

THE THIRTIETH
CONSOLIDATED REPORT OF THE
INSTITUTION OF
LOK AYUKTA
OF ANDHRA PRADESH

FOR THE PERIOD FROM
1ST JANUARY, 2014 TO 31ST DECEMBER, 2014

**INSTITUTION OF LOK AYUKTA
OF ANDHRA PRADESH**

5-9-49, Basheerbagh,
Hyderabad-500 063.

ANNUAL REPORT

I have the pleasure and honour of presenting this 30th Consolidated Report on the work done by the Lokayukta and the Upa Lokayukta for the year 2014, under Sub-Section (5) of Section 12 of Andhra Pradesh Lokayukta Act, 1983.

**JUSTICE B. SUBHASHAN REDDY
LOK AYUKTA**

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PREFACE

In accordance with the mandate of Sub-section-5 of Section-12 of the A.P.Lokayukta Act, 1983, this 30th Annual Report for the year 2014 is being placed in the hands of his Excellency, the Governor of Andhra Pradesh.

At the outset, it is pertinent to state that during the year under review, 4661 complaints were received by this Institution. Out of the total of 8649 complaints, including 3988 backlog complaints, available for disposal, 4980 complaints were disposed off during the year, leaving a balance of 3669 cases.

The year under report is significant for its record in disposal of complaints. This Institution touched the highest disposal of complaints, as in any particular year previously from the date of establishment of this Institution such number of disposals were not there. This amply shows that this Institution is giving utmost importance for quick redressal of the grievances of the common man in letter and spirit of the objects of the Act.

This Institution of Lokayukta of Andhra Pradesh was established through a State Legislation in November, 1983 and completed 31 years by November, 2014. This Institution was formed under Andhra Pradesh Lokayukta and Upa-Lokayukta Act 11 of 1983 as an independent public authority with powers to investigate into complaints against a wide range of Public Servants connected with the Executive Affairs of the State.

There are two special features relating to the functioning of this Institution. Firstly, absence of too much procedural requirements, in as much as the Lokayukta's machinery can be set in motion even on the basis of a letter in the cases of complaints relating to the grievances and

secondly, the informalities of investigation and departure from hard and fast rules. It's well known that remedy available through courts involves considerable expenses as also brook lot of time. Most of the people who have even genuine grievances are not in a position to take up the help of courts. In this situation, if there is no Institution like that of Lokayukta, the doors for redressal of grievances for many people would have been shut. Broadly speaking, the remedy available through the agency of the Lokayukta is quick, effective, inexpensive and free of botheration and risk.

Most of the grievances of the Complainants have been redressed by the concerned Authorities on the intervention of this Institution. Necessary actions are also being taken by the Competent Authorities against the Public Servants against whom allegations of corruption, maladministration, abuse of power, inaction, etc., are established in the investigation conducted by this Institution. It is gratifying to mention that the Competent Authorities have been implementing the recommendations of the Lokayukta/Upa-Lokayukta as they are most appropriate and pragmatic.

Public are made aware of the role of and the nature of complaints being entertained by this Institution through periodical Press releases of its decisions in the matter of administrative irregularities by the Public Servants.

The functions of this Institution are onerous and they cannot effectively be discharged without the co-operation from various wings of the Government. So far, the co-operation received from various Officers and Authorities in redressal of the grievances of the complainants is appreciable, barring a very few exceptions. I am also backed by the

disciplined work force, who have extended their unstinted co-operation to make my task easy. I hope that with their continued cooperation and also the co-operation of the Government agencies, we shall be able to excel in our task in the coming year.

JUSTICE B. SUBHASHAN REDDY
LOK AYUKTA

JUDICIAL WORK AND STATISTICAL DATA

During the year under report, 4661 complaints were received, in addition to the 3988 complaints that were pending. Out of 8649 complaints available for disposal, 4980 complaints were disposed of during 2014 leaving a balance of 3669 complaints.

The total collection of complaint fee during the year 2014 is Rs.3,86,514/- besides last year balance of Rs.55,479/-. Out of which, a sum of Rs.3,36,287/- was remitted to the Government Account. An amount of Rs.50,227/- is to be remitted to the Government Account.

Along with this report the following Annexures are enclosed.

Annexure "A" contains a brief resume of some of the cases disposed of by the Hon'ble Lokayukta.

Annexure "B" contains a brief resume of some of the cases disposed of by the Hon'ble Upa Lokayukta.

Annexure "C" shows the statistical data in respect of the complaints received, disposed of and pending during the year 2014.

Annexure "D" shows the complaints (Final Investigation) received, disposed of and pending during the year 2014.

Annexure "E" shows the department wise break up of the complaints received and disposed of during the year 2014.

Annexure "F" is the statement showing the sanctioned strength of the Officers and Staff of this Institution.

ADMINISTRATION

1. OFFICERS AND STAFF:

Annexure-G shows the cadre strength of the Institution. The administration of the Institution is under the charge of the Registrar who is declared as the Head of the Department. During the year under report, Sri P. Dayakar Reddy, District Judge (Retired) is working as Registrar. The administrative structure consists of four wings viz., (i) Administration, (ii) Judicial, (iii) Legal and (iv) Investigation.

(i) ADMINISTRATION WING:

The Registrar, with the assistance of the Deputy Registrar, supervises the Administration Wing, which consists of the Establishment and Accounts Section. The Establishment Section is headed by a Section Officer and it deals with the work relating to Conditions of Service of the Employees, Library, Stores, Furniture, Maintenance of Motor Vehicles, Stationery, Roneo, Inward, Dispatch, etc. The Accounts Section functions under the supervision of Assistant Registrar (Accounts), who is assisted by Accounts Officer and other staff, and deals with financial matters such as budget, salary, T.A., and other related matters.

(ii) JUDICIAL WING:

For the sake of convenience, the Bench of the Hon'ble Lokayukta is identified as B-1 and that of the Hon'ble Upa-Lokayukta as B-2. The Complaints Section receives the complaints, scrutinizes the same and registers as per the orders of the Hon'ble Lokayukta. This Section is headed

by the Assistant Registrar, who is assisted by a Section Officer and two other staff members. After registration of complaints, the complaints are taken up by the staff of the B-1 Section and B-2 Section, respectively, headed by the Section Officers with supporting staff. Besides, the Senior Stenographers would assist in taking down dictation of the orders on Bench of the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta. This apart, there is usual Process Sections separately for B-1 and B-2 sections so as to process and dispatch the orders passed by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta, without giving scope of any delay, with the support of dispatching Assistant.

(iii) LEGAL WING:

Legal Wing consists of Sri D. Isaac Prabhakar, Director (Legal) and Sri G. Kabardhi, Deputy Director (Legal). Both assist the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta, respectively, in all legal matters such as processing the reports received and presenting them before the respective Benches and render assistance to the complainants in conducting the proceedings. Even if a complainant is not having the legal assistance, that deficiency is filled up by the Legal Wing. The Director (Legal) and the Deputy Director (Legal) also perform the duties of Presenting Officers in the Courts and would assist in conducting final investigations by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta, by way of submitting written comments and written briefs during the preliminary verification stage and draft statement of allegations when it reaches the investigation stage.

(iv) INVESTIGATION WING:

The Director (Investigation), who is of the rank of Inspector General of Police, is heading this Wing, with the assistance of (4) Deputy Directors, (5) Investigating Officers and (13) Police Constables. Sri K. Narasimha Reddy, I.P.S., (Retd) is working as Director (Investigation). This Agency probes into such of the complaints that are referred to it, by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta and after collecting necessary material by conducting discreet enquiries, submits a report which is of immense help in determining as to whether it is a fit case to investigate into the allegations levelled in the complaints or otherwise. This Agency maintains the confidentiality and secrecy of information during the discreet enquiry and conducts the probe impartially.

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ACCOMMODATION

The Institution of Lokayukta is presently accommodated in the Government Building bearing Door No.5-9-49, Basheerbagh, Hyderabad. The building consists of two parts. Nearly half of the built up area consists of heritage structure and the remaining is subsequently constructed. In the heritage building, Court Hall & Chambers of the Hon'ble Upa-Lokayukta and also staff rooms are located.

Further, in subsequently constructed building Court Hall & Chambers of the Hon'ble Lokayukta, Bench Section, Legal Section, Complaints Section, Establishment & Accounts Sections, Chambers of the Director (Investigation) and 3 rooms for Investigation Wing, consists of seven (7) Deputy Directors (Investigation), (of the cadre of Deputy Superintendent of Police) and two (2) Investigation Officers (of the cadre of Inspector of Police) and 13 Constables, are located.

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VACATIONS AND HOLIDAYS

During the year 2014, 21 holidays (excluding Sundays and Second Saturdays) and 16 Optional Holidays were declared and observed as Holidays besides Sankranti Vacation from 11.01.2014 to 17.01.2014 (4) working days, Summer Vacation from 02.05.2014 to 01.06.2014 (30) days and Dasara Vacation on 29.09.2014 to 3.10.2014 (03) working days.

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BUDGET PROVISION

The Budget Provision for this Institution for the Financial Year 2014-15 under various Heads of Account was Rs.3,92,45,000/- while the total expenditure incurred during the year under the Head Salaries was Rs.7,43,75,241/- and under the Head Non-Salaries was Rs.88,27,807/- including the expenditure booked through book adjustment by the Accountant General, Andhra Pradesh and Telangana, Hyderabad, from time to time towards Railway Warrants.

A Sum of Rs.3,03,58,000/- under the Head Salaries and Rs.88,87,000/- under the Head Non-Salaries has been provided for the Year 2014-15. Out of the said Budget Provision, a total sum of Rs.5,22,76,372/- under the Head Salaries and Rs.48,32,503/- under the Head Non Salaries was spent leaving a balance amount of Rs.40,54,497/- under the Non-Salaries Head, by the end of December,2014. The excess expenditure under the Head Salaries was due to payment of Interim Relief.

S.No.	Head of Account	Amount
1	010 - Salaries	5,71,08,875
	020 - Wages	---
	110 - Domestic Travel Expenses	---
	111 - Travelling Allowance	8,42,176
	112 - Bus Warrants	19,341,
	130 - Office Expenses: UTILITY PAYMENTS:	---
(a)	131 - Service Postage & Telegram and Telephone charges	7,98,743
(b)	132 - Other Office Expenses	13,15,752
(c)	133 - Water & Electricity charges	3,72,872
	200 - Other Administrative Expenses	76,379

	240 - Petrol, Oil and Lubricants	8,52,732
	270 - Minor Works	---
	272 - Maintenance	2,31,353
	280 - Professional Service	---
	281 - Pleader Fee	1,08,000
	310 - Grants in Aid	---
	311 - Grants-in-Aid towards Salaries	---
	312 - Obsequies Charges, Grants-in-Aid towards interim relief.	---
	410 - Secret Services Expenditure	---
	500 - Other Charges	---
	503 - Other Expenditure	---
	510 - Motor Vehicles	---
	511 - Maintenance Office Vehicles	2,15,155
	512 - Purchase of Vehicle	---
	520 - Machinery & Equipment	---
		48,32,503

COMPLAINT FEE PARTICULARS FROM 01.01.2014 TO 31.12.2014

Sl. No.	Particulars		Rs.
1	Opening Balance as on 01-01-2014		55,479
2	Amount received cash	2,20,855	
3	Amount received DDs	1,10,180	3,31,035
Total			3,86,514
5	Cash remitted	2,26,107	
6	Amount remitted through DDs	1,10,180	3,36,287
Balance as on 31.12.2014			50,227

ANNEXURE - A

**BRIEF NOTE
ON CERTAIN IMPORTANT CASES
DISPOSED OF BY
HON'BLE LOKAYUKTA**

COMPLAINT NO.718/2012/B1VIZIANAGARAM DISTRICT

Sri Ch. Sri Ramamurthy and 18 others of Vizianagaram have filed this complaint against the Commissioner of Bobbili Municipality, Vizianagaram District and the Special Officer, Bobbili Municipality, Vizianagaram District requesting this Institution to issue directions to the Public Servants for payment of the G.I.S. amounts due to them.

On verification, it is found that the complainants worked as Secondary Grade Teachers in Bobbili Municipality, Vizianagaram District and retired from service during the period from 2004-2009. Their subscriptions towards G.I.S. during the period from 01.11.1989 to 31.03.2009, have not been credited to the Government account by the Bobbili Municipality and as such they were not paid G.I.S. amount, in spite of making repeated requests.

After registering the complaint, the Hon'ble Lokayukta called for report from the Commissioner, Bobbili Municipality, Vizianagaram District. On continuous persuasion by the Hon'ble Lokayukta for more than a year, the Commissioner submitted his Interim report stating that the G.I.S. amounts have been paid to the nine complainants, as detailed below:

Sl.No.	Names	Amount Paid Rs.
1	Sri Ch. Sri Rama Murthy	31,212.00
2	Sri S. Kamalakara Rao	31,068.00
3	Sri B.Ch. Sankar Rao	32,126.00
4	Sri K. Sivunnaidu	21,412.00
5	Sri T. Satyam	21,412.00

6	Sri B. Narasimha Rao	20,748.00
7	Sri I. Jagannadha Rao	38,972.00
8	Sri M. Rama Krishna Murthy	17,338.00
9	Sri P. Suryanarayana	26,606.00
TOTAL		2,40,894.00

On further directions of the Hon'ble Lokayukta, the Commissioner submitted a final report stating that the G.I.S. amounts due to the remaining 10 complainants have also been paid to them.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the poor retired teachers could get their G.I.S. amounts, which issue was pending since 2009. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.1527/2012/B1

HYDERABAD DISTRICT

Sri K. Jagan Mohan Reddy of Hyderabad has filed this complaint against the Secretary, City Grandhalaya Samastha, Ashokanagar, Chikkadpally, Hyderabad and the Director of Public Libraries, Government of A.P., Hyderabad requesting this Institution to issue directions to the Public Servants for payment of retiral benefits due to him.

On verification, it is found that the complainant has taken voluntary retirement on 30.11.2011 while working as Deputy Librarian, Grade-I in City Central Library, Hyderabad. Out of the retiral benefits, an amount of Rs.2.00 lakhs has been withheld from the gratuity amount by the Public Servants stating that there are certain audit objections in respect of Rs.2.00 lakhs, which was not accounted for by the complainant.

After registering the complaint, the Hon'ble Lokayukta called for report from the Public Servants and the other concerned officials. As per the report of the District Audit Officer, State Audit, R.R.District and the Deputy Director (Investigation) of this Institution, it was clear that the said amount of Rs.2.00 lakhs has been accounted for by the complainant. Accordingly, as per the further directions of the Hon'ble Lokayukta, the Secretary, City Grandhalaya Samstha, Hyderabad has submitted a report stating that as per the proceedings dated 29.10.2014 issued by the Director of Public Libraries, withheld gratuity amount of Rs.2.00 lakhs has been released and paid to the complainant and the same was also acknowledged by him.

Thus, on the intervention of this Institution and on continuous persuasion of the Hon'ble Lokayukta, the withheld gratuity amount was paid

to the complainant. Since the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.1806/2012/B1YSR KADAPA DISTRICT

Sri K. Sheshaiah of YSR Kadapa District has filed this complaint against the Accountant General (A&E), A.P., Hyderabad requesting this Institution to issue necessary directions to the Public Servant for payment of pensionary benefits due to him.

On verification, it is found that the complainant retired from service on 30-6-2011 while working as Record Assistant in SBRS Junior College, Upparapalli, YSR Kadapa District and necessary proposals were submitted to the Accountant General vide letter dated 11-1-2012 by the Commissioner of Intermediate Education, A.P., Hyderabad. As the pensionary benefits were not settled, the complainant approached the AG Office, on which, he was informed that the file has been missed in their office.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Accountant General (A&E), A.P., Hyderabad. But it is only after issuing six reminders, the Legal Officer, Accountant General (A&E), A.P., Hyderabad submitted a report dated 16-6-2014 stating that all the pensionary benefits were authorized and sent to the Commissioner of Intermediate Education, A.P., Hyderabad by letter dated 8-10-2012 for taking necessary action for payment of the following retiral benefits:

- | | | |
|------------------------------|---|--|
| 1) Service pension | - | Rs.6,020/- per month with effect from 1-7-2011 to till date. |
| 2) DCRG | - | Rs.2,58,154/- |
| 3) Commuted value of pension | - | Rs.2,41,889/- |

Thus, on the intervention of this Institution and after issuing several reminders by the Hon'ble Lokayukta the poor Record Assistant, who retired from service on 30-6-2011, has got all pensionary benefits. Since the grievance of the complainant was redressed, this complaint was closed.

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COMPLAINT NO.1913/2012/B1EAST GODAVARI DISTRICT

Sri P. Nageswara Rao of East Godavari District has filed this Public Interest Litigation requesting this Institution to issue directions to the concerned Government officials for allotment of house sites to the landless poor.

On verification, it is found that the Government acquired Ac.14.85cts. of land belonging to Sri Kesava Janardhan Venugopala Swamy Devasthanam, situated in Yeditha village, Mandapet mandal, East Godavari District in the year 1995 for allotment of house sites to the landless poor. Though 18 years have been elapsed the Government officials have not taken any action for allotment of the said land to the landless poor.

After registering the complaint, the Hon'ble Lokayukta called for a report from the District Collector, East Godavari District. Accordingly, the District Collector submitted a report stating that in the acquired endowments land, measuring Ac.14.85 cts in Sy.No.389, etc., of Yeditha village of Mandapeta Mandal, pattas were distributed to 492 beneficiaries by the concerned MP and local MLA on 26.03.2013 after conducting Grama Sabha and furnished the acquittance in token of distribution of house site pattas to the said beneficiaries and the same was also acknowledged by the beneficiaries.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta for more than one-and-a-half year, 492 landless poor could get house sites, which issue was pending since more than 20 years. As the purpose for which this complaint was filed was fulfilled, this complaint was closed.

COMPLAINT NO.3074/2012/B1ANANTAPUR DISTRICT

Sri S. Nabi Rasool of Anantapur District has filed this complaint against 1) the Commissioner, Dharmavaram Municipality, Dharmavaram, Anantapur District, 2) the Assistant Treasury Officer, Sub-Treasury, Dharmavaram, Anantapur District, 3) the District Audit Officer, State Audit, Anantapur and 4) the Secretary to Government, Municipal Administration & Urban Development Authority, Government of A.P. Hyderabad requesting this Institution to issue directions to the Public Servants for payment of the commutation pension amount due to him.

On verification, it is found that the complainant retired from service on 31.01.2008 while working as Bill Collector in Dharmavaram Municipality, Anantapur District. Though the complainant made several representations requesting the Public Servants for payment of the commuted value of pension amount of Rs.2,24,054/-, they have not taken any action in the matter.

After registering the complaint, the Hon'ble Lokayukta directed the District Audit Officer to issue necessary authorization for payment of Rs.2,24,054/- towards commutation of pension amount to the complainant and sent the same to the Deputy Director, District Treasury, Anantapur, who in turn, gave instructions to the Sub-Treasury Officer, Dharmavaram to effect the payment and report compliance to this Institution. Accordingly, the District Audit Officer, State Audit submitted a report stating that the complainant has been paid Rs.2,24,054/- towards commutation value of pension and the same was also acknowledged by the complainant.

Thus, on the intervention of this Institution and on issuing specific directions to the concerned officials, commutation value of pension amount has been paid to the complainant. Since the grievance of the complainant was redressed, this complaint was closed.

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COMPLAINT NO.3426/2012/B1

KRISHNA DISTRICT

Sri V. Ravindra of Krishna District has filed this complaint (Public Interest Litigation) requesting this Institution to issue directions to the concerned officials for laying of road from Pedakallepalli Village to Kummaripalem of Koduru Mandal, Krishna District.

On verification, it is found that the complainant has enclosed a news-item, published in Andhra Jyothi daily newspaper, Krishna District edition dated 29.11.2012, where in it is found that in view of the negligence of the concerned officials Rs.95 lakhs, sanctioned for formation of road from Pedakallepalli Village to Kummaripalem of Koduru Mandal, Krishna District have been lapsed and hence the complainant, in the interest of public, requested this Institution to take up the matter and issue directions to the concerned officials for execution of the said works.

After registering the complaint, the Hon'ble Lokayukta called for report from the District Collector, Krishna District. On continuous persuasion by the Hon'ble Lokayukta for more than a year, the District Collector submitted an Interim report stating that the above mentioned work, which was estimated earlier at Rs.90.60 lakhs, could not be taken up due to some technical problems and as such fresh proposals have been received from the concerned with an estimated cost of Rs.118.00 lakhs, for which administrative sanction and final sanction are necessary. On considering the said report, the Hon'ble Lokayukta issued directions to the District Collector to expedite the process. Accordingly, the District Collector submitted a final compliance report stating that the administrative sanction and technical sanction were accorded by the concerned officials and the work

commencement letter abstract was issued in the name of Gram Panchayat Viswanadhapalli Village of Koduru Mandal were generated, as per guidelines in vogue. Further, the complainant's request for construction of pipe culvert has been considered and incorporated in the sanctioned estimate and action is being taken by the Grama Panchayat for execution of pipe culverts in this working season of 2014 and the road work will be completed as per the budget provision allocated by the Commissioner, Rural Development, Hyderabad.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the matters were moved briskly, and necessary sanctions were accorded and the works have been commenced. Since the purpose for which this Public Interest Litigation filed was served, this complaint was closed.

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COMPLAINT NO.3626/2012/B1

VIZIANAGARAM DISTRICT

Sri R. Ramu of Vizianagaram District has filed this complaint requesting this Institution to issue directions to the concerned for removal of poultry farm run by Sri V. Sreenu in Jaggaiahpet Village without taking permission from the concerned officials.

On verification, it is found that Sri V. Sreenu is running a poultry farm in agricultural land in Jaggayyapeta Village, Vepada Mandal of Vizianagaram District, without taking permission from the Gram Panchayat, Revenue Officials, Pollution Control Board and the Officials of Industries Department, thereby causing unhygienic conditions in the village and health hazard to the villagers and cattles. Though the matter was brought to the concerned officials they have not taken any action for removal of the poultry farm.

After registering the complaint, the Hon'ble Lokayukta called for report from the Environmental Engineer, A.P. Pollution Control Board, Vizianagaram District. Accordingly, the Environmental Engineer submitted a report stating that the nature of complaint filed against poultry farm does not fall under the purview of A.P. Pollution Control Board and the departments that are giving permissions to the poultry farms are District Medical and Health Officer and District Panchayat Officer. On the said report, the Hon'ble Lokayukta called for a report from the DMHO and the DPO of Vizianagaram. Accordingly, the DMHO submitted a report stating that he addressed a letter to the DPO to issue necessary instructions to the concerned Sarpanch to close Poultry farm and notice also issued to the party through Sarpanch Gram Panchayat to vacate the birds from sheds

immediately. So also, the DMO submitted a report stating that as per the directions of this Institution, the poultry farm, which is being run unauthorizedly by Sri V. Sreenu in Jaggayyapeta Village, Vepada Mandal of Vizianagaram District, has been removed.

Thus, on the intervention of this Institution and as per directions of the Hon'ble Lokayukta, the poultry farm which is being run unauthorizedly causing health hazards to the villagers and cattles, has been removed. Since the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.904/2013/B1HYDERABAD DISTRICT

Sri K. Sanjeeva Reddy of Hyderabad District has filed this complaint against Sri I.Y.R. Krishna Rao, I.A.S., Special Chief Secretary, Agriculture & Cooperation Department, Government of Andhra Pradesh, A.P. Secretariat, Hyderabad requesting this Institution to issue directions to the Public Servant to implement the orders of the Hon'ble Minister for Cooperation and see that the retiral benefits due to him are paid by the APCOB.

On verification, it is found that the complainant retired from service on 30.09.2002 on attaining the age of superannuation while working as Deputy General Manager in APCOB, Hyderabad. While working as General Manager in District Cooperative Central Bank, Nalgonda, he was dismissed from service in the year 1998 on certain allegations. His appeal was allowed and the said dismissal orders were set aside and ordered for his reinstatement reducing the punishment of dismissal to stoppage of two increments without cumulative effect, besides treating the suspension period as leave for which he is eligible. Accordingly, the complainant was reinstated into service during the year 1999 and he worked as Deputy General Manager at APCOB till the date of retirement on 30.09.2002. Again APCOB filed a Revision Petition before the Government against the order of the Appellate Authority and the Government set aside all the orders of the Appellate Authority, vide G.O.Rt.No.29, dtd.16.01.2013. The complainant made representations to the Government and also to the Public Servant for cancellation of the said G.O., and to sanction the retiral benefits due to him, and so far there is no response from the Government.

After registering the complaint, the Hon'ble Lokayukta called for report from the Special Chief Secretary, Agriculture & Cooperation Department, A.P., Hyderabad. After issuing several reminders, the Principal Secretary to Government, Agricultural Marketing and Cooperation Department issued G.O.Ms.No.4 Agriculture & Co-operation (Vig.III) Department, dt.27.01.2014 duly setting aside the earlier G.O.Ms.No.29, A&C (Vig.III) Department, dated 16.01.2003 and directed the Managing Director, Andhra Pradesh State Cooperative Bank Limited, Hyderabad to take further course of action in the matter. On further directions of the Hon'ble Lokayukta, the said Managing Director submitted a report stating that an amount of Rs.6,00,595.77/- was paid to the complainant towards the arrears of salary and the gratuity payable to him.

Thus, on the intervention of this Institution and on continuous persuasion of the Hon'ble Lokayukta, the amounts payable to the complainant since 2010 have been paid. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.1553/2013/B1

WEST GODVARI DISTRICT

Sri M. Venkateswarrao and 26 others of West Godavari District have filed this complaint against 1) the District Collector, Elluru, West Godavari District, 2) the Project Director, D.R.D.A., Elluru, West Godavari District, 3) the Mandal Development Officer, Bheemadolu Mandal, West Godavari District and 4) the Commissioner, Rural Development, Hyderabad requesting this Institution to issue directions to the Public Servants for payment of the balance subsidy amount due to them.

On verification, it is found that the complainants were sanctioned loans under Kolleru Package Scheme through BC Corporation duly giving 50% subsidy, but the Public Servants have paid only part-payment towards subsidy amount and still there is balance amount of subsidy to be paid to them. On the representation of the complainant and others, the concerned officials informed them that it is not possible to make payment of balance amount of subsidy to them, as the MPDO (PS-3) has not submitted the report in the matter to the Project Director (PS-2) in time.

After registering the complaint, the Hon'ble Lokayukta called for report from the Project Director, DRDA, West Godavari District. As there was no response from him, summons were issued. After receiving summons, the Project Director submitted a report stating that an amount of Rs.1,25,000/- was sanctioned to the complainants towards balance subsidy under Kolleru Package Scheme by the District Collector and Chairman, DRDA., Eluru and the said amount was paid to them.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the poor complainants could get the

balance subsidy amount, which was due to them since 2008. As the grievance of the complainants has been redressed, this complaint was closed.

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COMPLAINT NO.1705/2013/B1WEST GODAVARI DISTRICT

Smt. J. Vijayalaxmi of West Godavari District has filed this complaint against 1) the Commissioner, Endowments Department, Hyderabad, 2) the Principal Secretary to Government, Revenue (Endts.) Department, A.P. Secretariat, Hyderabad and 3) the Executive Officer, Sri Venkateshwara Swamivari Devasthanam, Dwaraka Tirumala, West Godavari District requesting this Institution to issue directions to the Public Servants for payment of the pensionary benefits due to her deceased husband.

On verification, it is found that the complainant's husband late Sri J. Hemaprasad died in the year 2009 while working as Record Assistant in Sri Venkateshwara Swamivari Devasthanam, Dwaraka Tirumala, West Godavari District and in view of the audit objections the pensionary benefits relating to the said Hemaprasad have not been paid to the complainant, in spite of making repeated representations to the Public Servants. As such, the complainant is not able to eke out her livelihood, along with two children, except by begging in Dwaraka Tirumala Temple.

After registering the complaint, the Hon'ble Lokayukta called for report from the Commissioner, Endowments Department, Hyderabad. After several adjournments, the Commissioner submitted a final report stating that the following pensionary benefits of late Sri J. Hemaprasad, husband of the complainant, have been paid to the complainant.

Sl.No.	Description	Amount Rs.
1	Arrear Salary from 21.12.2002 to 23.09.2009	5,36,490.00
2	Encashment of Earn Leave	1,16,650.00
3	Pension arrears from 24.09.2009 to 31.08.2014	5,49,575.00
4	Gratuity	60,075.00
TOTAL		12,62,790.00

Thus, on the intervention of this Institution and on continuous persuasion of the Hon'ble Lokayukta, for a period of more than one year, the poor complainant, who is eking out her livelihood, along with children, by begging, has been paid Rs.12,62,790/- towards pensionary benefits and arrears of pension relating to her husband, which issue is pending since 2009. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.1880/2013/B1

HYDERABAD DISTRICT

Sri M. Venkatram Reddy of Hyderabad District has filed this complaint against the District Educational Officer, Hyderabad District requesting this Institution to issue directions to the Public Servant for sanction of pensionary benefits due to him.

On verification, it is found that the complainant retired from service on 01.05.2011 while working as Junior Assistant in People's High School, Ashok Nagar, Hyderabad. Though the complainant made several representations to the Public Servant for payment of Rs.1,98,000/- towards S.L.S., D.A., P.F.A., etc., he has not taken any action in the matter.

After registering the complaint, the Hon'ble Lokayukta called for report from the District Educational Officer, Hyderabad. Accordingly, the District Educational Officer submitted a report stating that the proposals have been sent to the Commissioner and Director of School Education, A.P., Hyderabad for allotment of funds for payment of Rs.1,97,523/- towards encashment of Earned Leave and Half Pay Leave and Pay fixation arrears to the complainant and the matter is pending with him. On the said report, the Hon'ble Lokayukta issued directions to the Commissioner to arrange the said amount as expeditiously as possible. Accordingly, the Commissioner submitted a report stating that the permission from the Principal Secretary to Government, School Education Department, A.P. Hyderabad is pending to meet the amount from the Budget Estimates 2013-14. In the circumstances, the Hon'ble Lokayukta issued directions to the Principal Secretary to Government to expedite the sanction for the aforesaid amount, so as to enable the D.E.O., to make payment to the complainant and submit the

compliance report. Accordingly, the Government accorded permission and the D.E.O., paid the said amount of Rs.1,97,523/- to the complainant and the same was also acknowledged by him.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the matters where moved briskly. The Government accorded permission and the amount was paid to the complainant. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NOs. 3048/2013, 3244/2013, 4031/2013, 4241/2013, 120/2014, 188/2014/B1

Smt. Munegari Ramulamma of Mahabubnagar District has filed this complaint against the Chief General Manager (Operation), Central Power Distribution Company of A.P. Limited, Vidyut Bhavan, Kurnool District requesting this Institution to issue directions to the Public Servant for payment of exgratia amount of Rs.1,00,000/- for the death of her husband M. Rajappa due to electrocution.

On verification it is found that the complainant's husband was died on the spot due to electrocution while trying to put off the transformer from burning on 8-7-2010 at the outskirts of Sarjakhanpet Village, Kosgi Mandal of Mahabubnagar District. The doctor, who conducted postmortem examination over the body, reported that the victim was died due to 'electric shock'. In spite of crystal rule position, Orders of Government, precedents of the Hon'ble High Court and the Hon'ble Lokayukta, the Public Servant has not taken any action for payment of exgratia amount of Rs.1,00,000/- to the complainant since more than three years.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Chief General Manager (Operation), APCPDCL, Kurnool Zone at Kurnool. Accordingly, the Assistant Divisional Officer, APCPDCL, Kodangal was present and filed a report stating that the complainant's husband did not died of electrocution or any fault of the department and as such exgratia amount is not payable to the complainant.

On considering the principles laid down in the judgment dated 29-7-2010, the Hon'ble Lokayukta directed the Managing Director, APCPDCL to pay the exgratia amount of Rs.1,00,000/- to the complainant

and submit a compliance report to this Institution. Accordingly, the Chairman and Managing Director submitted a report stating that exgratia amount of Rs.1,00,000/- was sanctioned and paid to the complainant, under acknowledgment.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the exgratia amount of Rs.1,00,000/- has been paid to her and her grievance was fully redressed. Hence, the complaint was closed.

Similarly in Complaint No.3244/2013/B1 filed by Smt. Kummari Roddalla Rajavva of Nizamabad District for payment of exgratia amount of Rs.1,00,000/- for the death of her husband late Rajaiah due to electrocution on 24-9-2010 at Kancharla Village, Bhiknoor Mandal, Nizamabad District. As per the directions of the Hon'ble Lokayukta, the Superintending Engineer (Operations), Northern Power Distribution Company of A.P. Limited, APNPDCL, Nizamabad has paid the exgratia amount of Rs.1,00,000/- to the complainant on 4-4-2014, under proper acknowledgement. As the grievance of the complainant has been redressed, this complaint is closed.

Similarly in other Complaint No. 4031/2013/B1 filed by Smt. Pulluri Laxmi of Nizamabad District, for payment of exgratia amount of Rs.1,00,000/- for the death of her husband Sri Pulluri Ramulu on 13-11-2009 due to electrocution at Laxmidevuni Pally Village, Bhiknoor Mandal, Nizamabad District. As per the directions of the Hon'ble Lokayukta, the Chief Engineer, Electrical, NPDCL, Nizamabad Zone sanctioned exgratia amount of Rs.1,00,000/- to the complainant. As the grievance of the complainant has been redressed, this complaint was closed.

Similarly in Complaint No.4241/2013/B1 filed by Smt.Bollaveni Laxmi of Karminagar District for the death of her husband Sri Bollaveni Shankar due to electrocution on 4-4-2008, as per the directions of the Hon'ble Lokayukta, the Chief Engineer, Electrical, NPDCL, Nizamabad Zone has paid the exgratia amount of Rs.1,00,000/- to the complainant. As the grievance of the complainant has been redressed, this complaint was closed.

Similarly in Complaint No.120/2014/B1 filed by Smt. Dandu Lakshmi of Medak District for the death of her husband Sri Pedda Balraj due to electrocution on 8-1-2009, as per the directions of the Hon'ble Lokayukta, the Chief General Manager, O&M, Southern Power Distribution Company of Telangana State Limited has paid the exgratia amount of Rs.1,00,000/- to the complainant. As the grievance of the complainant has been redressed, this complaint was closed.

Similarly in Complaint No.188/2014/2014/B1 filed by Smt. Kothapalli Yashoda and another of Nalgonda District for the death of her husband Sri Mallesh due to electrocution on 7-8-2012, as per the directions of the Hon'ble Lokayukta, the Chief General Manager (O&M), Southern Power Distribution Company of Telangana Limited has paid the exgratia amount of Rs.1,00,000/- to the complainants. As the grievance of the complainants has been redressed, this complaint was closed.

COMPLAINT NO.3200/2013/B1HYDERABAD DISTRICT

Sri S. Sammaiah of Hyderabad District has filed this complaint against the Vice Chairman & Managing Director, A.P. State Handloom Weavers Cooperative Society Limited, Hyderabad requesting this Institution to issue directions to the Public Servant for payment of the balance amount of gratuity due to him.

On verification, it is found that the complainant retired from service on 30.06.2012 while working as Marketing Officer in Livery Division of APCO, Secunderabad. As per the Proceedings of the Public Servant, the complainant was paid part payment of Rs.3,50,000/- towards gratuity amount, out of the total eligible amount of Rs.8,16,605/-, in view of the no receipt order from the Government regarding implementation of Revised Pay Scales, 2010. In spite of making several representations, the Public Servant has not paid the balance amount of Rs.4,66,605/- due to the complainant stating that the permission from the Government was awaited.

After registering the complaint, the Hon'ble Lokayukta directed the Public Servant to submit a report in the matter. Accordingly, the Public Servant submitted a report stating that the orders from the Government have not been received for payment of the said balance amount of gratuity to the complainant, along with the other retired employees. On further directions of the Hon'ble Lokayukta, the Public Servant submitted a final report stating that the Government issued orders granting permission for payment of balance amount due to the complainant and accordingly the balance gratuity amount of Rs.4,66,605/- has been paid to the complainant and the same was also acknowledged by him.

Thus, on the intervention of this Institution and as per directions of the Hon'ble Lokayukta the Government accorded permission and the Public Servant paid the balance gratuity amount due to the complainant. As the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.4562/2013/B1

HYDERABAD DISTRICT

Smt. M. Kusuma Kumari of Hyderabad District has filed this complaint against the Deputy Manager (Accounts)/General Manager, Khadi and Crafts, Hyderabad and the Chief Executive Officer, A.P. Khadi and Village industries Board, Hyderabad requesting this Institution to issue directions to the Public Servants for payment of the retiral benefits due to her.

On verification, it is found that the complainant retired from service on 31.12.2012 while working as Auditor in A.P. Khadi and Village industries Board, Hyderabad. Though she made several representations to the PS-1, he has not issued No Due Certificate and her retiral benefits were kept pending.

After registering the complaint, the Hon'ble Lokayukta called for report from the Chief Executive Officer, A.P. Khadi and Village Industries Board, Hyderabad. Accordingly, the C.E.O., submitted a report stating that the complainant was issued No Due Certificate and directed to submit the same to the Provident Fund Commissioner for release of Provident fund amount and E.P.F. Scheme due to her. Her application also was forwarded to the Commissioner for release of E.P.F. amount and for sanction of pensionary benefits.

On further directions of the Hon'ble Lokayukta, the Board released all pensionary benefits i.e., encashment of E.L. amount of Rs.1,86,035/- and Gratuity amount of Rs.3,50,000/-, and the same was also acknowledged by her.

Thus, on the intervention of this Institution and as per directions of the Hon'ble Lokayukta, the complainant could get entire retiral benefits. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.5323/2013/B1HYDERABAD DISTRICT

Dr.K.Prem Kumar of Hyderabad District has filed this complaint against 1) the District Medical & Health Officer, Kurnool, 2) the Director of Public Health and Family Welfare, A.P., Hyderabad, 3) the Principal Secretary to Government, Health, Medical & Family Welfare Department, A.P., Hyderabad and 4) the Medical Officer, Primary Health Centre, Kolimigundla, Kurnool District requesting this Institution to issue directions to the Public Servants for payment of Rs.5.00 lakhs as compensation and also for payment of P.G. lien salary due to him.

On verification, it is found that while working in I.C.D.S. Project, the complainant was sent for P.G. in General Medicine in NIMS as in-service candidate and the PS-2 sanctioned his P.G. deputation. On completion of the P.G. course, the complainant requested the PS-1 to draw and disburse the P.G. lien salary for the period from 28.05.2010 to 27.05.2013. Accordingly, the PS-1 drawn the said salary till 31.01.2012 and lien salary for the remaining period i.e., from 01.03.2012 to 27.05.2013 has not been drawn and paid to the complainant by the PS-1 in spite of making repeated requests.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Director of Public Health & Family Welfare, A.P., Hyderabad. Accordingly, the Director submitted a report stating that the salary bill for the period from 01.03.2012 to 27.05.2013, gross amount of Rs.8,56,131/- and net amount of Rs.7,59,201/- was prepared and sent to P.I.O. and the said amount was directly credited to the Savings Bank Account of the complainant. Further, the encashment of Earned Leave

amount for 10 days, D.A. arrears and also the A.G.I. arrears were also paid to the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the entire amounts due to the complainant have been paid. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.5606/2013/B1

HYDERABAD DISTRICT

Prof.K.Ramachandra Reddy, Hyderabad District has filed this complaint against the Vice-Chancellor, Osmania University, Hyderabad and the Registrar, Osmania University, Hyderabad requesting this Institution to issue directions to the Public Servants for release of appointment orders to the candidates who selected as Lecturer in Psychology.

On verification, it is found that the complainant earlier worked as Professor of the Department of Psychology, Dean Faculty of Social Sciences and Director, Academic Cell in Osmania University and was retired from service in the year 2000. Psychology subject was taught in three colleges in Osmania University area. Earlier, there were 14 lecturers in the Department of Psychology who taught Psychology subject. At present, there is only one Professor in the said department, who is also going to retire in January, 2014. Thereafter, no permanent lecturers are available to teach Psychology in all three colleges. Though the selection process for recruitment in various subjects, including Psychology, took place in the month of April, 2013, no orders were issued to the candidates who selected as Lecturers in Psychology. Students studying Psychology subject has been suffering a lot for want of lecturers.

After registering the complaint, the Hon'ble Lokayukta called for report from the Vice Chancellor of Osmania University. Accordingly, the Vice Chancellor of Osmania University submitted a report stating that after completing the selection process, the University issued orders appointing Dr.K.Anupama and Dr.P.Swathi as Assistant Professors in Psychology.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the process for appointment of Lecturers in Psychology is done. As the purpose for which this complaint was filed has been served, this complaint was closed.

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COMPLAINT NO.5622/2013/B1KHAMMAM DISTRICT

Smt. P. Rudrama Devi and others of Khammam District have filed this complaint against 1) the District Collector, Rajiv Vidya Mission Chairman, Khammam District, 2) the Project Officer, Rajiv Vidya Mission, Khammam and 3) the Special Officers of KGBV, Bhadrachalam, Mulakalapalli and Charla, requesting this Institution to direct the Public Servants for payment of salaries due to them.

On verification, it is found that the complainant and others worked as Vidya Volunteers for eight months under Rajiv Vidya Mission in Kasturiba Girls School at Bhadrachalam and Mulakalapalli Villages, but they have not been paid salaries in spite of making repeated requests.

After registering the complaint, the Hon'ble Lokayukta called for report from the Project Officer, Rajiv Vidya Mission, Khammam District. Accordingly, the Project Officer submitted a report stating that an amount of Rs.97,964/- was paid to the complainant and six others, as detailed below:

Sl.No.	Name	Amount Rs.
1	P. Rudrama Devi	20,977.00
2	G. Swarupa	18,400.00
3	S. Bagya Laxmi	14,784.00
4	S. Naga Kumari	18,400.00
5	N. Krishna Veni	9,074.00
6	G. Ramaiah	5,900.00
7	K. Radha	10,429.00
TOTAL		97,964.00

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the salaries due to the complainants have been paid to them. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.5697/2013/B1

MAHABOONAGAR DISTRICT

Sri P. Rajasekhar Rao of Mahaboobnagar District has filed this complaint against 1) the Commissioner of Labour, 2) the Deputy Commissioner of Labour and 3) The Assistant Commissioner of Labour, Hyderabad requesting this Institution to issue directions to the Public Servants for payment of compensation amount for the death of his father in a motor accident.

On verification, it is found that the complainant's father Sri P. Srinivas Rao died in a motor accident on 02.11.1993 in the course of employment and the then Commissioner Labour awarded compensation amount of Rs.86,112/-. Out of which, the complainant, who was aged about one year old at that time, got Rs.20,000/- to his share. Since he was minor, the said amount was kept with the Commissioner in Fixed Deposit at that time. After attaining the age of majority, the complainant filed a cheque petition for withdrawal and payment of the said amount to him. But the Public Servant stated that they have lost the file and are unable to trace out the same.

After registering the complaint, the Hon'ble Lokayukta called for report from the Assistant Commissioner of Labour, Hyderabad. The Assistant Commissioner of Labour, Hyderabad submitted a report stating that the amount of Rs.86,585/- was awarded as compensation and the said amount was distributed to the dependents of the deceased as under and the said case was closed at their hand:

S.No.	Name	Relationship with deceased	Mode of payment	Amount
1.	Smt.Tulasamma	Wife	Immediate Release	Rs. 56,112/-
2.	Smt.Ratnamma	Mother	Immediate Release	Rs. 10,000/-
3.	Sri B.Venkata Reddy	Advocate	Immediate Release	Rs. 473/-
4.	Master P. Rajashekara Rao	Son	F.D. for 10 years	Rs. 20,000/-
	TOTAL::			Rs. 86,585/-

On further directions of the Hon'ble Lokayukta, the Assistant Commissioner of Labour, Hyderabad submitted final report stating that Rs.70,455/- has been paid to the complainant which amount includes the said deposited amount of Rs.20,000/- and interest and the same was also acknowledged by the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the complainant has been paid his share of compensation amount along with interest. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.5778/2013/B1

S.P.S.R.NELLORE DISTRICT

Smt. G. Padmamma and 6 others of S.P.S.R. Nellore District have filed this complaint against 1) the District Collector, SPSR Nellore District, 2) Sri P.V. Subramaneswar Reddy, Nellore District, 3) the Tahsildar, Rapuru, SPSR Nellore District, 4) the Revenue Inspector-2, (Present Senior Assistant, Rapuru Mandal, SPSR Nellore District and 5) the Village Revenue Officer, Garimenpenta Village, Rapuru Mandal, SPSR Nellore District requesting this Institution to issue directions to the Public Servants for issuing title deeds in respect of their two lands.

On verification, it is found that in the year 1991 the then Tahsildar issued Pattedar Pass Books in the names of the complainants in respect of assigned lands. Though the complainants requested the Public Servant to issue title deeds in respect of the said assigned lands, they have not heeded to their request. On the other hand, they have deleted their names from the concerned Adangals.

After registering the complaint, the Hon'ble Lokayukta called for report from the District Collector, SPSR Nellore District. After issuing several reminders, the District Collector submitted a report stating that the names of the complainants have been entered in the concerned Adangals and copies of the same have been given to the complainants and the same was also acknowledged by them. It is also stated that the action is being taken against the concerned for deleting the names of the complainants in the relevant records.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the poor complainants could get copies of the

Adangals in respect of their lands and action is being initiated against the concerned officials for deleting their names in the relevant records.

As the grievance of complainants has been fully redressed, this complaint was closed.

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COMPLAINT NO.5815/2013/B1HYDERABAD DISTRICT

Sri K. Vijaya Kumar of Hyderabad District has filed this complaint against the Commissioner & Director of School Education, A.P., Hyderabad and the District Educational Officer, Hyderabad District requesting this Institution to issue directions to the Public Servants for payment of the encashment of Earned Leave amount and also the Commuted Leave amount due to him.

On verification, it is found that the complainant retired from service on 30.06.2010 on attaining the age of the superannuation while working as Record Assistant in Manoranjitham Memorial Girls High School, Hyderabad. Though several representations were made to the Public Servants requesting for payment of the encashment of Earned Leave amount and Commuted Leave amount, they have not taken any action in the matter.

After registering the complaint, the Hon'ble Lokayukta issued directions to the District Educational Officer, Hyderabad. Accordingly, the District Educational Officer submitted a report stating that the Correspondent of Manoranjitham Memorial Girls High School, Hyderabad has submitted a bill for Rs.1,71,992/- towards arrears of claim i.e., EL/HPL & D.A. arrears to be paid to the complainant, through Dy.E.O., Nampally Zone, Hyderabad and the said amount was sanctioned and paid to the complainant and the same was also acknowledged by him.

Thus, on the intervention of this Institution and as per directions of the Hon'ble Lokayukta the arrears amount due to the complainant since 2010 have been paid to him. As the grievance of the complainant has been fully redressed, this complaint was closed.

COMPLAINT NO.917/2014/B1KARIMNAGAR DISTRICT

Smt.S.Laxmi of Karimnagar District has filed this complaint against 1) the Tahsildar, Vemulawada Mandal, Karimnagar District, 2) the Revenue Divisional Officer, Siricilla Division, Karimnagar District, 3) the District Collector, Karimnagar and 4) the Chief Commissioner of Land Administration, A.P., Hyderabad, requesting this Institution to issue directions to the Public Servants for payment of exgratia amount for the land or to resume the possession of the said land to her.

On verification, it is found that the complainant was the absolute owner of the agricultural land, measuring Ac.0.30cts, situated in Sy.No.504/11 of Nampally Village, Vemulavada Mandal, Karimnagar District and the said land was acquired by the Revenue Department in the year 2009 for construction of houses for the displaced people. But the Public Servants have neither paid the exgratia amount nor reassigned the said land to the complainant in spite of making repeated representations.

After registering the complaint, the Hon'ble Lokayukta called for report from the District Collector, Karimnagar. Accordingly, the District Collector submitted a report stating that an exgratia amount of Rs.3,08,100/- was sanctioned and paid to the complainant by way of cheque dated 01.07.2014 and the same was also acknowledged by the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the poor villager could get the exgratia amount for the land acquired by the Government in the year 2009 for rehabilitation of the displaced people.

As the grievance of complainant is redressed, this complaint was closed.

COMPLAINT NO.1147/2014/B1KRISHNA DISTRICT

Sri B. Bogeswara Rao of Krishna District has filed this complaint against 1) the Tahsildar, Nandivada Mandal, Krishna District, 2) the District Collector, Krishna District, Machilipatnam, 3) the Chief Secretary to Government & Commissioner for Disaster Management, Hyderabad requesting this Institution to issue directions to the Public Servants for payment of exgratia amount of Rs.50,000/- under Apathbandhu Scheme on account of death of his wife Smt.B.Durga, due to stove explosion.

On verification, it is found that the complainant's wife, Smt.B.Durga was ablazed in stove explosion and admitted in Government hospital with severe injuries and died while taking treatment on 27.02.2013 and though he made representation dated 15.02.2014 to the Public Servants for payment of exgratia amount of Rs.50,000/- they have not taken any action in the matter.

After registering the complaint, the Hon'ble Lokayukta called for report from the District Collector, Krishna District. Accordingly, the District Collector, Krishna District has submitted his report stating that the exgratia amount of Rs.50,000/- was sanctioned under Apathbandhu Scheme and the same was paid to the complainant and the same was also acknowledged by the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the poor complainant could get the exgratia amount under Apathbandhu Scheme. As the grievance of complainant is redressed, this complaint was closed.

COMPLAINT NO.1427 & 1428/2014/B1 MAHABUBNAGAR DISTRICT

Sri Harijan Suvanna of Mahabubnagar District has filed this complaint against 1) the Special Deputy Collector, (L.A.) P.J.P., Gadwal, Mahabubnagar District, 2) the Special Collector (L.A.) Bheema Project Office, Collector's Office Complex, Mahabubnagar, 3) the Chief Engineer Major Irrigation Department, Mahabubnagar District, 4) the Secretary Irrigation Department, Secretariat, Hyderabad, and 5) the Secretary, Finance Department, Secretariat, Hyderabad requesting this Institution to issue directions to the Public Servants for depositing enhanced compensation amount in the Court of Senior Civil Judge, Narayanpet, Mahabubnagar District.

On verification, it is found that in pursuance of the Decree passed in O.P.No.36/2011 passed by the Senior Civil Judge, Narayanpet, Mahabubnagar District, the Government has not deposited the enhanced compensation amount in respect of the houses and open sites of the claim petitioners, which were acquired by the Government for P.J.P., Project. But the said amount has not been deposited in the said court, in spite of making repeated representations.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Principal Secretary to Government, I&CAD Department, A.P., Hyderabad and also the Principal Secretary to Government, Finance Department, A.P., Hyderabad. Accordingly, the Principal Secretary to Government, I&CAD Department submitted a report stating that the entire decretal enhanced compensation amount of Rs.3,51,03,462/- has been deposited in O.P.No.36/2011 on the file of the Senior Civil Judge, Narayanpet, Mahabubnagar District.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the issue pending since 2011, has been solved and the enhanced compensation amount of Rs.3,51,03,462/- has been deposited in the concerned court. As the grievance of complainant is fully redressed, this complaint was closed.

So also, the same complainant has filed in another complaint against the same Public Servant for depositing the decretal amount of Rs.15,75,10,942/- on the file of Senior Civil Judge, Narayanpet, Mahabubnagar District and as per the directions of the Hon'ble Lokayukta, the enhanced compensation amount of Rs.15,75,10,942/- in O.P.No.48/2012 on the file of the Senior Civil Judge, Narayanpet, Mahabubnagar has been deposited. As the grievance of the complainant is redressed, this complaint was also closed.

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COMPLAINT NO.1468/2014/B1

HYDERABAD DISTRICT

Sri Mohd. Tayyab Shareef of Hyderabad has filed this complaint against the Collector, Hyderabad and the District Revenue Officer, Hyderabad requesting this Institution to issue directions to the Public Servants for payment of medical reimbursement of the amount incurred for the treatment to his wife.

On verification, it is found that the complainant's wife, Smt.Talath Afreen, has undergone treatment for Pulmonary TB and Hydrocephalus, etc., which was very expensive. As such, on his approach, the Government sanctioned Rs.1.20 lakhs under CMRF and sent the same to the Public Servant for disbursement of the said amount to the complainant for the treatment to his wife. But, in spite of making repeated requests the Public Servant has not taken any action for payment of the said amount to the complainant.

After registering the complaint, the Hon'ble Lokayukta issued specific directions to the Public Servant for payment of the said amount of Rs.1.20 lakhs to the complainant for the treatment of his wife, Smt.Talath Afreen. Accordingly, the District Collector has submitted his report stating that the disbursement of the said amount was withheld on account of Election Code and further it was not recommended by the Government officials but the same was recommended by the then Minister for Civil Supplies. However, as per the directions of the Hon'ble Lokayukta, the amount was disbursed to the complainant through the concerned Tahsildar and the same was also acknowledged by the complainant by appearing before the Hon'ble Lokayukta in person.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the poor complainant could get the amount of Rs.1.20 lakhs towards the treatment of his wife. As the grievance of complainant is fully redressed, this complaint was closed.

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COMPLAINT NO.1800/2014/B1KRISHNA DISTRICT

Smt.B.Radhamma of Krishna District has filed this complaint against 1) the Principal Secretary to Government, Municipal and Urban Development Department, A.P., Hyderabad, 2) Sri M.Raghunandanrao, Collector, Krishna District, Machilipatnam, and 3) the Commissioner, Municipal Corporation, Vijayawada, Krishna District requesting this Institution to issue directions to the Public Servants for payment of the retiral benefits relating to her husband, late Sri B.Dasaradaramaiah.

On verification, it is found that the complainant's husband, Sri B.Dasaradaramaiah retired from service on 28.02.2001 while working as Head Master in Vijayawada and died on 06.11.2010 before sanction of pensionary benefits due to him. Earlier on the approach of the complainant's husband by way of C.No.4543/2013/B1 as per the directions of the Hon'ble Lokayukta, the Municipal Corporation of Vijayawada submitted pension proposals to the A.G. for granting necessary sanction, and accordingly the Hon'ble Lokayukta closed the said complaint. But still the said retiral benefits have not been paid to the complainant in spite of making repeated requests to the Municipal Authorities.

After registering the complaint, the Hon'ble Lokayukta directed the PS-3 to submit his report. Accordingly, the PS-3 submitted his report stating that the following retiral benefits have been paid to the complainant.

1. Service Pension arrears from 01.03.2001 to 06.11.2010	Rs.9,06,633.00
2. D.C.R.G.	Rs.1,43,500.00
3. C.V.P.	Rs.2,18,280.00
4. Family pension from 07.11.2010 to 31.07.2014	Rs.5,68,803.00

Total	Rs.18,37,216.00

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the poor complainant could get all the retiral benefits due to her husband, which amount was due since 2010. As the grievance of complainant is fully redressed, this complaint was closed.

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ANNEXURE - B

**BRIEF NOTE ON CERTAIN IMPORTANT
CASES DISPOSED OF BY
HON'BLE UPA-LOKAYUKTA**

COMPLAINT NO.1872/2012/B2KURNOOL DISTRICT

Smt. J. Pushpavathi of Kurnool District has filed this complaint requesting to issue directions to the concerned for payment of the amounts due to her for the works executed.

On verification, it is found that the complainant has executed the land level work in Government Institution under PIDP Project of MGNREGS at Nandavaram Village in work I.D.Nos.60885 and 60886 and the cheque measurements were also recorded by the EC, but the amount has not been paid to the complainant so far.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Project Director/Additional DPC, MGNREGS, DWMA, Kurnool. Accordingly, the Project Director submitted a report stating that the works were done by the wage seekers including the complainant and the cheque measurements were also recorded by the EC, but the payment could not be made to the complainant and others for non release of funds by the Commissioner Rural Development Department, Hyderabad.

On further directions of the Hon'ble Upa-Lokayukta, the Project Director submitted a report stating that the material payments and wage payments were paid to the complainant and others, as under, through Smart Card Payments through banks using Biometric system:

S.No.	Name of the person	Particulars	Amount in rupees
1	Smt. Pushpavathi	Material Payment	17,160
2	M. Jagadish	Material Payment	10,700
3	T. Narasappa	Material Payment	16,640

4	Chenchu Anjanayya	Material Payment	12,480
5	J. Suresh Goud	Material Payment	12,480
6	J. Bhemanna	Material Payment	9,920
7	Wage payment (payment order No:1300326)		47,070
8	Wage Payment (payment order No.1300326)		37,224
		Total amount paid:	Rs.1,63,674/-

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the amounts due to the complainant and others, which was due to them since 2010, have been paid. As the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.173/2013/B2

GUNTUR DISTRICT

Sri T. Veera Bharmam of Guntur District has filed this complaint against the Commissioner, Narasaraopet Municipality, Guntur District requesting this Institution to issue directions to the Public Servant for payment of the Group Insurance Scheme amount due to him.

On verification, it is found that the complainant retired from service on 30.08.2011 while working as Teacher in Municipal High School, Narsaraopet Municipality, Guntur District. While in service certain amounts were deducted towards GIS, but the said amount has not been paid to him even after retirement, in spite of making repeated requests.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Commissioner, Narsaraopet Municipality, Guntur District. Accordingly, the Commissioner submitted a report stating that the proposals for payment of the G.I.S., amount were sent to the A.G.A.P., Hyderabad for according necessary sanction and the matter is pending with the A.G. and soon after according permission by the A.G., necessary action would be taken in the matter.

On the above report, the Hon'ble Upa-Lokayukta issued further directions to expedite the matter and submit a compliance report in the matter. Accordingly, the Commissioner submitted a final report stating that the G.I.S., amount of Rs.30,440/- has been credited to the account of the complainant and the same was also confirmed by him.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the G.I.S., amount due to the complainant since 2011, has been paid to him. As the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.1444/2013/B2VISAKHAPATNAM DISTRICT

Sri D. Prasada Rao of Visakhapatnam has filed this complaint against Sri D.V. Suprakash, Assistant Director, DEO Office, Vizianagaram District requesting to issue directions to the Public Servant for payment of arrears amount due to him.

On verification, it is found that the complainant is working as Superintendent in the office of the D.E.O., Vizianagaram. The D.E.O., issued proceedings dated 16-10-2012 fixing the pay at Rs.17,540/- as on 1-8-2009 with cumulative increments upto 1-8-2012 and a bill for Rs.2,12,000/- towards pay fixation arrears was prepared and presented the same to the Public Servant for onward transmission to the District Treasury for payment, but the Public Servant kept the same pending without presenting the same in the District Treasury.

After registering the complaint, the Hon'ble Upa-Lokayukta called for report from the Commissioner and Director of School Education, A.P., Hyderabad. Accordingly, the Commissioner submitted a report stating the reasons for the delay in payment of arrears of salary to the complainant. The complainant appeared in person before the Hon'ble Lokayukta and expressed his financial difficulties and also about the performance of the marriage of his second daughter. On considering the same, the Hon'ble Lokayukta directed the Commissioner and Director of School Education to expedite the matter and see that the comprehensive report is submitted, without fail. Accordingly, the Commissioner submitted a report stating that the DEO, Vizianagaram District issued orders for fixation of pay to the complainant in the revised pay scales 2010 and the arrears amount of Rs.3,49,000/- has been paid to him.

Thus, on the intervention of this Institution and as per the specific directions of the Hon'ble Lokayukta, amount of Rs.3,49,000/- towards arrears of salary, which amount was due since 2012 has been paid to the complainant. As the grievance of the complainant has been fully redressed this complaint was closed.

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COMPLAINT NO.1828/2013/B2

KRISHNA DISTRICT

Smt. K. Vijaya Kumari and Smt. S. Durga Mahalakshmi of Krishna District have filed this complaint against the Assistant Director, NCC Group Head Quarters, Sidhartha Nagar, Kakinada, East Godavari District requesting this Institution to issue directions to the Public Servant to provide jobs to them.

On verification, it is found that the complainants belong to SC Community and the 1st complainant appeared for interview for the post of Farrier and the 2nd complainant appeared for interview for the post of Lascar before the Commanding Officer 3(A) R & V NCC, Vijayawada and they were selected and they also submitted joining report joined duties. But, within six months they have been removed from service on 21-6-2004 without assigning any reasons. On their applications, the Hon'ble APAT issued interim directions suspending the removal orders, but still the Public Servant has not permitted them to join in service.

After registering the complaint, the Hon'ble Upa-Lokayukta called for report from the Public Servant. Accordingly, the Public Servant submitted a report stating that conditional appointment orders were issued to the 1st complainant on 7-8-2014 appointing her as Lascar against the Rule of Reservation and the 2nd complainant was also appointed as Lascar against the Rule of Reservation and their conditional appointments would be regularized soon after disposal of the cases filed before the Hon'ble APAT and the writ petitions filed before the Hon'ble High Court. Later, the 1st complainant submitted a representation stating that her grievance has been redressed and the 2nd complainant submitted a representation stating that as

she was not feeling well her son may be appointed as Lascar. The said issue was left to the discretion of the Department.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the complainants could get appointment orders as Lascars, which issue was pending even after passing orders by the Hon'ble APAT.

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COMPLAINT NO.2044/2013/B2NELLORE DISTRICT

Smt. Atmakuru Kavitha of Nellore District has filed this complaint against the Tahsildar, Atmakuru, Nellore District and the Surveyor, Atmakuru Tahsildar Office, Atmakuru, Nellore District requesting this Institution to issue directions to the Public Servants for conversion of her land from agricultural land to non-agricultural land.

On verification, it is found that the complainant submitted a representation dated 11-2-2013, along with the requisite fee of Rs.21,600/-, along with the requisite documents for conversion of her agriculture land admeasuring 100 ankanams in Sy.No.872-1 of Atmakuru Village and Mandal of Nellore District as non-agricultural land to the PS-1, who forwarded the papers to the PS-2, without putting his signatures and as a result of which, the matter was pending with the PS-2.

After registering the complaint, the Hon'ble Upa-Lokayukta called for report from the Revenue Divisional Officer, Nellore. Accordingly, the Revenue Divisional Officer has submitted a report stating that the matter was enquired into by the Tahsildar, who stated that the Mandal Surveyor has surveyed the land and submitted survey reports to the Tahsildar without his signature and the said omissions were rectified and approved the proposals for conversion of the land of the complainant from agricultural land to non-agricultural land and sent approval copy to the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta the proposals for conversion of the land of the complainant have been approved by the Tahsildar. Since the grievance of the complainant has been redressed this complaint was closed.

COMPLAINT NO.2167/2013/B2

SECUNDERABAD DISTRICT

Sri D. Kishore Kumar of Secunderabad has filed this complaint against Smt. Vijayalaxmi, Former Deputy Commissioner, Circle VI, GHMC, Hyderabad requesting to issue directions to the Public Servant for release of salary due to him.

On verification, it is found that the complainant is working as Town Planning Supervisor in Rajendranagar Circle, GHMC, Hyderabad and his salary for the months of July, August, September, October and November, 2011 has been stopped by the Public Servant without showing any reasons. On his representation, the Commissioner, GHMC issued orders directing the Public Servant to release his salary for the above months, but the Public Servant has not taken any action for payment of the amounts due to him, in spite of making repeated requests.

After registering the complaint, the Hon'ble Upa-Lokayukta called for report from the Commissioner, GHMC, Hyderabad. After issuing several reminders, finally the Counsel for the Public Servant appeared before the Hon'ble Upa-Lokayukta and filed an acknowledgment of the complainant in token of receipt of amount by the complainant by way of cheque.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the salary due to the complainant, which was due since 2011, has been paid. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT No.2311/2013/B2

CHITTOOR DISTRICT

Sri R. Usha Rani of Chittoor District has filed this complaint against 1) Sri R. Chandra Reddy, Madanapalle, Chittoor District, 2) The Sub-Registrar, Madanapalle, Chittoor District, 3) The Commissioner, Madanapalli Municipality, Chittoor District stating that her husband, Sri R.Chandra Reddy (PS-1 herein) has gifted an extent of 160 Sq.yds, along with the shed constructed thereon and the electricity meter with service connection, total worth about Rs.15,26,000/- by way of registered gift deed, dt.23.01.2006, out of love and affection to avoid financial difficulties and hardship to her during her old age. While so, without her knowledge, her husband has cancelled the registered gift deed on 16.07.2010 by way of registered cancellation deed, in collusion with PS-2. Though the complainant requested the PS-2 to cancel the said cancellation deed, but he has not heeded to her request.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Commissioner, Madanapalli Municipality, Chittoor District. Accordingly, the Commissioner, Madanapalli Municipality, Chittoor District submitted a report stating that the encroachment made by Sri R. Chandra Reddy, has been removed and the possession of the land has been handed over to the complainant and to evidence the same, the Commissioner has enclosed the photographs showing the unauthorized structures raised by Sri R.Chandra Reddy and the status after removal of the said unauthorized structures.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the poor complainant could get back her land,

worth Rs.15,26,000/- as on 23.01.2006, from her husband Sri R.Chandra Reddy. Since the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.2721/2013/B2

CHITTOOR DISTRICT

Sri C. Vasu of Chittoor District has filed this complaint against the Tahsildar, Kalikiri Mandal, Chittoor District requesting this Institution to issue directions to the Public Servant for issue of Pattadar Pass Book and Title Deed in respect of the hereditary lands allotted to him by way of Registered Partition Settlement Deed.

On verification, it is found that the hereditary lands in Sy.No.493/2 etc., situated at Kalikiri Village and Mandal, Chittoor District have been registered in the name of the complainant by way of Registered Partition Settlement Deed No.403/2013 in the year 2013. As such, the complainant submitted a representation to the Public Servant through E-Seva requesting to furnish him Title Deed and Pattadar Pass Book in respect of the said lands. The Public Servant has not taken any action in the matter in spite of repeated requests of the complainant.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Collector, Chittoor District. Accordingly, the District Collector got the matter enquired into by the Tahsildar, Kalikiri Mandal and submitted a report stating that on receipt of the representation of the complainant for issue of Pattadar Pass Book and Title Deed in respect of his land, necessary enquires were made by the Tahsildar, Kalikiri Mandal and issued proceedings dated 10.06.2013, duly accepting the claim of the complainant in respect of the lands, as claimed by the complainant. Accordingly, Pattadar Pass Book and Title Deed were given in the name of the complainant on 20.06.2013.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the poor villager could get Pattadar Pass Book and Title Deed in respect of the hereditary lands allotted to him by way of Registered Partition Settlement Deed. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.2807/2013/B2

HYDERABAD DISTRICT

Sri A. Venkateshwara Rao of Hyderabad has filed this complaint against Sri P. Rama Rao, District Coordinator of Hospital Services, Krishna District requesting this Institution to issue directions to the Public Servant for reimbursement of the medical expenses.

On verification, it is found that the complainant retired from service on 30-6-2005 while working as Head Constable. He has underwent treatment for Diabetis etc., in KIMS Hospital, Hyderabad from 2-9-2011 to 4-4-2012 and incurred medical expenses of Rs.15,629/-. Though he submitted medical bills along with requisite documents, for reimbursement of the said medical expenses to the Public Servant, he has not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta issued directions to the Public Servant to submit his report. Accordingly, the Public Servant submitted report stating that the proposals have been sent to the Superintendent of Police, Krishna for reimbursement of medical expenses to the complainant.

On further directions of the Hon'ble Upa-Lokayukta, the Superintendent of Police, Krishna District has submitted report stating that the medical reimbursement amount of Rs.15,629/- was sanctioned and the bills were prepared and sent to the District Treasury, who passed bills and paid the amount to the complainant by way of cheque and the same was also acknowledged by the complainant.

Thus, it is only on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the medical expenses have been reimbursed to the complainant, which issue was pending since 2012. As the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.2818/2013/B2

KRISHNA DISTRICT

Smt. Ch. Thara Vijayalakshmi of Krishna District has filed this complaint against 1) Smt.Meerabi, W/o.Galipha, R/o. Rajupeta Village, Thiruvuru Mandal (Private Person), 2) The Mandal Revenue Officer, Thiruvuru, Krishna District, 3) The Mandal Revenue Inspector, Thiruvuru Mandal Office, Krishna District and 4) The Village Revenue Officer, Rajupeta Village, Thiruvuru Mandal, Krishna District requesting this Institution to issue directions to the Public Servants to handover the possession of the Government land allotted to him.

On verification, it is found that the Government assigned Ac.0.2 cts of land in Sy.No.92/143, Block No.71, Bagathsingh Colony, Thiruvuru Mandal, Krishna District in the name of the complainant and she is residing in the said land by rising thatched hut. When the complainant went to Khammam Government Hospital for the treatment, PS-1 encroached the said land, unauthorizedly. When the complainant requested him to vacate the thatched hut, PS-1 has not heeded to her request and continued in illegal possession of the said hut. Though the matter was brought to the notice of the PS-2 to PS-4, they have not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Tahsildar, Thiruvuru Mandal, Krishna District. After several reminders, the Tahsildar submitted a report stating that the encroacher was evicted from the hut of the complainant and its possession was handed over to her on 12.11.2013.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the poor complainant could get back the

possession of the land assigned to her by the Government. Since the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.3097/2013/B2EAST GODAVARI DISTRICT

Sri Ch. Krishna Murthy of East Godavari District has filed this complaint against the Tahsildar, Katrenikona Mandal, East Godavari District and Sri Sape Sriram Murthy, Sri Viswanadham, Sri Brahmaiah and Sri Mohan Rao, sons of Sri Sape Appalaswamy, requesting this Institution to issue directions to the PS-1 for closing the unauthorized prawn tank.

On verification, it is found that though there were specific directions from the Hon'ble High Court to stop the aquaculture being, cultivated by Sri Sape Appalaswamy and his sons, they are continuing the same, which resulted in damaging the lands of the surrounding farmers of Pallamkurru Village of Katrenikona Mandal, East Godavari District and thereby causing huge loss to them. Though the matter was brought to the notice of PS-1, he has not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Joint Collector, East Godavari District. Accordingly, the District Collector submitted a report stating that the matter was enquired by the Revenue Divisional Officer and as per the directions of the Hon'ble High Court in W.P.No.16408/2014 filed by Sri Sape Sri Ramamurthy and three others, the District Level Committee has rejected their application on the objections filed by the surrounding farmers, and as such, the Joint Collector directed the Tahsildar to remove water from the fish tank. Accordingly, the Tahsildar complied with the directions and submitted a report stating that they have made a breach with Proclainer to the unauthorized fish tank, being cultivated by Sri Sape Sri Ramamurthy and three others.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the Revenue officials have evicted the unauthorized cultivators of the fish tank, which is damaging the lands of the complainant and other farmers. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.4455/2013/B2RANGA REDDY DISTRICT

Smt. G.V. Lakshmi of Ranga Reddy District has filed this complaint against the Zonal Commissioner, GHMC, North Zone, Secunderabad requesting this Institution to issue directions to the Public Servant for refund of the balance of GPF amount of Rs.44,473/-.

On verification, it is found that the complainant is a Retired Bill Collector, GHMC, Hyderabad. While in service, an amount of Rs.72,430/- was deducted from her salary by the Public Servant and after retirement, she was paid only Rs.28,017/-, pending payment of balance amount of Rs.44,473/-, without showing any reasons.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Public Servant. Accordingly, the Public Servant submitted a report stating that the GPF arrears amount of Rs.44,413/- for the period from 11.01.1990 to 02.02.2007 was disallowed in Audit for want of 1) Administrative sanction from the competent authority, 2) Inordinate delay in claim, 3) Verification with respect to her stay in different stations during the period and whether the difference of D.A. was drawn and paid in cash during the period as she did not have GPF account till her retirement. Audit objections have been attended to and the complainant was paid Rs.38,211/- duly deducting Rs.6,202/- out of the total amount of Rs.44,413/-, towards recoveries for notional amount, by way of cheque and the same was also acknowledged by the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the Audit objections were complied with and the amount due to the complainant was paid. Since the grievance of the complainant was fully redressed, this complaint was closed.

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COMPLAINT NO.4466/2013/B2

GUNTUR DISTRICT

Sri M. Chandrasekhar of Guntur District has filed this complaint against the Tahsildar, Macherla Mandal, Guntur District requesting to issue directions to the Public Servant to protect “Devullamma Cheruvu” by evicting the encroachers.

On verification, it is found that the Government Tank classified as “Devullamma Cheruvu” was under encroachment by the villagers and main canal was encroached by “Agri Gold” company and formed road in the said land. Though the matter was brought to the notice of the Public Servant requesting to evict the encroachers from Devullamma Cheruvu, he has not taken any action in the matter.

After registering the complaint, the Hon’ble Upa-Lokayukta called for a report from the District Collector. Accordingly, the District Collector, Guntur District submitted a report stating that the matter was enquired into by the Tahsildar, Macherla Mandal, who submitted a report stating that the encroachment made by “Agri Gold” and some other villagers in “Devullamma Cheruvu” have been evicted in the presence of the complainant and other villagers.

Thus, on the intervention of this Institution, the encroachers evicted Devullamma Cheruvu. Since the purpose for which this complaint was filed by the complainant was served, this complaint was closed.

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COMPLAINT NO.4918/2013/B2

GUNTUR DISTRICT

Dr. V.Veera Raghavaiah of Guntur District has filed this complaint against Dr.G.Sri Devi, District Coordinator of Hospital Services, APVVP, Government General Hospital Campus, Guntur and Dr.M.Gopi Nayak, District Medical and Health Officer, Guntur requesting this Institution to issue directions to the Public Servants for payment of the salary due to him.

On verification, it is found that the complainant worked as Pediatrician in RCH-II Project, Community Health Centre, Repalle from 10.01.2013 to 30.09.2013 on contract basis. The Medical Officer, Community Health Centre, Repalle, Guntur District also regularly submitted Attendance Certificate of the complainant. Still the salary for the said period has not been paid to the complainant by the Public Servants in spite of making repeated requests.

After registering the complaint, the Hon'ble Upa-Lokayukta directed the Public Servants to submit their reports. Accordingly, the Public Servants submitted reports stating that the matter is pending with the Commissioner of Health & Family Welfare, A.P., Hyderabad for according necessary permission in the matter and soon after receiving necessary orders from the Commissioner of Health & Family Welfare, A.P., Hyderabad, the salary due to the complainant would be paid to him.

On further directions of the Hon'ble Upa-Lokayukta, PS-1 submitted final report stating that the Commissioner of Health & Family Welfare, A.P., Hyderabad issued proceedings dated 19.04.2014 granting sanction for payment of the salary due to the complainant and accordingly the complainant has been paid Rs.5,40,000/-towards salary for the period from 10.01.2013 to 30.09.2013 and the same was also acknowledged by the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the complainant could get the salary due to him since 2013. Since the grievance of complainant is redressed, this complaint was closed.

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COMPLAINT NO.5803/2013/B2ANANTAPUR DISTRICT

Sri J.K.Krishna Reddy of Anantapur District has filed this complaint against the Superintending Engineer, Panchayat Raj Department, Anantapur and the Executive Engineer, Panchayat Raj Department, Dharmavaram Division, Dharmavaram, Anantapur District requesting this Institution to issue directions to the Public Servants for repayment of the deposited amounts, along with the interest admissible.

On verification, it is found that the complainant has been executing the Government Civil works since 40 years. He has executed civil works relating to Panchayat Raj Department during the period from 1992-93 to 2001-2002, and during the said period he deposited Rs.2,21,846/- towards EMD & FSD for the said works. Though the Public Servants have paid the amounts in respect of the works executed, they failed to repay the said deposited amounts in spite of making repeated requests.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the PS-1. Accordingly, the PS-1 submitted an Interim report stating that soon after the release of the amounts by the Superintending Engineer, Panchayat Raj Department, Anantapur, the amounts would be paid to the complainant.

On further directions of the Hon'ble Upa-Lokayukta, the Superintending Engineer submitted a final report stating that Rs.2,81,845/- has been paid to the complainant by way of cheque and the same was also acknowledged by the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the complainant could get back the deposited amounts. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.5870/2013/B2

NIZAMABAD DISTRICT

Smt. G. Vasantha of Nizamabad District has filed this complaint against the Sarpanch, Argul Village, Jakranpally Mandal, Nizamabad District and the Panchayat Secretary, Argul Village, Jakranpally Mandal, Nizamabad District requesting this Institution to issue directions to the Public Servants not to interfere with the construction of petrol pump in her land.

On verification, it is found that pursuant to the advertisement issued by the Indian Oil Corporation, the complainant submitted an application for permission for establishment of petrol pump outlet in her land in Sy.No.264 of Argul Village, Jakranpally Mandal, Nizamabad District and she was selected. Later, she filed an application for grant of permission to construct the petrol pump in her land. The concerned Tahsildar also issued proceedings confirming that there are no residential houses/temples/mosques, etc in the vicinity of the land of the complainant and that the land is also not an assigned land. Since the wife of the PS-1 is second empanelled candidate in the selection, the Public Servants are delaying to grant permission to the complainant for construction of petrol pump in her land, without showing any reasons.

After registering the complaint, the Hon'ble Upa-Lokayukta called for report from the District Panchayat Officer, Nizamabad District. Accordingly, the District Panchayat Officer submitted a report stating that the permission was granted to the complainant for construction of retail petrol pump outlet in her land as per the Panchayat Resolution dated 24-6-2014 and the same was also communicated to the complainant.

Thus, on the interference of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the permission for construction of petrol pump was granted to the complainant, which issue was pending since 2011. Since the grievance of the complainant was redressed, this complaint was closed.

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COMPLAINT NO.661/2014/B2EAST GODAVARI DISTRICT

Sri P. Nukaraju of East Godavari District has filed this complaint against the Chief Executive Officer, Zilla Parishad, East Godavari District requesting to issue directions to the Public Servant for fixation of pay in the Revised Pay Scales, 2010 and also for payment of the consequential benefits to him.

On verification, it is found that the complainant retired from service on 30-6-2007, while working as Night Watchman in ZP High School, Dharmavaram Village, Prathipadu Mandal, East Godavari District. His pay has to be fixed in the Revised Pay Scales, 2010 and the consequential benefits of about more than Rs.3.00 lakhs has to be paid to the complainant from 1-2-2010 to January, 2014. The Public Servant has not taken any action for payment of PRC benefits to the complainant in spite of making repeated requests.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Chief Executive Officer, Zilla Parishad, East Godavari District. Accordingly, the Chief Executive Officer submitted his report stating that the pension of the complainant was fixed at Rs.7,047/- and the pension arrears amount of Rs.1,59,190/- was paid to the complainant by way of cheque and the same was also acknowledged by the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the poor complainant (retired Night Watchman) could get his pension and pensionary benefits, which issue was pending since 2010. Since, the grievance of the complainant has been fully redressed, this complaint was closed.

COMPLAINT NO.750/2014/B2

SECUNDERABAD

Smt. T. Lakshmi Bai of Secunderabad has filed this complaint against Sri V. Anand Rao, Special Officer & Competent Authority, Office of Urban Land Ceiling, Chandra Vihar Building, Nampally, Hyderabad requesting this Institution to issue directions to the Public Servant for refund of Rs.2,05,552/- due to her.

On verification, it is found that the complainant and her three brothers-in-law have separately submitted applications for regularization of their surplus land by paying Rs.5,12,000/- each on 23-8-2008. Out of the said amount, an amount of Rs.2,05,528/- was paid in excess and the same was deposited into Government Account by the Public Servant. Later, the Public Servant refunded the said excess amount to the three brothers-in-law of the complainant, but the said amount has not been refunded to the complainant in spite of making repeated requests.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Special Officer & Competent Authority, Urban Land Ceiling, A.P., Hyderabad. Accordingly, the Special Officer submitted a report stating that the excess amount of Rs.2,05,528/- was refunded to the complainant by way of cheque dated 2-5-2014 and the same was also acknowledged by the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the poor complainant could get back the excess amount paid. Since the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.857/2014/B2

PRAKASAM DISTRICT

Sri Balasani Thirupalu and others of Prakasam District has filed this complaint against the Tahsildar, Kanigiri Mandal, Prakasam District requesting this Institution to issue directions to the Public Servant for demarcating the boundaries between the Patta lands and the Government lands.

On verification, it is found that the complainants were used to cultivate the Government lands in Sy.Nos.450-1, 450-2, 450-3, 451, 452, etc., situate at Baduguleru Village of Kanigiri Mandal, Prakasam District and eek out their livelihood since so many years. While so, M/s. Agri Gold Farm has purchased the surrounding lands and also encroached the land of the complainant duly removing the boundary stones. Though the matter was brought to the notice of the Public Servant requesting him to survey the land and fix the boundary stone between the patta lands and Government lands, he has not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Revenue Divisional Officer, Prakasam District. Accordingly, the RDO submitted a report stating that the lands in question were surveyed and found that an extent of Ac.0.10 cts. in Sy.No.450-3, was encroached by M/s. Agri Gold Farm and no crops were raised in the encroached land. The encroacher was evicted in the presence of the complainants and solved the dispute by demarcating boundaries between the Patta lands and Government lands, by fixing the missing stones and shown the boundaries to the complainants.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta the encroachers have been evicted from the

Government land and the boundary stones were also fixed to the lands of the complainants. As the grievance of the complainants has been fully redressed, this complaint was closed.

-0-0-0-0-

COMPLAINT NO.941/2014/B2KRISHNA DISTRICT

Smt. Vaddadi Nukamma of Krishna District has filed this complaint against 1) the Chief Executive Officer, Zilla Parishad, Krishna District, Machilipatnam and 2) the Panchayat Secretary, Aathkur Gram Panchayat, Unguturu Mandal, Krishna District requesting to issue directions to the Public Servants for payment of the retiral benefits due to her.

On verification, it is found that the complainant retired from service on 31-5-2012, while working as Sweeper in Aathkur Gram Panchayat, Unguturu Mandal, Krishna District. Her retiral benefits have not been sanctioned by the Public Servants in spite making repeated requests. Further, out of the encashment of leave salary for 300 days she was paid only Rs.30,000/- and the balance amount was denied to her.

After registering the complaint, the Hon'ble Upa-Lokayukta called for report from the District Panchayat Officer, Krishna District and the Chief Executive Officer, Zilla Parishad, Krishna District. Accordingly, the District Panchayat Officer submitted a report stating that the complainant was sanctioned Rs.2,35,226/- towards encashment of Earned Leave for 300 days. But she was paid only Rs.1,75,000/- in three installments and still the balance amount of Rs.60,226/- has to be paid to her for want of funds and the said amount would be paid to her shortly. On further directions of the Hon'ble Upa-Lokayukta, the Chief Executive Officer, Zilla Parishad, Krishna has submitted a report stating that the complainant was sanctioned the following pensionary benefits.

1) Service pension arrears from 1-6-2012 to 31-5-2014	Rs.1,88,400/-
2) D.A. arrears from 1-6-2012 to 31-5-2014	Rs.1,09,735/-
3) I.R. arrears from 1-1-2014 to 31-5-2014	Rs. 10,600/-
4) Gratuity	Rs.3,67,703/-

Total	Rs.6,76,438/-

The above amounts would be paid to the complainant as per the availability of general funds in Zilla Parishad.

Thus, on the interference of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, all the retiral benefits have been sanctioned to her, which issue was pending since 2012. Since the grievance of the complainant has been redressed, this complaint was closed.

-0-0-0-0-

COMPLAINT NO.993/2014/B2KURNOOL DISTRICT

Smt. B. Sarojamma and three others of Kurnool District has filed this complaint against the Commissioner, Yemmiganur Municipal Corporation, Yemmiganur, Kurnool District requesting this Institution to issue directions to the Public Servant for eviction of the encroachers from their vegetable bunks.

On verification, it is found that the complainants have been eking out their livelihood by selling vegetables in the shops of Tarakarama Municipality Vegetable Market by paying Rs.10/- per day to the Municipality. But Sri B. Kondaiah and two others, who are working as hamalies in the market, have highhandedly encroached the shops of the complainants and constructed a shed by laying stones. When the complainants questioned them, they threatened the complainants with deadly weapons.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Commissioner, Yemmiganur Municipal Corporation, Kurnool District. Accordingly, the Commissioner submitted a report stating that the shed constructed by Sri B. Gopal, Sri B. Kondaiah, and others, by encroaching the vegetable bunks of the complainants, was removed on 23-5-2014 with the assistance of the local police and the possession of the said shops was handed over to the complainants.

Thus, on the interference of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the encroachers have been evicted and illegal structures have been demolished and the possession of the vegetable shops has been handed over to the complainants. Since the grievance of the complainants has been fully redressed, this complaint was closed.

COMPLAINT NO.1177/2014/B2WEST GODAVARI DISTRICT

Sri Mariseti Venkanna of West Godavari District has filed this complaint against the Tahsildar, Nallajerla Mandal, Nallajerla, TPG SCJC, West Godavari District requesting this Institution to issue directions to the Public Servant to insert his name in respect of the land purchased by him.

On verification, the complainant filed Suit in O.S.No.19/2012 on the file of Principal Senior Civil Judge Court, Tadepalligudem against Smt.M.Uma Devi seeking cancellation of Registered Sale Deed, dated 04.05.2005, in respect of an extent of Ac.0.50 cents in Sy.No.249 of Marellamudi Grama Panchayat, West Godavari District and the Civil Court passed decree dated 29.01.2013 in favour of the complainant. In spite of that the Public Servant failed to make necessary changes in the Revenue Record duly deleting the name of Smt.M.Uma Devi and inserting the name of the complainant in respect of Ac.0.50 cts in Sy.No.249 at Marellamudi Grama Panchayat, Nallajerla Mandal, West Godavari District in the relevant revenue records as decreed by the competent Civil Court.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the District Collector, West Godavari. Accordingly, the District Collector, West Godavari submitted a report stating that the Revenue Divisional Officer, Eluru and the Tahsildar, Nallajerla Mandal have got the matter enquired into and submitted a report stating that out of an extent of Ac.2.19 cts. Sy.No.249/1, the complainant previously possessed an extent of Ac.0.50 cts., and subsequently, as per the orders of the Court of the Principal Junior Civil Judge, Tadepalligudem, an extent of Ac.0.50 cts. added to his (Complainant) account and accordingly, those changes were incorporated in 1B & Adangal and the same was updated in Revenue Records through online.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the land, which was under the encroachment of Smt.M.Uma Devi, was handed over to the complainant duly making necessary changes in the relevant Revenue Records. As the grievance of the complainant was fully redressed, this complaint was closed.

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COMPLAINT NO.2054/2013/B2

KURNOOL DISTRICT

Smt. Kayrun Bee of Kurnool District has filed this complaint against the Tahsildar, Nandavaram Mandal, Nandavaram, Kurnool District requesting this Institution to issue directions to the Public Servant for issue of Pattadar Pass Book and Title Deed in respect of her land.

On verification, it is found that the complainant purchased an agricultural land, measuring Ac.5.16 cents in Sy.No.76/B of Gangavaram Village, Nandavaram Mandal, Krishna District, vide Registered document No.1493/2008, dated 28.03.2008 and when the complainant went to the field for cultivation, Sri Boyakasimappa and four others have restrained the complainant by threatening her stating that they were the rightful owners of the said land. Though the matter was brought to the notice of the Public Servant there was no response from him.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Revenue Divisional Officer, Adoni, Kurnool. Accordingly, the Revenue Divisional Officer submitted a report stating that the matter was enquired into by the Tahsildar, Nandavaram and submitted a report stating that the Pattadar Pass Book & Title Deed in respect of the land of the complainant have been prepared and issued to the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the poor complainant, who purchased the land in the year 2008, and who has been restrained from cultivation by Sri Boyakasimappa, has been given Pattadar Pass Books and Title Deed. As the grievance of the complainant has been fully redressed, this complaint was closed.

-0-0-0-0-

COMPLAINT NO.2178/2014/B2WEST GODAVARI DISTRICT

Sri Ch. Prasada Rao of West Godavari District has filed this complaint against the Municipal Commissioner, Bhimavaram Municipality, West Godavari District and the Sub-Registrar, Registration & Stamps Department, Bhimavaram, West Godavari District requesting this Institution to issue directions to the Public Servants for revocation of the title in respect of the property of his mother.

On verification, it is found that the complainant's mother, Smt. Ch. Rani Bayamma has bequeathed a house property bearing Door No.19-14-6 to her children, i.e., the complainant and his brothers and sisters, by way of Will Deed No.24/2005, dated 19.02.2005. While they were away at different places by virtue of their jobs, the complainant's brother Sri Ch. Samuel Raju has created a forged Will and sold away the said property on 03.03.2012 to one Mrs.K.Annapurna, Bhimavaram and got transferred the title deed in her name. On hearing about the same, the complainant secured the relevant document under RTI Act and found that the said transaction was made basing on the Registered Will No.125/BK-3/2005 and Sale Deed No.1397/12, dated 03.03.2012 got created by the said Sri Ch. Samuel Raju, by showing the different Door No. of the property as 19-14-19, whereas the complainant's property Door No. is 19-14-6. The Encumbrance Certificate taken in respect of the said property shows that there were no encumbrances. Thus, it is clearly evident that some conspirators have given a fictitious number to the fake Will to show it as genuine Registered Will. Though the matter was brought to the notice of the Public Servants and requested to cancel the said registered Sale deed, dated 03.03.2012 and revoke the title deed in the name of the mother of the complainant, they have not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Regional Director-cum-Appellate Commissioner, Municipal Administration, East Godavari District at Rajahmundry. Accordingly, the said Regional Director submitted a report dated basing on the letter given by the Sub-Registrar, Bhimavaram (PS-2), the title transfer deed dated 15.02.2013, issued in the name of Smt.K.Annapurna, has been cancelled and retained the name of the mother of the complainant, Smt.Chirra Rani Bayamma in the relevant municipal records on 18.09.2014.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta the wrong title transfer deed has been cancelled and the name of the complainant's mother has been retained in respect of her property. Since, the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT NO.2929/2014/B2HYDERABAD DISTRICT

Sri Amber Ahmed Salim Basant of Hyderabad has filed this complaint against the Assistant Director of Survey and Land Records, Ranga Reddy District requesting this Institution to issue directions to the Public Servant to survey his land and demarcate the boundaries.

On verification, it is found that the complainant purchased the land, measuring Ac.0-30.Gts., out of the total extent of Ac.2.00 in Sy.No.503/E of Kanakamamidi Village, Moinabad Mandal, Ranga Reddy District, through registered sale deed dated 23.07.2010 and also obtained Patta Pass Book and Title Deed in respect of the said land. But in spite of several representations, the Public Servant has not surveyed the said land and made demarcation by fixing the boundary stones as per the sketch map.

After registering the complaint, the Hon'ble Upa-Lokayukta called for a report from the Public Servant. Accordingly, the Public Servant submitted a report stating that the Inspector of Survey, Ranga Reddy District has surveyed the land, conducted Panchanama, demarcated the complainant's land, and fixed the boundary stones.

Thus, on the intervention of this Institution, the complainant's land has been surveyed, demarcated and the boundary stones have been fixed. As the grievance of the complainant has been fully redressed, this complaint was closed.

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ANNEXURE - C

STATISTICS SHOWING THE NUMBER OF COMPLAINTS
RECEIVED, DISPOSED AND PENDING DURING THE YEAR 2014.

S.NO	PARTICULARS	B1	B2	TOTAL
1	Complaints Carried Forward from 2013	2243	1745	3988
2	Complaints received the During the year – 2014	2291	2370	4661
3	Total available for Disposal	4534	4115	8649
4	Disposed off during the Year – 2014	2432	2548	4980
5	Pending as on 31.12.2014	2102	1567	3669

ANNEXURE - D

**STATISTICS SHOWING THE NUMBER OF COMPLAINTS
(FINAL INVESTIGATION) RECEIVED, DISPOSED AND PENDING
DURING THE YEAR 2014.**

S.No.	PARTICULARS	TOTAL
1	Number of Complaints as on 01.01.2014	22
2	No. of complaints in which Final Investigation Ordered during the Year 2014	Nil
3	Number of Complaints available for disposal during the year 2014	22
4	No. of Complaints Disposed off during the year 2014	05
5	No. of complaints pending as on 31.12.2014	17
	Number of Complaints pending in Courts	
	i) Stayed by the High Court	01
	ii) Pending in Supreme Court	01 (closed)
7	No. of Complaints in which punishments recommended	01

ANNEXURE – E

**DEPARTMENT WISE BREAK UP OF COMPLAINTS
RECEIVED, DISPOSED AND PENDING
DURING THE YEAR 2014**

Sl. No.	Department Name	Pending as on 31.12.2013	Received during the Year 2014	Total available for disposal	Rejected in Limine	Disposed of after P.V.	Grievances redressed after P.V.	Closed after F.I.	Pending as on 31.12.2014
1.	Agriculture	57	37	94	12	35	1		46
2.	Animal Husbandry	6	2	8	1	5	1		1
3.	Boards	71	71	142	17	51	6		68
4.	Civil Supplies		16	16	8	8			
5.	Co-Operation	50	32	82	8	24			50
6.	Commercial Taxes	9	11	20	4	6			10
7.	Corporation	40	26	66	7	22	1		35
8.	Education	180	212	392	96	151	7	1	137
9.	Elected Persons	17	9	26	7	4			15
10.	Employment & Training	3	2	5	1	1			3
11.	Endowments	123	120	243	31	119	3	1	89
12.	Excise	21	21	42	6	20			16
13.	Fire Services	4	1	5		2			3
14.	Fisheries	6	4	10		5			5
15.	Forest	28	16	44	2	17			25
16.	Industries	41	12	53	2	16	3		32
17.	Irrigation	93	76	169	21	69	1		78
18.	Labour	16	21	37	8	15			14
19.	Local Funds		3	3	1	1			1
20.	Marketing	14	7	21		4			17
21.	Medical & Health	151	145	296	45	99	2		150
22.	Mines & Geology	15	93	108	2	16			90
23.	Miscellaneous	370	710	1080	387	385	10		298
	Total C/F	1315	1647	2962	666	1075	35	2	1183

	Total B/F	1315	1647	2962	666	1075	35	2	1183
24.	Municipal Administration	360	467	827	185	267	8	1	366
25.	Panchayat Raj	309	360	669	114	219	8	1	327
26.	Police	254	348	602	136	276	1	1	188
27.	Printing & Stationery	1		1					1
28.	Public Libraries	8	2	10		1	1		8
29.	Revenue	1575	1682	3257	855	901	32	2	1467
30.	Transport, Roads & Buildings	40	46	86	20	31	1		34
31.	Registration	52	51	103	27	27		1	49
32.	Social Welfare	36	38	74	15	42	1		16
33.	Technical Education	5		5	1	2	1		1
34.	Tourism		3	3	2	1			
35.	Treasuries & Accounts	13	6	19	1	5	1		12
36.	Tribal Welfare	15	6	21	2	8			11
37.	Information & Public Relations	5	5	10	4				6
	Totals	3988	4661	8649	2028	2855	89	8	3669

ANNEXURE – F**SANCTIONED CADRE STRENGTH OF POSTS**

S.NO.	NAME OF THE POST	SCALE OF PAY	NO. OF POSTS
1	Registrar	44740-55660	1
2	Director (Legal)	37600-54360	1
3	Deputy Registrar	29200-53060	1
4	Deputy Director (Legal)	29200-53060	1
5	Secretary to Lokayukta	29200-53060	1
6	Director (Investigation)	Cadre Post	1
7	Assistant Registrar	23650-49360	1
8	Assistant Registrar (Judl.)	23650-49360	1
9	Assistant Registrar (Accounts)	23650-49360	1
10	Deputy Director (Investigation)	19050-45850	7
11	P.A. to Lokayukta	19050-45850	1
12	P.A. to Upa Lokayukta	19050-45850	1
13	P.A. to Registrar	19050-45850	1
14	Section Officer	18030-43630	5
15	Accounts Officer	16150-42590	1
16	Investigating Officer	16150-42590	2
17	Special Category Stenographer	14860-39540	4
18	U.D. Stenographer	12910-36700	4

19	Assistant Section Officer	12910-36700	10
20	Librarian	10900-31550	1
21	U.D. Accountant	10900-31550	1
22	Steno-Typist	9460-27700	4
23	Typist	8440-24950	6
24	Assistant	8440-24950	12
25	Senior Driver	9200-27000	1
26	Drivers	7960-23650	6
27	Motor Cycle Messenger	7740-23040	1
28	Record Assistants	7740-23040	3
29	Roneo Operator	7740-23040	2
30	Police Constable and Orderly	8440-24950	13
31	Jamedar	7520-22430	2
32	Attender	6700-20110	24
33	Chowkidar	6700-20110	4
34	Sweeper-cum-Scavenger	6700-20110	4
35	Gardener	6700-20110	2
Total			131

