.50 cents in the said Sy.No., which is shown as part of Sy.No.574/2 was demarcated with the boundaries fixed in the presence of the complainants and handed over to them, for using as burial ground for their community. The complainants also expressed their satisfaction on the boundaries fixed.

Thus, on the intervention of this Institution, the Revenue authorities handed over Ac.0.50 cents of land in Sy.No.574 and fixed boundaries. As the grievance of the complainants was redressed, the complaint was closed.

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COMPLAINT NO.321/2011/B1 MAHABUBNAGAR DISTRICT.

Sri Dr.K.Ram Reddy of Mahaboobnagar District has filed this complaint against (1) The Director of Health, Hyderabad; (2) The Principal Secretary, Health, Medical & Family Welfare Department and (3) The Commissioner, Vaidya Vidhana Parishad, Hyderabad requesting this Institution to issue directions to the Public Servants for reimbursement of the medical expenses incurred for the treatment of his wife Smt. Vijayalakshmi.

On verification, it is found that the complainant retired from service while working as Dy. Civil Surgeon, Area Hospital, Gadwal, Mahaboobnagar District on attaining the age of superannuation on 30.06.2001. On 31.10.2009, he submitted medical bills to the PS-3 for reimbursement of medical expenses amount of Rs.8,16,693/- towards treatment of his wife Smt. Vijayalakshmi at Manipal Hospital, Bangalore. PS-3, in turn, has transmitted the same to PS-1 on 26.11.2009. The PS-1 has sent proposals to the PS-2 for according necessary sanction. In spite of several representations, the Public Servants did not take any action for reimbursement of the medical expenses.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Director of Health, Hyderabad. Accordingly, the Director of Public Health & Family Welfare has submitted a report stating that as per the recommendation of the Committee constituted for verification of medical reimbursement bills, proposals were sent to the Government i.e., the Principal Secretary to Government, Health, Medical & Family Welfare Department vide letter dt.20.04.2010. As there was no response from the Government, reminders dt.27.10.2010

and 07.03.2011 were sent to the Government. It is seen from the enclosed letters that the Director of Health has submitted proposals to the Government by letter dt.20.04.2010 showing the net admissible amount of Rs.1,80,000/-, out of the total amount claimed Rs.8,16,693/-. It is further stated in the said letter that the complainant has obtained treatment at Manipal Hospital, Bangalore, which is an unrecognized private hospital, and hence requested the Government to accord permission for reimbursement of the said amount, in relaxation of the existing Rules.

On the above reports, the Hon'ble Lokayukta directed the Principal Secretary to Government, Health, Medical & Family Welfare Department to take appropriate action in the matter and submit compliance report to this Institution. Accordingly, the Government issued G.O.Rt.No.1750, dt.20.10.2011 according sanction for medical reimbursement amount of Rs.1,80,000/- to the complainant in relaxation of the existing rules and directed the Director of Public Health & Family Welfare to take necessary action in the matter. Accordingly, the Director of Public Health has issued Proceedings dt.21.11.2011 for payment of the said amount of Rs.1,80,000/- towards medical reimbursement and said amount was also paid to the complainant.

Thus, on the intervention of this Institution and on persuasion by the Hon'ble Lokayukta, the complainant could get medical reimbursement amount of Rs.1,80,000/- towards treatment of his wife at Manipal Hospital, in relaxation of the existing rules. As the grievance of the complainant was fully redressed, this complaint was closed.

The Hon'ble Lokayukta has taken up this complaint *Suo motu* based on the press report published in 'Eenadu' Daily Newspaper dated 10-2-2011 with regard to encroachment of Municipal Park at Sanathnagar, SRT Colony by the footpath businessmen and also construction of rooms illegally by the public encroaching the Park land and let-out to some others and getting rents illegally.

After registering the complaint, the Hon'ble Lokayukta directed the Deputy Commissioner, Circle-10, Central Zone, GHMC, Khairatabad to submit his report. Accordingly, a report dt.16.04.2011 is received from the Deputy Commissioner stating that the Park area situated between the SRT Quarters, Sanathnagar adjoining the market yard, Swamy Theatre is enclosed with grill fencing around and only a part of about 10 feet is open which is being used for legal parking, etc. Further, the Deputy Commissioner addressed a letter to the Addl. Commissioner (Parks and Play Grounds) for taking up the grill fencing and simultaneously development of Park. On considering the said report, the Hon'ble Lokayukta directed the Addl. Commissioner (Parks & Play Grounds), GHMC, Hyderabad to take necessary action for development of Park and to submit report.

Thereupon, on being directed by the Hon'ble Lokayukta, the Addl. Commissioner submitted a report dt.04.01.2012 stating that as per the report of the Deputy Commissioner, Circle-10 he has initiated necessary action that the encroachments in the public Park and Play Grounds are removed and that the compound wall also constructed by fixing up the Gate to protect the public Park from encroachers.

Thus, on the intervention of this Institution, the encroachers were evicted from and around the Park and the Park is under protection of GHMC. On considering the report of the Addl. Commissioner, the Hon'ble Lokayukta while closing the complaint issued directions to the Deputy Commissioner, Circle-10 to see that the Park is properly protected,

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Sri Telugu Timmappa of Kurnool District has filed this complaint. His wife Smt. T. Lakshmi died due to fire accident on 28-11-2011 and claimed amount under Apathbandhu Scheme and requested to direct the concerned authorities to provide financial assistance.

After registering the complaint, Hon'ble Lokayukta issued directions to the District Collector, Kurnool to get the matter enquired and submit a report. In response to it, the District Collector, Kurnool got the matter enquired by the Revenue Divisional Officer, Adoni, who submitted proposals for sanction of financial assistance under Apathbandhu Scheme through proper channel. On persuasion, the District Collector, Kurnool submitted further report stating that financial assistance of Rs.50,000/- was disbursed to the complainant by way of cheque dated 5-10-2012, under Apathbandhu Scheme. A copy of the acquittance is also enclosed to the report.

Thus, on intervention of this Institution, the District Officials of Revenue Department of Kurnool have made enquiry and disbursed financial assistance to the complainant. As the grievance of the complainant was redressed, this complaint was closed.

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Sri Pamujula Muneeswaraiyah of SPSR Nellore District has filed this complaint against the Tahsildar, Venkatagiri Mandalam; Village Revenue Officer and others for illegal cancellation of Ration Card.

On verification, it is found that the complainant is a daily labourer and his ration card was illegally cancelled by the Public Servant and as such, he was not in a position to feed his family. Several representations made to the Public Servants as well as the higher authorities went in vain.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Tahsildar, Venkatagiri Mandalam. Accordingly, he has submitted report stating that during the IVth Phase of physical verification of household cards, Pensions and Housing in the year 2009 in Venkatagiri Mandalam, there were certain omissions due to errors of the Computers and the Complainant's name was also omitted due to error. It is further stated that the proposal was sent to the Revenue Divisional Officer, Gudur, who in turn sent the same to the District Supply Officer, Nellore for restoration of Releasing Order. Further, the report of Tahsildar stated that the essential commodities will be issued to the complainant after receipt of the allotment from the Commissioner of Civil Supplies, Hyderabad. Thereupon, on being directed by the Hon'ble Lokayukta, the Tahsildar, Venkatagiri Mandal in his further report dt.17.01.2012 stated that the Complainant's Ration Card was restored on 21.07.2011 and also ration is being supplied from August, 2011. A copy of the household card as well as the inclusion of the card in the Key Register is also enclosed to his report.

Due to the intervention of this Institution, the complainant's Ration card which was pending since one year was restored and ration is being supplied to the Complainant. As the grievance of the complainant was redressed, the complaint was closed.

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Sri K.V.V. Satyanarayana Reddy of East Godavari District has filed this complaint against 1) The Managing Director, Andhra Pradesh State Housing Corporation Limited, Hyderabad; 2) The Chief Engineer, Andhra Pradesh State Housing Corporation Limited, Hyderabad; 3) The District Collector/Executive Director, Eluru, West Godavari District; 4) The Project Director, Andhra Pradesh State Housing Corporation Limited, Eluru; 5) The Executive Engineer, Andhra Pradesh State Housing Corporation Limited, Eluru; 6) The Superintending Engineer, Panchayat Raj, Eluru and 7) The Executive Engineer, Panchayat Raj, Eluru requesting this Institution to direct the Public Servants to arrange necessary payment of the bill amount for the work executed.

On verification, it is found that the complainant, who was the lowest tenderer, was issued work order relating to “Formation of Internal Roads to the Indiramma Housing Colony at Eluru Mandal, West Godavari District” and an agreement was entered into on 30-8-2010 with the Superintending Engineer, Panchayat Raj Circle, Eluru (PS-6). He executed the work as per the agreement period by 20-8-2011. The work was inspected and recorded in the measurement book by the Assistant Executive Engineer, Panchayat Raj, Eluru and check measured by the Deputy Executive Engineer and super checked by the Superintending Engineer. However, the Public Servants delayed payment of the bill amount on one pretext or the other, though one year elapsed.

After registering the complaint, the Hon’ble Lokayukta called for a report from the District Collector, West Godavari, Eluru and the Superintending Engineer, Panchayat Raj Circle, West Godavari Eluru.

Pursuant to the orders of the Hon'ble Lokayukta, the Superintending Engineer, Panchayat Raj Circle, West Godavari, Eluru has submitted a report dated 16-6-2012 stating that recently, the grant was released by the A.P. State Housing Corporation Limited, Eluru Division and the complainant was paid Rs.13,93,564/-, by way of cheque dated 9-5-2012. The complainant also submitted a letter, received on 21-6-2012 confirming the receipt of amount and sought for withdrawal of the complaint.

Thus, on the intervention of the Hon'ble Lokayukta, the amount of Rs.13,93,564/- that was due for the work done by the complainant was paid. As the grievance of the complainant was redressed, the complaint was closed.

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COMPLAINT NO.760/2012/B1

RANGA REDDY DISTRICT

Sri D. Jagan Mohan & 11 others, Work Inspectors, and Sri Narender Reddy & 11 others, Computer Operators (outsourcing employees) of Serilingampally Circle-XII, West Zone, GHMC, Hyderabad have filed this complaint requesting this Institution to direct the M/s. G.N.V. Constructions & Agencies (Outsourcing Agency) to open their individual accounts and credit the amount deducted from their salaries into their accounts.

On verification, it is found that the complainants were engaged by M/s. G.N.V. Constructions to work in Serilingampally Circle-XII, West Zone, GHMC for a period of nine months from October, 2010 to June, 2011 and they are entitled for payment of the E.S.I and P.F amounts, as the said amounts were deducted from their salaries promising that they would be credited into their individual accounts. Even after lapse of nine months, the agency did not bother to open individual accounts and credit the P.F. and E.S.I. amounts into their accounts.

The Hon'ble Lokayukta directed the Commissioner, Greater Hyderabad Municipal Commissioner, Hyderabad to get the matter enquired into and submit a report. Pursuant to the orders of the Hon'ble Lokayukta, the Commissioner, GHMC submitted a report dated 17-11-2012 stating that M/s. G.N.V. Constructions have remitted a sum of Rs.4,63,746/- and the balance amount of Rs.2,24,417/- would be deposited to the E.S.I. and P.F. authorities, so as to see that the interest of aforesaid outsourcing employees are safeguarded.

On the intervention of this Institution, the grievance pertains to non-remittance of the E.S.I and P.F. amounts of the outsourcing employees is redressed. Since the grievance of the complainants were redressed, this complaint was closed.

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Sri K. Chandramouli, resident of Bangalore, Karnataka State has filed this complaint against 1) The Director of Municipal Administration, Andhra Pradesh, Hyderabad; 2) The Commissioner, Hindupur Municipality, Hindupur, Anantapur District and 3) The District Treasury Officer, Anantapur requesting to direct the Public Servants for settlement of his commutation of pension.

On verification, it is found that the complainant having worked as Accountant, retired from service on 29-2-2008 at Madanapalli Municipality. The State Audit Department sanctioned an amount of Rs. 3,45,180/- on 29-6-2010 towards commutation value of pension, which was also communicated to his parent municipality i.e., Hindupur Municipality by the Municipal Commissioner, Madanapalli Municipality. He approached several times the Hindupur Municipality for payment of commutation of pension all the way from Bangalore, but in vain.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Commissioner, Hindupur Municipality. In response to it, the Commissioner, Hindupur Municipality submitted a report dated 19-6-2012 stating that the complainant was paid commuted value of pension Rs.3,45,180/- by way of cheque dated 13-6-2012 and he also enclosed a receipt issued by the complainant to that effect.

Thus, on the intervention of this Institution, the amount that was due under commutation value of pension was paid to the complainant, which is pending from 2010. As the grievance of the complainant was redressed, this complaint was closed.

COMPLAINT NO.836/2012/B1

WEST GODAVARI DISTRICT

Smt. K. Lakshmi of West Godavari District has filed this complaint against the District Treasury Officer, Kakinada, East Godavari District requesting this Institution to direct the District Treasury Officer, East Godavari District for sanction of family pension.

On verification, it is found that the complainant's husband Sri K. Venkateswara Rao, while working as Excise Sub Inspector, Annavam, retired from service on superannuation on 30-11-1994. Sri K. Venkateswara Rao married the complainant in the year 2007, after his first wife Smt. K. Kamala died in the year 2003. Later, he represented to the Accountant General proposing for change of family pension beneficiary in favour of the complainant. The Accountant General issued orders vide letter 31-7-2008 informing that the family pension beneficiary name was changed in favour of the complainant. Meanwhile, on 5-3-2011 the complainant's husband died. She submitted a representation along with required documents for sanction of pension in her favour to the Excise Superintendent, East Godavari District, Kakinada, which was forwarded to the Accountant General, A.P., Hyderabad. The Accountant General informed the complainant that already the change of family pension beneficiary in her favour was communicated to the Public Servant and approach the Public Servant for payment of family pension. Though she approached the Public Servant for sanction of family pension several times, he did not take any action stating that he has not received any orders from the Accountant General.

After registering the complaint, the Hon'ble Lokayukta called for a report from the District Treasury Officer, East Godavari District, Kakinada. Pursuant to the orders of this Institution, the Deputy Director, District Treasury Office, Kakinada submitted report dated 7-8-2012 stating that an amount of Rs.1,28,944/- was paid towards family pension from 6-3-2011 to 30-6-2011 at Sub Treasury, Palakole, West Godavari District on 12-7-2012 and monthly pension of the complainant was fixed for an amount of Rs.8,581/-. She also acknowledged in writing the receipt of her pension.

Thus, on the intervention of this Institution, the Deputy Director, District Treasury Office, Kakinada paid the arrears of family pension and also fixed regular family pension to the complainant. As the grievance of the complainant was redressed, this complaint was closed.

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COMPLAINT NO.837/2012/B1KRISHNA DISTRICT

Sri Ch.Adam of Krishna District has filed this complaint against 1) The Collector, Krishna District; 2) The District Panchayat Officer, Krishna District; 3) The Chief Executive Officer, Zilla Parishad, Krishna District and 4) The Panchayat Secretary, Yelamarru Village, Pedaparupoodi Mandal, Krishna District requesting this Institution to direct the Public Servants to pay the amounts due under leave encashment and also the pension contribution.

On verification, it is found that the complainant worked as Sweeper in Yelamarru Gram Panchayat of Krishna District retired from service on 30-6-2011. In spite of several requests, he was not paid leave encashment salary of 300 days and pension contribution for the reason that there are no funds.

After registering the complaint, the Hon'ble Lokayukta called for reports from the District Panchayat Officer, Krishna District and the Panchayat Secretary, Yelamarru Village, Pedaparupoodi Mandal, Krishna District. Pursuant to it, the District Panchayat Officer, Krishna District submitted report dated 26-8-2012 stating that the complainant was paid an amount of Rs.1,99,450/- towards encashment of earned leave and also an amount of Rs.1,43,550/- was also paid towards pensionary contribution to the Zilla Parishad General funds and there is nothing more payable to the complainant.

Thus, on the intervention of this Institution, the Panchayat Officers have paid the terminal benefits that were due to the complainant immediately. As the grievance of the complainant was redressed, this complaint was closed.

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COMPLAINT NO.919/2011/B1

CHITTOOR DISTRICT

Smt. K.Seethalakshmi, W/o. Late K.Venugopal, Madanapalle, Chittoor District has filed this complaint against the Director of Municipal Administration and six others requesting this Institution to direct the Public Servant for payment of difference of family pension from 11.02.2001.

On verification, it is found that the complainant is a family pensioner of Late Sri K.Venugopal, who worked as Municipal Clerk of Madanapalle Municipality. Her family pension was paid from Madanapalle Municipal General Funds from 11.02.1994 to 31.03.2009. Later on, the Government of A.P., issued G.O.Ms.No.300, Municipal Administration Department, dt.02.05.2009 wherein the payment of pensions of Municipal pensioners from state funds to Treasury w.e.f. 01.04.2009. In the said G.O., it was not specified with regard to arrears pertaining to the period prior to 01.04.2009. The complainant was paid enhanced family pension from 11.02.1994 to 10.02.2001 at the appropriate rates. While fixing the family pension w.e.f. 11.02.2001 it was wrongly fixed at a lesser rate.

After registering the complaint, the Hon'ble Lokayukta directed the Commissioner of Madanapalle Municipality as well as the Deputy Director, District Treasury, Chittoor to submit their reports. Accordingly, the Commissioner, Madanapalle Municipality submitted a report dated 6-7-2011 stating that the complainant is entitled for payment as claimed, as family pension was wrongly calculated w.e.f. 11.02.2001 and the difference amount comes to Rs.1,18,406/- upto

31.03.2009 and Rs.20,342/- from 01.04.2009 onwards upto January, 2010. Since the payment of arrears of family pension requires prior sanction, the Commissioner of Madanapalle Municipality requested the Director of Municipal Administration for permission and release of grant for payment of Rs.1,18,406/-.

On being directed by the Hon'ble Lokayukta, the Director of Municipal Administration submitted a report dt.09.08.2011 stating that sanction has been accorded for payment of difference amount of family pension to the complainant for a sum of Rs.1,18,406/-. In his further report dt.23.1.2012 the Commissioner, Madanapalle Municipality stated that the amount of Rs.1,17,636/- representing the differential pension was paid to the complainant.

In the light of the reports submitted by the Director of Municipal Administration as well as Commissioner of Madanapalle Municipality, as the grievance of the complainant was redressed at the instance of this Institution, the complaint was closed.

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COMPLAINT NO.1039/2011/B1KURNOOL DISTRICT.

Smt. G.Hemalatha, Resident of Adoni, Kurnool District has filed this complaint against the Tahsildar of Yemmiganur alleging inaction in providing immediate relief under Prevention of Atrocities Act.

On verification, it is found that the complainant, who belongs to S.C. Community, got married G.C.Ramakrishna and they lived together at Yemmiganur Town. Her Husband, while he was working as Public Health Worker in Yemmiganur Municipality, on 05.01.2010, at about 3.00 P.M., an unknown person came and demanded him to pay Rs.2,000/- which was indebted to him. The complainant intervened and promised that she would pay the said amount as early as possible. On the same day, the complainant's husband was brutally murdered at the outskirts of Shivanna Nagar in thorny bushes of Yemmiganur Town. Immediately, she made a complaint to the Station House Officer, Yemmiganur, who registered a case under Cr.No.2/2010 U/s.302 I.P.C., but he did not incorporate the provision under the S.C. and S.T. (Prevention of Atrocities) Act.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Tahsildar, Yemmiganur Mandal, who accordingly submitted his report dt.16.08.2011 stating that the District Collector, Kurnool has sanctioned an amount of Rs.1,50,000/- i.e., 75% of the monetary relief to the complainant under S.C. and S.T. (POA) Act and directed the Deputy Director of Social Welfare, Kurnool for making payment. On being directed by the Hon'ble Lokayukta by order dt.19.10.2011, the Deputy Director, Social Welfare, Kurnool as well as the Tahsildar, Yemmiganur, submitted their reports dated 13-12-2011 and 30.11.2011 respectively, stating that the complainant was sanctioned

and paid an amount of Rs.1,50,000/- and the complainant also acknowledged the receipt of the payment.

Thus, as per the directions of the Hon'ble Lokayukta, the monetary relief of Rs.1,50,000/- under the SC & ST (Prevention of Atrocities) Act, entitled by the complainant was paid. As the grievance of the complainant was redressed, the complaint was closed.

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COMPLAINT NO.1064/2011/B1 MAHABUBNAGAR DISTRICT.

Sri B.V.N.Beesi Reddy, C/o. Sri Obul Reddy, Satyanagar Colony, Kothapet, Hyderabad filed this complaint against the Revenue Officials of Mahaboobnagar District requesting this Institution to locate and handover possession of his land.

On verification, it is found that the complainant is originally resident of B.Thimmapur, Ieeja Mandal, Mahaboobnagar District. He was granted Patta Certificate assigning Ac.1.00 gts., of dry land in Sy.No.26 of B.Timmapur Village, Ieeja Mandal of Mahaboobnagar District by the Mandal Revenue Officer, Ieeja Mandal vide Proceedings Lr.No.A/179/93, dt.Nil/8/1993 of the Sub-Collector, Gadwal. Subsequently, Patta Pass Book and Title Deed in respect of the said land were issued by Sub-Collector, Gadwal and his name was also incorporated in the Adangal of Village. However, the Mandal Revenue Officer, Ieeja Mandal did not take steps to hand over possession of the said land to the complainant. He approached several times roaming around the concerned Revenue Authorities requesting them to hand over his land, but all his efforts proved futile.

After registering the complaint, the Hon'ble Lokayukta directed the Sub-Collector, Gadwal to get the matter enquired into and submit report. Accordingly, the Revenue Divisional Officer, Gadwal appeared in person and submitted report dt.22.12.2011 explaining the reasons for delay. He further stated that the assigned land of Ac.1.00 gts., situated in Sy.No.26 of B.Thimmapur Village of Ieeja Mandal has been handed over to the complainant on 21.12.2011 by the Tahsildar. The

complainant, who was also present on that day, stated that the boundaries of the said land which was assigned to him were not fixed.

On being further directed by the Hon'ble Lokayukta, the Revenue Divisional Officer, Gadwal to fix boundaries and hand over possession of the land to the complainant and to submit compliance report. Accordingly, the Revenue Divisional Officer submitted compliance report dated 03.01.2012 stating that the Tahsildar fixed the boundaries and handed over the said land to the complainant by conducting Panchanama. The complainant, who was present, also reported that he was handed over the possession of Ac.1.00 gts. of land.

Thus, on continuous persuasion by the Hon'ble Lokayukta, the possession of the land was handed over to the complainant. As the grievance of the complainant was redressed, the complaint was closed.

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Smt. G.Linorama, Retired Secondary Grade Teacher of SPSR Nellore District has filed this complaint against the Commissioner, Nellore Municipal Corporation requesting this Institution to direct the public servant for release of terminal benefits viz., APEGIS and FBF Scheme amounting to Rs.74,261/- with interest.

On verification, it is found that the Complainant has retired from service as Teacher in Municipal Elementary School, Dargamitta, Nellore on 28.02.2004. The Public Servant failed to prepare the bills of APEGIS and FBF amounts in advance and forward the same to the Audit Department. The Complainant herself has prepared the bills and submitted to the Public Servant along with stamp receipt in advance for Rs.20,998/- and Rs.11,662/-. The District Audit Officer, State Audit has passed the bill and forwarded the same to the Public Servant for payment. Even though they approached the public servant several times, he did not take steps to pay the same. The Staff of the Public Servant have misplaced sanction orders and Treasury bill and they could not trace out the same.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Commissioner of Nellore Municipal Corporation, who in turn, submitted a report dt.17.08.2011 stating that the Complainant was paid a sum of Rs.32,620/- towards the principal amount of GIS and FBF Scheme. As the report was silent with regard to payment of interest and as the Complainant retired from service as early as February, 2004 and he is entitled for payment of interest, on being directed by the Hon'ble Lokayukta, the Public Servant submitted a report dt.16.11.2011 stating that in addition to the amount of Rs.32,620/- towards FBF and

GIS, the interest amount payable for further period an amount of Rs.41,641/- was paid by way of cheque dt.16.11.2011 and the same is enclosed to his report. The Hon'ble Lokayukta while returning the cheque to the Public Servant, directed him to pay the same to the Complainant and to submit final report after payment. Accordingly, a final report dt.20.12.2011 is submitted by the Commissioner of Nellore Municipal Corporation stating that the complainant was paid the entire amount due to her.

Thus, on the intervention of this Institution, the complainant's terminal benefits, which were pending since 2004, were paid along with interest. As the grievance of the complainant was redressed, the complaint was closed.

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Sri G.Madhavaiah, Retired Deputy Director of Agriculture, Pattikonda, Kurnool District has sent this complaint against the Commissioner & Director of Agriculture and two others requesting this Institution to pay interest and compensation on his pensionary benefits as per Government Circular Memo No.24501-B/329/A1/PSC/03, dt.04.11.2003.

On verification, it is found that the complainant retired as Deputy Director of Agriculture, Anantapur on 30.06.2010. While in service, he was awarded punishment of stoppage of two increments with cumulative effect besides recovery of Rs.2,08,371/- for committing irregularities in distribution of seeds. Aggrieved by the orders, the Petitioner filed Review and the Government, after careful consideration, ordered to reduce the punishment of stoppage of two increments with cumulative effect to that of "Censure" besides recovery of the amount. Subsequently, the complainant contacted the concerned Agricultural Officers and collected the amount which was recovered from his salary and remitted to the Government account. After submitting report by the PS-1, i.e., Commissioner & Director of Agriculture, the Government dropped the disciplinary action against the complainant. On receipt of the Government orders, the complainant approached the PS-3 i.e., Assistant Director, Agriculture, Pattikonda, but he did not consider his request. As the PS-3 has not replied to the Audit objections, the pension proposals of the complainant were held up in the Pension Section of the PS-1. On his request, the Commissioner of Agriculture has forwarded his pension proposals to the Accountant General withholding an amount of Rs.2,17,000/-. He contends that it is culpable lapse on the part of the

PS-3 and the concerned Officers, who disobeyed the orders of Government for dropping the action and to sanction pensionary benefits.

After registering the complaint, the Hon'ble Lokayukta called for a report from the PS-1, i.e., the Commissioner of Agriculture, who accordingly submitted a report dt.20.09.2011. A perusal of the report shows that all the issues raised by the complainant in the complaint were not considered. In fact, the claim of the complainant was that an amount of Rs.2,08,371/- was recovered either from the complainant or by way of remittances from the field staff basing on which orders are issued by the Government in G.O.Ms.No.779, dt.30.06.2009 setting aside the penalty of "Censure" imposed on the complainant and suspension period was treated as on duty. The Hon'ble Lokayukta further observed that in spite of it, still the claim is being made against the complainant, which is not very clear in the report of Commissioner & Director of Agriculture in spite of the fact that an amount of Rs.1,73,386/- + Rs.25,245/-, the total of which comes to Rs.2,08,371/- was recovered or remitted by the Complainant. It is absolutely inappropriate for the Department to hold that an amount of Rs.25,245/- is yet to be recovered from the complainant, basing on which orders are issued by the Government. In view of the above, the PS-1 is further directed to consider the issue elaborately and submit his report. In response to it, a report dt.08.12.2011 is submitted by the Commissioner & Director of Agriculture stating that the Complainant was released the withheld amount of Rs.25,245/- out of DCRG. The said report also shows that all pensionary benefits were released and there are no pending amounts against him from the Department. The Complainant also submitted a Representation dt.07.12.2011 requesting to dispose off the complaint.

Thus, on continuous persuasion by the Hon'ble Lokayukta, the grievance of the Complainant for sanction of pensionary benefits pending since 2010 was redressed and the complaint was closed.

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COMPLAINT NO.1464/2011/B1 VISAKHAPATNAM DISTRICT.

Sri Arasada Satyalokanadham, Retd. Headmaster, Chinagantyada, Gajuvaka of Visakhapatnam District has filed this complaint requesting to issue necessary orders for payment of medical reimbursement bill pending with Public Servant.

On verification, it is found that the complainant, who is a Retired Headmaster, on 02.11.2009, due to severe heart attack, he was admitted at Care Hospital, Visakhapatnam and discharged on 09.11.2009. The Hospital Authorities have issued medical bill for Rs.33,957/- which was paid. He sent reimbursement bill to the Mandal Educational Officer, who inturn, sent the same to the Director of School Education. While so, on 10.03.2011, again he was admitted in the Hospital with cardiac problem and discharged after proper treatment. He paid Rs.36,102/- towards medical bill and sent the same to the concerned Officers for reimbursement, but there was no action.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Director of School Education, who accordingly submitted a report dated 24.09.2011 stating that an amount of Rs.21,650/-, which the complainant is eligible has been sanctioned and the Mandal Educational Officer, Parawada Mandal was directed to draw and disburse the said amount to the complainant. With regard to second claim of Rs.36,102/-, the report stated that the medical bills have been forwarded to the Director of Medical Education for scrutiny. On being directed by the Hon'ble Lokayukta, the Director of Medical Education completed the scrutiny of medical bills and sent the same to the Director of School Education. Later, a report dt.12.03.2012 is received from the Commissioner & Director of School Education stating that the medical

bills pertaining to the complainant were paid by way of Demand Drafts. The complainant also submitted a representation acknowledging the receipt of both the said reimbursement of medical bills.

On the intervention of this Institution, the grievance of pending medical reimbursement bills was redressed. As the grievance of the complainant was redressed, the complaint was closed.

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COMPLAINT NO.1496/2011/B1

HYDERABAD DISTRICT.

Sri Kondi Maheshwar of Hyderabad has filed this complaint against the Principal Secretary to Government, Roads & Buildings Department and the Chief Engineer, Roads & Buildings Department requesting to issue directions to the Public Servants for payment of Rs.7,00,000/- due to him for executing the repair works relating to Panjagutta Government Quarters.

On verification, it is found that the complainant has executed the repair works relating to Panjagutta Government Quarter Nos.PJ-15 and PJ-50 and submitted bills to the Public Servants for payment of Rs.7,00,000/- for execution of the said works. Several representations made to the Public Servants did not yield any result.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Engineer-in-Chief (R&B) Buildings, Hyderabad. Accordingly, the Engineer-in-Chief has submitted a report stating that the Department addressed letters to the Government for sanction of Rs.7.40 lakhs to the complainant and the orders of the Government are awaited. It was also stated in the said report that the said work was completed during the year 2009-2010. Considering the said report, the Hon'ble Lokayukta directed the Engineer-in-Chief to see that if the amount is not paid within 30 days, the amount has to be paid with interest at 9% per annum from the date of completion of the works till the date of payment. The Principal Secretary to Government, T,R&B Department was also directed to issue necessary administrative sanction for payment of the amount due to the complainant in respect of the works already executed during the year 2009-2010.

Pursuant to the aforesaid directions of the Hon'ble Lokayukta, the Principal Secretary to Government issued G.O.Rt.No.287, dt.15.03.2012 according administrative sanction for payment of Rs.4.20 lakhs towards execution of works in respect of Quarter No.PJ-16 at Panjagutta Colony, Hyderabad. The Government also issued another G.O.Rt.No.288, dt.15.03.2012 according administrative sanction for payment of Rs.3.20 lakhs for execution of repairs in respect of Quarter No.PJ-50 at Panjagutta Officers Colony, Hyderabad. The Engineer-in-Chief (R&B), Buildings has submitted a report stating that the Government have released Rs.7.40 lakhs for execution of repairs to Quarter Nos.PJ-16 and PJ-50 at Panjagutta Officers Colony, Hyderabad and that an amount of Rs.5,04,867/- was paid to the complainant. The complainant also submitted a letter to this Institution stating that he received the entire bill amount of Rs.5,04,867/- which was due to him for execution of the works relating to the said Government Quarter and requested to close the complaint.

Thus, on the intervention of this Institution, the complainant-Contractor could get an amount of Rs.5,04,867/- for execution of civil works in Government Quarters during the year 2009-10. As the grievance of the complainant was fully redressed, this complaint was closed.

COMPLAINT NO.1517/2011/B1

HYDERABAD DISTRICT.

This complaint was registered *Suo motu* based on the Press Report published in 'Eenadu' Telugu Daily Newspaper, Hyderabad Edition, on 21.07.2011.

It is reported in the said Press Report that the APCO borrowed Rs.50.00 crores for procurement of raw material and supply of school uniforms to the students of Government High Schools through Rajiv Vidya Mission as indented by the Government and the Government have paid only Rs.30.00 crores. Due to non-payment of the remaining amount of Rs.20.00 crores, the APCO was running in financial crisis and hence requested the Government to pay the balance amount of Rs.20.00 crores to APCO to over come the financial crisis.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Principal Secretary to Government, School Education Department. Accordingly, the Principal Secretary to Government has submitted a report stating that the Government placed order on the APCO for supply of 52,66,837 pairs of uniforms to the school going children of Classes I to VIII as per the policy of Government of India and paid Rs.26.00 crores by way of advance. As the APCO has not supplied the material in time, the quantity of work was reduced to 26,33,894 pairs. Out of them, the APCO has supplied only 25,03,522 pairs as on 02.09.2011. On the request of the APCO, further amount of Rs.15.00 crores was paid. Thus, the total amount paid to the APCO was Rs.41.00 crores. The final payment towards supply of uniforms shall be made to APCO, only after supply of balance uniforms and submission of final bills in full shape.

On the above report, the Hon'ble Lokayukta directed the Vice-Chairman & Managing Director, APCO to supply balance material and submit necessary bills in full shape as required by the Government or State Project Director, Rajiv Vidya Mission for payment of the outstanding amount. On submission of the said bill, the Government/State Project Director, Rajiv Vidya Mission is directed to see that the outstanding amount would be paid to the APCO within the reasonable time and submit a report to this Institution. The Government/State Project Director, Rajiv Vidya Mission is also directed to submit a report as to whether total quantity of uniforms required are supplied to the children or any part of the quantity is yet to be supplied. If any part of quantity is yet to be supplied, the Government/State Project Director, Rajiv Vidya Mission is directed to take action for supply of uniforms.

In pursuance of the above directions of the Hon'ble Lokayukta, the Vice-Chairman & Managing Director, APCO has submitted a further report stating that the State Project Director has released an amount of Rs.51.31 crores in a phased manner, leaving a balance of Rs.1.20 crores to the extent of uniforms supplied and the Department assured that the amount would be cleared at the earliest. The State Project Director, Rajiv Vidya Mission also submitted a report stating that a further amount of Rs.5.00 crores was released out of Rs.6.21 crores leaving a balance of Rs.1.21 crores and the same would be released soon after reconciliation of the supply of uniforms by the APCO.

In view of the above, the Hon'ble Lokayukta directed the State Project Director, Rajiv Vidya Mission to submit a report as regards the clearance of the amounts that are due and payable to the APCO towards

supply of uniforms. Accordingly, the State Project Director, Rajiv Vidya Mission has submitted a report stating that the remaining balance amount of Rs.1,11,29,600/- was released to the APCO for supply of uniforms for the year 2010-2011.

Thus, on continuous persuasion by the Hon'ble Lokayukta, the balance amount of Rs.1,11,29,600/- was paid by the Government to the APCO for supply of school uniforms, to enable it to overcome from financial crisis. Thus, as the purpose for which this Suo motu complaint was registered was fulfilled, this complaint was closed.

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COMPLAINT NO.1843/2011/B1.

ANANTAPUR DISTRICT.

This complaint is registered *Suomotu* based on the news-item published in 'Eenadu' Telugu Daily, Anantapur Edition on 13.08.2011.

It was reported that the Mandal Parishad Primary School, Rangampeta Village, Atmakur Mandal, Anantapur District which was constructed three years back, was not handed over to the concerned for commencement of the School and in the meanwhile, the Building developed cracks and the same is being utilized by the Villagers as Cattle Shed and the Building is also badly damaged.

After registering the complaint, the Hon'ble Lokayukta has called for report from the District Educational Officer, Anantapur District. Accordingly, the District Educational Officer has submitted a report stating that on his request, the Project Officer Rajiv Vidya Mission, Anantapur has submitted a report stating that the work of construction of additional class room buildings was sanctioned in the year 2007-08 and it was constructed 200 meters away from the Village and though the doors and windows were properly fixed, cracks were developed in the basement and the flooring in window got damaged and that the Project Officer promised to take up repairs. On the said report, the Hon'ble Lokayukta has called for a report from the said Project Director. As there was no response from the Project Director, Arrest Warrant had to be issued for his appearance before this Institution along with compliance report. Accordingly, the Project Officer appeared in person and submitted a report stating that necessary repairs to the school building, i.e., construction of steps, ramp, rectification of flooring, white washing, colour washing, paintings to the doors and windows,

rectification of cracks in the basements, fixing of doors and windows, were taken up properly and the said school building was handed over to the Headmaster, Multi-purpose Primary School, Rangampeta in proper shape and the classes are also being run in the additional class rooms.

Thus, as per the directions of the Hon'ble Lokayukta, necessary funds were sanctioned and repairs were effected to the additional class rooms, which were constructed three years back and the classes are being run in the said additional class rooms in Multi-purpose Primary School, Rangampeta. Thus, as the purpose for which this suomotu complaint was registered was fully served, the complaint was closed.

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Sri P.Samiullah Khan of Anantapur District has filed this complaint against (1) The President of The Konduru Primary Agriculture Co-operative Society Limited, Konduru, Lepakshi Mandal, Anantapur District; (2) The Commissioner for Co-operation and Registrar of Co-operative Societies, Hyderabad and (3) The District Co-operative Officer, Anantapur requesting this Institution to issue directions to the Public Servants for payment of salary and retiral benefits due to him.

On verification, it is found that the complainant retired from service as Paid Secretary of Primary Agriculture Co-operative Society Limited, Konduru Village, Lepakshi Mandal, Anantapur District on 30.11.2007 on attaining the age of superannuation. While in service, he was not paid monthly salary @ Rs.7,000/- per month for a period of 29 months from July, 2005 to November, 2007 amounting to Rs.2,93,000/-. Out of the said amount, on continuous persuasion, the PS-1 paid an amount of Rs.86,000/- leaving the balance amount of Rs.,1,17,000/-. Further, in spite of several requests the Gratuity amount of Rs.1,00,000/- and encashment of Earned Leave amount of Rs.42,000/- was also not paid to him.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the President, the Konduru Primary Agriculture Co-operative Society Limited, Anantapur. Pursuant to the directions of the Hon'ble Lokayukta, the District Co-operative Officer, Anantapur has submitted a report stating that the President of Konduru PACS initiated negotiations with the complainant and paid Rs.1,70,000/- by way of

cheque dt.08.11.2011 towards final settlement of payment of wages and Gratuity due to him, duly enclosing the letter of acknowledgement given by the complainant to that effect.

Thus, as per the directions of the Hon'ble Lokayukta, the amount of Rs.1,70,000/- due to the complainant, who retired from service on 30.11.2007, was paid to him. As the grievance of the complainant was fully redressed, this complaint was closed.

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COMPLAINT NO.1956/2011/B1
& 2031/2011/B1

KARIMNAGAR DISTRICT.

Smt. D.Santhamma of Karimnagar District has filed this complaint against the Managing Director, Northern Power Distribution Company of Andhra Pradesh Limited (APNPDCL), Hanamkonda, Warangal District requesting this Institution to pay the exgratia amount of Rs.1,00,000/- to her for the death of her Husband Sri D.Janardhan, who died due to electric shock.

On verification, it is found that the complainant's husband Late D.Janardhan, while starting the Motor pump in his agricultural fields on 02.06.2009 at about 10.00 A.M., received electric shock and died on the spot. The concerned Police have registered the case, conducted inquest and established that the death was due to electric shock. The Doctor, who conducted Postmortem examination also certified that the deceased died due to cardiac arrest as a result of electric shock. Though the complainant made a Representation to the Public Servant requesting to pay the exgratia amount of Rs.1,00,000/- in terms of the existing Government Orders, the Public Servant has not taken any action in the matter even after a lapse of more than two years.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Managing Director, APNPDCL, Hanamkonda, Warangal District. In pursuance of the said Orders, as per the authorisation given by the Managing Director, the Divisional Engineer (Operations), APNPDCL, Karimnagar submitted a report stating that there is no negligence on the part of the Company and that the death was only on account of non-departmental fatal accident. On the said report, the Hon'ble Lokayukta while quoting the Judgment of the Hon'ble High

Court rendered in W.P.No.511/2006, dt.29.07.2010 in Saladi Veeravani and others Vs. APEPDCL, observed that in the light of the said judgment of the Hon'ble High Court, the stand taken by the Company is unsustainable and irrespective of the negligence attributed either to the Company or victim, the Company has to pay exgratia and directed the Managing Director, APNPDCL to pay the exgratia amount as notified and submit a compliance report to this Institution.

Pursuant to the said directions of the Hon'ble Lokayukta, the Assistant Divisional Engineer (Operations), Gundi, Karimnagar District submitted a Report stating that sanction was accorded by the Department for payment of Rs.1,00,000/- towards exgratia and the said amount was paid to the complainant by way of cheque dt.23.04.2012, duly enclosing the receipt of the complainant to the effect that the said cheque was received by her.

Thus, on continuous persuasion by the Hon'ble Lokayukta, the poor complainant could get exgratia amount of Rs.1,00,000/- for the death of her husband. As the grievance of the complainant was fully redressed, this complaint was closed.

Similarly, in C.No.2031/2011/B1 filed by Smt. D.Muthavva of Adilabad District, the Managing Director, APNPDCL, Hanamkonda, Warangal District has sanctioned and paid exgratia amount of Rs.1,00,000/- to the complainant as her Husband Sri D.Sayanna was died due to electric shock, only on the intervention of this Institution.

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COMPLAINT NO.2181/2010/B1,
1068 & 1603/2011/B1

KRISHNA DISTRICT

Smt. Kona Durgamma of Krishna District has filed this complaint against the Deputy Chief Executive Officer, Zilla Parishad, Krishna District, Machilipatnam requesting this Institution to direct the Public Servant to pay her terminal benefits.

On verification, it is found that the complainant worked as Sweeper in Kanakapadu Gram Panchayat of Krishna District and retired from services on 30-6-2009. Though the District Audit Officer and the Divisional Panchayat Officer, Vijayawada sanctioned pension, the Gram Panchayat Kanakapadu has not paid pensionary contribution to the Zilla Parishad, Krishna District that is why her pension was stopped.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Chief Executive Officer, Zilla Parishad, Krishna. In response to it, the Chief Executive Officer, Zilla Parishad, Krishna District submitted a report dated 31-1-2011 stating that due to shortage of general funds, the complainant is not being paid the pension. He did not furnish the particulars since how long the complainant is not being paid and similarly how many other similarly placed employees of the Gram Panchayats are not being paid and also did not specify the steps that are being taken for securing the general funds. On being directed by the Hon'ble Lokayukta, the Chief Executive Officer, Zilla Parishad, Krishna submitted further report dated 2-4-2011.

After passing several orders from time to time, the Principal Secretary to Government, PR &RD Department finally submitted a report dated 17-10-2011 stating that orders were issued to the

Commissioner, Panchayat Raj and Rural Employment as well as the Chief Executive Officer, ZPP, Krishna District for payment of pensionary benefits to the retired non provincialised and non teaching staff of ZPP Krishna District. On being further directed by the Hon'ble Lokayukta to see that the terminal benefits are payable to the retired non-provincialised and non-teaching staff of ZPP, Krishna District be paid from the unspent balance of Rs.2,35,53,388/-, the Chief Executive Officer, ZPP, submitted report dated 6-2-2012 stating that terminal benefits payable to the non-provincialised and non-teaching staff of the Zilla Parishad, Krishna District have been paid and a list of the names of the employees, to whom the benefits are paid, are enclosed wherein the names of the present complainant is shown at Sl.No.34.

Sri D. Aurogyam and Smt. Y. Susheela of Krishna District have also filed Complaint Nos.1068 and 1603/2011/B1 with similar grievances and the same were closed by common order as their grievances were redressed.

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COMPLAINT NO.2332/2011/B1. HYDERABAD DISTRICT.

Sri C.Ramuloo of Hyderabad has filed this complaint against (1) The Deputy Commissioner, G.H.M.C., Malkajgiri Circle-17, Malkajgri, Hyderabad; (2) The Zonal Commissioner, G.H.M.C., North Zone, Secunderabad and (3) The Commissioner, G.H.M.C., Hyderabad requesting this Institution to issue directions to the Public Servants for sanction of retiral benefits due to him at an early date.

On verification, it is found that the complainant joined in Municipal service as Public Health Worker in the year 1980 and served as such for a period of 29 years and retired from service on 28.02.2009 on attaining the age of superannuation. Though the complainant has submitted his pension papers to the PS-1 in the month of March, 2011, he was not sanctioned retiral benefits, i.e., D.C.R.G., Leave Encashment, Group Insurance, D.A.arrears, etc. The pay fixation arrears have also not been paid to him. An amount of Rs.1,29,000/- towards encashment of Earned Leave was kept with the Joint Commissioner by way of cheque and wantonly the said amount is not being paid to him since more than 2 ½ years.

After registering the complaint, the Hon'ble Lokayukta has called for report from the Deputy Commissioner, G.H.M.C., Hyderabad. Accordingly, the Deputy Commissioner has submitted a report stating that as per the directions of this Institution, the following pensionary benefits have been drawn and paid to the complainant:

1. Gratuity	Rs.1,28,205/-
2. Commutation value of pension	Rs.3,14,107/-
3. Pension arrears (01.03.2009 to 31.05.2012)	Rs.2,30,581/-
4. Encashment of Leave Salary	Rs.1,30,581/-
5. Pension for the month of May, 2012	Rs. 8,600/-

Total -	Rs.8,12,074/-

Thus, on the intervention of this Institution, an amount of Rs.8,12,074/- towards all the pensionary benefits, which was due since February, 2009, has been fully paid to the complainant. As the grievance of the Complainant was fully redressed, this complaint was closed.

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This complaint is taken up as Suo-motu on the basis of news item published in Eenadu daily newspaper on 18-11-2011. It is reported that about 1.80 lakh employees rendered services for the second phase of Census conducted in February 2011. Even though the Central Government had released an amount of Rs.75 crores four months back, the honorarium was not paid to them and the said amount was deposited in Government account.

The Hon'ble Lokayukta called for reports from the Principal Secretary to Government, General Administration (Accommodation) Department and the Principal Secretary to Government, Finance Department. Pursuant to the orders of the Hon'ble Lokayukta, the Secretary to Government (R&E), Finance Department has submitted a report dated 22-12-2011 stating that the department have released an amount of Rs.7270.59 lakhs towards payment of Honorarium/ Training allowance/TA/DA to the staff deployed with Census work 2011 under various Government Orders dated 26-11-2011. The Principal Secretary to Government, General Administration (Accommodation) Department also submitted a report dated 26-12-2011 stating that the amounts are provided for payment of honorarium to the persons, who have rendered services during the Census 2011.

Thus, on the intervention of this Institution, the grievance of non-payment of the honorarium that was due to 1.80 lakh employees, who rendered services for the II phase of Census conducted in 2011, was redressed. As the grievance reported in the news-item was redressed, this complaint was closed.

ANNEXURE - B

BRIEF NOTE

ON CERTAIN IMPORTANT CASES

DISPOSED OF

BY THE HON'BLE UPA-LOKAYUKTA

COMPLAINT NO.323/2012/B2

PRAKASAM DISTRICT

Sri Godugu Pedda Pullaiah and Sri Godugu Pullaiah of Gaddameedapalli Village, Yerragondapalem Mandal, Prakasam District have filed this complaint against (1) The Village Revenue Officer, Gaddameedapalli Village, Yerragondapalem Mandal, Prakasam District and (2) The Tahsildar, Yerragondapalem Mandal, Prakasam District and requested this Institution to issue directions to the Public Servants for issue of Pattadar Pass Books in respect of their lands.

On verification, it is found that an extent of Ac.2.60 cts., in Sy.No.542/1 and an extent of Ac.0.12 cts., in Sy.No.542/2 has been granted in favour of the 1st Complainant and an extent of Ac.2.01 cts., in Sy.No.524/2 has been granted in favour of the 2nd Complainant in Gaddameedapalli Village, Yerragondapalem Mandal, Prakasam District in the year 1985 and the Complainants have been cultivating the said lands by digging bore-wells. Though they have made several Representations for issue of Pattadar Pass Books in respect of the said lands, the Public Servants have not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Collector, Prakasam District. In obedience to it, the District Collector, Prakasam District got the matter enquired into and submitted a Report dt.03.08.2012 stating that Pattadar Pass Book and Title Deeds were issued in favour of the Complainants in respect of the lands they possessed.

Thus, on the intervention of this Institution, the Complainants were issued Pattadar Pass Books and Title Deeds in respect of their lands allotted in the year 1985. As the grievance of the Complainants was fully redressed, the complaint was closed.

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COMPLAINT NO.374/2009/B2.

KURNOOL DISTRICT.

Sri S.P.Abdul Basith of Kurnool District has filed this complaint against the Commissioner, Adoni Municipality, Kurnool District requesting this Institution to issue directions to the Public Servant for payment of retiral benefits due to him.

On verification, it is found that the Complainant retired from service on 02.04.2002 while working as Headmaster in Siddiqia Municipal Urdu Elementary School, Adoni, Kurnool District. Though the complainant requested the Public Servant for payment of the following amounts due to him, there is no response from him:

	Rs.
1) Group Insurance scheme	18,448.00
2) Audit recovery amount	3,000.00
3) Balance of Earned Leave for 10 days	5,000.00

Total:	26,448.00

After registering the complaint, the Hon'ble Upa-Lokayukta passed several orders and directed the Commissioner, Adoni Municipality, Kurnool District to pursue the matter. Accordingly, the Public Servant submitted a report dt.21.01.2011 stating that an amount of Rs.16,740/- towards GIS amount has been paid to the Complainant by way of D.D., dt.13.01.2011. On further directions of the Hon'ble Upa-Lokayukta, the Commissioner has submitted another report dt.06.07.2011 stating that an amount of Rs.3,020/- towards Audit recovery amount has been paid to the Complainant through Cheque dt.20.06.2011.

On further directions of the Hon'ble Upa-Lokayukta, the Commissioner has submitted the final report dt.28.12.2011 stating that the Complainant was having only two days of Earned Leave for encashment purpose and hence Rs.951/- towards encashment of the said two days Earned Leave has been paid to the Complainant after receiving approval of the Commissioner and Director of Municipal Administration, A.P., Hyderabad.

Thus, on the intervention of this Institution, the balance retiral benefits due to the Complainant since 2002 have been paid fully. Since the grievance has been redressed, this complaint was closed.

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COMPLAINT NO.415/2009/B2. VIZIANAGARAM DISTRICT.

Sri I.Prasad of Vizianagaram District has filed this complaint against Sri D.S.S.Satyanarayana, Assistant Treasury Officer, Rampachodavaram, East Godavari District requesting this Institution to issue directions to the Public Servant for payment of the T.A. bills amount and also the T.T.A. bills amount due to him.

On verification, it is found that the Complainant's T.A. bills for the months of January, 2007, March, 2007, April, 2007, May, 2007 and June, 2007 have not been paid to him and the same were kept pending as per the instructions of the Project Officer, ITDA, Rampachodavaram. Further, the T.T.A. bills for the month of June, 2008 from Rampachodavaram to Bobbili is also not paid to the Complainant and the same is pending with the Special Deputy Collector, Tribal Welfare, Rampachodavaram.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Collector, East Godavari District. Accordingly, the District Collector has submitted a report stating that the Special Deputy Collector, Tribal Welfare, Rampachodavaram has stated that the bills for Rs.2,976/- for the month of May, 2007 and Rs.7,650/- for the month of July, 2008 towards T.A. could not be paid to the Complainant for want of budget and the same would be paid as and when the budget amount is released. He also stated that the Project Officer, ITDA, Rampachodavaram has submitted a report stating that the pending T.A. bills for the months of January, 2007 and March, 2007 were sent to the Director, DCME Office, Indira Kranti Patham, A.P.,

Hyderabad for his counter signature and the same is awaited. On further directions of the Hon'ble Upa-Lokayukta, the District Collector has submitted a report stating that the amount of Rs.11,971/- was paid towards T.A. bills for the months of January, 2007, March, 2007, April, 2007, May, 2007 and June, 2007 and also Rs.7,650/- was paid towards T.T.A. bills for July, 2008.

Thus, on the intervention of this Institution, the T.A. bills and the T.T.A. bills, which were pending since 2007, have been paid to the Complainant. As the grievance of the Complainant was fully redressed, this complaint is closed.

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COMPLAINT NO.1017/2009/B2.

GUNTUR DISTRICT.

Sri M.Krishna Reddy of Guntur District has filed this complaint against the Commissioner, Parvathipuram Municipality, Vizianagaram District requesting this Institution to issue directions to the Public Servant for payment of Provident fund amount due to him along with interest as per Rules.

On verification, it is found that the Complainant retired from service while working as Manager, Machilipatnam Municipality, Krishna District on 31.12.2006. While in service, an amount of Rs.50,000/- has been deducted by the Public Servant from his salary towards Provident Fund and the said amount has not been paid to the Complainant even after making several Representations.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Commissioner, Parvathipuram Municipality, Vizianagram District. Accordingly, the Commissioner has submitted a report stating that Rs.52,000/- was paid to the Complainant by way of D.D., dt.17.12.2009. It is further stated in the report that an amount of Rs.4,171/- available in the Provident fund account of the Complainant was kept in General Provident Fund account of the Municipality for audit purpose and the same would be paid soon after completion of audit.

On further directions of this Institution, the Public Servant has submitted another report stating that the balance amount of Rs.4,171/- was paid to the Complainant by way of D.D., dt.15.07.2010.

On further directions of this Institution, the Public Servant has paid Rs.13,000/- to the Complainant towards interest on the Provident Fund amount.

Thus, on continuous persuasion by the Hon'ble Upa-Lokayukta, the Provident Fund amount, along with interest, has been paid to the Complainant, which issue was pending since 2006. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.1049/2009/B2. VISAKHAPATNAM DISTRICT.

Sri V.Suryanarayana of Visakhapatnam District has filed this complaint making allegations against Sri P.S.S.Kumar, Manager, ITDA, Paderu, Visakhapatnam and requested this Institution to probe into the work and illegal claims made by the Public Servant and take immediate action against him and also to recover the entire amount as he has cheated the Government with bogus claims.

On verification, it is found that the Public Servant was appointed to attend as Personal Staff (Stenographer) to General Election Observer for Araku (ST) Parliamentary Constituency. Though the Public Servant has not attended to his duties, he has claimed Rs.12,000/- towards D.A., for 48 days @ 250/- from 02.03.2009 to 18.04.2009 and Rs.7,500/- towards D.A., for 31 days @ Rs.250/- from 19.04.2009 to 19.05.2009. He also claimed an amount of Rs.750/- from Returning Officer towards D.A., for 5 days from 14.04.2009 to 18.04.2009 for Distribution and Reception duties though he has not attended to the said duties. It is also alleged that though the Election Observer was out of the Station from 19.04.2009 to 14.05.2009, the Public Servant has claimed and received D.A., for the said period. Thus, the Public Servant has received Rs.20,500/- illegally without attending to election duties.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Director of Tribal Welfare Department, A.P., Hyderabad. As per the directions of the Commissioner, the Project Officer, ITDA has enquired into the matter and submitted Enquiry Report stating that the Public Servant has claimed excess amount of T.A. Basing on the said Enquiry Report, Articles of Charge has been framed

against the Public Servant U/r.20 of A.P.C.S. (C.C.A.) Rules, 1991 for violation of Rules and Regulations prescribed under election guidelines. Sri B.Mallikarjuna Reddy, Deputy Director, Tribal Welfare, ITDA, Paderu was appointed as an Enquiry Officer, who submitted his Enquiry Report stating that the Delinquent Officer (Public Servant) has drawn excess amount and later remitted back the said amount into Government account. As the allegation was proved, a minor penalty of “Censure” was imposed on the Public Servant U/r.9 of A.P.C.S. (C.C.A.) Rules, 1991.

Thus, on the intervention of this Institution, the Public Servant who has drawn excess amount of remuneration in General Elections of Araku (S.T.) Parliamentary Constituency was inflicted with the punishment of “Censure” and he was disqualified for further promotion for a period of one year. As the punishment was imposed on the erring Public Servant, this complaint was closed.

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COMPLAINT NO.1251/2010/B2.

KRISHNA DISTRICT.

Sri Komaravalli Jaya Rao of Vijayawada has filed this complaint against (1) The Sub-Inspector of Police, Gannavaram Police Station, Gannavaram, Krishna District; (2) The Superintending Engineer, A.P.Southern Power Distribution Company Limited (APSPDCL), Governorpet, Vijayawada, Krishna District; (3) The Assistant Divisional Engineer, APSPDCL, Gunadala, Vijayawada, Krishna District; (4) The Assistant Engineer, APSPDCL, Nunna, Vijayawada Rural Mandal, Krishna District; (5) The Divisional Engineer, APSPDCL, Governorpet, Vijayawada, Krishna District requesting this Institution to issue directions to the Public Servants to register a case U/s.304(A) of IPC against Sri E.Anthony Raju, Line Inspector, (2) Sri S.V.V.Ramakrishna, Lineman and (3) Sri S.Dilip Kumar, Junior Lineman and do justice to him.

On verification, it is found that the Complainant's Son was died on 05.05.2010 due to electrocution while repairing the electrical cables only due to negligence of Sri Anthony Raju, Line Inspector, (2) Sri S.V.V.Ramakrishna, Lineman and (3) Sri S.Dilip Kumar, Junior Lineman and they are liable for punishment U/s.304(A) of IPC. The Assistant Engineer, APSPDCL, Nunna has filed a case before the Police. But the Police have not registered the case and have not taken any steps to register a criminal case against the said three culprits.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Superintending Engineer, Operation Circle, APSPDCL, Vijayawada. Accordingly, the Superintending Engineer has submitted a report stating that the Departmental enquiry has been conducted against Sri Anthony Raju, Line Inspector, (2) Sri

S.V.V.Ramakrishna, Lineman and (3) Sri S.Dilip Kumar, Junior Lineman and the same has been concluded by imposing the punishment of stoppage of two increments without cumulative effect on the said three employees. Further, the Department has paid all the terminal benefits and also pension and family pension to the wife of the deceased and she is also appointed as L.D.C. in Guntur Circle on compassionate grounds.

On further directions of the Hon'ble Upa-Lokayukta, the Commissioner of Police, Vijayawada has submitted a report stating that basing on the complaint given by the Assistant Engineer, APSPDCL, a case in Crime No.130/10, U/s.304(A) was registered against Sri Anthony Raju, Line Inspector, (2) Sri S.V.V.Ramakrishna, Lineman and (3) Sri S.Dilip Kumar, Junior Lineman and they were arrested and charge sheeted.

Thus, on the intervention of this Institution, punishment was imposed on the three culprits who are responsible for the death of the Complainant's Son. The Department has paid all the terminal benefits, including pension and family pension and the wife of the deceased was also appointed as L.D.C. on compassionate grounds. Further, criminal case was also registered and action has been initiated against the culprits.

As the grievance of the Complainant was fully redressed this complaint was closed.

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COMPLAINT NO.1288/2010/B2.

KRISHNA DISTRICT.

Smt. Kallepalli Tulasamma of Krishna District has filed this complaint against (1) The Assistant Engineer, Roads and Buildings Department, Vissannapeta, Krishna District and (2) The Deputy Executive Engineer, Roads and Buildings Department, Krishna District requesting this Institution to enquire into the matter and issue necessary directions to the concerned Authorities for reconstruction of the collapsed bridge at Chandrupatla Village across NSP Canal in K.M. 2/10 of Vissannapeta – Lakshmipuram road.

On verification, it is found that the bridge at Chandrupatla Village across NSP canal road was collapsed on 11.12.2009. No Sign Boards were erected on either side of the collapsed bridge. Several accidents have been taken place during night times. In spite of making several representations, the Public Servants have not taken any action for reconstruction of the said bridge.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Engineer-in-Chief, Roads & Buildings Department, A.P., Hyderabad. Accordingly, the Engineer-in-Chief submitted a report dt.07.12.2010 stating that Tenders were called for by the Irrigation Department and the work was entrusted to M/s.Raghava Constructions, Hyderabad by an agreement dt.30.11.2010 with an estimated cost of Rs.70 lakhs for reconstruction of the collapsed bridge at Chandrupatla Village.

On further directions of the Hon'ble Upa-Lokayukta, the Engineer-in-Chief submitted his further report stating that the R&B Department has constructed a Bailey Bridge (Temporary Steel Truss

Bridge) on the upstream side of the Canal and that the traffic is being diverted without any interruption till the work is completed by the Irrigation Department. On further persuasion, the Executive Engineer (A/c.), N.S.C. O&M Division, Nuzvid has submitted final report stating that the reconstruction of bridge work was completed as per National Highways (R&B) Bridge design approval and the Bridge was inaugurated on 25.07.2012.

Thus, on continuous persuasion by the Hon'ble Upa-Lokayukta, the Irrigation Department sanctioned Rs.70 lakhs for reconstruction of the collapsed Bridge at Chandrupatla Village across NSP Canal in KM 2/10 of Vissannapeta-Lakshmipuram road, which was collapsed on 11.12.2009. As the purpose of filing this complaint was fully served, this complaint was closed.

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COMPLAINT NO.1435/2011/B2. VISAKHAPATNAM DISTRICT.

Sri M.A.Raheem Basha of Visakhapatnam District has filed this complaint against the Commissioner, Bheemunipatnam Municipality, Visakhapatnam District requesting this Institution to issue directions to the Public Servant for collection of vacant land tax in respect of his land.

On verification, it is found that the Complainant is having vacant land measuring 23 cents, situated in Municipal limits of Bheemunipatnam in Sy.No.1493 and he has constructed a compound wall around the said land to protect the same from intruders. Though he made a Representation dt.17.09.2010 requesting the Public Servant to inspect his land and issue Demand Notice for payment of vacant land tax in respect of the said land, there is no response from him.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Commissioner, Bheemunipatnam Municipality, Visakhapatnam. Accordingly, the Commissioner has submitted a report stating that he visited the vacant site of the Complainant along with his staff members and found that he is in physical possession and enjoyment of the said land. Basing on the Market Value Certificate, he assessed the vacant land tax and served a Demand notice dt.19.03.2012 for payment of land tax amount of Rs.14,028/- for the period from 01.04.2009 to 31.03.2012. Accordingly, the Complainant has paid the said amount to the Municipality.

On the intervention of this Institution only, the grievance of the Complainant, which was pending since 2010, has been fully redressed and the complaint was closed.

COMPLAINT NO.1578/2010/B2. RANGA REDDY DISTRICT.

Sri Chakali Nagaiah of Ranga Reddy District has filed this complaint against the Officials of Revenue Divisional Office, Vikarabad, Ranga Reddy District requesting this Institution to issue directions for issue of Pattadar Pass Books in respect of his land situated at Siripuram Village, Marpalli Mandal, Ranga Reddy District.

On verification, it is found that the Complainant's Father Late Chakali Butchiaiah was expired about 15 years back and while he was alive, he was in possession and enjoyment of Ac.3.36 gts., in Sy.No.248, Ac.8.17 gts., in Sy.No.326 and Ac.5.14 gts., in Sy.No.331 of Siripuram Village, Marpalli Mandal, Ranga Reddy District. After his death, Pahanies in respect of the said lands have been issued in the name of the Complainant's mother Smt. Chakalai Narsamma. Though he made several Representations to the Revenue Divisional Officer, Vikarabad requesting for issue of Pattadar Pass Books in respect of the above lands, so far there is no response from him.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for the report of the District Collector, Ranga Reddy District. Accordingly, the District Collector has submitted a report stating that the Revenue Divisional Officer, Vikarabad has conducted a detailed enquiry into the matter and after due verification of the relevant records and the documents produced by the Complainant and others, concluded that the Complainant and others are eligible for issue of Occupancy Rights Certificates in respect of their shares of land in the above Sy.Nos., and accordingly, the premium amount has been collected from them and issued Occupancy Rights Certificates in favour of the Complainant and

other eligible persons. Basing on the said Occupancy Rights Certificates, the Tahsildar issued Pattadar Pass Books and the Title Deeds to them.

On the intervention of this Institution only, the Complainant and the other eligible persons have got Pattadar Pass Books and Title Deeds in respect of their shares of lands, which issue was pending since 2007. As the grievance of the Complainant and others is fully redressed, this complaint was closed.

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COMPLAINT NO.1634/2010/B2. HYDERABAD DISTRICT.

Sri P.Devender of Hyderabad has filed this complaint against the Tahsildar, Golconda Mandal, Hyderabad and Sri Pranay Kumar Sharma (private person) requesting this Institution to issue directions to the P.S.1 to seize the bore-well dug by the said private individual for commercial purposes.

On verification, it is found that the Complainant made a complaint before the P.S.1 to seize the bore-well dug in the public road, near the entrance of his house by Sri Pranay Kumar Sharma, P.S.2 herein, as he has been utilizing bore-well water for commercial purposes, without taking permission from the concerned. But, P.S.1 has not taken any action against the said private individual inspite of making repeated requests and encouraging the illegal activities of the said private individual.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Collector, Hyderabad. Accordingly, the District Collector has submitted a report stating that the matter has been enquired into by the Tahsildar, Golconda Mandal and reported that on receipt of the complaint from the Complainant, he has lodged a complaint before the Police Station, Langer House against Sri Pranay Kumar Sharma on 07.07.2010 and a criminal case was also booked against him in Crime No.236 of 2010 U/s.447 and the bore-well has been seized by him on 02.09.2010 under cover of Panchanama. It is further stated that the Tahsildar was also directed to take action against the said private individual as per A.P. WALTA Act, 2002.

On calling for objections, if any, on the above report, the Complainant has made submissions stating that the Public Servant has seized only two pipes through which water was being pumped, but he has not seized the bore-well and the same is still existing. Basing on the submissions of the Complainant, the Hon'ble Upa-Lokayukta directed the Director (Investigation) to enquire into the matter and submit a status report in the matter. Accordingly, the Director (Investigation) has enquired into the matter and submitted a report stating that the Tahsildar has disconnected water supply and removed the pipeline, but he did not seize the bore-well and the machinery.

Basing on the report of the Director (Investigation), the Hon'ble Upa-Lokayukta has directed the Tahsildar to appear before this institution and appraise the matter regarding seizing of the bore-well, along with the connected records. Accordingly, Smt. Arundhathi, Tahsildar, Golconda Mandal appeared in person and submitted a report stating that the bore-well, bore-well pipes and submergible pump were removed from earth and the mouth of the bore-well was closed permanently by stones, iron lid and mud.

The Complainant also submitted a letter dt.11.04.2012 expressing his thanks and requested to close the complaint.

At the intervention and persuasion made by the Hon'ble Upa-Lokayukta, the bore dug in public road in front of the house of the Complainant, which was used for commercial purposes, was seized by the Revenue Authorities. As the grievance of the Complainant has been fully redressed, this complaint was closed.

COMPLAINT NO.2216/2011.

ANANTAPUR DISTRICT.

Smt. R.Nirmala of Anantapur District has filed this complaint against (1) the Tahsildar, Tadipatri, Anantapur District and (2) Dr.Daniel Jayanthukumar & D.Samanthakamani, W/o. Sri Pullaiah, Nandalapadu Colony, Tadipatri Town, Anantapur District requesting this Institution to enquire into the matter and issue Patta in respect of the land in which she is residing. On verification of complaint, it is found that House-Site Patta was granted in favour of the Complainant in Plot No.42 of Nandalapadu Village in Sy.No.85-A1 and a house was also constructed by her in the said Plot. In due course, she has sold away the said Plot including the house through an unregistered Agreement of Sale to Smt.Samanthakamani. The Purchaser has occupied the said house with the consent of the Complainant and residing therein. In due course, due to hike of prices for the Plots in Tadipatri and surrounding areas, the Complainant reverted back and put petitions alleging that the Purchaser has forcibly encroached the house by using pressure and hence requested to restore her plot.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Collector, Anantapur. Accordingly, the District Collector submitted a report dt.06.03.2012 stating that he conducted a detailed enquiry into the contents of the petition and recorded the statements from the Complainant. During the course of enquiry, she stated that the Complainant and her Purchaser have compromised and at present the house was under her possession and occupation and hence she has withdrawn the complaint filed before the Hon'ble Upa-Lokayukta and requested to issue House-Site Patta in her

name. As requested by the Complainant, the Revenue Authorities have issued House-Site Patta.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the Complainant could get House-site Patta in respect of the house in which she has been residing and thus, the grievance of the Complainant is fully redressed and the complaint was closed.

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COMPLAINT NO.2620/2011/B2.

KRISHNA DISTRICT

Sri S.Venkateswara Rao, Managing Partner, M/s. Siri Estates, Vijayawada has filed this complaint against the Assistant Director Administration, O/o. Engineer-in-Chief (AW), Irrigation & CAD Department, Hyderabad requesting this Institution to direct the Public Servant for issue of Special Class Contractor Licence at the earliest possible time and help him to apply for new tenders.

On verification, it is found that the Complainant, who is the Managing Partner of M/s. Siri Estates, Vijayawada has applied for registration of Special Class Contractor Licence in the category of "Civil" by submitting the requisite Documents on 01.06.2010. Though the verification of the said Documents was completed 15 months back, the Public Servant has not issued Special Class Contractor Licence to the Complainant inspite of making repeated representations to him.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Engineer-in-Chief, Irrigation & Command Area Development Department Area, Hyderabad. Accordingly, the Engineer-in-Chief has submitted a report dt.13.08.2012 stating that the application of the Complainant for Registration as Special Class Contractor in the category of "Civil" was approved by the Committee of Engineers in Chief at its 102nd Meeting held on 23.07.2012 with Registration No.COT/SP/955/2012 and that the Registration Proceedings would be issued shortly.

On further directions of the Hon'ble Upa-Lokayukta, the Engineer-in-Chief has submitted a final report dt.09.10.2012 enclosing Proceedings dt.27.08.2012 duly registering the Firm as Special Class Contractor in the category of "Civil".

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the concerned Government Servants have issued Special Class Contractor Licence to the Complainant, which issue was pending since more than two years and thus the grievance of the Complainant was fully redressed and the complaint was closed.

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COMPLAINT NO.2630/2011/B2. SRIKAKULAM DISTRICT.

Sri S.Anil Kumar of Srikakulam District has filed this complaint against Sri N.Satyanarayana, Revenue Divisional Officer, Srikakulam requesting this Institution to investigate into the irregularities of the Public Servant and also to verify the Proceedings dt.31.01.2011 issued by the Public Servant duly issuing fresh authorization to run Fair Price Shop upto 31.03.2012 to Labour Contract Co-operative Society and take necessary action against him.

On verification, it is found that the said Fair Price Shop Dealer has been distributing the essential commodities which is in violation of the instructions issued in G.O.Ms.No.52, dt.18.12.2008. Further, the said Dealer has been actively involving in several political activities which is against the instructions issued in G.O.Ms.No.65, Consumer Affairs, Food and Civil Supplies (C.S.I.) Department, dt.15.12.2009. Though the said Shop was meant for S.C. category, the same was allotted to Backward Class category. Though the said irregularities have been brought to the notice of the District Collector, Srikakulam, he has not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Collector, Srikakulam District. Accordingly, the District Collector submitted a report dt.24.04.2012 stating that the District Revenue Officer, Srikakulam was appointed as Enquiry Officer to enquire into the matter and his enquiry report is awaited.

Later, the Complainant submitted Representation, dt.11.04.2012 stating that the Revenue Divisional Officer, Srikakulam has completed the Proceedings of appointment of Fair Price Shop Dealer for Korlakota No.3 Fair Price Shop on permanent basis duly following guidelines issued by the Government and hence his grievance has been redressed and requested to permit him to withdraw his complaint.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, a fair Price Shop Dealer was appointed for Korlakota No.3 Fair Price Shop on permanent basis and the grievance of the Complainant was fully redressed and the complaint was closed.

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COMPLAINT NO.3002/2011/B2. SRIKAKULAM DISTRICT.

Sri P.Venkata Satyam of Srikakulam District has filed this complaint against (1) The District Backward Welfare Officer, Visakhapatnam District and (2) The Management, Pydah P.G.College, Gambeeram Village, Anandapuram Mandal, Visakhapatnam District requesting this Institution to direct the Management of Pydah P.G.College to return the tuition fee paid by him at the time of Admission in M.Sc. course during the year 2008-10 by way of reimbursement as the same was sanctioned by the Government.

On verification, it is found that the Complainant has studied M.Sc. course in Pydah P.G. College, Visakhapatnam District during the years 2008-10. The Government sanctioned scholarship amount towards reimbursement of tuition fee and remitted the same into the Bank account of the said College. But, the said amount has not been paid to the Complainant inspite of making several Representations to the Management of the College and also to the Public Servants.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Backward Welfare Officer, Visakhapatnam District. Accordingly, the District Backward Welfare Officer has submitted a report dt.21.06.2012 stating that as per the records, the Complainant was sanctioned Rs.21,320/- towards reimbursement of tuition fees and the said amount was already remitted to the account of the Principal of Pydah P.G. College but the said amount has not been paid to the Complainant and hence explanation was called for from the Principal, Pydah College for non-payment of the reimbursement of tuition fees amount to the Complainant. It is also

stated that at the intervention, the Authorities of College paid Rs.21,320/- by way of Cheque No.184089, dt.24.01.2012 to the Complainant.

The Complainant also sent a letter dt.01.03.2012 expressing his gratitude for the timely help extended by this Institution in receiving the scholarship amount and hence requested to close the complaint filed by him.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the poor student has received the tuition fee reimbursement amount of Rs.21,320/-. As the grievance of the Complainant was fully redressed, this complaint was closed.

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COMPLAINT NO.3004/2011/B2.

KHAMMAM DISTRICT.

Sri Chinchu Pattana Gomattam Lakshmanacharyulu of Khammam District has filed this complaint against the Commissioner, New Palvoncha Municipal Office, Khammam District requesting this Institution to issue directions to the Public Servant for sanction of drinking water pipeline connection to his house.

On verification, it is found that the Complainant has been residing at H.No.9-3-62, Voddugudem, New Palvoncha Mandal, Khammam District since more than 10 years. He made an application to the Public Servant for sanction of drinking water pipeline connection to his house duly paying the requisite amount of Rs.6,900/-. Even after the lapse of 500 days, the Public Servant has not taken any action in the matter inspite of making repeated representations.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Commissioner, Palvoncha Municipality, Khammam District. In pursuance to it, the Commissioner has submitted a report stating that the Complainant has been granted drinking water pipeline connection to the house of the Complainant. Along with the report, the Commissioner has enclosed a copy of the letter of the Complainant addressed to the Commissioner stating that the Public Servant has issued tap connection to his house and as such he is intending to withdraw his complaint filed before this Institution.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the Complainant has got drinking water line connection to his house which issue was pending since more than 500 days. As the grievance of the Complainant was fully redressed, this complaint was closed.

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ANNEXURE – C

**11TH ALL INDIA LOKAYUKTAS CONFERENCE, 2012,
HELD AT VIGYAN BAHWAN, NEW DELHI
UNDER THE AEGIS OF JUSTICE MANMOHAN SARIN,
LOKAYUKTA, DELHI,
FROM 2ND TO 4TH NOVEMBER, 2012,**

**RESOLUTION PASSED BY THE LOKAYUKTAS /
UPLOKAYUKTAS PARTICIPATED IN THE CONFERENCE**

All the Lokayuktas/Uplokayuktas participated in 11th All India Lokayuktas Conference, 2012, hereby resolved as under:-

It is resolved that:-

1. The definition of “public servants / public functionaries”, shall also include persons who are members of the Civil Service or All India Service and/or person holding civil posts under the Union or employed in connection with the affairs of the State. “Public Functionary” shall also include Principal Officer of an NGO receiving grant or financial aid from the State or the Central Government.
2. The Lokayuktas be conferred with powers to take cognizance on receipt of a complaint, other information or suo-moto.
3. The Lokayuktas being former Judges of the High Courts and, having regard to the nature of their functioning, need to be vested with powers to initiate and punish for contempt of Court on the same lines / analogy as the High Courts.
4. During investigation, Lokayuktas / Uplokayuktas may themselves exercise powers of search & seizure and delegate the same powers to any Officer investigating into any complaint(s) under his order/directions.
5. The Lokayuktas / Uplokayuktas, in appropriate cases, seek intervention or impleadment in any proceedings before any Court.

6. The Competent Authority, unless specifically permitted under the statute, shall not carry out any further inquiry or afford hearing to any indicted person, after receiving the recommendations from the Lokayukta. The Competent Authority, in case of not accepting recommendations, shall give the reasons there-for.
7. The Institution of Lokayukta be made the Nodal Agency for receipt of all complaints for registration of cases against corruption and mal-administration/practices. The Lokayukta shall forward, where necessary, the complaints to the appropriate authority for action.
8. The Lokayukta(s) as Nodal Agency be also conferred with appropriate supervisory jurisdiction over the anti-corruption bodies/agencies.
9. The Lokayuktas shall enjoy adequate financial and administrative autonomy and, for this purpose, necessary allocation of funds shall be made to them.
10. The Lokayuktas shall take necessary steps to promote awareness and knowledge about the institution of Lokayuktas, its functioning, powers, responsibilities, jurisdiction etc., so that a common man is informed as to on what all complaints or issues he can approach the Lokayukta or Uplokayukta for redress.
11. Appeal to the print, electronic and social media to strengthen and build credibility of institutions engaged in eradicating corruption, by objective, balanced and truthful reporting and publication. Further, to endeavour to build a strong public opinion to discourage and deter the indolent, dishonest and corrupt.
12. Appeal to the higher judiciary to appreciate the sensitivity of functioning and objectives of the Lokayukta and inquiries, investigations being conducted by them and the desirability of the same being continued unimpeded, except in exceptional circumstances, specially so, since the findings and conclusions are for the purpose of the recommendations only.
13. Lokayukta(s) / Uplokayuktas be treated as “State Guests” by those States that are not observing this protocol.

ANNEXURE – D

STATISTICS SHOWING THE NUMBER OF COMPLAINTS
RECEIVED, DISPOSED AND PENDING
DURING THE YEAR 2012

Sl.No	Description	Lokayukta	Upa-Lokayukta	Total
1	Complaints carried forward from 2011	2366	1211	3577
2	Complaints received during 2012	2104	1703	3807
3	Total available for disposal	4470	2914	7384
4	Disposed off by Lokayukta and Upa-Lokayukta during 2012	1764	969	2733
5	Pending on 31.12.2012	2706	1945	4651
6	Grievances Redressed	210	38	248

ANNEXURE - EREGION-WISE BREAK-UP OF THE COMPLAINTS RECEIVED
DURING THE YEAR 2012

S.NO	PARTICULARS	TOTAL
1.	Coastal Andhra Area	1,761
2.	Rayalaseema Area	705
3.	Telangana Area	544
4.	Twin Cities	485
5.	Suo-Motu	112
6.	Other-States Complaints	13
7.	Anonymous Complaints	128
	Grand Total	3,807

ANNEXURE – F

**DEPARTMENTWISE PARTICULARS OF COMPLAINTS
RECEIVED, DISPOSED OFF AND PENDING
DURING THE YEAR-2012**

Sl. No.	Department Name	Pending As on 31.12.2011	Received During the year 2012	Rejected in limine	Closed after P.V.	Closed after grievance redressed	Closed after F.I.	Pending as on 31.12.2012
1.	Agriculture	36	51	090	19	03	-	56
2.	Animal Husbandry	03	12	02	08	-	-	05
3.	Boards	59	58	19	25	06	-	67
4.	Co-Operation	27	13	02	12	01	-	25
5.	Commercial Taxes	04	10	01	06	-	-	07
6.	Corporation	65	66	20	28	04	-	79
7.	Education	206	189	19	111	29	01	235
8.	Elected Persons	26	29	10	19	-	01	25
9.	Employment & Training	04	02	-	01	-	-	05
10.	Endowments	118	207	31	112	20	-	162
11.	Excise	11	13	02	14	-	-	08
12.	Fire Service	-	02	-	-	-	-	02
13.	Fisheries	05	06	-	04	-	-	07
14.	Forest	28	23	06	19	03	-	23
15.	Industries	28	59	08	31	04	-	44
16.	Irrigation	110	91	21	51	04	-	125
17.	Labour	21	28	02	12	01	-	34
18.	Local Funds	01	01	-	02	-	-	-
19.	Marketing	12	12	-	08	01	-	15
20.	Medical & Health	156	147	34	80	19	01	169

21.	Mines & Geology	61	10	07	51	-	-	13
22.	Miscellaneous	278	440	46	85	10	03	574
23.	Municipal Administration	369	402	19	298	33	-	421
24.	Panchayat Raj	323	276	42	191	16	01	349
25.	Police	131	226	21	125	08	-	203
26.	Printing & Stationery	-	03	-	-	-	-	03
27.	Public Libraries	06	03	-	04	-	-	05
28.	Revenue	1327	1298	242	475	73	-	1835
29.	Transport, Roads & Buildings	45	36	07	31	04	-	39
30.	Registration & Stamps	33	32	06	22	02	-	35
31.	Social Welfare	40	24	04	19	03	-	38
32.	Technical Education	16	03	07	05	01	-	06
33.	Treasuries & Accounts	07	13	02	05	02	-	11
34.	Tribal Welfare	10	16	-	04	01	01	20
35.	Information & Public Relations	11	06	02	07	-	02	06
	Totals :	3577	3807	591	1884	248	10	4651

ANNEXURE - GSTATEMENT SHOWING THE NUMBER OF COMPLAINTS
(FINAL INVESTIGATION) PENDING, RECEIVED AND
DISPOSED OF DURING THE YEAR 2012

S.No.	Description	Total
1.	Number of complaints pending as on 31.12.2011	22
2.	Number of complaints in which final Investigation ordered during the year 2012.	18
3.	Number of complaints available for disposal during year 2012	40
4.	Number of complaints disposed off during the year 2012	10
5.	Number if complaints pending as on 31.12.2012	30
6.	Number of complaints pending in Courts i) Stayed by the High Court ii) Pending in Supreme Court	Nil 01 (Closed)
7.	Number of complaints in which Punishments recommended	01

ANNEXURE – H

SANCTIONED CADRE STRENGTH OF POSTS

S.NO.	NAME OF THE POST	SCALE OF PAY	NO. OF POSTS
1	Registrar	44740-55660	1
2	Director (Legal)	37600-54360	1
3	Deputy Registrar	29200-53060	1
4	Deputy Director (Legal)	29200-53060	1
5	Secretary to Lokayukta	29200-53060	1
6	Director (Investigation)	Cadre Post	1
7	Assistant Registrar	23650-49360	1
8	Assistant Registrar (Judl.)	23650-49360	1
9	Assistant Registrar (Accounts)	23650-49360	1
10	Deputy Director (Investigation)	19050-45850	4
11	P.A. to Lokayukta	19050-45850	1
12	P.A. to Upa Lokayukta	19050-45850	1
13	P.A. to Registrar	19050-45850	1
14	Section Officer	18030-43630	5
15	Accounts Officer	16150-42590	1
16	Investigating Officer	16150-42590	5

17	Special Category Stenographer	14860-39540	4
18	U.D. Stenographer	12910-36700	4
19	Assistant Section Officer	12910-36700	10
20	Librarian	10900-31550	1
21	U.D. Accountant	10900-31550	1
22	Steno-Typist	9460-27700	4
23	Typist	8440-24950	6
24	Assistant	8440-24950	12
25	Senior Driver	9200-27000	1
26	Drivers	7960-23650	6
27	Motor Cycle Messenger	7740-23040	1
28	Record Assistants	7740-23040	3
29	Roneo Operator	7740-23040	2
30	Police Constable and Orderly	8440-24950	13
31	Jamedar	7520-22430	2
32	Attender	6700-20110	24
33	Chowkidar	6700-20110	4
34	Sweeper-cum-Scavenger	6700-20110	4
35	Gardener	6700-20110	2
	Total		131

