

THE TWENTY NINETH
CONSOLIDATED REPORT OF THE
INSTITUTION OF
LOK AYUKTA
OF ANDHRA PRADESH

FOR THE PERIOD FROM
1ST JANUARY, 2013 TO 31ST DECEMBER, 2013

**INSTITUTION OF LOK AYUKTA
OF ANDHRA PRADESH**

5-9-49, Basheerbagh,
Hyderabad-500 063.

ANNUAL REPORT

I have the pleasure and honour of presenting this 29th Consolidated Report on the work done by the Lokayukta and the Upa Lokayukta for the year 2013, under Sub-Section (5) of Section 12 of Andhra Pradesh Lokayukta Act, 1983.

**JUSTICE B. SUBHASHAN REDDY
LOK AYUKTA**

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PREFACE

In accordance with the mandate of Sub-section-5 of Section-12 of the A.P.Lokayukta Act, 1983, this 29th Annual Report for the year 2013 is being placed in the hands of his Excellency, the Governor of Andhra Pradesh.

At the outset, it is pertinent to state that as compared to the previous years that during the year under review, 5874 complaints were received by this Institution – a phenomenal increase than previous years. Out of the total of 10525 complaints, including 4651 backlog complaints, available for disposal, 6477 complaints were disposed off during the year, leaving a balance of 4048 cases.

The year under report is significant for its record in disposal of complaints. This Institution touched the highest disposal of complaints, as in any particular year previously from the date of establishment of this Institution such number of disposals were not there. This amply shows that this Institution is giving utmost importance for quick redressal of the grievances of the common man in letter and spirit of the objects of the Act.

This Institution of Lokayukta of Andhra Pradesh was established through a State Legislation in November, 1983 and completed 30 years by November, 2013. This Institution was formed under Andhra Pradesh Lokayukta and Upa-Lokayukta Act 11 of 1983 as an independent public authority with powers to investigate into complaints against a wide range of Public Servants connected with the Executive Affairs of the State.

There are two special features relating to the functioning of this Institution. Firstly, absence of too much procedural requirements, in as

much as the Lokayukta's machinery can be set in motion even on the basis of a letter in the cases of complaints relating to the grievances and secondly, the informalities of investigation and departure from hard and fast rules. It's well known that remedy available through courts involves considerable expenses as also brook lot of time. Most of the people who have even genuine grievances are not in a position to take up the help of courts. In this situation, if there is no Institution like that of Lokayukta, the doors for redressal of grievances for many people would have been shut. Broadly speaking, the remedy available through the agency of the Lokayukta is quick, effective, inexpensive and free of procedural wrangles and uncertainties.

Most of the grievances of the Complainants have been redressed by the concerned Authorities on the intervention of this Institution. Necessary actions are also being taken by the Competent Authorities against the Public Servants against whom allegations of corruption, maladministration, abuse of power, inaction, etc., are established in the investigation conducted by this Institution. It is gratifying to mention that the Competent Authorities have been implementing the recommendations of the Lokayukta/Upa-Lokayukta as they are most appropriate and pragmatic.

Public are made aware of the role of and the nature of complaints being entertained by this Institution through periodical Press releases of its decisions in the matter of administrative irregularities by the Public Servants.

There has been consistent demand from this Institution to make this Institution financially independent and self-sufficient. Instead of allocating sufficient funds from State Consolidated fund insufficient budget allocations are being made by the Government treating this Institution as

part of General Administration Department, which is hampering the progress of investigation. Though a proposal was sent to the Government in July, 2010 for allocating additional budget for purchase of vehicles and also for establishing Investigation Wings in Districts, duly sanctioning additional strength, to facilitate speedy and effective in respect of the complaints received from all over the State, the said proposal is still pending with the Government in spite of furnishing requisite information in February, 2011 itself as requested for by the Government. Since sufficient vehicles have not been provided to the Investigation Wing, the Officers of the Investigation Wing have been facing much difficulty and inconvenience to go to Districts and conduct investigation in respect of the complaints received from different Districts, resulting in delay in submission of enquiry reports. As such, proposals were sent to the Government in May, 2011 for according permission to hire nine (9) private vehicles for the use of the Officers of the Investigation Wing and the same is pending with the Government.

The functions of this Institution are onerous and they cannot effectively be discharged without the co-operation from various wings of the Government. So far, the co-operation received from various Officers and Authorities in redressal of the grievances of the complainants is appreciable, barring a very few exceptions. I am also backed by the disciplined work force, who have extended their unstinted co-operation to make my task easy. I hope that with their continued cooperation and also the co-operation of the Government agencies, we shall be able to excel in our task in the coming year.

JUSTICE B. SUBHASHAN REDDY
LOK AYUKTA

JUDICIAL WORK AND STATISTICAL DATA

During the year under report, 5874 complaints were received, in addition to the 4651 complaints that were pending. Out of 10525 complaints available for disposal, 6477 complaints were disposed of during 2013 leaving a balance of 4048 complaints. Out of the above, in 2 complaints final investigation has to be conducted and in 214 complaints grievances have been redressed.

The total collection of complaint fee during the year 2013 is Rs.4,64,702/-, besides last year balance of Rs.1,12,427/-. Out of which, a sum of Rs.5,06,742/- was remitted to the Government Account and Rs.10,162/- was returned to the parties. An amount of Rs.60,225/- is to be remitted to the Government Account.

Along with this report the following Annexures are enclosed.

Annexure "A" contains a brief resume of some of the cases disposed of by the Hon'ble Lokayukta.

Annexure "B" contains a brief resume of some of the cases disposed of by the Hon'ble Upa Lokayukta.

Annexure "C" shows the statistical data in respect of the complaints received, disposed of and pending during the year 2013.

Annexure "D" shows the region wise break up of the complaints.

Annexure "E" shows the department wise particulars of the complaints received and disposed of during the year 2013.

Annexure "F" is the statement showing the complaints (Final Investigation) received, disposed of and pending during the year 2013.

Annexure "G" is the sanctioned strength of the Officers and Staff of this Institution.

ADMINISTRATION

1. OFFICERS AND STAFF:

Annexure-G shows the cadre strength of the Institution. The administration of the Institution is under the charge of the Registrar who is declared as the Head of the Department. During the year under report, Sri P. Dayakar Reddy, District Judge (Retired) is working as Registrar. The administrative structure consists of four wings viz., (i) Administration, (ii) Judicial, (iii) Legal and (iv) Investigation.

(i) ADMINISTRATION WING:

The Registrar, with the assistance of the Deputy Registrar, supervises the Administration Wing, which consists of the Establishment and Accounts Section. The Establishment Section is headed by a Section Officer and it deals with the work relating to Conditions of Service of the Employees, Library, Stores, Furniture, Maintenance of Motor Vehicles, Stationery, Roneo, Inward, Dispatch, etc. The Accounts Section functions under the supervision of Assistant Registrar (Accounts), who is assisted by Accounts Officer and other staff, and deals with financial matters such as budget, salary, T.A., and other related matters.

(ii) JUDICIAL WING:

For the sake of convenience, the Bench of the Hon'ble Lokayukta is identified as B-1 and that of the Hon'ble Upa-Lokayukta as B-2. The Complaints Section receives the complaints, scrutinizes the same and registers as per the orders of the Hon'ble Lokayukta. This Section is headed by the Assistant Registrar, who is assisted by a Section Officer and two other staff members. After registration of complaints, the complaints are

taken up by the staff of the B-1 Section and B-2 Section, respectively, headed by the Section Officers with supporting staff. Besides, the Senior Stenographers would assist in taking down dictation of the orders on Bench of the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta. This apart, there is usual Process Sections separately for B-1 and B-2 sections so as to process and dispatch the orders passed by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta, without giving scope of any delay, with the support of dispatching Assistant.

(ii) LEGAL WING:

Legal Wing consists of Sri D. Isaac Prabhakar, Director (Legal) and Sri G. Kabardhi, Deputy Director (Legal). Both assist the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta, respectively, in all legal matters such as processing the reports received and presenting them before the respective Benches and render assistance to the complainants in conducting the proceedings. Even if a complainant is not having the legal assistance, that deficiency is filled up by the Legal Wing. The Director (Legal) and the Deputy Director (Legal) also perform the duties of Presenting Officers in the Courts and would assist in conducting final investigations by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta, by way of submitting written comments and written briefs during the preliminary verification stage and draft statement of allegations when it reaches the investigation stage.

(iii) INVESTIGATION WING:

The Director (Investigation), who is of the rank of Inspector General of Police, is heading this Wing, with the assistance of (4) Deputy Directors, (5) Investigating Officers and (13) Police Constables. Sri K.

Narasimha Reddy, I.P.S., (Retd) is working as Director (Investigation). This Agency probes into such of the complaints that are referred to it, by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta and after collecting necessary material by conducting discreet enquiries, submits a report which is of immense help in determining as to whether it is a fit case to investigate into the allegations levelled in the complaints or otherwise. This Agency maintains the confidentiality and secrecy of information during the discreet enquiry and conducts the probe impartially.

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ACCOMMODATION

The Institution of Lokayukta is presently accommodated in the Government Building bearing Door No.5-9-49, Basheerbagh, Hyderabad. The building consists of two parts. Nearly half of the built up area consists of heritage structure and the remaining is subsequently constructed. In the heritage building, Court Hall & Chambers of the Hon'ble Upa-Lokayukta and also staff rooms are located. Due to seepage of rainy water into the walls of the heritage building and its slab, flakes of the roof are falling now and then, which may lead to collapse of building and loss of human lives. Though several letters have been addressed to the Roads & Buildings Dept., through H.M.D.A. for repairs/renovation of the Heritage Building, so far there is no response from the Dept.

Further, in subsequently constructed building Court Hall & Chambers of the Hon'ble Lokayukta, Bench Section, Legal Section, Complaints Section, Establishment & Accounts Sections, Chambers of the Director (Investigation) and 3 rooms for Investigation Wing are located. Since the Investigation wing consists of seven (7) Deputy Directors (Investigation), (of the cadre of Deputy Superintendent of Police) and two (2) Investigation Officers (of the cadre of Inspector of Police) and 13 Constables they have been facing much difficulty for want of sufficient accommodation. There are no rooms to examine the complainants, witnesses or public servants during the course of investigation in respect of the complaints entrusted to the Investigation Officers by the Hon'ble Lokayukta or the Hon'ble Upa-Lokayukta. Further, there are no rooms to accommodate the Officers, Advocates and the complainants attending the Courts regularly and they have been facing much embarrassing situation.

Therefore, the Government may consider the feasibility of construction of a separate building in the open land available to accommodate the Officers of the Investigation Wing and also the visitors attending the Courts as stated above, to avoid embarrassing situation.

VACATIONS AND HOLIDAYS

During the year 2013, 23 holidays (excluding Sundays and Second Saturdays) and 21 Optional Holidays were declared and observed as Holidays besides Sankranti Vacation from 15.01.2013 to 18.01.2013 (4) working days, Summer Vacation from 01.05.2013 to 31.05.2013 (31) days and Dasara Vacation on 15.10.2013 (01) working day.

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BUDGET PROVISION

The Budget Provision for this Institution for the financial year 2013-14 under various Heads of Account was Rs. 6,05,36,000/-, while the total expenditure incurred during the year was Rs. 6,67,06,000/- including the expenditure booked through book adjustment by the Accountant General, Andhra Pradesh, Hyderabad, from time to time towards Railway Warrants.

A sum of Rs.6,92,46,000/- has been provided for the year 2013-14. Out of the said Budget Provision, a total sum of Rs.5,42,19,937/- was spent leaving a balance amount of Rs.1,50,26,063/- by the end of December, 2013.

S.No.	Head of Account	Amount
1	010 – Salaries	4,90,57,345
	020 - Wages	
	110 - Domestic Travel Expenses	
	111 - Travelling Allowance	8,30,701
	112 -Bus Warrants	28,531
	130 - Office Expenses: UTILITY PAYMENTS:	
(a)	131 – Service Postage & Telegram and Telephone charges	8,85,538
(b)	132 - Other Office Expenses	7,84,295
(c)	133 - Water Charges and Electricity Charges	7,09,483
	200 - Other Administrative Expenses	54,362
	240 - Petrol, Oil and Lubricants	7,33,710
	270 - Minor Works	--
	272 – Maintenance	--
	280 - Professional Service:	90,200
	281 - Pleaders fee	--
	284 - Other Payments	--
	310 - Grants-in-Aid	10,000
	311 - Grants-in-Aid towards salaries	--
	312 - Obsequies charges, Grants in Aid towards interim relief	--
	410 - Secret Service Expenditure	--
	500 - Other Charges	--
	503 - Other Expenditure	--
	510 - Motor Vehicles	--
	511 – Maintenance of Office Vehicles	2,24,052
		5,42,19,937

COMPLAINT FEE

Sl. No.	Particulars	Amounts Rs.
1	Total amount received towards complaint fee during the year - 2013	4,64,702.00
2	Last year balance B/f. (as on 31-12-2012)	1,12,427.00
3	Amount of complaint fee remitted to State Funds	5,06,742.00
4	Amount of complaint fee returned to the Parties	10,162.00
5	Amount of complaint fee pending for Orders as on 31.12.2013	60,225.00

ANNEXURE - A

BRIEF NOTE

ON CERTAIN IMPORTANT CASES

DISPOSED OF BY

HON'BLE LOKAYUKTA

COMPLAINT NO.1007/2012/B1.

WARANGAL DISTRICT.

Smt. Gone Vijaya of Warangal District has filed this complaint against the Managing Director, Northern Power Distribution Company of A.P. Ltd., (APNPDCL) Hanamkonda, Warangal District requesting for payment of exgratia amount of Rs.1,00,000/- for the death of her husband due to electrocution.

On verification, it is found that the Complainant's husband Sri China Linga Murthy met with electrical shock while cultivating the land and died on 16.10.2007. The concerned Police have registered the case and conducted postmortem over the body which discloses the death was caused due to Electrocution. On persuasion by the Complainant, the Public Servant issued Orders dt.11.08.2007 for payment of exgratia amount of Rs.1,00,000/-, but, the said amount has not been paid to the Complainant, inspite of making repeated Representations.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Managing Director, APNPDCL, Warangal District. Accordingly, the Assistant Divisional Engineer (Operation), APNPDCL has appeared in person and submitted a report stating that the exgratia amount of Rs.1,00,000/- was paid to the Complainant by way of D.D., and to evidence the same, a copy of the acknowledgement given by the Complainant was also enclosed to the said report.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the exgratia amount of Rs.1,00,000/- payable to the Complainant in 2007, has been paid. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.1366/2012/B1

KURNOOL DISTRICT

This Suomotu complaint was registered basing on the news-item published in 'Andhra Bhoomi' Daily Newspaper, Kurnool Edition on 19.06.2012, wherein it was reported that RTC stopped its services as Peddakadubur-Kallukunta road was badly damaged, sunken and worn out due to heavy and incessant rains and floods.

After registering the complaint, the Hon'ble Lokayukta directed the Superintending Engineer, Roads & Buildings Department, Kurnool to submit his report. Accordingly, the Superintending Engineer submitted a report stating that as per the directions of this Institution, the pot holes in the black topped road from Peddakadubur to Kallukunta were filled with Wet Mix Macadam and jungle was uprooted under the annual maintenance for the year 2012-13 to avoid inconvenience to the vehicular traffic and road users and the road has been brought to motorable condition. It is further stated that in addition to the annual maintenance, a separate estimate was sanctioned for Rs.8.00 lakhs to execute B.T.patch work in the bad stretches in the said road and the said work was also completed in all respects.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the damaged road from Peddakadubur to Kallukunta, Kurnool District has been repaired and now it is in motorable condition. As the purpose for which this complaint was registered Suomotu has been fully served, this complaint was closed.

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COMPLAINT NO.1438/2012/B1.

KHAMMAM DISTRICT.

Smt. Nagondla Sivakumari of Khammam District has filed C.No.1438/2012 against the Principal Secretary to Government, Energy Department, A.P.Secretariat, Hyderabad requesting this Institution to issue directions to the Public Servant for payment of exgratia amount of Rs.1,00,000/- for the death of her husband Sri Veerabhadram due to Electrocutation.

On verification, it is found that the Complainant's husband Sri Veerabhadram died on 26.10.2009 due to Electrocutation while working in the field. The concerned Police have registered the case, conducted Postmortem examination and confirmed that the death was due to electric shock. The APNPDCL also issued Orders dt.11.08.2007 for payment of exgratia amount of Rs.1,00,000/- to the family of the deceased, but the said amount has not been paid to the Complainant, inspite of making repeated representations.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Vice-Chairman & Managing Director, APNPDCL, Khammam District. Accordingly, the Assistant Divisional Engineer (Operation) Circle, APNPDCL, Khammam District has submitted a report stating that the exgratia amount of Rs.1,00,000/- was paid to the Complainant through D.D., dt.12.06.2013 and to evidence the same, a copy of the acknowledgement given by the Complainant was enclosed to the report.

Thus, on the intervention of this Institution and on the continuous persuasion by the Hon'ble Lokayukta, the exgratia amount of Rs.1,00,000/- for the death of the Complainant's husband has been paid to her. As the grievance of the Complainant was fully redressed, this complaint was closed.

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COMPLAINT NO.1503/2012/B1. SRIKAKULAM DISTRICT.

Smt. K.Nagalakshamma of Srikakulam District has filed this complaint against the Commissioner, Ichapuram Municipality, Srikakulam District and the Sub-Treasury Officer, Ichapuram, Srikakulam District requesting this Institution to issue directions to the Public Servants for payment of the medical reimbursement amount due to her.

On verification, it is found that the Complainant retired from service in the year 1997 while working as Teacher in Municipal Elementary School, Ichapuram Municipality, Srikakulam District. She was operated for the Right Knee Replacement in Queen's N.R.I. Hospital, Visakhapatnam on 16.11.2010 and incurred an amount of Rs.1,81,921.71 ps. So also, she has spent Rs.1,74,644.42 ps., for Left Knee Replacement on 21.01.2011 in the same Hospital. Though, she submitted medical bills for reimbursement of the said amounts, so far, the Public Servants have not taken any action for reimbursement of the said amounts, inspite of making repeated Representations.

After registering the complaint, the Hon'ble Lokayukta directed the Commissioner, Ichapuram Municipality to submit a report. Accordingly, the Commissioner submitted a report stating that the bill for Rs.1,49,404/- towards medical reimbursement to the Complainant was sent to the District Audit Officer, Srikakulam, but, so far, the said bills have not been returned from him. On the said report, the Hon'ble Lokayukta directed the Sub-Treasury Officer to pass the bills immediately, so as to enable the Commissioner, Ichapuram Municipality to pay the medical expenses to the Complainant. Accordingly, the Sub-Treasury Officer submitted a report stating that Rs.1,49,404/- has been paid to the Complainant.

As there was no reference about the remaining amount of Rs.1,49,404/-, the Hon'ble Lokayukta directed the Commissioner & Director of Municipal Administration to clarify whether the said amount has been paid or not. Accordingly, the Director of Municipal Administration has submitted a report stating that an amount of Rs.1,49,404/- has been paid to the Complainant by way of D.D., dt.06.05.2013, besides enclosing the acknowledgement of the Complainant to that effect.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the medical reimbursement amount of Rs.2,98,804/- was paid to the Complainant. As the grievance of the Complainant was fully redressed, this complaint was closed.

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COMPLAINT NO.155/2013/B1.

NELLORE DISTRICT

This Suomotu complaint was registered basing on the news-item published in 'Andhra Jyothi' Telugu Daily Newspaper, Nellore Edition, on 24.01.2013, wherein it was reported that a woman by name Smt. Shakuntamma aged 75 years has been neglected and abandoned by her children at Darga in Kanmuru Village, Venkatachalam Mandal, Nellore District and she is requesting to kill her as she became burden to her children.

After registering the complaint, the Hon'ble Lokayukta directed the District Collector, Nellore to enquire into the matter and submit a report. Accordingly, the District Collector submitted a report stating that he got the matter enquired into by the Tahsildar, Venkatachalam, who reported that Smt.B.Soudhala (Smt.Shakunthamma) belongs to Tamilnadu State, got two daughters, by name, Smt.Vijaya Chamundeswari, Retd. Accounts Officer, residing at Tirupathi and Smt.Saraswathi, resident of Chennai. It is further reported that Smt.B.Soudhala is a Government Pensioner of Tamilnadu and that necessary medical care has been given and necessary steps would be taken to join her in any Government Old Age Home, if nobody comes forward to maintain her.

On the said report, the Hon'ble Lokayukta directed the District Collector to initiate proper legal action against the said two daughters of Smt.Soudhala under the provisions of Maintenance & Welfare of Parents and Senior Citizens Act, 2007 and submit further status report as regards the welfare of Smt. Soudhala.

Accordingly, the District Collector has submitted a compliance report stating that on the initiation taken by the Revenue Department, Smt. Vijaya Chamundeswari, who is residing at Tirupathi, came to Nellore and on her request, the Revenue Officials handed over Smt. Soudhala to her. Further, the Revenue Officials obtained bind over letter of commitment from the said Smt. Vijaya Chamundeswari to the effect that she would take care of her aged mother, in future. The Station House Officer, Venkatachalam was also directed to take necessary action against Smt. Vijaya Chamundeswari, if any violations were noticed in future, as regards the maintenance of her mother.

Thus, on the intervention of this Institution and on the initiative taken by the Revenue Officials as per the directions of the Hon'ble Lokayukta, the poor aged woman could get necessary assistance from her daughter. As the purpose for which this Suomotu complaint was registered has been fully served, this complaint was closed.

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COMPLAINT NO.1828/2011/B1.

ANANTAPURM DISTRICT

This Suo motu complaint was registered based on the news-item published in 'Eenadu' Daily Newspaper, Anantapuram Edition on 10.08.2011, wherein it was reported that Y.T.Chervu Project was sanctioned during the year 2004-05 for supply of drinking water. So far the said Scheme was not materialized for non-release of funds, as a result of which, the Villagers of Ubicherla, Karidikonda, Bachupalli, Molakalapenta have been facing much difficulties for want of drinking water.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Superintending Engineer, RWS & S Circle, Anantapur District. As there was delay in submitting the reports, the Hon'ble Lokayukta issued summons to the Superintending Engineer directing him to appear in person and submit report in the matter. Accordingly, the directions of the Hon'ble Lokayukta, the Superintending Engineer appeared in person and submitted a report stating that the Government sanctioned Rs.3.50 crores towards CPWS Scheme to Y.T.Chervu and 19 other Villages of Gooty and Guntakal Mandal habitations in Anantapuram District and the work was technically sanctioned by the Chief Engineer and the work was entrusted to the Contractor directing him to complete the work by August, 2013.

On the said report, the Hon'ble Lokayukta directed the Superintending Engineer to expedite the matter and submit his final compliance report. Accordingly, the Superintending Engineer has submitted his final report stating that an amount of Rs.650.00 lakhs was

sanctioned for providing drinking water to 20 Villages under CPWS Scheme and all the works have been completed and the trial run is in progress.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, drinking water has been provided to 20 Villages of Anantapur District. As the purpose for which this Suomotu complaint was registered was served, this complaint was closed.

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COMPLAINT NOS.2018/2012/B1
& 2076/2012/B1

NELLORE DISTRICT

Sri M.C.Ramanaiah and Sri Lingamgunta Jayaramulu of Nellore District have filed these complaints against (1) The Executive Engineer, PRI Division, Nellore; (2) The Superintending Engineer, PR, Nellore and (3) The Collector, Sri Potti Sreeramulu Nellore District requesting this Institution to issue directions to the Public Servants for payment of the amounts due to them for the works executed by them.

On verification, it is found that the Complainants have executed the work of laying of road in Vasanthapuram under Indiramma Phase-I Housing Colony, Nellore District in the year 2009 and spent Rs.2,90,000/-, but, So far, the said amount have not been paid to the Complainant Sri M.C.Ramanaiah by the Public Servants in spite of making repeated Representations. So also no payment was made to the complainant Sri Lingamgunta Jayaramulu for the works executed by him.

After registering the complaintx, the Hon'ble Lokayukta called for a report from the Executive Engineer, PRI Division, Nellore District. Accordingly, the Executive Engineer has submitted a report stating that the Project Director, A.P.State Housing Corporation has to sanction the said amount to the Complainants and in spite of issuing several reminders, there was no response from him.

On the said report, the Hon'ble Lokayukta issued directions to the Project Director, A.P.State Housing Corporation, Nellore District to submit a report. Accordingly, the Project Director submitted a report stating that the Superintending Engineer, Panchayat Raj, Nellore District was requested to furnish the Utilisation Certificate for the amount already

released, so as to enable him to release further amount to clear off the pending bills relating to various works, including the bill amount of the Complainants for the works executed by them.

As there was delay in submitting the compliance reports by the Project Director, A.P.State Housing Corporation and the Executive Engineer, PRI Division, Nellore District, the Hon'ble Lokayukta issued Summons for their personal appearance along with the compliance reports. Accordingly, both the Public Servants have appeared in person and submitted reports stating that Rs.2,06,597/- has been paid to the Complainant for execution of the works by way of Cheque dt.03.07.2013.

So also, in C.No.2076/2012 filed by Sri Lingamgunta Jayaramulu of Nellore District, the Executive Engineer, RWS & S Division, Nellore submitted a report stating that Rs.1,44,844/- has been paid to the Complainant in full and final settlement of the works executed by him in Vaddipalem and Chapurallapalli Villages during the years 2008-2009.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the amounts due to the Complainants for the works executed by them in the year 2009 have been paid by the Department. As the grievances of the Complainants have been fully redressed, these complaints were closed.

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COMPLAINT NO.2070/2011/B1. WEST GODAVARI DISTRICT.

Sri T.Satyanarayana of West Godavari District has filed this complaint against (1) The Tahsildar, T.Narsapuram Mandal, West Godavari District; (2) The District Collector, West Godavari District, Eluru and (3) The Principal Secretary to Government, Social Welfare Department, Hyderabad requesting this Institution to issue directions to the Public Servants for the payment of compensation amount due to him for the lands acquired by the Revenue Department.

On verification, it is found that the Government acquired land measuring Ac.5.90 cts., of the Complainant, situate at Vallampatla Village, T.Narsapuram Mandal, West Godavari District, vide Proceedings No. 4588/82, dt. 10.11.1984, issued by the LAO/MRO, T. Narsapuram Mandal, to provide house sites to the Haizen and other weaker sections and fixed the nominal amount of Rs.5,000/- per acre, towards compensation. On the approach of the Complainant, the compensation amount was enhanced to Rs.35,500/- per acre. On the Appeal filed by the Complainant, the Hon'ble High Court enhanced the amount at Rs.1,50,000/- per acre by Judgment dt.24.03.2009. But, so far, the said compensation amount has not been paid by the Public Servants to the Complainant inspite of making repeated Representations.

After registering the complaint, the Hon'ble Lokayukta called for a report from the District Collector, West Godavari. In ordinance to it, the District Collector submitted a report stating that the Revenue Divisional Officer, Eluru submitted proposals to the Chief Commissioner, Land Administration for sanction and release of the funds for payment of compensation amount due to the Complainant and others. On further

directions of the Hon'ble Lokayukta, the Chief Commissioner of Land Administration submitted a report stating that the proposals have been sent to the Principal Secretary to Government, Social Welfare Department for sanction of compensation amount.

On considering the above report, the Hon'ble Lokayukta directed the Principal Secretary to Government, Social Welfare Department to submit a report in the matter. Accordingly, the Principal Secretary to Government submitted a report stating that the Government have issued G.O.Rt.No. 670, Social Welfare (LA.2) Dept., dt. 10.10.2012 sanctioning Rs.40,58,397/- towards payment of the compensation amount for the land acquired from the Complainant.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the land compensation amount for the lands acquired in the year 1984 has been paid to the Complainant. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.2107/2011/B1.

NALGONDA DISTRICT.

Sri K.S.Singh of Nalgonda District has filed this complaint requesting this Institution to issue directions to the concerned for allotment of agricultural land by way of rehabilitation.

On verification, it is found that the land of the complainant's grandfather has been submerged while constructing Nagarjunasagar Project in the year 1967, along with the lands of other poor Girijans. But, the Government provided waste land at Pasimella Village, Macherla Mandal, Guntur District, for which, the Complainant and other effected Girijans, have refused to take alternate land allotted to them. Later, the Government allotted land at Matampalli Village, Kodada Mandal, Nalgonda District. But, so far, D-Pattas have not been issued in the names of the Complainant and others inspite of making repeated Representations.

After registering the complaint, the Hon'ble Lokayukta directed the District Collector to submit a report. As per the directions of the District Collector, the Revenue Divisional Officer, Miryalaguda has submitted his report stating that the matter relates to the year 1967 and the relevant records have been misplaced and are not traceable and therefore requested for time for submitting report.

On specific directions issued by the Hon'ble Lokayukta, from time to time, at last, the District Collector submitted a report stating that 96 members of Peddamunagala Village, Chandampet Mandal, Nalgonda District including Complainant's Grandfather have been rehabilitated by providing lands in Pasuvemula Village, Macherla Mandal, Guntur District.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the Complainant and other 95 poor Villagers have been rehabilitated by providing alternative land, which issue was pending since 1961. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.2183/2012/B1HYDERABAD DISTRICT

This complaint is registered basing on the news-item published in 'Vaarta' Daily Newspaper on 28.08.2012 wherein it is reported that though Sri Sadhu Singh retired from service in the year 1990 while working as Sanitary Inspector in Municipal Corporation of Hyderabad, and inspite of giving specific directions by the Hon'ble A.P.Administrative Tribunal, the pensionary benefits have not been paid to him by the Municipal Corporation of Hyderabad. With great difficulty, he received Rs.2,70,340/- towards arrears of salary and other allowances, but, his pensionary benefits have not been settled so far.

After registering the complaint, the Hon'ble Lokayukta directed the Commissioner, GHMC to submit a report in the matter. Accordingly, the Commissioner submitted a report stating that they addressed a letter to the Principal Secretary to Government, Municipal Administration & Urban Development Department for sanction of pensionary benefits to the Complainant. On considering the said report, the Hon'ble Lokayukta directed the Principal Secretary to Government to see that the matter is expedited and necessary orders are issued for payment of the pensionary benefits due to the Complainant while he was alive and submit compliance report to this Institution.

Accordingly, the Principal Secretary to Government issued a Memo directing the Commissioner, GHMC to take necessary expeditious action for payment of the pension and other benefits due to the Complainant, who retired from service on 30.11.1990. In compliance with the said directions, the Commissioner, GHMC submitted a report stating that the GHMC has

paid the arrears of pensionary benefits amounting to Rs.15,35,029/- to the Complainant for the period from 01.12.1990 to 31.12.2012.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the Complainant who retired from service in the year 1990 could get pension arrears amount of Rs.15,35,029/- which issue has been pending since more than 22 years. As the purpose for which this Suomotu complaint was registered has been served, this complaint was closed.

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COMPLAINT NOS.2281/2013/B1
& 2282/2013/B1

MEDAK DISTRICT

Smt. E.Manemma of Patancheru, Medak District has filed C.No.2281/2013/B1 against the Managing Director, Hyderabad Metropolitan Water Supply and Sewerage Board, Khairatabad, Hyderabad requesting this Institution to issue directions to the Public Servant for sanction of retiral benefits due to her husband Late Sri M.Baswaraj.

On verification, it is found that the Complainant's husband Sri M.Baswaraj retired from service on 30.06.2000 while working as Technician Grade-II in Hyderabad Metro Water Supply and Sewerage Board, on attaining the age of superannuation of 60 years. But, the Board paid pensionary benefits only upto the age of 58 years. As such, on the approach of the Complainant's husband, the Labour Court passed an Award on 20.12.2008 directing the Board to extend the retiral benefits up to 60 years, instead of 58 years. Aggrieved by the said Award, the Board filed a Writ Petition before the Hon'ble High Court and the Hon'ble High Court passed Interim Orders setting aside the said Award. During the pendency of the said Writ petition, the Complainant's husband expired on 26.07.2011. Thereafter, the Hon'ble High Court passed Final Orders on 07.09.2011 directing the Board to sanction pensionary benefits calculating the age of 60 years and pay the difference amount of retiral benefits due to the Complainant's husband. In spite of the said Orders of the Hon'ble High Court, the Public Servant has not paid the difference amount of retiral benefits relating to her husband.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Managing Director, Hyderabad Metropolitan Water Supply and Sewerage Board. Accordingly, the Managing Director (Personnel),

Hyderabad Metropolitan Water Supply and Sewerage Board has submitted a report stating that the differential Gratuity amount of Rs.78,450/-, Commutation amount of Rs.1,22,547/- and Pension Arrears amount of Rs.33,079/- altogether Rs.2,33,289/-, have been paid to the Complainant.

Thus, on the intervention of the Hon'ble Lokayukta, the grievance of the Complainant has been fully redressed and the complaint was closed.

So also, Sri Masaiah, S/o. Sri Balaiah of Patancheru Mandal, Medak District has filed C.No.2282/2013/B1 with the similar grievance of payment of pensionary benefits. In this complaint also, as per the directions of the Hon'ble Lokayukta, the Director (Personnel), Hyderabad Metropolitan Water Supply and Sewerage Board has submitted a report stating that the S.P. arrears of Rs. 21,435/-, Gratuity amount of Rs.54,720/- and commutation amount of Rs.70,514/-, altogether Rs.1,46,669/-, has been paid to the Complainant.

Thus, as per the directions of the Hon'ble Lokayukta, the grievance of the Complainants have been fully redressed and the complaints were closed.

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COMPLAINT NO.2295/2013/B1 VIZIANAGARAM DISTRICT.

Smt. Ramayamma of Vizianagaram District has filed this complaint against (1) Sri M.Veerabhadraiah, Collector, Vizianagaram District; (2) Sri A.E.Robert, Project Director, ICDS, Vizianagaram; (3) Smt. A.Sarada Kumari, CDPO, Bhogapuram Mandal, Vizianagaram; (4) The District Medical & Health Officer, Vizianagaram; (5) Sri B.Appalanaidu, MLA, Nellimarla, Vizianagaram District requesting this Institution to issue directions to the Public Servants for appointment as Anganwadi Worker of Peddabathivalasa Village, Pusapatirega Mandal, Vizianagaram District.

On verification, it is found that the Complainant appeared for interview for appointment as Mini Anganwadi Worker on 30.05.2011 conducted in the Office of the Revenue Divisional Officer. Though she was fully qualified for the said post, without considering her candidature, Smt. Kondru Tathamma who was ineligible has been appointed as Mini Anganwadi Worker in violation of the rules by creating bogus certificates and thereby caused injustice to the Complainant.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the District Collector, Vizianagaram. Accordingly, the District Collector has submitted a report stating that the matter has been got enquired into and found that Smt. K.Tathamma was not eligible as she is not having requisite qualification to hold the post of Anganwadi Worker and consequently her services were terminated and the Complainant was appointed as Mini Anganwadi Worker of Peddabathivalasa Village, Pusapatirega Mandal, Vizianagaram District.

Thus, as per the directions of the Hon'ble Lokayukta, the grievance of the Complainant has been fully redressed and the complaint was closed.

COMPLAINT NO.2298/2010/B1 EAST GODAVARI DISTRICT.

Sri Karri Appa Rao and four others of East Godavari District have filed this complaint against (1) The Director of School Education, A.P., Hyderabad; (2) The Principal Secretary to Government, School Education (Programme-III) Department, A.P., Hyderabad and (3) The District Educational Officer, East Godavari requesting this Institution to issue directions to the Public Servants for appointing them as School Complex Co-ordinators and also for payment of the arrears of salary due to them for their services as Non-formal Educational Supervisors/ Instructors.

On verification, it is found that the Complainants worked as Non-formal Educational Supervisors/Instructors since 1984 and after establishment of Sarvasiksha Abhiyan in the year 2002, the Complainants have been removed from service. Later, Government issued guidelines for engaging Co-ordinators for School Complexes in the year 2004. But, so far, the Public Servants have not taken any action for appointment of the Complainants as School Complex Co-ordinators and also for payment of the salary due to them.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Commissioner +& Director of School Education, A.P., Hyderabad. Accordingly, the Commissioner submitted a report stating that the reports from the District Educational Officer's Office, East Godavari, Hyderabad, Khammam, Vizianagaram and Medak Districts with reference to the claims of Non-formal Educational Supervisors/Instructors were awaited. On the basis of the said report, the Hon'ble Lokayukta issued specific directions to the District Educational Officers of the said five Districts to furnish particulars of the amounts due to the said Supervisors/Instructors for the periods from 1994-95 to 2000-01

immediately to the Commissioner & Director of School Education, on receipt of which, the Commissioner & Director was directed to take appropriate action for payment of the said arrears amount to the concerned. Accordingly, the District Educational Officers have furnished the particulars to the Commissioner & Director of School Education and submitted compliance reports to this Institution. In the said reports, they have also informed that the guidelines issued by the Government have not been implemented due to non-receipt of the instructions to the Commissioner & Director of School Education.

On further directions of the Hon'ble Lokayukta, the Commissioner & Director of School Education submitted a report stating that the proposals have been sent to the Principal Secretary to Government, School Education for sanction of Rs.1,02,36,000/- towards payment of honorarium to the Non-formal Education Supervisors/Instructors of East Godavari, Khammam and Medak Districts for the period from 1994-95 to 2000-01. On the said report, the Hon'ble Lokayukta directed the Principal Secretary to Government, School Education to release the required amount expeditiously and submit a compliance report to this Institution. Accordingly, the Government issued G.O.Rt.No.112, School Education, dt.05.03.2012 releasing Rs.1,02,36,000/- as detailed below:

Sl.No.	District	Amount
1.	East Godavari	Rs. 36,16,342/-
2.	Khammam	Rs. 33,20,520/-
3.	Medak	Rs. 32,99,138/-
	Total	Rs.1,02,36,000/-

Further, the District Educational Officers of the said Districts were also directed to pay the amount to the concerned and submit compliance report.

In view of the above report, the Hon'ble Lokayukta directed the District Educational Officers of the said three Districts to see that the amounts were disbursed to the concerned. But, the District Educational Officers informed that though the bills were submitted to the District Treasury Officers, the bills were returned due to budget freezing orders from the Government.

On considering the same, the Hon'ble Lokayukta directed the Principal Secretary to Government, School Education and also the Principal Secretary to Government, Finance Department to expedite the matter. Accordingly, the Government issued administrative sanction for Rs.1,02,36,000/- and the Commissioner & Director of School Education released the said amount to the District Educational Officers directing them to make payment. Accordingly, the District Educational Officers have paid the said amount to the concerned Non-formal Education Supervisors/Instructors.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta by issuing specific directions right from the District Educational Officers upto the Principal Secretaries to Government, School Education Department and Finance Department, the remuneration due to the Non-formal Educational Supervisor/Instructors since 1994-95 has been paid to them. As the grievance of the Complainants has been fully redressed, this complaint was closed.

COMPLAINT NO.2615/2011/B1

HYDERABAD DISTRICT

Sri K.Venkatesham of Ranga Reddy District, Hyderabad has filed this complaint against (1) The Vice-Chairman & Managing Director, Sports Authority of Andhra Pradesh, Hyderabad and (2) The Accounts Officer, Sports Authority of Andhra Pradesh, Hyderabad requesting this Institution to issue directions to the Public Servants for payment of pensionary benefits due to him.

On verification, it is found that the Complainant retired from service on 30.06.2010 while working as Senior Assistant on attaining the age of superannuation. Though the Public Servants sanctioned retiral benefits in the year 2010 itself, so far the said amounts have not been paid to him in spite of making repeated representations.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Vice-Chairman & Managing Director, Sports Authority of Andhra Pradesh, Hyderabad. Accordingly, the Vice-Chairman & Managing Director has submitted a report stating that the Department is perusing the matter with the Government for release of budgetary provisions for payment of pensionary benefits due to the retired employees and soon after release of the funds, the pensionary benefits would be paid to the Complainant along with other retired employees.

On further directions of the Hon'ble Lokayukta, the Vice-Chairman & Managing Director has submitted a report stating that the following retiral benefits have been paid to the Complainant:

1. E.L. encashment paid on 09.04.2012	:	Rs.3,28,876/-
2. C.V.P. paid on 09.04.2012	:	Rs.4,23,768/-
3. Retirement Gratuity paid on 09.04.2012	:	Rs.4,43,797/-
4. Dearness allowance paid on 19.04.2012	:	Rs. 21,857/-

		Rs.12,18,298/-

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the Complainant has been paid all the retiral benefits, which were due to him from July, 2010. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.280/2013/B1 MAHABOORNAGAR DISTRICT

Smt. Cheduruvelli Manemma of Mahaboornagar District has filed C.No.280/2013 against the Chief General Manager (Operation), APCPDCL, Kurnool District requesting this Institution to issue directions to the concerned for payment of exgratia amount of Rs.1,00,000/- for the death of her husband.

On verification, it is found that the Complainant's husband Sri Sriramulu Goud died on 18.04.2008 due to Electrocutation while working in agricultural fields. The Public Servant issued Orders sanctioning the monetary relief of Rs.1,00,000/- towards exgratia amount for the death of the Complainant's husband, but the said amount has not been paid to the Complainant, in spite of making repeated requests.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Chief General Manager (Operation), APCPDCL, Kurnool District. Accordingly, the concerned Assistant Engineer, APCPDCL, Shadnagar has appeared in person and submitted a report stating that an amount of Rs.1,00,000/- towards exgratia has been paid to the Complainant and to evidence the same, a copy of the receipt issued by the Complainant, is enclosed to his report.

Thus, as per the directions of the Hon'ble Lokayukta, the exgratia amount of Rs.1,00,000/-, payable to the Complainant since 2008, has been paid to her. As the grievance of the Complainant has been fully redressed, this complaint was closed.

COMPLAINT NO.2835/2011/B1 MAHABOONNAGAR DISTRICT

This Suomotu complaint was registered based on the news-item published in 'Eenadu' Daily Newspaper, Mahaboobnagar District Edition on 11.12.2011, wherein it was reported that though the work of construction of Mahila Samakhya Building at Lingal Mandal, Mahaboobnagar District was started in the year 2008 with the funds of Rs.7.00 lakhs, so far the said work has not been completed, as a result of which, the said Samakhya is continuing its activities in the Office of the MPDO, with great difficulty.

After registering the complaint, the Hon'ble Lokayukta directed the Project Director, DRDA, Mahaboobnagar to submit his report in the matter. Accordingly, the Chief Executive Officer, Zilla Praja Parishad, Mahaboobnagar appeared in person and submitted a report stating that the total estimate cost of the said Building was Rs.7,36,400/- and out of which, the work worth Rs.5,10,337/- was completed leaving the balance work worth Rs.2,26,063/- by the Contractor as he was sick at that time. On further directions of the Hon'ble Lokayukta, the Chief Executive Officer, Zilla Parishad, Mahaboobnagar District, at last, submitted his further report stating that the balance works relating to Mandal Mahila Samakhya Building have been completed in full shape and the Building was ready for inauguration.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the construction work of Mandal Mahila Samakhya Building which was pending since 2008, has been

completed in full shape and the Building was ready for inauguration. As the purpose for which this Suomotu complaint was registered has been served, this complaint was closed.

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COMPLAINT NO.2838/2011/B1 MAHABOORNAGAR DISTRICT

This Suomotu complaint was registered basing on the news-item published in 'Eenadu Daily Newspaper, Mahaboobnagar District Edition on 12.12.2011, wherein it was reported that though Rs.20.00 lakhs has been sanctioned for execution of civil works in Government B.C.Boys Hostel, Urkondapet Village, Jadcherla Mandal, Mahaboobnagar District, the works relating to Toilets, Kitchen sheds, non-fixing of Doors and Windows, etc., have been kept pending and about 90 Boarders staying in the said Hostel have been facing so many difficulties particularly, during night times, with the fear of snakes.

After registering the complaint as Suomotu, the Hon'ble Lokayukta directed the District B.C.Welfare Officer to submit a report. Accordingly, the District B.C.Welfare Officer submitted a report stating that the Building was sanctioned in the year 2004-05 with an estimated cost of Rs.22.00 lakhs and out of which, the Executive Engineer, Fisheries Department has completed the work upto basement level by incurring Rs.7.40 lakhs. Later, the Executive Engineer, Social Welfare Department got the work worth Rs.14.60 lakhs completed and still the works relating to Toilet, Kitchen sheds and other miscellaneous works were pending for want of funds.

On the said report, the Hon'ble Lokayukta directed the Director, B.C.Welfare Department to see that necessary funds were released for completion of the balance work expeditiously. Accordingly, the Director submitted his report stating that Rs.1.72 lakhs has been released and the balance items of works have been completed. It is further reported that, one set of bedding material, containing one blanket and one carpet were

supplied to all the boarders during the year 2011-12 and 2012-13 and so also plates and glasses were procured and supplied to all the boarders of Government B.C.Boys Hostel.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the pending works relating to construction of Boys Hostel have been completed and the necessary amenities have been provided to the boarders of the Hostel. As the purpose for which this Suomotu complaint was registered has been fully served, this complaint was closed.

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COMPLAINT NO.2854/2012/B1. VISAKHAPATNAM DISTRICT.

Sri V.Ramana of Visakhapatnam District has filed this complaint against (1)The District Collector, Visakhapatnam and (2) The Tahsildar, Chodavaram Mandal, Visakhapatnam requesting this Institution to issue directions to the Public Servants for payment of the rental amount due to him.

On verification, it is found that the Complainant supplied Generators on hire basis to the Tahsildar, Chodavaram for issue of household supply cards from time to time on the agreed rent of Rs.500/- per day. After completion of the said work, the Complainant submitted bills to the Tahsildar for payment of Rs.49,000/- towards hire charges for utilizing the Generator, but, the then Tahsildar has paid only Rs.3,000/- towards miscellaneous expenses and failed to pay the hire charges to the Complainant in spite of making repeated requests.

After registering the complaint, the Hon'ble Lokayukta directed the District Collector to submit a report in the matter. Accordingly, the District Collector has submitted a report stating that an amount of Rs.99,600/- has to be released by the Commissioner, Civil Supplies Department and soon after the receipt of the said amount, the payment would be made to the Complainant.

On further directions of the Hon'ble Lokayukta, the District Collector has submitted further report stating that the bills have been settled at Rs.1,05,600/- and out of the said amount, Rs.6,000/- has already been paid by way of advance and the balance amount of Rs.99,600/- has been paid to the Complainant towards full and final settlement of the claim.

Thus, on the intervention of this Institution, the hire amount due to the Complainant by the Revenue Department since 2006 has been paid to him. As the grievance of the Complainant has been redressed, this complaint was closed.

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COMPLAINT NO.3294/2012/B1NELLORE DISTRICT

Sri Penubolu Dayakar Reddy of Nellore District has filed this complaint making allegations of misappropriation of Panchayat funds against Sri P.Syamprasad Reddy, Ex-Sarpanch, Nellorepalli Kothapalem Village, Kota Mandal, Nellore District requesting this Institution to enquire into the matter and take necessary action against him.

On verification, it is found that Sri P.Syamprasad Reddy was elected as Sarpanch, Gramapanchayat, Nellorepalli Kothapalem Village during the years 2001-2006 and as per the audit reports, the said Syamprasad Reddy has misappropriated Rs.44,372/- from N.G.R.Y. funds, Rs.74,500/- from T.N.C. funds, Rs.21,375/- from S.F.C. funds. Though the said matter was brought to the notice of the Divisional Panchayat Officer, Gudur and the District Collector, Nellore, so far, they have not taken any action for recovering the said misappropriated funds from Sri P.Syamprasad Reddy.

After registering the complaint, the Hon'ble Lokayukta called for a report from the District Panchayat Officer to submit a report in the matter. Accordingly, the District Panchayat Officer submitted a report stating that as per the report submitted by the State Audit Department, Nellore, an amount of Rs.9,44,584/- has not been accounted for by the said Sri Syamprasad Reddy during the years 2001-2002 to 2006-2007 and Notices have been issued on him to account for the said amount. Further, the District Panchayat Officer requested time to take necessary action against the said Sri Syamprasad Reddy. On the said report, the Hon'ble Lokayukta issued summons to the District Panchayat Officer, Nellore District, the Divisional Panchayat Officer, Gudur Sri P.Syamprasad Reddy, Ex-Sarpanch and also Sri P.Dayakar Reddy, the Complainant herein to appear before this Institution.

As per the directions of the Hon'ble Lokayukta, the Divisional Panchayat Officer, Gudur appeared in person and submitted his report. For the reasons stated, the presence of the District Panchayat Officer, Nellore was dispensed with and considered his report. As per the reports submitted by both the District Panchayat Officer and the Divisional Panchayat Officer, it is found that Rs.9,44,584/- has been drawn by Sri Syam Prasad Reddy, Ex-Sarpanch and out of which, Rs.3,99,411/- was accounted for and the amount determined as unaccounted for was Rs.5,45,173/-. Out of the said amount, Rs.4,88,450/- has been remitted back by Sri Syamprasad Reddy, Ex-Sarpanch and still there is balance amount of Rs.56,723/- to be realized, for which one month time was sought for. Accordingly, the Hon'ble Lokayukta granted one month time directing the District Panchayat Officer, Nellore to submit his final compliance report. Accordingly, the District Panchayat Officer submitted his final compliance report stating that the balance amount of Rs.56,723/- has been remitted back by Sri P.Syamprasad Reddy, Ex-Sarpanch.

Thus, on the intervention of this Institution and on the continuous persuasion by the Hon'ble Lokayukta, the misappropriated amount of Rs.5,45,173/- has been remitted back by Sri P.Syamprasad Reddy, Ex-Sarpanch, Nellorepalli Kothapalem Village, Kota Mandal, Nellore District. As the purpose for which this complaint was filed has been fully served, this complaint was closed.

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COMPLAINT NO.3371/2012/B1. VISAKHAPATNAM DISTRICT.

Miss G.Rajeswari of Visakhapatnam District has filed this complaint against the Director of Public Health & Family Welfare, Hyderabad requesting this Institution to issue directions to the Public Servant for reimbursement of medical expenses due to her.

On verification, it is found that the Complainant has taken treatment for T.B. in Good Health New Central Hospital, Visakhapatnam, which is an unrecognized Hospital, from 20.06.2008 to 16.07.2008 and incurred an expenditure of Rs.1,02,744/-. The proposals for sanction of reimbursement in relaxation of the Rules as the treatment was taken in an unrecognized Hospital, have been submitted by the Director of Medical & Health Officer, Visakhapatnam to the Public Servant. But, the Public Servant has not taken any action to process the same for reimbursement of the medical expenses, inspite of making repeated representations.

After registering the complaint, the Hon'ble Lokayukta directed the Principal Secretary to Government, Health, Medical & Family Welfare Department to submit a report in the matter. As per the directions of the Government, the Director of Public Health & Family Welfare submitted a letter for reimbursement of the medical expenses in relaxation of the existing rules as the treatment was taken in an un-recognised Hospital. Accordingly, the Principal Secretary to Government has taken necessary action and submitted a report stating that the Government issued G.O.Rt.No.1038, dt.22.08.2013 according sanction for payment of reimbursement of medical expenses of Rs.90,000/- to the Complainant in relaxation of the existing rules and the Director of Public Health & Family Welfare was requested to take necessary further action in the matter.

Accordingly, the Director of Public Health & Family Welfare has paid the medical reimbursement amount to the Complainant.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the medical reimbursement amount of Rs.99,000/-, which is pending since 2008, has been paid to the Complainant. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.3496/2012/B1RANGA REDDY DISTRICT

Sri C.Shobhan of Serilingampally, Ranga Reddy District has filed this complaint against (1) Sri Krishna Babu, Commissioner, GHMC, Hyderabad; (2) Sri S.Aleem Basha, Zonal Commissioner, GHMC, West Zone, Serilingampally, Hyderabad and (3) Sri V.V.Manohar, Deputy Commissioner, GHMC, Circle-12, Serilingampally, Hyderabad requesting this Institution to issue directions to the Public Servants for removal of encroachments that have been come up in the main approach road of Deepthisrinagar Colony, Serilingampally, Hyderabad.

On verification, it is found that there is an approach road of 60' in Deepthisrinagar Colony, which is also an approach road to PJR Enclave, Madhavpur Colony and M.A.Nagar. Out of the said approach road, about 30' to 35' road was encroached by Car Service Station and the management of Ganesh Function Hall, due to which, lot of inconvenience is being caused to the vehicular traffic and also the pedestrians.

After registering the complaint, the Hon'ble Lokayukta directed the Zonal Commissioner, GHMC to submit a report in the matter. Accordingly, the Zonal Commissioner has submitted a report stating that the Car Service Station, erected with fibre sheets in the road margin abutting to 60' wide road, by encroaching 2'x 6' of road portion, has been removed and that the Ganesh Function Hall, which was also constructed by encroaching the road portion to an extent of 2'x 8', has also been removed by the Department. In addition to that, the other encroachments (24 Nos.), such as Tea Bunks, Pan Dabbas, Fruit Stalls, etc., which were in existence on the road margin, have also been removed by the Department. Further, the Executive Engineer, Serilingampally was directed to immediately take up footpath works, etc., in the above road to avoid repetition of

encroachments on the road margins. Thus, all the encroachments have been removed in the said road and the road is now free from all encroachments and for movement of vehicular traffic and the pedestrians.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, all the encroachments have been removed in Deepthisrinagar Colony, Serilingampally, Hyderabad. As the purpose for which this complaint was filed has been served, this complaint was closed.

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COMPLAINT NO.3647/2012/B1

VIZIANAGARAM DISTRICT

Sri G.Krishnamurthy & 29 other Villagers of Ramaswamypeta Village, Vepada Mandal, Vizianagarm District have filed this complaint against the Revenue Officials of Vepada Mandal, Vizianagaram, District requesting this Institution to issue directions to the Public Servants to safeguard the properties of Sri Ramulavaru and Bangaramma Ammavari Temple, Ramaswamypeta Village, Vepada Mandal, Vizianagaram District.

On verification, it is found that Sri Ramulavaru and Bangaramma Temple, situated at Ramaswamypeta Village, Vepada Mandal, Vizianagaram District, is having landed properties donated by the donors for its maintenance and some unauthorized people, in collusion with the concerned Revenue & Endowments Officials have been trying, to create Pattadar Pass Books and Title Deeds in their names unauthorizedly in respect of the said Temple land by creating bogus documents.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Assistant Commissioner, Endowments, Vizianagaram District. Accordingly, the Assistant Commissioner submitted a report stating that the said Sri Ramulavaru and Bangaramma Temple is having landed property measuring Ac.8.12 ½ cts., situate at Ramaswamypeta Village, Vepada Mandal, Vizianagaram District. The said land has been leased out on the lease approval orders issued by the Competent Authority in favour of the highest bidder on 18.08.2010 for a period of three years. Again, on 16.04.2013, the public auction was conducted in the premises of the Temple and the land was leased out for a further period of three years. The said lease amount was the main source for the said Temple. Further, the claim forms have been filed by the Endowment Department before the

Tahsildar, Vepada Mandal for issue of Pattadar Pass Books and the Title Deeds in the name of the Temple and the matter is pending with the Tahsildar.

On the above report, the Hon'ble Lokayukta issued directions to the Tahsildar to issue Title Deeds and Pattadar Pass Books in the name of the said Temple and submit compliance report. Accordingly, the Tahsildar, Vepada Mandal submitted a report stating that he has issued Pattadar Pass Book and Title Deeds in the name of Sri Ramulavaru and Bangaramma Temple, duly enclosing a copy of the Pattadar Pass Book and the Title Deed.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, Pattadar Pass Books and Title Deeds have been issued in the name of Sri Ramulavaru and Bangaramma Temple. As the purpose for which this complaint has been filed was served, this complaint was closed.

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COMPLAINT NO.3737/2012/B1

GUNTUR DISTRICT

Sri M.R.K.Hanumantha Rao of Guntur District has filed this complaint against the District Collector, Guntur requesting to issue necessary directions to the Public Servants to handover the possession of the land relating to his father.

On verification of the complaint, it is found that there are disputes in respect of the land in Sy.No.672/3A2 of Sanampudy Village, Savalyapuram Mandal, Guntur District in between the father of the Complainant and the Revenue Department, and the matter went upto the Hon'ble High Court and the Hon'ble High Court issued final orders on 27.03.2006 directing the Revenue Department to handover the possession of the said land to the Complainant's father. The District Collector has not taken any action to implement the said directions of the Hon'ble High Court in spite of making repeated representations by the father of the Complainant.

After registering the complaint, the Hon'ble Lokayukta directed the District Collector to submit a report in the matter. Accordingly, the District Collector submitted his report stating that as per the directions of the Hon'ble High Court, the possession of the said land has been handed over to the mother of the Complainant Smt.M.Seetharamalakshamma as the Complainant's father died on 09.07.2013, by the Tahsildar of Savalyapuram Mandal and to evidence the same, a copy of the acknowledgement given by the Complainant's mother was enclosed to the report.

Thus, on the intervention of this Institution, the possession of the land has been handed over to the Complainant's mother, which issue has been pending since 2006. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.6/2013/B1EAST GODAVARI DISTRICT

This Suomotu complaint was registered basing on the news-item published in 'Eenadu' Newspaper, East Godavari District Edition on 04.01.2013, wherein it was reported that Sri Barre Ramu, GLR Operator-cum-Watcher working in Burugupudi Grama Panchayat, Kirlampudi Mandal, East Godavari District has committed suicide for non-payment of Pay & Allowances due to him for a period of 10 months by the Grama Panchayat as he was pressurized by money lenders to pay loans which he has taken.

After registering the complaint, the Hon'ble Lokayukta, taking into consideration the pathetic situation, issued summons to the District Panchayat Officer, East Godavari District to appear in person and submit report in the matter. Accordingly, the District Panchayat Officer appeared in person and submitted a report stating that the Grama Panchayat is not having enough funds for payment of salary to the cadre of Barre Ramu, as the amounts have to be paid only from the funds of the Grama Panchayat and not from the Government funds. The salary @ Rs.17,061/- for 8 months, comes to Rs.1,36,488/- and the Gratuity amount of Rs.3,50,000/- and encashment of leave salary amount of Rs.1,80,000/- have to be paid to the said Barre Ramu. Further, the wife of Late Barre Ramu by name B.Lakshmi is entitled for pension @ Rs.7,000/- p.m., as per Rules.

On the above report, the Hon'ble Lokayukta directed the District Panchayat Officer to immediately deposit the said amounts in Bank to safeguard the interest of the said Barre Lakshmi, W/o.Late Sri Barre Ramu and submit compliance report to this Institution. Accordingly, the District Panchayat Officer has submitted a report stating the job of Bill Collector is given to Sri Barre Veera Babu, S/o. Late Sri Barre Ramu on compassionate

grounds and Rs.68,244/- has been paid towards salary for four months and the action is being taken for payment of Rs.68,244/- for the remaining four months and also for payment of Rs.1,70,610/- towards encashment of E.L., and pension.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the son of Late Sri Barre Ramu who committed suicide has been provided with employment and also paid the salary arrears amount due to him. As the purpose for which this Suomotu complaint has been registered was fully served, this complaint was closed.

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COMPLAINT NO.625/2012/B1

NELLORE DISTRICT

This Suomotu complaint was registered based on the news-item published in 'Eenadu' Daily Newspaper, Nellore Edition on 20.03.2012, wherein it is reported that due to deficiency of services in Community Health Centre, Kovur, Nellore District, the poor patients coming from surrounding Villages have been suffering a lot, that though funds have been released every year for providing services like medicines, drinking water, etc., to the patients.

After registering the complaint, the Hon'ble Lokayukta called for a report from the District Co-ordinator, Hospital Services, Nellore to submit a report in the matter. Accordingly, the District Co-ordinator has submitted a report stating that all the Doctors working in the aforesaid Hospital have been residing in Nellore, which is within 5 KMs., distance and that the Collector, Sri Potti Sreeramulu Nellore District has visited the aforesaid Hospital and pointed out the deficiencies in providing proper diet to inpatients and the said defect has been rectified and that an amount of Rs.5.00 lakhs was released for the financial year 2011-12 and all repair works, including permanent water supply work have been completed and that the drugs position, including emergency services, is also satisfactory.

Thus, as the purpose for which this suo-motu complaint was registered, has been fully served, this complaint was closed.

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COMPLAINT NOS.638,639/2013/B1, HYDERABAD DISTRICT
640 & 641/2013/B1

Smt. T.Vijaya Bharathi of Hyderabad is the Complainant in C.No.638/2013, Smt. M.Savitri of Hyderabad is the Complainant in C.No.639/2013, Smt. T.Bharathi of Hyderabad is the Complainant in C.No.640/2013 and Smt. T.Yadamma of Hyderabad is the Complainant in C.No.641/2013. These four Complaints have been filed against the District Collector, Hyderabad and the District Manager, A.P.State Housing Board Limited, Hyderabad requesting this Institution to issue necessary directions to the Public Servants to handover the possession of the Flats allotted to them.

On verification, it is found that the Complainants have been allotted Flat Nos.3TF, 7FF, 16TF and 32TF, constructed in the year 2001-2002 under VAMBAY Housing Scheme at Nehru Nagar Housing Colony, Khairatabad, Hyderabad, but, the possession of the said Flats are not handed over to them inspite of making repeated requests and in fact they were in unlawful occupation of the ineligible persons.

After registering these complaints, the Hon'ble Lokayukta called for a report from the District Collector, Hyderabad. Accordingly, the District Collector has submitted a report stating that 132 Flats were constructed at Nehru Nagar Housing Colony, Khairatabad, Hyderabad and the Possession Certificates were also issued to the allottees, including the four Complainants. But, out of the said 132 Flats 22 Flats, including the Flats allotted in the names of the Complainants, were in unauthorized occupation and hence directions were issued to the Project Director

(Housing) to evict the unauthorized occupants and allot the same to the original allottees, including the Complainants.

On further directions of the Hon'ble Lokayukta, the Project Director (Housing) has submitted a report stating that the unauthorized encroachers have been evicted from the Flats and actual and vacant possession has been handed over to the Complainants under Panchanama and to evidence the same he has filed house handing over certificates and also the photographs.

Thus, on continuous persuasion by the Hon'ble Lokayukta, the possession of the Flats, allotted in the year 2001-2002 and were under unauthorized occupation, have been handed over to the Complainants. As the grievance of the Complainants has been fully redressed, these four complaints were closed.

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COMPLAINT NO.697/2013/B1

HYDERABAD DISTRICT

Sri P.Sreeramulu of Hyderabad has filed this complaint against the Principal Secretary to Government, TR&B (Vig.III) Department, A.P.Secretariat, Hyderabad and the Transport Commissioner, Khairatabad, Hyderabad requesting this Institution to issue necessary directions to the Public Servants for sanction of pension and other retiral benefits due to him since 2010.

On verification, it is found that the Complainant retired from service on 30.04.2010 while working as Regional Transport Officer, on attaining the age of superannuation. While working as Motor Vehicle Inspector, disciplinary proceedings were initiated and after conducting enquiry, he was exonerated from the charges and he was promoted to the post of Regional Transport Officer and retired from service in the same cadre. As no pensionary benefits were sanctioned he filed O.A.No.2951/2010 before the Hon'ble A.P.A.T., and the Hon'ble Tribunal by Order dt.07.09.2012, directed the Principal Secretary to Government, TR&B Department and also the Transport Commissioner to pay the pensionary benefits due to the Complainant. In spite of that, the pensionary benefits have been denied to the Complainant.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Principal Secretary to Government, TR&B Department. Accordingly, the Principal Secretary to Government issued G.O.Rt.No.523, dt.21.05.2013 releasing pensionary benefits to the Complainant and directed the Transport Commissioner to take further necessary action in the matter.

Thereupon, on being directed by the Hon'ble Lokayukta, the Transport Commissioner submitted a report stating that the Principal Accountant General, A.P., Hyderabad passed Orders dt.06.06.2013 fixing the pension at Rs.20,775/- per month, payable from 01.05.2010 and the DCRG amount at Rs.7.00 lakhs and informed that the Joint Commissioner of Transport has to submit the bill to the Assistant Director, Office of the Pension Payment Officer, M.J.Road, Hyderabad for payment of the pensionary benefits due to the Complainant.

On further directions of the Hon'ble Lokayukta, the Joint Director, Pension Payment Office submitted a report stating that an amount of Rs.17,37,634/- has been credited to the Complainant's account on 03.07.2013 towards arrears of pension and other pensionary benefits due to him.

Thus, on continuous persuasion by the Hon'ble Lokayukta, the arrears of pension and the pensionary benefits due to the Complainant since May, 2010, have been released. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NOS.794, 843/2013/B1 HYDERABAD DISTRICT
868 & 869/2013/B1

Mr. A.Raveendra Babu is the Complainant in C.No.794/2013, Mr.Brahmaiah Yarlagadda is the Complainant in C.No.843/2013, Mr.B.Gowri Shankar Rao is the Complainant in C.No.868/2013 and Mr.S.Suryanarayana is the Complainant in C.No.869/2013.

The above four Complainants have filed the complaints stating that they have been suffering with Liver problems and on medical evaluation, it was diagnosed by Global Hospitals, Hyderabad that Liver Transplantation was the only solution. As the four Complainants could get the Liver Donors, estimates were sent by Global Hospitals to the State Medical Commissioner, ESI, Hyderabad determining the cost of the Transplantation and other medical expenses as Rs.24,60,000/-, Rs.24,15,000/-, Rs.24,26,000/- and Rs.24,26,000/- respectively to the four Complainants and ESI has approved and agreed to pay the said amounts to the Global Hospitals. But as there was delay on the part of the Global Hospitals in conducting requisite medical tests and procedures and when dates were set for final operations for transplantation, the Global Hospitals have refused to do so stating that on 16.01.2013 the Government of India has amended the amounts payable under ESI by reducing the amount to Rs.14,00,000/- and for conducting transplantation a fresh endorsement is necessary from State Medical Commissioner, undertaking to pay the earlier amounts which were already mentioned before 16.01.2013, but the State Medical Commissioner has refused to do so.

In this matter, the Hon'ble Lokayukta passed several Orders directing the Commissioner, ESI to re-endorse for the original amounts for

which endorsement was made before 16.01.2013 stating that the instructions issued by Government of India on 16.01.2013 are only prospective in operation and are applicable to the proposals which were approved on or after 16.01.2013, but not to the proposals already approved.

On the above directions of the Hon'ble Lokayukta, Dr.P.K.Jain, the State Medical Commissioner has filed a report stating that he addressed a letter to the Headquarters of ESI at New Delhi for clarification and only after receiving clarification he will act further. In the meanwhile, as the health of the aforesaid Complainants was deteriorating fast and in a query raised by the Hon'ble Lokayukta, as regards the health condition of the four patients, Dr.Dharmesh Kapoor of Global Hospitals had stated as under:

“Mr.Gowri Shankar B is diagnosed with and stage liver disease requiring large volume paracentesis for every 3-5days.

Mr.Brahmaiah Yarlagadda has end stage liver disease with persistant encephalopathy and recurrent episodes of sepsis.

Mr.Ravindra Babu has secondary sclerosing cholangitis due to hapticolithiasis and gets admitted with recurrent bouts of cholangitis

Mr.Suryanarayana Somepally has end stage liver disease complicated by persistant encephalopathy.

All these conditions are indicative of liver transplantation as early as possible. They are more susceptible for infections and no 'safe' time frame can be predicted.”

In view of the above pathetic condition of the four Complainants/patients, the Hon'ble Lokayukta directed the Medical Commissioner, Headquarters Office, ESI Corporation, New Delhi to intervene in the matter and save the precious lives of the above patients by

clarifying to the effect that the medical expenses for Liver Transplantation to the four Complainants would be at the rates which have been approved before 16.01.2013 and fax the same to this Institution and also to the Senior State Medical Commissioner, ESI, Regional Office, Hyderabad.

On further persuasion by the Hon'ble Lokayukta, the authorities of Global Hospitals have agreed to reduce Rs.2,00,000/- in each case of the operations on humanitarian grounds.

On this issue, the Hon'ble Lokayukta passed Order on 22.03.2013, observing as under:

“Coming to the legal side, the Employees’ State Insurance Act, 1948, is a Parliamentary and Welfare Legislation and has to be interpreted liberally. The ESI is a Corporation constituted under the Employees’ State Insurance Act, 1948 and the amendments made thereto and is a State under Article 12 of the Indian Constitution and is not expected to litigate in the welfare measures against its insured employees as ESIC stands in a fiduciary capacity to its insured employees and as a model welfare Corporation, it should be pro-employees and broad minded and extend its welfare measures as much as possible. The Right to Health is one of the Human Rights propounded by United Nations in its Universal Declaration of the Human Rights on 10.12.1948 and in the subsequent Conventions and Charter. Right to Health is also a Fundamental Right under Article 21 of the Indian Constitution. The provisions of the Employees’ State Insurance Act, 1948 have to be read in consonance with the spirit of United Nations Resolutions and the Scheme of the Indian Constitution and the principles underlying the interpretation of statutes in the context of welfare legislations and enabling statute. The Employees’ State Insurance Act, 1948 is both an enabling statute and also a welfare legislation and all welfare legislations and enabling statutes have to be construed and interpreted liberally.

In view of the above, the argument that this Institution is not having jurisdiction over ESIC does not hold any water and is thus rejected.

In view of what is stated supra, as a necessary corollary, the State Medical Commissioner, ESIC, Hyderabad, is directed to re-endorse the amounts for the medical treatment of the patients involved in

these four cases affirming the original figures, which was approved on 15.10.2012, 02.01.2013 and 01.01.2013, within a period of three days from the date of receipt of copy of this Order and upon production of the same, the Global Hospitals shall make quick preparations for performing the live donor liver transplantation operations and also take post operative care with all the utmost care, attention and promptness by drawing Rs.2.00 lakhs less for each of the patients from the ESI, Hyderabad.”

As per the above directions of the Hon’ble Lokayukta, Dr.C.Vijayamohan Reddy, Director, Medical Services, Global Hospitals has submitted a report stating that out of four Complainants, one Mr.B.Gowri Shankar has been operated on 05.04.2013 and the remaining three Complainants, viz., Y.Brahmaiah, A.Ravindra Babu and S.Suryanarayana have to be operated upon and they have been taking all steps for conducting surgeries on them. It is also stated that the tie up figure with the ESI is normally extended for two years, but somehow ESI has extended the tie up period for two months from 04.03.2013 to 03.05.2013 and pleaded for the renewal of the tie up for two more years in the interest of the patients.

On the above report of the Global Hospitals, the Hon’ble Lokayukta directed the State Medical Commissioner, ESI to consider the aforesaid plea for extending the tie up for two years from 04.03.2013 to 03.03.2015 and file his compliance report. The Director, Global Hospitals was also directed to file a report with regard to the post operative care of the aforesaid patient Mr.B.Gowrishankar and also the operations to be performed on the remaining three Complainants. Accordingly, the Director of Medical Services of Global Hospitals has submitted a report stating that Liver Transplantations have been performed on the remaining three Complainants/patients also and they are safe. Basing on the said

report, the Hon'ble Lokayukta closed the complaint stating that as the operations have already been performed and the patients were safe, no further investigation was necessary by this Institution in respect of these four Complainants.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, by issuing specific directions to the concerned Officers, from time to time, the Liver Transplantation surgery has been performed by Global Hospitals on four Complainants and they are safe. As the grievance of the four Complainants has been fully redressed, this complaint was closed.

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COMPLAINT NO.864/2013/B1

NELLORE DISTRICT

Ms.Erupothu Bhagyamma of SPSR Nellore District has filed this complaint against (1) The Project Director, Rajiv Vidya Mission, Nellore; (2) The Mandal Educational Officer, Marripadu Mandal, (3) The Head Master, Mandal Praja Parishad School, Kuntanillapadu Village, Marripadu Mandal, (4) The Mandal Parishad Development Officer, Marripadu Mandal and (5) Sri E.Pattabhi, Anantapuram Village, Marripadu Mandal requesting this Institution to issue necessary directions to the Public Servants for appointment to the post of Cluster Resource Person.

On verification, it is found that the Complainant and one Sri E.Pattabhi have applied for the post of Cluster Resource Person and they attended interview conducted by the Project Director, Rajiv Vidya Mission, Nellore on 14.11.2012 and the Project Director appointed Sri E.Pattabhi as Cluster Resource Person. On enquiry, the Complainant came to know that she has obtained 52.89% marks in the interview, whereas the said E.Pattabhi has obtained only 52.51% marks. But, basing on the bogus Vidya Volunteer Certificate produced by Sri E.Pattabhi, the Project Director added three marks to him and appointed him as Cluster Resource Person and thereby caused injustice to the Complainant, who secured higher marks in interview.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Project Director, Rajiv Vidya Mission, Nellore. Accordingly, the Project Director submitted a report stating that the matter has been reconsidered the services of Sri E.Pattabhi as Cluster Resource Person have been terminated and the Complainant has been appointed as Cluster Resource Person at Zilla Parishad High School, Kadiri Naidu Palli Complex, Marripadu Mandal, Nellore District.

Thus, as per the directions of the Hon'ble Lokayukta, the matter has been reconsidered and the Complainant has been appointed as Cluster Resource Person. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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ANNEXURE - B

**BRIEF NOTE ON CERTAIN IMPORTANT
CASES DISPOSED OF BY
HON'BLE UPA-LOKAYUKTA**

COMPLAINT NO.1042/2012/B2.

KURNOOL DISTRICT.

Sri Vadde Muni Swamy of Nandavaram Village & Mandal, Kurnool District has filed this complaint against (1) The Tahsildar, Nandavaram Mandal, Kurnool District and (2) The Village Revenue Officer, Nandavaram Village & Mandal, Kurnool District requesting this Institution to issue directions to the Public Servants for issue of Pattadar Pass Books/Title Deeds in respect of the land owned by him at Nandavaram Village & Mandal, Kurnool District.

On verification, it is found that the Complainant is the owner of the land measuring Ac.1.50 cts., situate at Nandavaram Village & Mandal, Kurnool District, having purchased the same by way of Registered Sale Deed dt.13.07.2006 from its lawful owners and since then, he is in continuous possession and enjoyment of the said land. He made several Representations to the Public Servants for issue of Pattadar Pass Books/Title Deeds in respect of the said land. But, so far, there is no response from them. On the other hand, P.S.1 issued Pattadar Pass Book/Title Deed in the name of one Smt. Mala Narasamma, who has no right or title in respect of the said land. The Complainant got issued legal notice on 05.08.2011 to the P.S.2 to enquire into the matter and cancel the Pattadar Pass Book/Title Deed issued in the name of the said Mala Narasamma and issue the same in his name in respect of the land owned by him. But, so far no action has been initiated by the Public Servants.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Collector, Kurnool. It is only after issuing several reminders and directions, the District Collector finally submitted a report stating that the matter has been got enquired into and the Pattadar

Pass Books/Title Deeds, issued in the name of Smt. Mala Narasamma in respect of the land owned by the Complainant, has been cancelled and Pattadar Pass Books and Title Deeds were issued in respect of the land measuring Ac.1.45 cts., in Sy.No.834/B2 and 0.05 cts., in Sy.No.835/B, situate at Nandavaram Village & Mandal, Kurnool District and the Complainant also confirmed the same.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the Pattadar Pass Books/Title Deeds issued in respect of the ineligible person have been cancelled and the Pattadar Pass Books/Title Deeds were issued in the name of the Complainant, which issue has been pending since 2006. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.4998/2013/B2. VIZIANAGARAM DISTRICT.

Sri Ch.Santosh of Ramaswamypeta Village, Vepada Mandal, Vizianagaram District has filed this complaint against the Hostel Warden, District B.C.Welfare Department, Bheemunipatnam, Visakhapatnam requesting this Institution to issue directions to the Public Servant for giving admission in Government B.C.Boys Hostel, Bheemunipatnam, Visakhapatnam District for the year 2013-14.

On verification, it is found that the Complainant, who is aged 9 years and who is the resident of Ramaswamypeta Village, Vepada Mandal, Vizianagaram District, got admission in V Class in C.B.M. School, Bheemunipatnam, Visakhapatnam District, which is about 60 kms., distance from his residence at Ramaswamypeta Village, Vepada Mandal, Vizianagaram District. As such, he made an application to the Public Servant requesting him to give admission in Government B.C.Boys Hostel, Bheemunipatnam for the year 2013-14. But, the request of the Complainant has not been considered by the Public Servant in spite of making repeated representations. On the other hand, the Public Servant gave admissions to the other students, who applied at a later date. Though the Complainant got admission in C.B.M. School, Bheemunipatnam for want of admission in the said Hostel he could not go to School every day, which is at a distance of about 60 kms., from the residence at Ramaswamypeta Village and he became burden to their poor parents, who have been eking out their livelihood as daily wage coolies.

After registering the complaint, considering the pathetic condition of the Complainant, the Hon'ble Upa-Lokayukta directed the Public Servant to appear in person and explain as to why admission has not been given to the Complainant in Government B.C.Boys Hostel, Bheemunipatnam.

Accordingly, the Hostel Welfare Officer, District Backward Classes Welfare Department, Bheemunipatnam, Visakhapatnam appeared in person and submitted a report stating that as per the procedure, he has listed 80 applications for admission into B.C.Boys Hostel, Bheemunipatnam for the academic year 2013-14 and placed the same before the Hostel Advisory Committee on 03.07.2013 for selection to the available 40 clear vacancies and the said Committee selected 40 candidates and out of them, the Complainant was not selected. Later, 10 more vacancies were arisen due to non-joining of selected boarders, for which, the Public Servant proposed 10 wait listed applications, including the application of the Complainant, to the Deputy Director, B.C.Welfare, Visakhapatnam on 19.08.2013 for according permission to admit them into the said vacancies. As per the directions of the Deputy Director, the Complainant and 9 other boys have been admitted in Government Boys Hostel, Bheemunipatnam and now they are continuing in B.C. Boys Hostel and studying in C.B.M. Primary School, Bheemunipatnam, Visakhapatnam District.

Thus, on the intervention and as per the timely action taken by the Hon'ble Upa-Lokayukta by issuing Notices to the Public Servant to appear in person and submit report in the matter, the Complainant could get admission in B.C. Boys Hostel, Bheemunipatnam to continue his studies in C.B.M. School. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.4116/2013/B2.

CHITTOIR DISTRICT.

Sri C.Venkata Chalapathy of Srikalahasthi, Chittoor District has filed this complaint against the Commissioner, Chittoor Municipal Corporation, Chittoor requesting this Institution to issue directions to the Public Servant for payment of interest on Provident Fund amount due to him.

On verification, it is found that the Complainant retired from service on 30.09.2012 while working as Junior Assistant in Srikalahasthi Municipality. He worked in Chittoor Municipality from 22.04.2003 to 15.06.2008 and he was not paid the Provident Fund amount and the interest thereon by the Commissioner, Chittoor Municipality. He was entitled for payment of PF amount and the interest there on to a tune of Rs.33,133/- till the date of retirement. The said amount has not been paid to the Complainant in spite of making repeated representations to the Public Servant.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Commissioner, Chittoor Municipality. Accordingly, the Commissioner submitted a report stating that Rs.33,313/- has been paid to the Complainant by way of D.D., dt.26.11.2013 towards provident fund amount and the interest thereon and the Complainant also acknowledged the same.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the Complainant could get the PF amount and the interest there on, which issue was pending since October, 2012. As the grievance of the Complainant has been redressed, this complaint was closed.

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COMPLAINT NO.3395/2012/B2. WEST GODAVARI DISTRICT.

Sri K.Chandrasekhar Rao of West Godavari District has filed this complaint against (1) The Executive Engineer, Public Health Department, West Godavari District; (2) Sri Ch.Narayana Swamy, Divisional Engineer, Public Health Department, West Godavari District and (3) Sri Praveen, Assistant Engineer, Public Health Department, West Godavari District requesting this Institution to issue directions to the Public Servants for payment of the amount due to him for the work executed by him.

On verification, it is found that the Complainant has executed the work of construction of drainage from Indiramma Housing Colony to Housing Board Junction, with an estimation amount of Rs.7,01,000/-. Basing on the agreement the said work was executed within the stipulated time. But, so far, only an amount of Rs.4,78,868.16 ps., was paid to the Complainant and still an amount of Rs.2,28,000/- is due to the Complainant, inspite of making repeated representations to the Public Servants.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Executive Engineer, Public Health Division,. Eluru. Accordingly, the Executive Engineer submitted a report stating that the Complainant has executed the work of construction of C.C. drain from Indiramma Housing Colony to Housing Board Junction within the stipulated time and he was paid Rs,4,72,868/- by way of part payment. The payment of final bill amount was delayed for non-release of the amount in time by the Executive Engineer, A.P.State Housing Corporation, Narsapuram. On persuasion, the said amount has been released by the A.P.State Housing Corporation and the Department has paid the final bill

amount of Rs.1,02,625/- by way of cheque to the Complainant and the same was also acknowledged by the Complainant.

Thus, on continuous persuasion by the Hon'ble Upa-Lokaykta, the Complainant could get the final bill amount which was due to him since 2009. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.3381/2013/B2. VISAKHAPATNAM DISTRICT.

Smt.Vanapalli Varalakshmi of Visakhapatnam District has filed this complaint against the Commissioner, Greater Visakhapatnam Municipal Corporation requesting this Institution to issue directions to the Public Servant for payment of compensation amount for the accidental death of his son.

On verification, it is found that on 16.06.2013, the Complainant's son Master Dinesh Karthik, aged about 6 years, was accidentally fell down in an open drainage and died on the spot. Though the Complainant made several representations to the Public Servant for payment of compensation amount of Rs.2.00 lakhs, for the death of his son due to negligence of the Corporation in keeping the drainage open without any cover or lid, there is no response from him.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Commissioner, Greater Visakhapatnam Municipal Corporation. Accordingly, the Commissioner submitted a report stating that an amount of Rs.1,00,000/- was paid to the Complainant towards exgratia compensation amount for the death of his son Master Dinesh Karthik.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the poor mother could get compensation amount of Rs.1,00,000/- for the death of her son. As the grievance of the Complainant has been redressed, this complaint was closed.

COMPLAINT NO.2890/2012/B2

VIZIANAGARAM DISTRICT

Sri M.Hanumantha Rao of Vizianagaram District has filed this complaint against the Municipal Commissioner, Bobbili Municipality, Vizianagaram District requesting this Institution to issue directions to the Public Servant for payment of the amount due to him.

On verification, it is found that the Complainant prepared Annual Accounts for the years 2005-2006, 2006-2007 and 2009-2010 as requested by the Public Servant, for which, the Public Servant has to pay an amount of Rs.18,000/- @ Rs.6,000/- per year. But, the said amount has not been paid to the Complainant inspite of making repeated Representations.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for report from the Commissioner, Bobbili Municipality, Vizianagaram District. Accordingly, the Commissioner submitted a report stating that an amount of Rs.18,000/- was paid to the Complainant by way of D.D. for preparation of Annual Accounts for the years 2005-2006, 2006-2007 and 2009-2010.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the amount of Rs.18,000/-, the payment of which was pending since 2010, has been paid to the Complainant. As the grievance of the Complainant has been redressed, this complaint was closed.

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COMPLAINT NOS.2813/2012/B2 & 1166/2013/B2
KADAPA DISTRICT & KURNOOL DISTRICT.

Smt. V.Narayanamma of Kadapa District has filed this complaint against the Tahsildar, C.K.Dinne Mandal, Kadapa District requesting this Institution to issue directions to the Public Servant for sanction of House-site under Freedom Fighters' Quota, as her husband Late Subbaiah was a Freedom Fighter.

On verification, it is found that the Complainant was the wife of Late Sri Subbaiah, who is a Freedom Fighter. As she was eligible for allotment of House-site under Freedom Fighters' Quota, she made a Representation to the District Collector for assignment of House-site anywhere in Kadapa District within the Urban Agglomeration area in terms of G.O.Ms.No.472, Revenue (Ass.1) Department, dt.22.05.1993. Though the District Collector has entrusted the matter to the Tahsildar, C.K.Dinne Mandal, Kadapa District, he has not taken any action in the matter, inspite of making repeated requests.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Collector, Kadapa District. Accordingly, the District Collector has submitted a report stating that the matter has been got enquired into and as per the recommendations of the Revenue Divisional Officer, Kadapa, Orders have been issued to the Tahsildar, C.K.Dinne by according permission for allotment of house-site to the Complainant under Freedom Fighters' Quota.

So also, in C.No.1166/2013 filed by Smt. B.Kamakshamma of Kurnool District, as per the directions of the Hon'ble Upa-Lokayukta, the District Collector, Kurnool allotted house-site patta in Sy.No.170 of Gonegandla Village to the Complainant.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the poor Complainants have been allotted house-sites under Freedom Fighters' Quota. As the grievances of the above two Complainants have been redressed, these two complaints were closed.

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COMPLAINT NO.2795/2012/B2
& 2797/2012/B2

CHITTOOR DISTRICT.

Sri M.Mathaiah of Chittoor District has filed this complaint against the Commissioner, Srikalahasthi Municipality, Srikalahasthi requesting this Institution to issue directions to the Public Servant for payment of the statutory interest on his Provident Fund Account.

On verification, it is found that the Complainant retired from service on 31.05.2001 while working as Secondary Grade Assistant in Srikalahasthi Municipality. He was paid interest on his Provident Fund Account upto 31.03.1990 and thereafter, no interest was paid to him by the Public Servant. As per his calculations, the Complainant was entitled for payment of interest amount of 10,952/- upto 31.05.2001 i.e., till the date of retirement. But, inspite of making repeated Representations, the Public Servant has not taken any action for payment of the said amount due to the Complainant.

After registering the complaint, the Hon'ble Upa-Lokayuta called for report from the Commissioner, Srikalahasthi Municipality. Accordingly, the Commissioner has submitted a report stating that an amount of Rs.10,952/- has been paid to the Complainant towards interest on Provident Fund Account for the period from 1993-1994 to 2001-2002 by way of D.D., and the Complainant also acknowledged the same.

So also, in C.No.2797/2012/B2 filed by Smt. P.Kusumamba of Chittoor District for the same relief, the Public Servant paid Rs.33,593/- towards interest on Provident Fund Account for the period from 1990-1991 to 2004-2005 and the same was also acknowledged by the Complainant.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the interest on Provident Fund Account, which is pending since more than 10 years, has been paid to the Complainants. As the grievances of the Complainants have been redressed, these two complaints were closed.

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COMPLAINT NO.2410/2013/B2

KHAMMAM DISTRICT

Sri Batta Ayodhya Ramulu of Khammam District has filed this complaint against (1) The Executive Engineer, Tribal Welfare Department, Bhadrachalam, Khammam District and (2) The Superintending Engineer, Tribal Welfare Department, Warangal District requesting this Institution to issue directions to the Public Servants for regularization of his services.

On verification, it is found that the Complainant is working as Full Time Contingent Watchman in Tribal Welfare Division, ITDA, Bhadrachalam, Khammam District. As there was a vacancy of the post of Attender in Paloncha Sub-Division, the Complainant submitted an application on 06.07.2012 to consider his name for the said post. But, his application was not considered. On the approach of the Complainant, the Hon'ble A.P.Administrative Tribunal passed Orders in O.A.No.366/2013 directing the P.S.1 to regularize the services of the Complainant within four weeks. In spite of that, the services of the Complainant have not been regularised by the Public Servants.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Superintending Engineer, Tribal Welfare Department, Warangal District. Accordingly, the Superintending Engineer submitted a report stating that due to non-availability of the vacancy of the post of Attender in Bhadrachalam Division, the application of the Complainant could not be considered. Now, due to promotion of one of the Attenders as Junior Assistant, one vacancy of the post of Attender has arisen and as per the Orders of the Hon'ble A.P. Administrative Tribunal, the Executive Engineer, Tribal Welfare Division, Bhadrachalam issued Proceedings dt.24.09.2013 converting the services of the Complainant as Office Subordinate (Attender) and posted in the

existing vacancy in the Office of the Deputy Executive Engineer, Tribal Welfare Sub-Division, Paloncha. Accordingly, the Complainant reported to duty on 30.09.2013 as Office Subordinate.

Thus, on the intervention and as per the directions of the Hon'ble Upa-Lokayukta, the services of the Complainant as full time contingent Watchman have been regularized and he was appointed as Office Subordinate (Attender). As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.2291/2012/B2. EAST GODAVARI DISTRICT.

Sri Jetla Srinivas of East Godavari District has filed this complaint against (1) The Assistant Pay & Accounts Officer, S.A.C. Barriage (R&B) Wing, Dowleiswaram, East Godavari District; (2) The Executive Engineer R&B Division, Rajahmundry, East Godavari District and (3) The Accountant General, A.P., Hyderabad requesting this Institution to issue directions to the Public Servants for adjustment of D.A. arrears amounts recovered from his salary from 07/1993 to 06/1997 amounting to Rs.19,598/- to his GPF account.

On verification, it is found that the Complainant is working as Work Inspector under the control of the Executive Engineer, R&B Division, Rajahmundry, East Godavari District, who recovered monthly subscriptions from the salary of the Complainant towards his GPF Account number as per Rules during the period from 7/1993 to 6/1997 which comes to Rs.19,598/-. But the said amount has not been credited to his GPF account, inspite of making repeated representations to the Executive Engineer.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Assistant Pay & Accounts Officer, Dowleiswaram, East Godavari District. Accordingly, the Assistant Pay & Accounts Officer submitted a report stating that he addressed a letter to the Executive Engineer, R&B Division, Rajahmundry requesting him to look into the matter personally and furnish the GPF particulars immediately to their Office to enable them to settle the matter.

In view of the said report, the Hon'ble Upa-Lokayukta directed the Executive Engineer to appear in person and submit a report in this regard. As per the directions of the Hon'ble Upa-Lokayukta, the Executive Engineer appeared in person and submitted a report stating that the D.A. arrears amount of Rs.19,598/-, for the period from July, 1993 to June, 1997, has been credited to the GPF account of the Complainant through the Assistant Pay & Accounts Officer, Dowleiswaram.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the D.A. arrears amount of Rs.19,598/- has been credited to the GPF account of the Complainant which issue was pending since 1997. As the grievance of the Complainant has been redressed, this complaint was closed.

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COMPLAINT NO.2239/2012/B2

SRIKAKULAM DISTRICT

Sri N.Venkata Rao of Srikakulam District has filed this complaint against (1) The Commissioner, Ichapuram Municipality, Ichapuram, Srikakulam and (2) The Sub-Treasury Officer, Ichapuram, Srikakulam requesting this Institution to issue directions to the Public Servants for settlement of his medical claim.

On verification, it is found that the Complainant retired from service as Headmaster, Municipal Girls' High School, Ichapuram, Srikakulam District. He underwent the medical treatment and operation in Indus Hospital, Visakhapatnam, which is a recognized Hospital, on 10.12.2010 and incurred an expenditure of Rs.18,784/-. He submitted medical bills for reimbursement of the said amount to the P.S.1 on 23.02.2011, who forwarded the same to the Medical Superintendent, RIMS Hospital, Srikakulam for scrutiny and return. The Medical Superintendent scrutinized the bill and returned the same to the Commissioner in July, 2012 itself shows the admissible amount of Rs.17,584/-. But, so far, the medical claim has not been settled by the P.S.1, inspite of making repeated representations.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Commissioner, Ichapuram Municipality, Srikakulam District. Accordingly, the Commissioner submitted a report stating that the bills were sent to the District Audit Officer, Srikakulam for pre-audit and soon after receipt of the bills, action would be taken for reimbursement of the medical bill amount to the Complainant and requested for time to settle the medical claim. On the said report, the Hon'ble Upa-Lokayukta extended time to submit a further report by the Commissioner. Accordingly, the Commissioner submitted a further report stating that the

Sub-Treasury has reimbursed the medical bill amount of Rs.17,584/- to the Complainant by way of D.D., dt.17.04.2013 and the same was also acknowledged by the Complainant.

Thus, on the interference of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the medical claim of the Complainant which was pending since 2010 has been settled. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.2226/2012/B2

KADAPA DISTRICT

Sri B.Subba Reddy of Kadapa District has filed this complaint against the Tahsildar, Muddanur Mandal, Kadapa District requesting this Institution to issue directions to the Public Servant for payment of pensionary benefits due to him.

On verification, it is found that the Complainant retired from service on 30.06.2011 while working as Village Revenue Officer of Mangapatnam Village, Muddanur Mandal, Kadapa District. While in service, a Show cause notice was served on the Complainant calling for his explanation for the irregularities committed in assignment of the DKT land and the case is pending. In spite of making several Representations, the Public Servant has neither finalized the said case nor forwarded the pension papers to the concerned for sanction of pensionary benefits to the Complainant.

After registering the complaint, the Hon'ble Upa-Lokayukta directed the Tahsildar, Muddanur Mandal to submit a report. Accordingly, the Tahsildar submitted a report stating that in view of the pendency of the case against the Complainant, the pension papers have not been processed. Now, as per the directions of the Hon'ble Upa-Lokayukta, pension papers have been submitted to the Accountant General and the Accountant General sanctioned pension of Rs.2,263/- per month and the Gratuity amount of Rs.97,049/- to the Complainant.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the pensionary benefits, which were due to the Complainant since 2011, have been sanctioned and paid to him. As the grievance of the Complainant has been redressed, this complaint was closed.

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COMPLAINT NO.2207/2012/B2

KRISHNA DISTRICT

Sri S.V.Subba Rao of Krishna District has filed this complaint against the Superintending Engineer, Irrigation Division, Vijayawada, Krishna District requesting this Institution to issue directions to the Public Servant for payment of the amount due to him for execution of the work in the year 1994.

On verification, it is found that the Complainant has executed the work "CDR to Lock Superintendent Quarter at Nimmagadda Lock" with an estimated amount of Rs.46,000/- in the year 1994 and the work done particulars were also recorded in the Measurement Books. But so far, the said amount has not been paid to the Complainant in spite of making repeated Representations to the Public Servant.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Principal Secretary to Government, Irrigation & CAD Department. Accordingly, the Principal Secretary to Government submitted a report stating that the matter was got enquired into by the Chief Engineer, Krishna Delta System, Vijayawada, who submitted a report stating that the matter relating to the year 1994 and except the Measurement Book, no other records were available in respect of the said work and it was evident from the said Measurement Book that the Complainant has executed the work in the year 1994 but the bills were not processed for payment. As the concerned records i.e., Agreement, estimates, work slips, etc., were not available, the Complainant was directed to submit a copy of the agreement for processing the bill and for making payment.

On the above report, the Hon'ble Upa-Lokayukta directed the Chief Engineer to submit the report by making payment to the Complainant as the above report disclosed that the Complainant has executed the work in question. Accordingly, the Chief Engineer submitted a report stating that as per the directions of the Hon'ble Upa-Lokayukta, the bills were processed and an amount of Rs.43,281/- was paid to the Complainant and the same was also acknowledged by the Complainant.

Thus, on continuous persuasion by the Hon'ble Upa-Lokayukta, the amount due to the Complainant for the work executed by him in the year 1994 has been paid to him. As the grievance of the Complainant is redressed, this complaint was closed.

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COMPLAINT NO.2195/2011/B2

KADAPA DISTRICT

Sri N.Venkat Reddy of Kadapa District has filed this complaint against the Municipal Corporation, Kadapa requesting this Institution to issue directions to the Public Servant for payment of PF amount, along with interest thereon.

On verification, it is found that the Complainant retired from service on 30.06.2011 while working as Craft Teacher in Municipal High School, Nagarajupeta, Kadapa District. While in service, an amount of Rs.63,135/- has been deducted from his salary towards subscription for PF account. But, so far, the said amount has not been refunded to the Complainant though he retired on 30.06.2011, in spite of making repeated representations.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Commissioner, Municipal Corporation, Kadapa. Accordingly, the Commissioner submitted a report stating that out of the PF amount contribution recovered from the Complainant upto 31.03.2009, Rs.20,296/- was paid on 30.06.2007, Rs.4,300/- was paid on 13.08.2009 and Rs.9,000/- was paid on 28.06.2011 by way of cheques and the balance amount of Rs.21,462/- was paid on 21.08.2012 by way of cheque to the Complainant. Further, an amount of Rs.46,382/- has to be paid to the Complainant towards DA arrears and IR arrears, for which the Commissioner sought for extension of time. Accordingly, the Hon'ble Upa-Lokayukta extended time and directed the Public Servant to pay the balance amount as expeditiously as possible and submit compliance report. Accordingly, the Public Servant submitted a compliance report stating that Rs.41,484/- was paid to the Complainant towards D.A. arrears and IR arrears.

Thus, on continuous persuasion by the Hon'ble Upa-Lokayukta, the Complainant has been paid the balance PF amount and also the IR and DA arrears amount, which amounts were pending since 30.06.2011 the date on which he retired from service. As the grievances of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.2152/2012/B2

VISAKHAPATNAM DISTRICT

Sri S.S.Rao of Visakhapatnam has filed this complaint against (1) The Registrar, Nagarjuna University, Guntur District; (2) The Village Revenue Officer, Nandivelugu Village, Tenali Taluk, Guntur District and (3) The Tahsildar, Tenali Mandal, Guntur District as Public Interest Litigation alleging that the Public Servants have misutilised the public funds of the Social Welfare Department by way of scholarships to the ineligible candidate of Nagarjuna University, Guntur District.

On verification, it is found that one Sri N.Srinivasa Rao is working in Engineering College, Vijayawada and he is having his own house with four portions and he is financially sound. Further, his father is R.M.P. Doctor and is having good practice and influence in surrounding areas of Tenali and Guntur Districts. The said Srinivasa Rao got admission in M.Tech., Computers course in the year 2009 under O.C. Category in O.B.C. group. His case was recommended for full fee concession by the University Authorities though he was not eligible for the same. Though the said matter was brought to the notice of the P.S.1, so far he has not taken any interest to enquire into the matter and to take necessary action against the concerned.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Registrar, Nagarjuna University, Guntur. Accordingly, the Registrar submitted a report stating that Sri N.Srinivasa Rao joined in M.Tech. Computers in the Department of Computer Science & Engineering, Acharya Nagarjuna University College of Science during the academic year 2009-2010 and that he paid Rs.31,055/- at the time of counseling on 19.09.2009 and he was admitted by the Department on 29.09.2009 under open category. At the time of admission, he produced

Income Certificate issued by the Tahsildar, Tenali Mandal, Guntur District to the effect that his father's annual income was Rs.36,000/- per annum and basing on the said Income Certificate, he applied for fees reimbursement from Social Welfare Department and got sanctioned Rs.55,025/- under E.B.C.category as fresh candidate during the academic year 2009-10 and Rs.57,370/- as renewal during the academic year 2010-11. But, the Department released only an amount of Rs.1,10,064/- for both the academic years. Further, as per the directions of the Hon'ble Upa-Lokayukta, the matter has been got examined and as the allegations were found true, as per the instructions of the University, Sri N.Srinivasa Rao has remitted back the entire amount of Rs.1,10,064/- to the Social Welfare Department through challan on 21.11.2012 and that the University also collected Rs.2,02,105/- due to be paid by him and then only released his Certificates.

Thus, on continuous persuasion by the Hon'ble Upa-Lokayukta, the bogus claim of scholarship by Sri N.Srinivasa Rao was detected and he paid back the entire scholarship amount to the Social Welfare Department and also to the University. As the purpose for which this complaint was registered has been served, this complaint was closed.

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COMPLAINT NO.2014/2011/B2EAST GODAVARI DISTRICT

Smt. Banka Padmavathi of East Godavari District has filed this complaint against the Panchayat Secretary, Yeleswaram Village and Mandal, East Godavari District requesting this Institution to issue directions to the Public Servant for payment of Rs.92,543/- towards encashment of E.L., and Rs.77,250/- towards reimbursement of medical expenses relating to her husband Late Banka Pydaiah, who died while taking treatment.

On verification, it is found that the Complainant's husband Late Pydaiah while working as RWS Motor Pump Operator in the Office of the Panchayat Secretary, Yeleswaram Village and Mandal, East Godavari District, on 30.06.2008 met with road accident and admitted in Care Emergency Hospital, Kakinada with grave injuries and while taking treatment he died on 07.07.2008 and for the said treatment, the Complainant paid Rs.77,250/-. Though the District Panchayat Officer issued Proceedings dt.20.01.2009 for payment of medical reimbursement amount of Rs.77,250/-so far the Public Servant has not paid the said amount to the Complainant. The District Panchayat Officer also issued Proceedings dt.06.08.2009 for payment of Rs.92,543/- towards encashment of E.L. relating to her husband, but the said amount also has not been paid to the Complainant by the Public Servant in spite of making repeated representations. After submitting the complaint, the Complainant sent another letter to this Institution stating that Rs.40,000/- was paid to him out of Rs.1,69,793/- and still she has to get Rs.1,29,793/- from the Public Servant.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Panchayat Officer, East Godavari District. Accordingly, the District Panchayat Officer submitted a report stating that Rs.48,562/- was paid to the Complainant towards balance amount of encashment of E.L.amount on 24.01.2013 and informed that due to paucity of funds they could not pay the reimbursement of medical expenses and hence requested for time. Accordingly, the Hon'ble Upa-Lokayukta granted time and directed the District Panchayat Officer to pay the balance amount to the Complainant as expeditiously as possible and submit his compliance report. Accordingly, the District Panchayat Officer submitted his compliance report stating that Rs.77,250/- has been paid to the Complainant towards medical reimbursement on 10.04.2013.

Thus, on continuous persuasion by the Hon'ble Upa-Lokayukta, the medical reimbursement amount and the payment of encashment of E.L. amount due to the husband of the Complainant has been paid to the Complainant, which issue was pending since 2009. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.1869/2012/B2

HYDERABAD DISTRICT

Sri U.V.Ramana, Editor, Sri Ashoka Monthly Magazine, Hyderabad has filed this complaint as Public Interest Litigation against the Child Project Officer, Thamballapalli, Chittoor District requesting this Institution to issue directions to the Public Servant to appoint Smt. K.Kavitha as Mini Anganwadi Worker of Obulareddigaripalle, Veligallu Village, Peddamandyam Mandal, Chittoor District.

On verification, it is found that Smt. K.Kavitha of Obulareddigaripalle of Veligallu Village and Smt.D.Prameela of Nadimburuju Village, Chittoor District have appeared for Interview for the post of Mini Anganwadi Worker of Obulareddigaripalle conducted by the Child Development Project Officer, I.C.D.S., Chittoor District. Though the candidates belong to Obulareddigaripalle and Koyalapalli were only eligible for appointment to the said post, Smt. D.Prameela, who is a non-local candidate, has been selected as Mini Anganwadi Worker on the recommendation of the local M.L.A., Sri Praveen Kumar Reddy and thereby caused injustice to the Complainant.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Child Project Officer, Thamballapally, Chittoor District. Accordingly, the Project Director, District Women & Child Development Agency, Chittoor District has submitted a report stating that the matter has been got enquired into and the services of Smt. D.Prameela, as Mini Anganwadi Worker have been terminated and the eligible local candidate Smt. K.Kavitha, who is the Complainant herein, has been appointed as Mini Anganwadi Worker of Obulareddigaripalle Village.

Thus as per the directions of the Hon'ble Upa-Lokayukta, the services of the ineligible candidate were terminated and the Complainant has been appointed as Mini Anganwadi Worker. As the grievance of the Complainant is redressed, this complaint was closed.

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COMPLAINT NO.1868/2012/B2

KADAPA DISTRICT

Smt.Mudagunta Pakeeramma of Kadapa District has filed this complaint requesting this Institution to issue directions to the concerned Revenue Officials for sanction of Widow Pension and also for allotting her a House under Indiramma Scheme.

On verification, it is found that the Complainant is a widow and she belongs to S.C. Community. Further, she is a white card holder. Being poor widow, she is not able to eke out her livelihood and she is in dire necessity of widow pension and a house.

After registering the complaint, the Hon'ble Upa-Lokayukta issued directions to the Revenue Divisional Officer, Prodduturu, Kadapa District to submit a report in the matter. Accordingly, the Revenue Divisional Officer submitted a report stating that he got the matter enquired into by the Tahsildar, Prodduturu, who reported that the Complainant belongs to S.C. Community and she made an application for allotment of house in Rachabanda Programme and her application was considered and her name was included in the eligible beneficiaries list for sanction of house-sites. Further, the Mandal Parishad Development Officer, Prodduturu stated that the case of the Complainant was considered for sanction of widow pension.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the poor widow Complainant got house-site allotted and widow pension has been sanctioned. As the grievance of the Complainant was fully redressed, this complaint was closed.

COMPLAINT NO.1814/2013/B2 MAHABOORNAGAR DISTRICT

Sri Balanarayana of Mahaboornagar District has filed this complaint against the District Medical & Health Officer, Mahaboornagar District requesting this Institution to issue directions to the Public Servants for regularization of his services as contingent worker on par with his juniors.

On verification, it is found that the Complainant has been working as full time contingent worker in Government Civil Hospital, Kollapur, Mahaboornagar District since 1987. Though he has fulfilled all the conditions stipulated in G.O.Ms.No.212, Finance (F.W.P.C.III) Department, dt.12.02.1994, his services have not been regularized on par with his juniors Smt. Govindamma, Smt. Bharathi, Smt. Mangamma and Sri G.Ravi, in spite of making repeated Representations.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Medical & Health Officer, Mahaboornagar District. Accordingly, the District Medical & Health Officer has submitted a report stating that the Complainant has been working as contingent worker in Civil Hospital, Kollapur, Mahaboornagar District since 20.10.1987 as reported by the Medical Officer of the said Hospital on payment of Rs.200/- per month and he has fulfilled all the terms and conditions as laid down in G.O.Ms.No.212, Finance & Planning, (F.W.P.C.III) Department, dt.22.04.1994 and he is eligible for regularization of services. It is further reported that the services of the Complainant have been regularized.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the services of the Complainant have been regularized. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.1664/2012/B2WARANGAL DISTRICT

Dr.T.Raj Kumar of Warangal District has filed this complaint against (1) The Principal, Kakatiya Medical College, Warangal and (2) The District Treasury Officer, Warangal requesting this Institution to issue directions to the Public Servants to credit the D.A. arrears amount and also the amount deducted from his salary towards subscriptions during the years 2009-10 for crediting the same into his GPF account.

On verification, it is found that the Complainant is working as Associate Professor in Kakatiya Medical College, Warangal and that though the Principal, Kakatiya Medical College addressed a letter on 07.03.2011 stating that D.A. arrears amount has been credited into the GPF account of the Complainant, so far, the said amount has not been credited to his GPF account. Further, an amount of Rs.7,176/- (Rs.4,176/- towards D.A. arrears) during the year 2009-10 and Rs.1,000/- per month recovered towards subscription in the months of 12/2009, 4/2010 and 7/2010, has not been credited to his GPF account. On enquiry, the Complainant came to know that the matter is pending with the District Treasury Officer, Warangal.

After registering the complaint, the Hon'ble Upa-Lokayukta directed the District Treasury Officer, Warangal to submit a report in the matter. Accordingly, the Deputy Director, District Treasury, Warangal submitted a report stating that the missing credit statements have been verified and returned the same to the Principal, Kakatiya Medical College, Warangal during November, 2012 for onward submission to the Accountant General, A.P., Hyderabad for crediting the same into the GPF account of the Complainant and that the same fact was also confirmed by the Complainant.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the missing credit amounts of the Complainant have been sent to the Accountant General, A.P., Hyderabad for crediting the same into his GPF account which issue was pending since 2009. As the grievance of the Complainant has been redressed, this complaint was closed.

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COMPLAINT NO.1148/2013/B2

VIZIANAGARAM DISTRICT

Sri P.Devi Prasad, Secretary, “Murkuri Mansions Flat Owners’ Welfare Society” of Vizianagaram District has filed this complaint against (1) Sri M.Gopala Krishna, Executive Officer, Grama Panchayat, Kothavalasa, Vizianagaram District and (2) Sri N.S.Chalam, Executive Officer, Grama Panchayat, Makkuva, Vizianagaram District requesting this Institution to issue directions to the Public Servants for approval of the plan relating to 16 Flats constructed at Kothavalasa, Vizianagaram District and also to impose house-tax to the said Flats.

On verification, it is found that the Complainant and 15 others are the owners of 16 Flats constructed at Kothavalasa, Vizianagaram District by “Swetha Constructions”. The house owners have formed a Society by name “Murkuri Mansions Flat Owners’ Welfare Society” and the said Society requested the Executive Officer of Kothavalasa Grama Panchayat to lay 20 feet wide road adjacent to the said Flats as per the approved plan, for which, the said Authorities have laid only 15 feet road. The Complainants Society requested P.S.1 to furnish Building Plan under RTI Act, on which, the P.S.1 issued the Approved Plan submitted by the Builder. As the plan submitted by the Builder to the Gram Panchayat and the plan furnished to the Flat owners by the Builder were different, on the complaint filed by the Society, the Divisional Panchayat Officer, Vizianagaram enquired into the matter and confirmed that no plans were approved by the Gram Panchayat in respect of the Flats in question. Further, the P.S.1 issued a Notice to the Builder for regularization of the Plan for the said 16 Flats, on which, the Builder has not taken any action, which resulted in non-imposition of house-tax in respect of the said 16

Flats for want of approved plan and causing much inconvenience and mental agony to the Complainant and other Flat owners.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Panchayat Officer, Vizianagaram District. Accordingly, the District Panchayat Officer submitted a report stating that the matter has been got enquired into by the Mandal Parishad Development Officer, Kothavalasa and the discrepancy in approval of plans in respect of the said 16 Flats was regulated by collecting Rs.13,888/- from the builder. Further, the house-tax was levied in respect of 15 Flats and in respect of the 16th Flat, as the owner is the Ex-Servicemen his flat was exempted as per the provisions of G.O.Ms.No.371, PR&RD Department, dt.20.11.2003. As regards slab leakages and other minor repairs relating to the said Flats, on persuasion by the Mandal Parishad Development Officer, Kothavalasa, the builder has agreed to carry out the said works in the presence of the Complainants and the Complainants also confirmed the same in writing and expressed their satisfaction as regards the services of the builder.

Thus, on continuous persuasion by the Hon'ble Upa-Lokayukta, the building plan relating to the 16 flats has been regularized and property tax also has been levied and the builder also agreed to carry out the repair works to the said 16 Flats. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NOS.1114/2013/B2, 1115/2013/B2, 1134/2013/B2 &
1162/2013/B2
KURNOOL DISTRICT

Smt. Kurava Narasamma of Yemmiganur, Kurnool District has filed this complaint against the Tahsildar, Yemmiganur Mandal, Kurnool District requesting this Institution to issue directions to the Public Servant for sanction of financial assistance of Rs.5,000/- under National Family Benefit Scheme as she is a poor widow.

On verification, it is found that the Complainant belongs to Backward class and she is a poor widow and eeking out her livelihood by way of Daily Wages Coolie. Further, she is having three daughters to look after and as such she has been facing much financial problems.

After registering the complaint, the Hon'ble Upa-Lokayukta directed the Tahsildar, Yemmiganur Mandal, Kurnool District to submit a report. Accordingly, the Tahsildar, Yemmiganur has submitted a report stating that the financial assistance amount of Rs.5,000/- under National Family Benefit Scheme has been sanctioned to the Complainant and the said amount was paid to the Complainant by way of Cheque, dt.22.05.2013 and the same was also acknowledged by the Complainant.

So also, in C.No.1115/2013 filed by Smt. Adimi Lakshmi of Yemmiganur, Kurnool District, as per the directions of this Institution, the Tahsildar, Yemmiiganur sanctioned financial assistance of Rs.5,000/- under National Family Benefit Scheme.

So also, in C.No.1134/2013 filed by Smt. U.Eeswaramma of Yemmiganur, Kurnool District, as per the directions of this Institution, the Tahsildar, Yemmiganur sanctioned financial assistance of Rs.5,000/- under National family Benefit Scheme.

So also, in C.No.1162/2013 filed by Smt. V.Anjanamma of Yemmiganur, Kurnool District, as per the directions of this Institution, the Tahsildar, Yemmiganur sanctioned financial assistance of Rs.5,000/- under National Family Benefit Scheme.

Thus, on the intervention of this Institution, the above four Complainants have been sanctioned final assistance under NFBS as the grievances of the four Complainants have been redressed, these four complaints were closed.

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COMPLAINT NO.1064/2012/B2

GUNTUR DISTRICT

This complaint was filed by Sri Ch.Satyanarayana Rao of Guntur District against the Executive Engineer, Panchayat Raj (RWS), Narasaraopeta, Guntur District requesting this Institution to issue directions to the Public Servant to take necessary action to see that the drinking water of SS Tank, situate at Kothapalem Village, Narasaraopeta Mandal, Guntur District should not be allowed to be polluted by the cattle of the surrounding Villages.

On verification, it is found that one drinking water Tank was constructed in Kothapalem Village, Narasaraopeta Mandal, Guntur District in the year 1998 by spending Rs.90 lakhs in an extent of Ac.3.00 to provide drinking water to Kesanupalli, Turakapalem, Basikapuram, Kothapalem and Ammensahebpalem Villages of Guntur District. No repairs have been taken up to the said Tank since 2009. Cattle, Sheep, Goats, etc., of surrounding villages have been polluting the drinking water of the said Tank. Though the matter was brought to the notice of the Public Servant to stop pollution of drinking water, so far he has not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta directed the Executive Engineer, RWS Division, Narasaraopeta, Guntur District to submit a report in the matter. Accordingly, the Superintending Engineer submitted a report stating that fencing was provided on three sides of the said SS Tank at the time of construction of the Tank and no fencing was constructed on the fourth side, due to objections raised by the local farmers and as such, the cattle are entering the Tank now and then and polluting the water. To avoid the same, one Watchman was also provided to protect the drinking water. Further, on the approach of the Department, the local

farmers have agreed for providing fencing on the fourth side of the said Tank. Accordingly, proposals were submitted to the Government for providing necessary funds to take up fencing work on the fourth side of the Tank and orders were awaited.

Basing on the said report, the Hon'ble Upa-Lokayukta issued further directions to the Executive Engineer to follow up the matter and submit final compliance report in the matter. Accordingly, the Executive Engineer has submitted a report stating that the Government sanctioned Rs.1.50 lakhs for providing fencing on the fourth side of the said Tank and the work was entrusted to the Chairman, Works Committee, Kothapalem, the agreement was concluded and the work of providing fencing on the fourth side of the SS Tank was also completed to stop pollution of drinking water.

Thus, on continuous persuasion by the Hon'ble Upa-Lokayukta, the Government sanctioned funds for providing fencing on the fourth side of the SS Tank, Kothapalem Village, Narasaraopet Mandal, Guntur District to stop pollution of drinking water. As the purpose for which this complaint has been registered was served, this complaint was closed.

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COMPLAINT NO.1052/2013/B2. EAST GODAVARI DISTRICT.

Sri K.Nageswara Rao of East Godavari District has filed this complaint against (1) The Deputy Director, APGLI, Nalgonda; (2) The Deputy Director, APGLI, Eluru, West Godavari District and (3) The Deputy Director, APGLI, Maseed Centre, Kakinada, East Godavari District requesting this Institution to issue directions to the Public Servants for issue of APGLI Bond for the enhanced subscription amount with upto date entries.

On verification, it is found that the Complainant is working as Assistant Executive Engineer, R&B Department, RDC Division, Rajahmundry. A sum of Rs.124/- was recovered from his salary from April 1994 onwards towards subscription to APGLI. The said recovery was later enhanced to Rs.200/-, again to Rs.450/- and now Rs.600/- is being recovered from his salary for the said purpose. But, so far, the APGLI Authorities have not issued either new APGLI Bond or assigned the new APGLI number.

After registering the complaint, the Hon'ble Upa-Lokayukta directed the Deputy Director APGLI, Nalgonda to submit a report. Accordingly, the Assistant Director, District Insurance Office, APGLI, Nalgonda has submitted a report stating that as per the Orders issued by the Government, from time to time, the Drawing & Disbursing Officers shall compulsorily recover the APGLI subscription amounts from the salaries of the Government employees, who are in the age group of 21 to 53 years, as per the slab rates prescribed and shall submit the requisite proposal form to the respective District Insurance Office and obtain Insurance policies in favour of the concerned employees. But in the case of the Complainant though the amount is being recovered from time to time, so far he has not

submitted any proposal form for obtaining Insurance Policy from the Department. Further, as the Complainant has crossed the age of 53 years, no policy could be issued to him as per Rules and the said fact was also informed to him and requested to submit an application for refund of the amounts recovered from him. Accordingly, the Complainant has submitted claim forms in the Office of the District Insurance Officer, Eluru and the District Insurance Officer has sent a Cheque for Rs.90,896/- to the Complainant and the same was also acknowledged by the Complainant.

Thus, on the intervention of this Institution the amount recovered from the Complainant's salary has been refunded to him. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.762/2012/B2.

KURNOOL DISTRICT.

Sri J.Venu Rao of Adoni, Kurnool District has filed this complaint against the Assistant B.C.Welfare Officer, Adoni, Kurnool District requesting this Institution to issue necessary directions to the Public Servant for sanction of scholarship to his son J.Pavan Kumar.

On verification, it is found that the Complainant's son Mr.J.Pavan Kumar studied I & II year Degree in St. Joseph College, Kurnool and joined in Dr. Jyothirmayi Degree College, Adoni, Kurnool for studying III year Degree by taking permission and T.C., from St.Joseph College, Kurnool. Mr. J. Pavan Kumar availed scholarship for I & II year while studying in St. Joseph College, Kurnool. He applied for renewal of scholarship for III year in Dr.Jyothirmai Degree College. But, the Computer accepted only the previous College address while uploading online application and it was understood that the correction of College address would be possible only on the recommendation of the Public Servant. At the time of verification by the Public Servant, he refused to take the said application stating that his name was not found in the list. As the same was the technical problem of the Computer, the Complainant requested the Public Servant to forward the said application with remarks to the higher authorities duly verifying the application. Despite of personal requests, the Public Servant rejected the application of the Complainant's son. With great difficulty, the Complainant got rectified the name of the College from B.C.Welfare Department and again requested the Public Servant to sign the application for onward transmission to his higher authorities at Kurnool. Again, the Public Servant refused to do so stating that there was no time to him and asked the Complainant to approach the Court.

After registering the complaint, the Hon'ble Upa-Lokayukta, duly considering the difficulties being faced by the Complainant for processing his application for sanction of scholarship to his son, entrusted the matter to the Director (Investigation) for conducting discreet enquiry into the matter. During the course of enquiry, on the approach of the Deputy Director (Investigation), the District B.C.Welfare Officer, Kurnool submitted a letter to him stating that the reimbursement of tuition fees amount of Rs.8,000/- and postmetric scholarship amount of Rs.3,150/- have been sanctioned to Mr.J.Pavan Kumar, III year student of Dr.Jyothirmai Degree College and the bills were sent to the District Treasury for adjustment of College/Students accounts. Along with the report, a copy of the status application of the Complainant's son showing that the said amounts have been sanctioned to him was also enclosed to the said letter by the District B.C.Welfare Officer, Kurnool.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the poor student could get his scholarship amount which issue was pending only due to the inaction on the part of the Public Servant. As the grievance of the Complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.708/2012/B2CHITTOOR DISTRICT

Sri K.Suresh and some other Villagers of Patharkadu Village, Vijayapuram Mandal, Chittoor District have filed this complaint against (1) The Tahsildar, Vijayapuram Mandal, Chittoor District; (2) Sri C.K.Srinivasulu, Deputy Tahsildar (FAC) Tahsildar, Vijayapuram Mandal, Chittoor District; (3) Sri Sudhakar Raju, Village Revenue Officer, Alapakam (FAC Patharkadu) Village, Vijayapuram Mandal, Chittoor District; (4) Sri Udayakumar, Mandal Surveyor, Vijayapuram Mandal, Chittoor District and (5) Sri Hemasekhar, Revenue Inspector, Vijayapuram Mandal, Chittoor District alleging that Pattadar Pass Books and Title Deeds are being issued illegally in respect of the Government lands of Patharkadu Village in the names of ineligible persons by swallowing lakhs of rupees by the Revenue Officials and hence requested this Institution to enquire into the matter and take necessary action in the matter.

On verification, it is found that the Revenue Officials of Vijayapuram Mandal in collusion with the private individuals have converted the Government land of Patharkadu Village into patta lands by creating false revenue records and by registering the same in the names of the binami and in turn, the binamis have been registering the said land in the names of the private individuals and thereby earning lakhs of rupees illegally by the Revenue Officials.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Collector, Chittoor. Accordingly, the District Collector got the matter enquired into and submitted a report stating that the Revenue Divisional Officer got the matter enquired into and cancelled the Pattadar Pass Books and Title Deeds issued in the names

of Smt.A.R.Manimegalai, Smt. K.Bhanumathi and Smt.V. Munijyothi on 17.11.2012 illegally basing on the irregular entries made in the relevant fair Adangals and that the Tahsildar, Vijayapuram was directed to book criminal cases against the vendors for illegal sale of Government land and accordingly, the Tahsildar has booked criminal cases against the four Vendors for illegal sale of Government land, before the Sub-Inspector of Police, Vijayapuram vide FIR No.22/2012, dt.04.10.2012. Further, Sri C.K.Srinivasulu, the then Tahsildar (FAC) and now working as Deputy Tahsildar in Collector's Office, Chittoor and Sri Sudhakar Raju, the then V.R.O., Vijayapuram and now working as V.R.O., at Tirupathi (Rural) Mandal have been suspended from service, vide Proceedings dt.20.09.2012. Further, a report has been submitted to the Principal Secretary to Government, Revenue Department to take disciplinary action against Sri Hemsekhar, the then Revenue Inspector as he retired from service on 30.06.2011, on attaining the age of superannuation.

Thus, on the interference of this Institution and on continuous persuasion by the Hon'ble Upa-Lokayukta, the Government land, measuring Ac.18.18 cts., situate at Patharkadu Village, Vijayapuram Mandal, Chittoor District, which was in the hands of the ineligible persons by way of bogus Pattadar Pass Books and the Title Deeds issued by the Revenue Officials of Chittoor District for extraneous considerations, has been retained back to the Government by canceling the said Pattadar Pass Book and Title Deeds and necessary disciplinary action has been initiated by the District Collector, Chittoor against the erring Revenue Officials, besides registering criminal cases against the Vendors, who involved in this case. As the purpose for which this complaint has been registered has been fully served, this complaint was closed.

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COMPLAINT NO.81/2013/B2

PRAKASAM DISTRICT

Sri M.Narayana of Prakasam District has filed this complaint against (1) The Deputy Superintendent of Police, Kandukuru, Prakasam District and (2) The Sub-Inspector of Police, C.S.Puram Mandal, Prakasam District requesting this Institution to issue directions to the Public Servants to arrest the accused, who scolded him by touching his caste name.

On verification, it is found that the Complainant filed a petition before the Sub-Inspector of Police, C.S.Puram Mandal, Prakasam District requesting to arrest Sri Syed Mastan Basha and his Son Sri Syed Rasool Basha of Kunampuram Village, C.S.Puram Mandal, Prakasam District, who attacked and scolded him by touching his caste name. On the said petition, the Sub-Inspector of Police registered S.C., S.T. Atrocity case, examined the witnesses, recorded their Statements and also videographed the same, but so far, he did not arrest the accused. Though the matter was brought to the notice of the Superintendent of Police, Ongole, who directed the Sub-Inspector of Police to take necessary action, so far the accused have not been arrested. Due to inaction on the part of the Public Servants, the accused threatening the Complainant to withdraw the case or otherwise, they will kill his family members.

After registering the complaint, the Hon'ble Upa-Lokayukta directed the Superintendent of Police, Prakasam District to submit a report. Accordingly, the Superintendent of Police submitted a report stating that he got the matter enquired into and as prima-facie case was established against the accused, U/s.506 IPC and Sec. 3(i)(x) SC & ST (POA) Act, 1989, after taking the opinion of the Additional P.P, S.C., S.T. Court, Ongole, the accused Sri Syed Masthan Basha and Sri Rasool Basha have

been arrested and they were sent for remand and the case is being filed before the Competent Court.

Thus, as per the directions of the Hon'ble Upa-Lokayukta, the Public Servants have rectified their inaction and the accused were arrested. As the Grievance of the Complainant has been fully redressed, this complaint was closed.

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ANNEXURE - C

**STATISTICS SHOWING THE NUMBERS OF COMPLAINTS
RECEIVED, DISPOSED AND PENDING
DURING THE YEAR 2013**

Sl.No.	Description	Lokayukta	Upa-Lokayukta	Total
1	Complaints Carried Forward from the year 2012	2706	1945	4651
2	Complaints received During the year 2013	3120	2754	5874
3	Total available for Disposal	5826	4699	10525
4	Disposed off during the Year 2013	3583	2944	6527
5	Pending as on 31.12.2013	2243	1755	3998
6	Grievances Redressed	166	141	307

ANNEXURE - D

**STATISTICS SHOWING THE NUMBER OF COMPLAINTS
(FINAL INVESTIGATION) PENDING, RECEIVED AND
DISPOSED OF DURING THE YEAR 2013.**

S.NO	PARTICULARS	TOTAL
1	Number of Complaints Pending as on 1.1.2013	25
2	No. of complaints in which final Investigation ordered during the Year 2013	06
3	Number of complaints available for disposal during the year – 2013	31
4	Number of complaints disposed off during the year-2013	09
5	Number of complaints pending as on 31.12.2013	22
6	Number of complaints pending in Courts i) Stayed by the High Court	01
	ii) Pending in Supreme Court	Nil
7	Number of complaints in which punishments Recommended	01

ANNEXURE -E**REGION WISE BREAK-UP OF COMPLAINTS RECEIVED
DURING THE YEAR 2013.**

S.NO	AREA PARTICULARS	TOTAL
1	Coastal Andhra Area	2690
2	Rayalaseema Area	1121
3	Telangana Area	1067
4	Twin Cities	845
5	Suo-motu	37
6	Other States Complaints	18
7	Anonymous	67
8	Paper Clippings	29
	Total	5874

ANNEXURE – F

**DEPARTMENT WISE BREAK UP OF COMPLAINTS
RECEIVED, DISPOSED AND PENDING
DURING THE YEAR 2013**

Sl. No.	Department Name	Pending as on 31.12.2012	Received during the Year 2013	Rejected in Limine	Disposed of after P.V.	Grievances redressed after P.V.	Closed after F.I.	Pending as on 31.12.2013
1.	Agriculture	56	54	13	40	-	-	57
2.	Animal Husbandry	05	05	-	04	-	-	06
3.	Boards	67	111	24	83	-	-	71
4.	Co-Operation	25	41	06	12	-	-	48
5.	Commercial Taxes	07	13	05	06	-	-	09
6.	Corporation	79	37	08	68	-	-	40
7.	Education	235	304	96	263	-	-	180
8.	Elected Persons	25	21	17	12	-	-	17
9.	Employment & Training	05	07	02	07	-	-	03
10.	Endowments	162	124	24	139	-	-	123
11.	Excise	08	27	06	08	-	-	21
12.	Fire Services	02	04	-	02	-	-	04
13.	Fisheries	07	06	02	05	-	-	06
14.	Forest	23	22	04	13	-	-	28
15.	Industries	44	29	07	25	-	-	41
16.	Irrigation	125	91	20	103	-	-	93
17.	Labour	34	14	05	27	-	-	16
18.	Local Funds	-	-	-	-	-	-	-
19.	Marketing	15	12	14	09	-	-	04
20.	Medical & Health	169	204	61	160	-	-	152

21.	Mines & Geology	13	13	02	09	-	-	15
22.	Miscellaneous	574	832	502	534	-	-	370
23.	Municipal Administration	421	522	145	436	-	-	362
24.	Panchayat Raj	349	300	72	261	-	-	316
25.	Police	203	498	181	266	-	-	254
26.	Printing & Stationery	03	-	-	02	-	-	01
27.	Public Libraries	05	09	01	05	-	-	08
28.	Revenue	1835	2341	434	2155	-	-	1857
29.	Transport, Roads & Buildings	39	48	14	33	-	-	40
30.	Registration & Stamps	35	64	18	29	-	-	52
31.	Social Welfare	38	63	23	42	-	-	36
32.	Technical Education	06	06	01	06	-	-	05
33.	Treasuries & Accounts	11	16	02	12	-	-	13
34.	Tribal Welfare	20	21	04	22	-	-	15
35.	Information & Public Relations	06	15	09	07	-	-	05
	Totals	4651	5874	1722	4805			3998

ANNEXURE – G**SANCTIONED CADRE STRENGTH OF POSTS**

S.NO.	NAME OF THE POST	SCALE OF PAY	NO. OF POSTS
1	Registrar	44740-55660	1
2	Director (Legal)	37600-54360	1
3	Deputy Registrar	29200-53060	1
4	Deputy Director (Legal)	29200-53060	1
5	Secretary to Lokayukta	29200-53060	1
6	Director (Investigation)	Cadre Post	1
7	Assistant Registrar	23650-49360	1
8	Assistant Registrar (Judl.)	23650-49360	1
9	Assistant Registrar (Accounts)	23650-49360	1
10	Deputy Director (Investigation)	19050-45850	7
11	P.A. to Lokayukta	19050-45850	1
12	P.A. to Upa Lokayukta	19050-45850	1
13	P.A. to Registrar	19050-45850	1
14	Section Officer	18030-43630	5
15	Accounts Officer	16150-42590	1
16	Investigating Officer	16150-42590	2
17	Special Category Stenographer	14860-39540	4
18	U.D. Stenographer	12910-36700	4

19	Assistant Section Officer	12910-36700	10
20	Librarian	10900-31550	1
21	U.D. Accountant	10900-31550	1
22	Steno-Typist	9460-27700	4
23	Typist	8440-24950	6
24	Assistant	8440-24950	12
25	Senior Driver	9200-27000	1
26	Drivers	7960-23650	6
27	Motor Cycle Messenger	7740-23040	1
28	Record Assistants	7740-23040	3
29	Roneo Operator	7740-23040	2
30	Police Constable and Orderly	8440-24950	13
31	Jamedar	7520-22430	2
32	Attender	6700-20110	24
33	Chowkidar	6700-20110	4
34	Sweeper-cum-Scavenger	6700-20110	4
35	Gardener	6700-20110	2
Total			131

