

THE THIRTY FIRST
CONSOLIDATED REPORT OF THE
INSTITUTION OF
LOK AYUKTA
FOR THE STATES OF TELANGANA
AND ANDHRA PRADESH

FOR THE PERIOD FROM
1ST JANUARY, 2015 TO 31ST DECEMBER, 2015

**INSTITUTION OF LOK AYUKTA
FOR THE STATES OF TELANGANA
AND ANDHRA PRADESH**

5-9-49, Basheerbagh,
Hyderabad-500 063.

ANNUAL REPORT

I have the pleasure and honour of presenting this 31st Consolidated Report on the work done by the Lokayukta and the Upa Lokayukta for the year 2015, under Sub-Section (5) of Section 12 of Andhra Pradesh Lokayukta Act, 1983.

**JUSTICE B. SUBHASHAN REDDY
LOK AYUKTA**

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PREFACE

In accordance with the mandate of Sub Section 5 of Section 12 of the A.P. Lokayukta Act, 1983, this 31st Annual Report for the year 2015 is being placed in the hands of the Hon'ble Governor for the States of Telangana and Andhra Pradesh.

At the outset, it is pertinent to state that during the year under review, 5,358 complaints were received by this Institution. Out of the total of 9,027 complaints, including 3,669 backlog complaints, available for disposal, 5,022 complaints were disposed off during this year, leaving a balance of 4005 complaints.

The year under report is significant for its record disposal of complaints as this Institution could dispose of huge number of complaints compared to the previous years. This establishes that this Institution is committed for quick redressal of the grievances of the common man in letter and spirit as per the objects of the Act.

This Institution was established through a State Legislation in November, 1983 and completed 32 years by November, 2015. This Institution was formed under Andhra Pradesh Lokayukta and Upa-Lokayukta Act 11 of 1983 as an independent public authority with powers to investigate into complaints against a wide range of Public Servants connected with the Executive Affairs of the State.

This is apt to mention at this juncture that the public at large have got a great faith and confidence in this Institution as their grievances are attended with no loss of time and money.

It is well known that remedy available through Courts involves considerable expenses and also consumes lot of time. If there is no Institution like that of Lokayukta, the doors for redressal of grievances for

many people would have been shut. Broadly speaking, the remedy available through the Institution of Lokayukta is quick, effective and inexpensive.

Most of the grievances of the complainants have been redressed by the concerned Authorities on the intervention of this Institution. Necessary actions are also being taken by the Competent Authorities against the Public Servants against whom allegations of corruption, maladministration, abuse of power, inaction, etc., are established in the investigation conducted by this Institution. It is gratifying to mention that the Competent Authorities have been implementing the recommendations of the Lokayukta/Upa-Lokayukta as they are most appropriate and pragmatic.

Public are made aware of the role and the nature of complaints being entertained by this Institution through periodical Press releases of its decisions in the matter of administrative irregularities by the Public Servants.

The functions of this Institution are onerous and they cannot effectively be discharged without the cooperation from various wings of the Government. So far, the cooperation received from various Officers and Authorities in redressal of the grievances of the complainants is appreciable, barring a very few exceptions. I am also backed by the disciplined work force, who have extended their unstinted cooperation to make my task easy. I hope that with their continued cooperation and also the cooperation of the Government agencies, we shall be able to excel in our task in the coming years.

**JUSTICE B. SUBHASHAN REDDY,
LOK AYUKTA.**

JUDICIAL WORK AND STATISTICAL DATA

During the year under report, 5358 complaints were received, in addition to the 3669 complaints that were pending. Out of 9027 complaints available for disposal, 5022 complaints were disposed of during 2015, leaving a balance of 4005 complaints.

The total collection of complaint fee during the year 2015 is Rs.3,75,536/-, besides last year balance of Rs.50,227/-. Out of which, a sum of Rs.3,34,536/- was remitted to the Government Account and Rs.150/- was returned to the Complainant. An amount of Rs.90,877/- is to be remitted to the Government Account.

Along with this report the following Annexures are enclosed.

Annexure "A" contains a brief resume of some of the cases disposed of by the Hon'ble Lokayukta.

Annexure "B" contains a brief resume of some of the cases disposed of by the Hon'ble Upa-Lokayukta.

Annexure "C" shows the statistical data in respect of the complaints received, disposed of and pending during the year 2015.

Annexure "D" shows the statement showing the complaints (Final Investigation) received, disposed of and pending during the year 2015.

Annexure "E" shows the Region wise break up of the complaints received and disposed of during the year 2015.

Annexure "F" shows the Department wise break up of the complaints received and disposed of during the year 2015.

Annexure "G" shows the sanctioned strength of the Officers and Staff of this Institution.

ADMINISTRATION

1. OFFICERS AND STAFF:

Annexure-G shows the cadre strength of the Institution. The administration of the Institution is under the charge of the Registrar, who is declared as the Head of the Department. During the year under report, Sri P. Dayakar Reddy, District Judge (Retired) is working as Registrar. The administrative structure consists of four wings viz., (i) Administration, (ii) Judicial, (iii) Legal and (iv) Investigation.

(i) ADMINISTRATION WING:

The Registrar, with the assistance of the Deputy Registrar, supervises the Administration Wing, which consists of the Establishment and Accounts Section. The Establishment Section is headed by a Section Officer and it deals with the work relating to Conditions of Service of the Employees, Library, Stores, Furniture, Maintenance of Motor Vehicles, Stationery, Roneo, Inward, Dispatch, etc. The Accounts Section functions under the supervision of Assistant Registrar (Accounts), who is assisted by Accounts Officer and other staff, and deals with financial matters such as budget, salary, T.A., and other related matters.

(ii) JUDICIAL WING:

For the sake of convenience, the Bench of the Hon'ble Lokayukta is identified as B-1 and that of the Hon'ble Upa-Lokayukta as B-2. The Complaints Section receives the complaints, scrutinizes the same and registers as per the orders of the Hon'ble Lokayukta. This Section is headed by the Assistant Registrar, who is assisted by a Section Officer and two other staff members. After registration of complaints, the complaints are

taken up by the staff of the B-1 Section and B-2 Section, respectively, headed by the Section Officers with supporting staff. Besides, the Senior Stenographers would assist in taking down dictation of the orders on Bench of the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta. This apart, there is usual Process Sections separately for B-1 and B-2 sections so as to process and dispatch the orders passed by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta, without giving scope of any delay, with the support of dispatching Assistant.

(ii) LEGAL WING:

Legal Wing consists of the Director (Legal) and the Deputy Director (Legal). Both assist the Hon'ble Lokayukta and the Hon'ble Upa-Lokayukta, respectively, in all legal matters such as processing the reports received and presenting them before the respective Benches and render assistance to the complainants in conducting the proceedings. Even if a complainant is not having the legal assistance, that deficiency is filled up by the Legal Wing. The Director (Legal) and the Deputy Director (Legal) also perform the duties of Presenting Officers in the Courts and would assist in conducting final investigations by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta, by way of submitting written comments and written briefs during the preliminary verification stage and draft statement of allegations when it reaches the investigation stage.

(iii) INVESTIGATION WING:

The Director (Investigation), who is of the rank of Inspector General of Police, is heading this Wing, with the assistance of (4) Deputy Directors, (5) Investigating Officers and (13) Police Constables. Sri K. Narasimha Reddy, I.P.S., (Retd) is working as Director (Investigation). This Agency

probes into such of the complaints that are referred to it, by the Hon'ble Lokayukta and Hon'ble Upa-Lokayukta and after collecting necessary material by conducting discreet enquiries, submits a report which is of immense help in determining as to whether it is a fit case to investigate into the allegations levelled in the complaints or otherwise. This Agency maintains the confidentiality and secrecy of information during the discreet enquiry and conducts the probe impartially.

ACCOMMODATION

The Institution of Lokayukta is presently accommodated in the Government Building bearing Door No.5-9-49, Basheerbagh, Hyderabad. The building consists of two parts. Nearly half of the built up area consists of heritage structure and the remaining is subsequently constructed. In the heritage building, Court Hall & Chambers of the Hon'ble Upa-Lokayukta and also staff rooms are located. Due to seepage of rainy water into the walls of the heritage building and its slab, flakes of the roof are falling now and then, which may lead to collapse of building and loss of human lives. Though several letters have been addressed to the Roads & Buildings Dept., through H.M.D.A. for repairs/renovation of the Heritage Building, so far there is no response from the Dept.

Further, in subsequently constructed building Court Hall & Chambers of the Hon'ble Lokayukta, Bench Section, Legal Section, Complaints Section, Establishment & Accounts Sections, Chambers of the Director (Investigation) and 3 rooms for Investigation Wing are located. Since the Investigation wing consists of seven (7) Deputy Directors (Investigation), (of the cadre of Deputy Superintendent of Police) and two (2) Investigation Officers (of the cadre of Inspector of Police) and 13 Constables they have been facing much difficulty for want of sufficient accommodation. There are no rooms to examine the complainants, witnesses or public servants during the course of investigation in respect of the complaints entrusted to the Investigation Officers by the Hon'ble Lokayukta or the Hon'ble Upa-Lokayukta. Further, there are no rooms to accommodate the Officers, Advocates and the complainants attending the Courts regularly and they have been facing much embarrassing situation.

Therefore, the Government may consider the feasibility of construction of a separate building in the open land available to accommodate the Officers of the Investigation Wing and also the visitors attending the Courts as stated above, to avoid embarrassing situation.

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VACATIONS AND HOLIDAYS

During the year 2015, 25 holidays (excluding Sundays and Second Saturdays) and 16 Optional Holidays were declared and observed as Holidays besides Sankranti Vacation from 12.01.2015 to 16.01.2015 (04) working days, Summer Vacation from 04.05.2015 to 27.05.2015 (21) days, Dasara Vacation from 19.10.2015 to 23.10.2015 (02) working days and Deepavali Vacation from 09.11.2015 to 13.10.2015 (03) working days.

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BUDGET PROVISION

The Budget Provision for this Institution for the financial year 2015-16 under various Heads of Account was Rs. 10,53,17,000/-, along with Additional budget, while the total expenditure incurred during the year under the Head - Salaries was Rs.8,80,93,485/- and under the Head - Non-Salaries was Rs.1,84,74,000/-, including the expenditure booked through book adjustment by the Accountant General, Andhra Pradesh and Telangana, Hyderabad, from time to time, towards Railway Warrants.

A sum of Rs.8,68,43,000/- under the Head - Salaries and Rs.1,84,74,000/- under the Head - Non-Salaries has been provided for the year 2015-16. Out of the said Budget Provision, a total sum of Rs.6,57,40,276/- under the Head - Salaries and Rs.42,14,364/- under the Head - Non-Salaries was spent leaving a balance amount of Rs.1,42,59,636/- under the Non-Salaries Head, by the end of December, 2015.

DETAILS OF BUDGET FOR THE YEAR 2015-2016

S.No.	Head of Account	Amount
1	010 – Salaries	6,57,40,276
	020 - Wages	--
	110 - Domestic Travel Expenses	--
	111 - Travelling Allowance	6,88,797
	112 -Bus Warrants	11,275
	130 - Office Expenses: UTILITY PAYMENTS:	--
(a)	131 – Service Postage & Telegram and Telephone charges	6,37,632
(b)	132 - Other Office Expenses	12,74,726
(c)	133 - Water & Electricity Charges	5,18,788
	200 - Other Administrative Expenses	58,767
	240 - Petrol, Oil and Lubricants	6,74,268
	270 - Minor Works	--
	272 – Maintenance	33,793
	280 - Professional Service:	--
	281 - Pleaders fee	--
	284 - Other Payments	--
	310 - Grants-in-Aid	--
	311 - Grants-in-Aid towards salaries	--
	312 - Obsequies charges, Grants in Aid towards interim relief	--
	410 - Secret Service Expenditure	--
	500 - Other Charges	--
	503 - Other Expenditure	--
	510 - Motor Vehicles	--
	511 – Maintenance of Office VehicleS	2,29,418
	512-Purchase of Vehicle	--
	521-Machinery & Equipment	86,900
		6,99,54,640

COMPLAINT FEE DURING THE YEAR 2015

Sl. No.	Particulars	Amount (Rs.)
1	Opening Balance as on 1.1.2015	50,227
2	Amount Received Cash .. Rs.2,61,635 Amount Received D.Ds .. Rs.1,13,701	3,75,336
	Total	4,25,563
3	Remittances Cash .. Rs. 2,20,835 Remittances D.Ds. .. Rs. 1,13,701	3,34,536
4	Refunds Cash .. Rs. 150	150
	Balance as on 31.12.2015	90,877

ANNEXURE - A

BRIEF NOTE

ON CERTAIN IMPORTANT CASES

DISPOSED OF BY

HON'BLE LOKAYUKTA

COMPLAINT NO.381/2011/B1

KRISHNA DISTRICT

Sri V. Ramachandra Rao of Krishna District has filed this complaint against 1) Sri A. Sudhakar, General Manager, District Industries Centre, Vijayawada, 2) Sri V. Anjaneyulu, Divisional Panchayat Officer, Nuzvid, Nuzvid Mandal, Krishna District, 3) Smt. V. Jhansi Lakshmi, Tahsildar, Vuyyuru Mandal, Krishna District, 4) the Environmental Engineer, Andhra Pradesh Pollution Control Board, Regional office, Plot No.41, Sri Kanaka Durga Officers Colony, Gurunanak Road, Vijayawada and 5) Sri Peeyush Kumar, Collector & District Magistrate, Krishna, Chilakalapudi, Machilipatnam, Krishna District requesting to issue directions to the Public Servants for removal of two Brick Manufacturing Units, established in Gandigunta Village of Vuyyuru Mandal of Krishna District.

On verification, it is found that Sri Gangavarapu Prasad and Sri B. Venkateswara Rao have been running Fly Ash Bricks Manufacturing Units and Clay Bricks Manufacturing Unit, respectively, in Gandigunta Village, Vuyyuru Mandal, Krishna District and thereby causing much pollution and creating health hazards to the residents of the locality. Though the matter was brought to the notice of the Public Servants, they have failed to take any action to remove the said two Brick Manufacturing Units from the residential area of Gandigunta Village.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Joint Collector, Krishna District. Accordingly, the Joint Collector submitted a report stating that action was initiated against the owners of the M/s. New Modern Fly Ash Bricks Unit, Gandigunta Village of Vuyyuru Mandal and Orders were issued by the Tahsildar of Vuyyuru Mandal for removal of nuisance under Section 133 Cr.P.C. It is also stated that Sri Gangavarapu Prasad, who is running Fly Ash Bricks Manufacturing

Unit, has approached the Hon'ble High Court and obtained interim stay orders, pending disposal of the Writ Petition. On the said report, the Hon'ble Lokayukta issued directions to the Joint Collector, Krishna District to initiate appropriate action and see that the interim stay orders were vacated by the Hon'ble High Court as expeditiously as possible and submit compliance report.

On continuous persuasion by the Hon'ble Lokayukta and the Joint Collector, Krishna District, the Hon'ble High Court vacated the stay orders and on further directions of the Hon'ble Lokayukta, the District Panchayat Officer submitted his final compliance report stating that on the Notices issued by the Tahsildar, Vuyyuru to remove the brick manufacturing units as they are not running in accordance with the guidelines issued by the Government, Sri Noor Basha Khan has removed Fly Ash Bricks Manufacturing Unit and Sri B. Venkateswar Rao has removed his Clay Bricks Manufacturing Unit and vacated the land.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, two Brick Manufacturing Units have been removed to stop further health hazards to the residents of Gandigunta Village, Vuyyuru Mandal, Krishna District. As the grievance of the complainant is fully redressed, this complaint was closed.

COMPLAINT NO.1627/2011/B1ANANTAPURAMU DISTRICT

This suo-motu complaint was registered basing on the news item published in Andhra Jyothi Telugu daily newspaper, Anantapuram edition, on 21-7-2011 under caption 'BHADRATHA KARUVU - TADIPATRI PRABHUTVA PATASHALALO TARACHUGA CHORILU VICHALAVIDIGA ASANGHIKA KARYAKALAPALU'. In the said news item it is reported as under:

As there is no watchman and the required security in Government High School, Tadipatri, thefts have been occurred frequently by breaking the doors and windows and several fans, tube lights, lab material, sports kits, etc., were stolen. Further, the anti social activities are also going on in the said school. Though the Head Master of the said school brought the above facts to the notice of the higher authorities, there was no response from them.

After registering the complaint, the Hon'ble Lokayukta called for a report from the District Educational Officer, Anantapuramu.

Accordingly, the District Educational Officer submitted a report stating that necessary proposals were submitted to the Government of India for construction of additional class rooms in 168 identified schools under RMSA-Phase-III civil works for the year 2011-2012 in Anantapur District and in the said process six additional class rooms were proposed to the Government High School, Tadipatri. When contacted the Executive Engineer, APEWIDC, Anantapuramu, he informed that the execution of the work will be commenced after getting administrative sanction from the Commissioner & Director of School Education, A.P., Hyderabad. In the report, it is stated that commencement of construction of additional class

rooms is delayed due to non-release of budget for the year 2011-2012. Under the said programme, the Government of India has to release 75% share for construction of school buildings and the State Government has to release 25% share to take up the construction work. On the said report, the Hon'ble Lokayukta issued directions to the Principal Secretary to Government, School Education Department to pursue the matter with the Government of India and see that the necessary funds were released as expeditiously as possible.

On continuous persuasion by the Hon'ble Lokayukta by issuing specific directions, the Principal Secretary to Government, Education Department issued G.O.Ms.No.64, Education (SE) Department, dated 1-11-2013. It is seen from the said G.O. that the State Government have accorded administrative approval to take up civil works, i.e., construction of additional class rooms, etc., in respect of 3437 Government Secondary Schools in the state of Andhra Pradesh sanctioned under RMSA Phase-III Programme in the year 2011-2012 with a revised estimate cost of Rs.1111.21 crores as approved by the Government of India. The State Government also agreed to meet the additional requirement of Rs.300.77 crores in addition to 25% of State share as approved by Government of India. Further, administrative approval was also given to the Commissioner and Director of School Education to take up the civil works of toilet blocks, drinking water facilities in the above schools.

On further directions of the Hon'ble Lokayukta, the Managing Director, APEWIDC submitted his compliance report duly enclosing the statement showing the status report on RMSA Phase III works executed in the State of Telangana and also in the State of Andhra Pradesh separately. It is seen from the said two statements that Rs.20,698.94 lakhs has been

released and civil works were executed in 3437 Government schools in both the states of Andhra Pradesh and Telangana, out of which 165 schools are located in Anantapuramu District which, includes the Government High School, Tadipatri, for which, an amount of Rs.53.02 lakhs was sanctioned by the Government.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta by issuing specific directions from time to time, the Government has released Rs.20,698.94 under RMSA Phase III and executed civil works i.e., construction of additional works, classrooms, toilets, science labs, computer rooms, etc., in 3437 Government High Schools in both the States of Andhra Pradesh and Telangana.

As the purpose for which this suo-motu complaint was registered has been served, this complaint was closed.

COMPLAINT NO.1642/2011/B1HYDERABAD DISTRICT

This suo-motu complaint was registered basing on the news item published in Andhra Jyothi daily newspaper, Hyderabad city edition on 31-7-2011 under the caption “SAAGAR PARISARALLO AMALU KANI PLASTIC NISHEDHAM”, in the said news item it is reported that though ban orders have been imposed on the wastage, manufacture and sale of plastic carry bags less than 40 microns in open places, markets, parks etc, the authorities of GHMC were not able to implement the said banners, which resulted in floating of accumulated bundles of banned plastic wastage in Hussainsagar Lake and also in Necklace Road, thereby creating unhygienic conditions in the said localities. The authorities of HMDA were also not imposing the fine amount of Rs.100/- to Rs.150/- on the persons who sale or use the said banned carry bags.

After registering the complaint, the Hon’ble Lokayukta called for a report from the Commissioner, GHMC, Hyderabad. Accordingly, the Commissioner submitted a report stating that the ban orders with reference to the prohibition of use of plastic carry bags below 40 microns is being implemented by the GHMC as wells NGOs, that GHMC authorities have booked the cases and collected penalty of Rs.21,66,600/- from the traders selling carry bags below 40 microns and also seized plastic carry bags of 10649 kgs., and destroyed. It is also stated that the GHMC authorities along with the officials of A.P. Pollution Control Board, have seized 4 units, which were manufacturing plastic carry bags below 40 microns. The Commissioner further stated that he addressed a letter dated 14.08.2011 to the Principal Secretary to Government, Environment, Forest, Science & Technology Department, A.P. Secretariat for issuing clear guidelines for effective implementation of the ban on plastics. On the said report, the

Hon'ble Lokayukta issued directions to the Principal Secretary to Government, Environment, Forest, Science and Technology Department, A.P. Secretariat to issue guidelines as sought for by the Commissioner, GHMC as expeditiously as possible. It is only after issuing several reminders and also summons, the matter was moved and the Principal Secretary submitted a report stating that basing on the guidelines issued by the Ministry of Environment, Forests, Science and Technology Department, Government of India, notifying Plastic Waste (Management & Handling) Rules, 2011 under Environment (Protection) Act, 1986, the Government of Andhra Pradesh issued G.O.Ms.No.46, Environment, Forests, Science & Technology (Environment) Department, dated 20-6-2013 with clear guidelines for effective implementation of the ban on plastic carry bags below 40 microns thickness. In the said G.O., the Government constituted the District Level Committees under the Chairmanship of District Collectors with the following Members to implement Plastic Waste (Management & Handling) Rules, 2011.

- a) All the Commissioners of Municipal Corporations/Municipalities in the Districts.
- b) The General Manager, District Industries Centre.
- c) A NGO working in the field of Plastic Waste Management.
- d) A Representative from Plastic Manufacturing Association/Plastic Distribution Agency.
- e) The Regional Officer, A.P. Pollution Control Board – Member Convener.

In the said G.O. the following penalties were also imposed for strict implementation of the said Rules:

- a) The manufacturing units, found to be violating the rules, relating to manufacture, recycling, thickness and marking, shall be fined Rs.50,000/- for the first offence and the license/consent of the unit shall be cancelled for the subsequent offence in addition to confiscating the machinery used for the manufacture;

- b) The retailers, vendors and other establishments found to be violating the rules, relating to the use of plastic carry bags of banned category, shall be fined Rs.2,500/- to Rs.5,000/- for the first offence and the trade license of the violator shall be cancelled for the subsequent offence, under relevant Municipal Laws and shops and Establishments Act;
- c) The individuals found to be littering public places with plastic bags shall be fined Rs.250/- to 500/- per offence.

In view of the above, the Hon'ble Lokayukta issued specific directions to all the District Collectors in the erstwhile State of Andhra Pradesh to convene periodical meetings of the District Level Committees and strictly implement the aforesaid Government policy and see that environment is plastic/pollution free and submit the status reports to this Institution.

Accordingly, the District Collectors have taken up the following measures for strict implementation of the usage of plastic carry bags less than 40 microns thickness.

- 1) **Formation of Town Task Force Committee:** The Town level Task Force Committee was formed with five Sanitary Inspectors.
- 2) **Conducting of Surprise Inspections & Levy of Penalties:** The Town Task Force Committee Members are conducting frequent surprise inspections and collecting penalties from the violators ranging from Rs.250/- to Rs.500/-.
- 3) **Conducting of Awareness Campaigning's:** Awareness campaignings are conducted with the Traders, Whole Sale Shop owners, Retailers, Pushcart Businessmen, Cloth Merchant Associations, Kirana, Super Bazars, Function Halls Owners, Vegetable Market & Fish Market, Hotels & Lodges Associations and Endowment Officers of the temples and with the management of Churches, Mosques, etc., Further, essay writings, debates in all the Schools and Colleges on ban on usage of carry bags were also

conducting. In addition to that separate training classes were conducted to the Municipal Public Health staff in this regard.

- 4) **Wide publicity:** The public are informed about the ban on usage of carry bags through mike system with autos at ward level with frequent intervals. Scrolling and news coverage is also given in the local city cable for information to the general public. Wide publicity is also being made through local newspapers.
- 5) **Collection of waste at door step with source segregation:** Door to door garbage is being implemented in all wards. The rag pickers are also encouraged to collect plastic waste at street level to control the plastic pollution. The Public Health Workers were also collecting the plastic with separate bags and dispose them to the wholesale sellers for recycling.
- 6) **Incorporation of the Rules in Municipal Byelaws:** Action is being taken for incorporation of Plastic Waste Management & Handling Rules, 2011 in Municipal Byelaws for strict enforcement on usage of less than 40 microns plastic.
- 7) **Prohibition of open burning of Plastic:** The public were informed that burning of plastic was prohibited in the town and strict enforcement is implemented on burning of plastic in open places.
- 8) **Conducting of meetings:** Periodic meetings were conducted with the Hoteliers, Mess owners, Petty shop Owners and Management committee members of temples, about the ban on usage of plastic. Strict enforcement is implemented particularly in fairs and festival timings, in the temple areas.
- 9) **Prohibition of littering:** The littering of public places like Municipal Parks, Markets, Play grounds, Cinema Halls premises, main roads, all Government Offices, Hospitals, etc., with plastic carry bags is not permitted in the Municipal limits.

The District Collectors have also enclosed the photographs, newspaper clippings, etc., in support of their compliance reports.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta by issuing specific directions, including summons, special measures have been taken up in both Telangana

and Andhra Pradesh States for strict implementation of the usage of plastic carry bags with less than 40 microns thickness to avoid pollution and bring hygienic conditions in the localities.

As the purpose for which this suo-motu complaint was registered has been served, this complaint was closed.

COMPLAINT NO.941/2012/B1HYDERABAD DISTRICT

Sri U.V.Ramana, Editor, Sri Ashoka Magazine, Hyderabad has filed this complaint against 1) the District Collector, Chittoor and 2) the Land Revenue Chief Commissioner, Hyderabad requesting this Institution to conduct enquiry in respect of the irregularities committed by the Public Servants in conversion of land use and to take necessary action against the erring officials.

On verification, it is found that allegations were made against the Revenue Divisional Officer, Madanapalle Division stating that the said Revenue Divisional Officer has committed irregularities while issuing conversion proceedings in respect of the land measuring Ac.14.69 in Sy.No.130, Peddachallaragunta Village, Baireddypalle Mandal on the application filed by M/s. Suguna Poultry Farm Limited and in respect of an extent Ac.38.85 in Sy.No.140, Baireddypalle Village, Ramakuppam Mandal on the application of Sri Rama Bhagavandass @ G. Ramamurthy, Trustee of Foundation of the temple of God, Chennai. It was also alleged that the Tahsildar, Madanapalle Mandal has committed irregularities while issuing conversion proceedings in respect of the lands situated at Ponnutipalem Village, Madanapalli Mandal and thereby caused financial loss to the Government exchequer.

After registering the complaint, the Hon'ble Lokayukta has called for report from the District Collector, Chittoor District. Accordingly, the District Collector has submitted a report stating that the allegations made in the complaint have been got enquired into by the Sub Collector, Madanapalle. It was found that the allegations made against the Revenue Divisional Officer, Madanapalle were not correct as there was no financial

loss to the Government exchequer. As regards the allegations made against the Tahsildar, Madanapalle, it was found that the Tahsildar, while processing the application of Sri Sunil Kumar Reddy and Sri Praveen Kumar Reddy, for conversion of lands use from agriculture purpose to non agriculture purpose, has not forwarded the applications to the Revenue Divisional Officer, Madanapalle, who is the competent authority to issue such permission. Further, the instructions given by the Tahsildar to the applicants were without file number and date. In addition to that, in order to defend his case, the Tahsildar had drafted a letter in the form of endorsement to the complainant, without mentioning the file number and date, which is a serious fraud on his part.

Thus, as the allegation leveled against the Tahsildar, Madanapalle was proved, a report has been sent to the Chief Commissioner of Land Administration, A.P., Hyderabad to initiate necessary disciplinary proceedings against the said Tahsildar.

On the above report, the Hon'ble Lokayukta has issued directions to the Commissioner, Land Administration to initiate necessary disciplinary proceedings against the Tahsildar, Madanapalle and submit final compliance report.

Accordingly, the Chief Commissioner of Land Administration has submitted his final compliance report stating that the enquiry was concluded and major punishment of stoppage of two increments with cumulative effect was imposed on the Tahsildar, Madanapalle Mandal and the District Collector was requested to take necessary action accordingly duly making necessary entries in the Service Register of the individual.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the major punishment has been awarded on the erring official for the irregularities committed by him. As the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.1243/2012/B1

HYDERABAD DISTRICT

Sri G. Arvind Kumar of Hyderabad has filed this complaint against 1) District Collector, Hyderabad, 2) Commissioner, GHMC., Hyderabad, 3) R.D.O., Secunderabad and 4) M.R.O., Shaikpet Mandal, Hyderabad requesting to issue directions to the Public Servants to evict the encroachers from the Government land and take necessary action against the erring Officials.

On verification, it is found that the land measuring 5350 Sq.yards, worth more than Rs.50.00 crores, situated at Maganti Colony, Road No.7, Film Nagar, Jubilee Hills, Hyderabad, which was earmarked for development of park, was grabbed by one Sri Mamidi Narsinga Rao, husband of Smt.M.Lakshmi Bai, Corporator of Jubilee Hills Division, GHMC., Hyderabad and divided the said land into plots and so far sold away an extent of about 2,000 Sq.yards. Though the complainant made several representations to the Public Servants requesting to take necessary action for eviction of the encroachers, they have not taken any action in the matter.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Tahsildar, Shaikpet Mandal. Accordingly, the Tahsildar submitted a report stating that the land in question has been got surveyed through Mandal Surveyor and found that there is about 700 Sq.metres of land belongs to Kanaka Durga Temple and about 1501 Sq.metres of vacant land in the said area and in order to protect the said vacant land from illegal encroachers, a Compound wall has been constructed and also erected a Sign Board stating that the land belongs to Government. Further, the said land is under close watch and ward of the executive staff of Revenue Department. To evidence that compound wall was constructed around the Government land, a photograph was also submitted along with the report.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the land has been surveyed and a Compound wall was also constructed around the Government land to protect the same from illegal encroachment. As the purpose for which this complaint was lodged has been served, the complaint was closed.

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COMPLAINT NO.3428/2012/B1

MEDAK DISTRICT

Smt. K. Venkatamma of Medak District has filed this complaint against the District Collector, Medak District stating that she belongs to poor family and living as a 'Coolie' in rented thatched house with the meager income and hence requested to issue directions to the Public Servant for allotment of house under Indiramma Housing Programme.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the District Collector, Medak District. Accordingly, the District Collector submitted a report stating that the case of the complainant was within the category of eligible persons for granting house under Indiramma Housing Programme and hence her name was registered online for sanction of house under Indiramma Housing Programme in the immediate next Rachabanda III Programme.

On further directions of the Hon'ble Lokayukta, the District Collector has sent his final report stating that the complainant has been sanctioned house under Indiramma Housing Programme and it was got registered through online and necessary payment will also be released soon.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the poor complainant could get house under Indiramma Housing Programme.

As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT NO.248/2013/B1

NALGONDA DISTRICT

Sri A.Chandramouleswara Prasad of Nalgonda district and another have filed this complaint against the District Collector, Nalgonda and the Divisional Forest Ranger, Miryalguda, Nalgonda District requesting to issue directions to the Public Servants for conducting survey and demarcation of the Patta lands and Ceiling lands in Survey Nos.487 and 488 of Vellaturu village, Mella Cheruvu Mandal, Nalgonda District.

On verification, it is found that in view of the negligence of the officials of Revenue and Forest Departments since more than 35 years, no survey has been conducted and boundary stones have not been fixed in respect of the Patta lands and Ceiling lands in Survey Nos.487 and 488 of Vellaturu village, Mella Cheruvu Mandal, Nalgonda District, as a result of which, unauthorized persons have been encroaching the Patta land of the complainant and also the Government land. Though the matter was brought to the Notice of the Public Servants, they have not taken any action in the matter.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the District Collector, Nalgonda, D.F.O., Nalgonda and the Additional Director of Survey and Land Records, Nalgonda. After receiving reports from them, the Hon'ble Lokayukta directed them to conduct Joint Survey of the lands in Survey Nos.487 and 488 of Vellaturu village and fix the boundaries by issuing notices to the complainant and the other interested persons. Accordingly, the Asst. Director of Survey and Land Records, Nalgonda has submitted report stating that as directed by the Hon'ble Lokayukta, Joint Survey has been conducted and boundaries have been fixed in respect of ceiling land of Ac.79.08 guntas in Survey Nos.487 and 488 of Vellaturu village, Mella Cheruvu Mandal, Nalgonda District in the presence

of the complainant and the other interested parties. Further, Trench has been provided around Forest Land. The complainant has also addressed a letter to this Institution informing about his satisfaction over the action taken by the concerned officials in this regard.

Thus on the intervention of this Institution and as per the specific directions of the Hon'ble Lokayukta, the matters have been moved briskly and the officials of Revenue and Forest Departments have conducted Joint Survey and demarcated the lands, which issue was pending since more than 35 years. As the purpose for which this complaint was filed has been served, this complaint was closed.

COMPLAINT NO.702/2013/B1S.P.S.R.NELLORE DISTRICT

Smt. Ghousunnisa Begum of SPSR Nellore District has filed this complaint against 1) Under Secretary to Government, Ministry of Finance, Department of Revenue, (Central Board of Excise and Customs), 6th Floor, B-Wing, Hudco Vishal Building, R.K. Puram, New Delhi, 2) the Commissioner of Customs, Central Excise and Service Tax, Central Revenue Building, Kannavari Thota, Guntur – 522 004, 3) the Deputy Commissioner of Customs, Central Excise and Service Tax, Nellore Division, Durgamitta, Nellore requesting to issue directions to the Public Servants for payment of the family pension relating to her father.

On verification, it is found that the complainant's husband Sk. Ghouse Mohiddin was died on 18-5-1981. Her father Sri Sk. Jaffer Saheb, who worked as Sepoy, Central Excise and Customs, Nellore Division was retired from service in 1968 and expired on 28-12-1974. The complainant's mother also expired on 26-10-1997. The complainant applied for family pension as widowed daughter of his father, Central Government Pensioner, on which, PS-3 requested the complainant to submit necessary documents and accordingly she submitted necessary documents and requested for sanction of Family Pension. But so far, the Public Servants have not taken any action for sanction of Family Pension to the complainant.

After registering the complaint, the Hon'ble Lokayukta has called for report from the Commissioner of Customs, Central Excise and Service Tax, Guntur. Accordingly, the Commissioner submitted report stating that the matter has been referred to the Department of Pension and Pensioners Welfare in the year 2011 and the reply is awaited.

After issuing several reminders, the Commissioner submitted a report stating that after sanction of Family Pension by the Assistant Commissioner, Nellore, the relevant papers have been sent to the Accountant General, for issuing necessary authorization in the name of the complainant and soon after receipt of the said authorization, further action would be taken in the matter.

On further directions of the Hon'ble Lokayukta, the Commissioner submitted a final report stating that the Family Pension was sanctioned to the complainant, besides enclosing pension payment order issued by the Pay and Accounts Officer, Customs, Central Excise and Service Tax, Guntur. It is seen from the said Pension Payment Office order that Family Pension was sanctioned to the complainant at the rate of Rs.1,913/- from 30-8-2004 to 31-12-2005 and at the rate of Rs.3,500/- from 1-1-2006 to till the date.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, all the pensionary benefits due to the complainant have been sanctioned, which issue was pending since August, 2004.

As the grievance of the complainant has been fully redressed, this complaint was closed.

COMPLAINT NO.954/2013/B1

CHITTOOR DISTRICT

Sri B.Harinath Reddy of Chittoor district has filed this complaint against 1) the District Collector, Chittoor; 2) the Sub Collector, Madanapalle, Chittoor District; 3) the Tahsildar, Kalikiri Mandal, Chittoor District; 4) the Assistant Director, Mines & Geology Department, Palamaner, Chittoor; 5) the Supdt.of Police, Chittoor District; 6) the Deputy Supdt.of Police, Madanapalle, Chittoor District and 7) the Sub Inspector of Police, Kalikiri, Chittoor District, requesting to take necessary action for stoppage of illegal transportation of sand from Bahuda River.

On verification, it is found that some of the Tractor owners of Gundluru and Addavanipalle villages of Kalikiri Mandal, Chittoor District have been illegally transporting sand from Bahuda River and thereby causing drying up of Bore wells of Ryots surrounding the said river and though the matter was brought to the notice of the concerned Police officials and the Revenue officials, they have not taken any action in the matter, which resulted in continuation of illegal transportation of sand from Bahuda River.

After registering the complaint, the Hon'ble Lokayukta entrusted the matter to the Director (Investigation) of this Institution to conduct enquiry and to submit a report. Accordingly, the Director (Investigation) has got the matter enquired into by the Deputy Director(Investigation), who, after conducting enquiry, has submitted a report confirming that the sand from the river bed of Bahuda river was being illegally transported in tractors and that the Police officials of Kalikiri and K.V.Pally Police Stations were not able to stop the said illegal transportation of sand.

On the above report of the Director (Investigation), the Hon'ble Lokayukta issued directions to the Supndt. of Police, Chittoor to take stern and prompt action to stop the excavation of sand from Bahuda river and submitted action taken report. Accordingly, the Supndt. of Police, Chittoor District has submitted compliance report stating that the S.I. of Police, Kalikiri Police Station was instructed to keep strict vigil over the illegal excavation of sand at Bahuda river by deputing Police personnel to the river area regularly on beat duty and if anybody found to be illegally excavating the sand from the said river, take stern and prompt legal action against such person and curb illegal sand excavation in Bahuda river.

Thus, on the intervention of this Institution and as per the specific directions of the Hon'ble Lokayukta, the Supndt. of Police has taken necessary steps to stop illegal quarrying of sand from Bahuda river. As the purpose for which this complaint has been filed was served, this complaint was closed.

COMPLAINT NO.1178/2013/B1

KRISHNA DISTRICT

Sri Jampana Srinivasa Goud of Krishna District has filed this complaint against 1) Sri I.Y.R. Krishna Rao, Principal Secretary to Government, Andhra Pradesh, at Hyderabad, 2) Dr. T.Radha, Commissioner for Disaster Management & E.O., Principal Secretary to Government, Revenue (DM) Department, A.P. Secretariat, Hyderabad and 3) Sri K.S.V. Prasad, Joint Director, Agriculture Department, Machilipatnam, Krishna District requesting for payment of compensation amounts to the cyclone affected farmers of Krishna District.

On verification, it is found that due to 'Nilam' cyclone that occurred in November, 2012 there was loss of crops in about 15,039.973 hectares and thereby caused about Rs.14,92,00,000/- loss to the 33,019 farmers of Krishna District, on which, the Joint Director, Agriculture Department of Krishna District has submitted a detailed report to the Public Servants 2 and 3 recommending for payment of necessary compensation amount to the affected farmers in December, 2012 itself. But the Public Servants 2 and 3 have not taken any further action in the matter.

After registering the complaint, the Hon'ble Lokayukta has called for report from the Commissioner of Disaster Management and EO Principal Secretary to Government, Revenue Department. Accordingly, the Commissioner has submitted a report stating that the Government have accorded administrative sanction for Rs.42807.065 lakhs for 14 Districts. Out of the said amount, an amount of Rs. 1492.088 lakhs was earmarked to Krishna District. Out of the said amount, the Government have released Rs.1025.56 lakhs towards input subsidy for 22,434 Small/Marginal and

other farmers, whose bank account details have furnished, vide G.O.Rt.No.222 dated 21-8-2013 with instructions to directly credit the input subsidy to the bank accounts of the affected farmers by way of RTGS/NEFT.

Out of Rs.1025.56 lakhs sent to various banks an amount of Rs.1006.29 lakhs was adjusted to 21,968 beneficiaries bank accounts and the remaining Rs.19,26,466/- pertaining to 466 beneficiaries were returned by various banks due to mismatch of account details even after corrections attended by the Mandal Agricultural Officers concerned. The returned input subsidy amount was remitted to the Government Account.

After issuing several reminders and as per the specific directions of the Hon'ble Lokayukta, the Commissioner has submitted final report stating that an amount of Rs.332.62 lakhs budget was released as 2nd spell for 6907 affected farmers and out of it, an amount of Rs.324.92 lakhs was adjusted to bank accounts of 6748 affected farmers and the balance amount of Rs.7.69 lakhs was not adjusted due to mismatch of account numbers of 159 beneficiaries and the said amount would be remitted to the Government.

Thus, on the intervention of this Institution and the continuous persuasion and the specific directions of the Hon'ble Lokayukta, 28,716 poor 'Nilam' cyclone affected farmers could get compensation amount of Rs.13,31,21,534/-. As the grievance of the complainant has been fully redressed, this complaint was closed.

COMPLAINT NO.1856/2013/B1MAHABUBNAGAR DISTRICT

Sri M. Anandam of Malkajgiri, Hyderabad has filed this complaint against 1) the Collector, Mahabubnagar District 2) the Tahsildar, Addakula Mandal, Mahabubnagar District and 3) the Sub Registrar, Wanaparthy, Mahabubnagar, requesting to issue directions to cancel the sale transactions relating to assigned lands measuring Ac.08.80 cts. in Sy.No.280, Addakal Village and Mandal, Mahabubnagar District in collusion with the officials of the Revenue Department and Registration Department.

On verification, it is found that there were several sale transactions in assigned lands in an extent of Ac.08.80 cts. in Sy.No.280, Mahabubnagar District, which are in violation of G.O.No.571 and in collusion with the officials of Revenue Department and Registration Department. Though the irregularities have been brought to the notice of the District Collector, Mahabubnagar, so far, he has not taken any action in the matter.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the District Collector, Mahabubnagar District. Accordingly, the District Collector submitted a report stating that as per the revenue records an extent of Ac.06.32 gts. in Sy.No.280 of Addakula Village and Mandal has been surrendered by the Pattedar under the provisions of AP LR (COAH) Act, 1973 and the same has been assigned in favour of 1) Sri Boyini Kurmaiah, S/o. Balaiah, 2) Sri Masanna, S/o.Pedda Laxmaiah, 3) Sri T. Shyamsunder, S/o. Raghuvveer and 4) Sri Harijan Papanna, S/o. Nagula Buchanna. Later, the said four assignees have sold away the land in favour of third parties through registered documents in contravention of the provisions of A.P. Assigned Lands (POT) Act, 1977.

On the above report, the Hon'ble Lokayukta issued specific directions to the Tahsildar, Addukal Mandal to take necessary action under the provisions of the A.P. Assigned Lands (POT) Act, 1977. Accordingly, the District Collector has submitted his action taken report stating that the assignment made in favour of the above four beneficiaries has been cancelled as they violated the provisions of A.P. Assigned Lands (POT) Act, 1977 and resumed the land in favour of the Government and necessary corrections have been incorporated in the ROR in respect of the land in question.

Thus, on the intervention of this Institution and as per the specific directions of the Hon'ble Lokayukta, the illegal transactions have been cancelled and the land has been resumed to the Government. As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT NO.4351/2013/B1ANANTAPURAMU DISTRICT

Sri M. Radhakrishna of Anantapur District has filed this complaint against 1) the Commissioner, Survey & Land Records, Narayanaguda, Hyderabad, Andhra Pradesh, 2) the Regional Deputy Director, Survey & Land Records, Kurnool, Kurnool District requesting to issue directions to the Public Servants for reimbursement of the amount incurred for affecting repairs to the office vehicle.

On verification, it is found that the complainant worked as Regional Deputy Director, Kurnool and retired on 30-4-2011 on attaining the superannuation age. While in service, he spent an amount of Rs.60,000/- for effecting repairs to his official vehicle and requested the PS-1 to release the budget. In spite of several representations, the Public Servants have not taken any steps to reimburse the said amount.

After registering the complaint, the Hon'ble Lokayukta has called for report from the Commissioner, Survey and Land Records, Hyderabad. Accordingly, the Commissioner has submitted a report stating that the Government vehicle will not be repaired by the officers concerned without prior permission of the competent authorities. In the instant case, the vehicle was repaired without permission of competent authority and without availability of Budget. It is further submitted that while working as RDD, Kurnool he sent proposals to this office to release an amount of Rs.1,00,000/- towards motor vehicle repairs but the same was not sanctioned due to non availability of funds.

On the above report, after hearing the objections of the complainant, the Hon'ble Lokayukta, while observing that it is a genuine case of spending the amount towards repairs to office vehicle and the Government is under

obligation to reimburse the same to the complainant, as absolutely there is no doubt about the accident of the vehicle, the lodging of the complaint to the police and consequential issuance of FIR and urgent need of getting the vehicle repaired and proper and transparent procedure has been followed by calling the tenders, issued directions to the Commissioner, Survey, Settlement and Land Records, A.P. at Hyderabad to reimburse Rs.60,000/- to the complainant and submit his compliance report. Accordingly, the Commissioner has submitted final compliance report stating that Rs.60,000/- has been paid to the complainant for effecting repairs to the office vehicle.

Thus, on the intervention of this Institution and as per the specific directions of the Hon'ble Lokayukta the poor complainant, who paid the amount from his pocket for effecting repairs to the office vehicle while in service in April 2011, has been reimbursed to him after a lapse of about four years. As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT NO.4360/2013 & 4361/2013/B1

HYDERABAD DIST

Smt. Shakuntala of Borabanda, Hyderabad has filed complaint No.4360/2013/B1 against 1) the District Collector, Hyderabad, 2) the Revenue Divisional Officer, Secunderabad Division, Hyderabad, 3) the Tahsildar, Khairatabad Mandal, Hyderabad stating that her mother Smt. Chandamma was issued patta certificate dated 3-2-1996 and after expiry of her mother in the year 2001, the complainant has raised a thatched hut in the said patta land and has been living therein. While so, one Mr. G.P. Gnaneshwar has snatched away the said original patta certificate and burnt her house and occupied the patta land and hence the complainant requested to issue directions to the Public Servants to arrange to get back her original patta certificate and the said patta land.

Smt. Yellamma of Erragadda, Hyderabad has filed complaint No.4361/2013/B1 against 1) the District Collector, Hyderabad, 2) the Revenue Divisional Officer, Secunderabad Division, Hyderabad, 3) the Mandal Revenue Officer, Khairatabad Mandal, Hyderabad stating that the then Revenue Divisional Officer has allotted a plot measuring 50 Sq.yards, by way of patta certificate dated 3-2-1996 and since then she was in possession and enjoyment of the same. While so, one Mr.Gnaneshwar has illegally occupied the plot of the complainant, along with the adjacent Government land and started raising illegal structures in the said occupied land and hence, the complainant requested this Institution to issue directions to the Public Servants to stop and demolish the illegal constructions raised by the said Gnaneshwar and also to get back her plot and do justice to her.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Revenue Divisional Officer, Secunderabad. Accordingly, the Revenue Divisional Officer submitted a report stating that as per the

directions of this Institution, a requisition has been sent to the Project Director (Housing), Telangana State Housing Corporation, Hyderabad, to allot the flats to the complainants, out of the flats from which the previous beneficiaries were evicted at Nehru Nagar Housing Colony of Khairatabad Mandal. On the said report, the Hon'ble Lokayukta issued directions to the Project Director (Housing), Telangana State Housing Corporation to allot the flats to the complainants. Accordingly, the Project Director has submitted a report stating that as and when the complete details, proposals and eligibility of the complainants were received from the Revenue Divisional Officer, Secunderabad, he will immediately process for allotment of the vacant flats. On the said report, the Hon'ble Lokayukta issued specific directions to the District Collector, Hyderabad to expedite the process of furnishing the details and proposals with regard to the eligibility of the complainants to the Project Director (Housing), Housing Corporation Limited for the State of Telangana, Hyderabad, without fail and on receipt of the same, the Project Director (Housing), Housing Corporation Limited, Hyderabad, shall complete the process of allotment of flats to the complainants and file his compliance report.

As directed by the Hon'ble Lokayukta, the District Collector has submitted his final report stating that the flats bearing No.26TF and 27TF at Nehrunagar, Vambay Colony of Khairatabad Mandal have been allotted and handed over the same to the complainants under panchanama. The Hon'ble Lokayukta also perused the panchanama and confronted the said panchanama with the complainants, who were present in person and the complainants have accepted the same and stated that they have been inducted into the possession of the flats, but complained that basic amenities like water, etc., have not been provided.

In the circumstances, the Project Director, Hyderabad District is directed to see that the complainants were provided water and other basic necessities, including fixation of the window planks, so as to enable the complainants to live with even basic comforts.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the poor complainants could get flats at Nehru Nagar, Vambay Colony, Khairatabad Mandal, Hyderabad District. As the grievance of the complainants has been fully redressed, these two complaints were closed.

COMPLAINT NO.5170/2013/B1

KRISHNA DISTRICT

Sri Chodavarapu Krishna Rao of Vijayawada has filed this complaint against 1) the Assistant Commissioner, Endowments Department, Vijayawada, 2) the Deputy Commissioner, Endowments Department, Kakinada, 3) the Executive Officer, Sri Venkata Janaki Rama Choultry, Governorpeta, Vijayawada and 4) the Commissioner of Endowments, Andhra Pradesh, Hyderabad requesting to evict the tenants of the commercial establishments in the premises of Sri Venkata Janaki Rama Choultry, Governorpeta, Vijayawada, whose lease period was expired by July 2012 and to take necessary action against the concerned.

On verification, it is found that the complainant was the founder family member of Sri Venkata Janaki Rama Choultry, Governorpet, Vijayawada. His grandfather Chodavarapu Devalraju constructed the said Choultry and Seetharamachandra Swamy Temple at Governorpet, Vijayawada in 1917 and also donated landed properties to the temple vide Registered Will dated 14-7-1941. After the demise of his grandfather and his father Visweswara Rao, the complainant succeeded to the management of the Choultry. The said Choultry was existed in RCC roofed house and there is a vacant land to an extent of 364.00 Sq. yards which was allotted with an object to feed the poor and the travelers and to perform the temple programmes. As the said house was dilapidated and fell to the ground, the Endowment authorities raised five sheds and three godowns and let out the same on lease to commercial establishments, due to which, lot of inconvenience is being caused to the pilgrims, who visits the temple. Several representations were made to the PSs. 1 to 3 for evicting of the said commercial establishments, but no action has been initiated. On the

directions of the Commissioner of Endowments (PS-4), the PS-2 conducted an enquiry and submitted a detailed report dated 7-5-2013. Considering the said report, the PS-4 vide Memo dated 4-6-2013 directed the PSs.2 & 3 for taking necessary action for evicting the existing tenants from the shops, but they have not taken any action so far and hence, the complainant requested this Institution to enquire into the actions of the PSs. 1 to 3 for giving donated property of Sri Venkata Janaki Rama Choultry, Governorpet, Vijayawada to lease for commercial establishments, which is contrary to the object of the donor and for not evicting the tenants of the commercial establishments in the premises of the Choultry, whose lease period was expired in July 2012 and take necessary action against them.

After registering the complaint, the Hon'ble Lokayukta called for report from the Assistant Commissioner of Endowments, Vijayawada. After issuing several reminders and the summons, the Assistant Commissioner has submitted a compliance report, from which, it is found that the Proceedings were initiated by the Assistant Commissioner of Endowments, Vijayawada before the Endowments Tribunal for the eviction of the aforesaid occupant by name Dondapati Mahesh and as per the orders of the Endowments Tribunal, the aforesaid Dondapati Mahesh was evicted and possession has been delivered back to Sri Venkata Janaki Rama Choultry, Vijayawada on 17-12-2014 and in proof of the same, Possession Delivery Certificate has been filed, which is signed by the Assistant Commissioner of Endowments, Vijayawada, the Executive Officer of the aforesaid Choultry, the Village Revenue Officer, Vijayawada Urban, the Sub Inspector of Police, Governorpet Crime P.S. and the three witnesses and it is stated that first of the three witnesses is the grandson of the Founder Trustee by name Vennakota Ramakrishnam Raju, who is the eldest daughter's son of the

complainant and who was permitted by the Commissioner of Endowments to act as Founder Family Member of 1) Sri Venkata Janakirama Choultry, Vijayawada and 2) Sri Sitharamachandra Swamy Temple, Governorpeta, Vijayawada.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Lokayukta, the unauthorized occupants, who were continued after expiry of leave period in 2012, have been evicted from the above Choultry. As the grievance of the complainant has been fully redressed, this complaint was closed.

COMPLAINT NO.18/2014/B1

KARIMNAGAR DISTRICT

Smt. P. Bhagya of Karimnagar District has filed this complaint against the Chief General Manager (Operation), Northern Power Distribution Company of A.P. Limited (APNPDCL), Nakkalagutta, Hanamkonda, Warangal requesting for payment of exgratia amount as her husband was died due to electrocution.

On verification, it is found that the complainant's husband Sri P. Ailayah, daily wage labourer, met with fatal accident and died due to electrocution on 11-2-2009 at the house at Peddapapaiah Palli Village, as a result of electrical short circuit. The police registered a case and conducted inquest and the report revealed that the victim died due to Electrocution. The Government has taken a policy decision in Review Meeting of the concerned authorities of Electricity Department held by the Hon'ble Chief Minister on 6-8-2007 for payment of exgratia amount of Rs. 1.00 lakh to the family of the deceased in cases of electrical fatal accidents, irrespective of their legal liability under the doctrine of public liability and the said amount has to be paid within 60 days from the date of fatal accident. Accordingly, the APNPDCL, Warangal also issued orders dated 11-8-2007, to that effect.

Though the complainant has made several representations requesting for payment of the exgratia amount so far, the Public Servant has not taken any action in the matter even after lapse of three years.

After registering the complaint, the Hon'ble Lokayukta has called for report from the Public Servant. Accordingly, the Public Servant has submitted a report stating that the exgratia amount of Rs.1.00 lakh has been paid to the complainant by way of cheque dated 24-1-2015 and the complainant has acknowledged the same.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta the complainant could get the exgratia amount of Rs.1.00 lakh, which issue was pending since 2009. As the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.253/2014/B1GUNTUR DISTRICT

Smt. Rajamahendra Ramana of Guntur District has filed this complaint against 1) the District Collector-cum-Special Officer, Vijayawada Municipal Corporation, Machilipatnam, Krishna District and 2) the Commissioner, Municipal Corporation, Vijayawada requesting to issue directions to the Public Servants for payment of the retiral benefits due to her mother late Smt. Gajjelakonda Subbamma.

On verification, it is found that the complainant's mother Smt. Gajjelakonda Subbama was died on 23-5-2001 while working as Public Health Worker, Vijayawada Municipal Corporation. The complainant and her elder sister Smt. P. Kasimma are the legal heirs of the deceased. Though the complainant has made several representations and also got issued the legal notices, the Public Servants have not taken any action for payment of the retiral benefits of late Smt. Gajjelakonda Subbamma.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Commissioner, Municipal Corporation, Vijayawada. Accordingly, the Commissioner submitted report stating that the death benefits amount of Rs.26,910/- relating to late Smt. Gajjelakonda Subbamma has been paid to the complainant and her sister equally at the rate of Rs.13,455/- each, by way of cheques.

Thus, as per the intervention of this Institution, the death benefits relating to the deceased have been paid to the complainant and her sister, which issue was pending since 2001. As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT NO.859/2014/B1

KHAMMAM DISTRICT

Sri V.L.N. Murthy of Khammam District has filed this complaint against 1) the Commissioner, Social Welfare Department, D.S.S. Bhavan, Hyderabad and 2) the Deputy Director, Social Welfare Department, Khammam District requesting for payment of the salary due to him.

On verification, it is found that the complainant worked as Data Entry Operator on outsourcing basis in the office of the Deputy Director, Social Welfare Department, Khammam from 13-1-1999 to 15-10-2009 @ Rs.7,327/- per month and as such an amount of Rs.47,507/- has to be paid to him towards salary for the said period. In spite of making repeated representations, the said amount has not been paid to him by the Public Servants stating that no budget is available with them.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Deputy Commissioner, Social Welfare Department, Khammam District. Accordingly, the Deputy Director, SCs Development Department, Khammam submitted report stating that sanction has been accorded for the drawal and payment of Rs.47,507/- towards salary for the period from 1-4-2009 to 15-10-2009, but since there was a freezing of the funds by the Government, the payment could not be made to the complainant. On further directions of the Hon'ble Lokayukta, the Deputy Director has submitted final report stating that necessary budget has been released by the Government and the payment has been made to the complainant by way of bankers cheque and the same was also acknowledged by the complainant.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the amount due to the complainant from 01.04.2009 to 15.10.2009 has been paid. As the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.1881/2014/B1.

VIZIANAGARAM DISTRICT

Sri G.Thaviti Naidu and another of Vizianagaram has filed this complaint against (1) The District Collector, Vizianagaram; (2) The Joint Collector, Vizianagaram; (3) The Sub-Collector, Parvathipuram, Vizianagaram District; (4) Sri R.Appala Naidu, Executive Engineer, APEPDCL, Thotapalli, Vizianagaram District; (5) Sri Bhanu Prakasah, Assistant Engineer, Electrical, APEPDCL, Garugubilli (Komarada), Vizianagaram District; (6) The Assistant Director, APEPDCL, Parvathipuram, Vizianagaram District requesting this Institution to issue necessary directions to the Public Servants to take up necessary repairs to restore electricity supply to their agricultural lands.

On verification, it is found that the electrical lines given to their agricultural lands were completely damaged in the year 2013 and the electricity was disconnected, as a result of which, the farmers are not able to cultivate their lands. Though they made several Representations to the Public Servants, they have not taken any action in the matter.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Executive Engineer, APEPDCL, Thotapalli, Vizianagaram District. Accordingly, the Superintending Engineer, Operation, APEPDCL, Vizianagaram has submitted a report stating that due to submerging of main electrical lines from Gunanupuram Village, Komarada Mandal to Markondaputty Village, Garugubilli Mandal at about 0.8 K.M.length, the power supply was disconnected to 2 Nos., Agricultural Transformers to avoid danger to human life, which resulted in disconnection of power supply to 21 Nos., L.T. Agricultural Services. It is further stated that the

estimations were prepared for restoration of power supply to the said 21 Nos., L.T. Agricultural Services at Rs.4,71,235/- and it would take some more time to complete the said work.

On further directions of the Hon'ble Lokayukta, the Superintending Engineer has submitted his final compliance report stating that the Superintending Engineer, Operation has sanctioned the required amount under improvement budget of APEPDCL and the work was completed on 22.12.2014 and the power supply was restored to 21 Nos., L.T. Agricultural Services in Morkondaputty Village, Garugubilli Mandal, Vizianagaram District on 22.12.2014 itself.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the electricity connection for 21 L.T. Agricultural Services has been restored, which issue was pending since 2013. As the grievance of the Complainants has been fully redressed, this complaint was closed.

COMPLAINT NO.1985/2014/B1

HYDERABA DISTRICT

Sri K.V.Rao and Sri Ranjit Kumar of Hyderabad have filed this complaint against 1) the Commissioner, GHMC, Hyderabad, 2) Sri Ronold Ross, City Planner, GHMC, Khairatabad Zone, Hyderabad and 3) The D.E. and A.E. of A.P.G.E.N.C.O., Yellareddyguda, Ameerpet, Hyderabad requesting to issue directions to the Public Servants to prevent the collapse of surrounding buildings at Yellareddyguda, Hyderabad.

On verification, it is found that there is a Garbage point situated besides Primary School and opposite to PRR Law College, Yellareddyguda, Hyderabad and there is an Electricity Transformer without fencing. Further, there is dug area of approximately 600 Sq.Yds. and 30 feet depth in between the garbage collection point and residential buildings, creating threat of collapse of the surrounding buildings, public nuisance, unhygienic conditions and hence requested to direct the Public Servants to take appropriate action for providing fencing to electricity transformer, removal of Garbage point and to up the dug area to prevent malaria, dengue diseases and the life threat.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Commissioner, GHMC, Hyderabad. Accordingly, the Deputy Commissioner, Circle 10 has submitted his report stating that the concerned Medical Officer (Health) has inspected the premises and got the Recyclable Unit vacated from the premises and now the premises is clean and tidy. Further, the regular garbage which is being generated every day in that area is being lifted two times regularly. As regards the fencing of electricity transformer, it falls within the jurisdiction of TSSPDCL.

In view of the above report, the Hon'ble Lokayukta issued directions to the Superintending Engineer, TSSPDCL, to fence the said electricity transformer and make it as safe for the general public and submit compliance report. Accordingly, the Assistant Divisional Engineer (Operations) got executed the said work and submitted the compliance report stating that the fencing has been arranged around the electricity transformer and now it is safe to the general public.

Thus, on the intervention of this Institution and as per the specific directions of the Hon'ble Lokayukta necessary steps have been taken by the authorities of GHMC and TSSPDCL and now there is no danger and threat to the general public of Yellareddyguda. As the purpose for which this complaint has been filed was served, this complaint was closed.

COMPLAINT NO.2948/2014/B1

KRISHNA DISTRICT

Sri Jampana Srinivasa Goud of Krishna District has filed this complaint against the District Collector, Chittoor District requesting to issue directions to the Public Servant for payment of compensation amount to the family members of the deceased Sri K. Vinayakam, who died due to collapse of helicopter while attending rescue operations at Kedarnath.

On verification, it is found that Sri Vinayakam, who is Ex-Servicemen, has died while attending rescue operations due to collapse of their helicopter on 13-6-2015 at Gowrikund, Kedarnath, Uttarakhand State, along with the other army personnel. The Government announced financial assistance, job, agricultural land and also residential plot to the family members of the deceased. So far, the Public Servant has not taken any action in the matter in spite of making repeated representations by the family members of the deceased.

After registering the complaint, the Hon'ble Lokayukta has called for report from the District Collector, Chittoor District. Accordingly, the District Collector has submitted a report stating that an extent of Ac.2.00 of land was assigned to Smt. Ranemma, who is the mother of Late Sri K. Vinayakam. She was also granted with house site of Ac.0.03 cents. An amount of Rs.5.00 lakhs has also been paid to her, vide cheque No.240112, dated 2-7-2013 and in so far as the appointment in favour of Mr.K. Jagadeesh, son of the elder sister of the deceased, K. Vinayakam is concerned, recommendation has been sent to the appointing authority and orders are awaited.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the dependants of the deceased, who is an Ex-serviceman, have been extended the benefits, as announced by the Government. As the grievance has been redressed, this complaint was closed.

COMPLAINT NO.3475/2014/B1

KRISHNA DISTRICT

Sri Jampana Srinivasa Goud of Krishna District has filed this complaint against the District Collector, Krishna District requesting to conduct a detailed enquiry and recover the amounts misappropriated from the concerned.

On verification of the complaint and the enclosed news item published in Eenadu, Krishna District dated 15-8-2014, it is found that about Rs.40.00 lakhs amount, which was collected from the visitors of Manginapudi Beach, Bandar Mandal, Krishna District and the amount which was levied from the Baddi vendors and the photographers has been misused by the MPDO, Machilipatnam and the Panchayat Secretary, Tallapalem Gram Panchayat, by depositing the said amount in their personal accounts and hence requested to conduct a detailed enquiry and recover the said amounts from the concerned.

After registering the complaint, the Hon'ble Lokayukta called for report from the District Collector, Machilipatnam, Krishna District. Accordingly, the District Collector has submitted a report stating that he has entrusted the matter to the District Panchayat Officer to conduct a detailed enquiry and submit a report. Accordingly, the District Panchayat Officer has conducted a detailed enquiry and submitted a report stating that the amount of Rs.1,11,246/- has been embezzled by Sri V. Ram Babu, Former Secretary, Tallapalem Gram Panchayat and as such the said amount has been realised from him and remitted the same to the Government Treasury of Tallapalem Gram Panchayat. Further, the punishment of "Censure" has been awarded on him. So also, the punishment of cut of one increment, without cumulative effect, has been imposed on Sri J. Maheswar Rao, Secretary,

Tallapaka and he was transferred and posted as Secretary, Telladevarapalli Gram Panchayat on the allegations of misappropriation of Panchayat funds.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the misappropriated amount has been realised from the concerned Public Servants and appropriate punishments were also imposed on them. As the purpose for which this complaint has been filed was served, this complaint was closed.

COMPLAINT NO.473/2015/B1

EAST GODAVARI DISTRICT

Sri A.Suryanarayana of East Godavari has filed this complaint against the Commissioner & Director of Municipal Administration requesting to issue directions to the Public Servant for sanction of pensionary benefits due to him.

On verification, it is found that the Complainant retired from service as Municipal Commissioner, Bapatla on 31.05.2002 on superannuation. The Government vide G.O. Rt.No.455, Municipal Administration & Urban Development Department, dt.04.04.2003 sanctioned provisional pension at 75% w.e.f. 01.06.2002 pending finalization of certain disciplinary cases. Later, the charges were concluded by the Government vide G.O. Ms.No.168, Municipal Administration & Urban Development Department, dt.23.02.2008 imposing penalty of 5% cut in pension permanently in one case and in another case, the punishment of 10% cut in pension for a period of five years was imposed while concluding the charges. He was sanctioned pension at Rs.6,275/- per month, retirement gratuity of Rs.2,07,075/-, by the A.G., A.P., Hyderabad. The judicial proceedings in ACB Court at Nellore were also dismissed on 04.02.2012. However, he has not been sanctioned the pension arrears, gratuity and commutation of pension amount so far.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the Commissioner & Director of Municipal Administration, A.P., Hyderabad. Accordingly, the Commissioner submitted his report stating that as per the directions of this Institution, a letter was addressed to the Government requesting to issue necessary permission to sanction final pensionary benefits to the Complainant since the Government have finalized all three disciplinary proceedings pending against the Complainant and the Orders from the Government were awaited.

On further directions of the Hon'ble Lokayukta, the Commissioner has filed his final report stating that the Government have issued necessary permission for sanction of final retiral benefits to the Complainant. Accordingly, the Accountant General issued Orders dt.19.10.2015 sanctioning all pensionary benefits duly imposing the punishments as recommended by the Government.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the pensionary benefits, which were pending since 2002, have been sanctioned, duly concluding the disciplinary proceedings pending against him. As the grievance of the Complainant has been fully redressed, this complaint was closed.

COMPLAINT NO.907/2015/B1

WEST GODAVARI DISTRICT

Sri K. Raghu and another of West Godavari District have filed this complaint against 1) the Tahsildar, Bheemavaram Mandal, West Godavari District 2) the Revenue Divisional Officer, Narasapuram, West Godavari District and 3) the Collector, West Godavari District, requesting to issue directions to the Public Servants for cancellation of the house site pattas allotted to the ineligible persons.

On verification, it is found that in the year 2005, Revenue Department issued 487 house site pattas to the landless poor and weaker sections in an extent of Ac.16.50 cts. land in Sy.Nos.431/1 and 438 of Gollavanithippa Village, Bheemavaram Mandal, West Godavari District. The then Tahsildar issued notice dated 26.06.2006 directing the beneficiaries to attend before him on 15.08.2006 for issuing pattas. On that date, the Tahsildar issued pattas to the beneficiaries who attended and kept the remaining pattas in the office itself. When the beneficiaries, who were not attended on 15.08.2006, requested the Tahsildar to issue pattas, he has not heeded to their requests and stated that he is going to cancel the said pattas. Further, the Tahsildar is encouraging the ineligible persons to cultivate fishes and prawns culture, in the lands, wherein pattas have been given to the landless poor.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the District Collector, West Godavari District. Accordingly, the District Collector submitted a report stating that three (03) teams have inspected Gollavanitippa Village and verified the eligibility of total 487 beneficiaries and out of the said 487 beneficiaries, only 180 were found to be genuine and the rest of 300 are bogus and ineligible and hence, the Revenue Divisional Officer, Narsapur has cancelled the assignments of the said 300 ineligible persons in exercise of the powers under BSO. 15(18)(2).

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the pattas given to 300 ineligible persons have been cancelled. As the grievance of the complainants has been redressed, this complaint was closed.

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COMPLAINT NO.1318/2015/B1

HYDERABAD DISTRICT

Sri S.Raj Kumar of Hyderabad has filed this complaint against the General Manager, HMWS&SB., Vittalwadi, Hyderabad requesting to issue directions to the Public servant to supply water with adequate pressure.

On verification, it is found that the complainant is a resident of House No. 3-6-128/3, Hyderguda, Hyderabad, having tap connection bearing CAN No.054408669 given by the HMWS&SB. Water is being supplied from the Reservoir, situated opposite to Shanti Theatre, Vittalwadi, Hyderabad. Since water is not being supplied with adequate pressure, the complainant was constrained to book a tanker quite often. The supply of water also was not made through tanker booking unless double the amount was paid. On the other hand, the P.S. is hoarding the water and selling the same at a premium.

After registering the complaint, the Hon'ble Lokayukta called for a report from the General Manager, HMWS&SB., Vittalwadi, Hyderabad. Accordingly, the General Manager has submitted a report stating that there were two connections connected to 2" dia GI line. For improvement of water supply, it was proposed to lay 150 mm dia DI Water supply line from St.Pauls School to Madina Degree College, amounting to Rs.9.80 Lakhs, which was under approval stage. The complainant also expressed his satisfaction as there was some improvement in water supply, compared to earlier, as the supply duration has been increased by 15 minutes.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta, the grievance of the complainant has been fully redressed. Accordingly, this complaint was closed.

COMPLAINT NO.2903/2015/B1

KRISHNA DISTRICT

Sri Jampana Srinivasa Goud of Krishna District has filed this complaint against the District Collector, East Godavari District and the Superintendent of Police, East Godavari District requesting to issue necessary directions to the Public Servants for payment of compensation amount to the families of the deceased and the injured in the stampede that took place in Godavari Maha Pushkarams.

On verification, it is found that the complainant filed this complaint alleging that the District Collector and Superintendent of Police lacked anticipation and due to which on the day of inauguration of Godavari Maha Pushkarams, the stampede took place resulting the death of 27 pilgrims and requested to collect the compensation paid to the families of deceased and injured from the salaries of Superintendent of Police and District Collector and Magistrate, East Godavari District, Kakinada etc.

After registering the complaint, the Hon'ble Lokayukta called for reports from the District Collector, East Godavari District and also the Superintendent of Police, East Godavari District.

Accordingly, the District Collector submitted report stating that the Government of Andhra Pradesh have announced an exgratia amount of Rs.10.00 lakhs to each family of the deceased and accordingly, compensation @ Rs.10.00 lakhs has been paid by the concerned District Collectors to the dependents of the deceased pertaining to their districts. Compensation @ Rs.25,000 /- was also paid to the each injured person. Further, the Prime Minister of India has sanctioned an exgratia @ Rs.2.00 lakhs each to the next kin of the deceased victims and Rs.50,000/- to the person who got seriously injured under PMRF. Basing on the proposal

submitted by the District Collector, the Director of Disaster Management, vide Memo dated 17-8-2015, has released @ Rs.2.00 lakhs to each for 27 deceased persons and @ Rs.50,000/- to each for 6 critically injured persons in favour of the concerned District Collector by way of cheques. Action is being taken for disbursement of the exgratia amount (PMRF) to the deceased persons relating to East Godavari district.

The Superintendent of Police, East Godavari District also submitted report stating that all possible precautions and care have been taken by the aforesaid District Administrators to ensure the safety of the pilgrims, but it was the pilgrims, who rushed in anxiety to have bath on the sentiments to follow a particular muhurtham.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Lokayukta the compensation amount has been paid to the deceased and the injured persons in the stampede that took place in Godavari Pushkarams, as announced by the Government.

ANNEXURE - B

BRIEF NOTE

ON CERTAIN IMPORTANT CASES

DISPOSED OF BY

HON'BLE UPA-LOKAYUKTA

COMPLAINT NO.3365/2012/B2WEST GODAVARI DISTRICT

Sri Kakumani Rama Mohana Rao of West Godavari District has filed this complaint against the Executive Engineer, Irrigation Division, Eluru requesting this Institution to issue directions to the Public Servants for payment of the amounts due to him for the works executed by him.

On verification, it is found that as requested by the Executive Engineer, Irrigation Division, the complainant has executed certain works in Data Complex, Eluru, wherein the Hon'ble Chief Minister is staying on official camps during the years 2009-10. He also executed certain works to the said building during the visits of the Hon'ble Governor of A.P. during the years 2010-11. Thus, an amount of Rs.7,79,019/- (Rs.5,57,019/- + Rs.2,20,000/-) has to be paid to the complainant for executing the said two works. In spite of making repeated representations, the Public Servant has not taken any action for payment of the amount due to him.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Executive Engineer, Irrigation Division, Eluru. After several adjournments and on issuing several directions from time to time, finally the Executive Engineer, Irrigation Division, Eluru has submitted his final report dated 18.09.2015 stating that an amount of Rs.11,06,865/- has been paid to the complainant, which includes the claim amount of Rs.7,79,019/-.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Upa-Lokayukta, the amount due to the complainant since more than 4 years has been paid to him. As the grievance of the complainant has been fully redressed, this complaint was closed.

COMPLAINT No.1000/2013/B2

MAHABUBNAGAR DISTRICT

Sri S.A.Quresh of Mahabubnagar District has filed this complaint against the Village Revenue Officer (P.R.), Amangal, Mahabubnagar District requesting to issue directions to the concerned for allotment of House site in his name.

On verification, it is found that the complainant has paid Rs.1,000/- towards Membership Fee in the year 1996 and became a Member of TNGOs Cooperative House Building Society, Kalwakurthi, Mahabubnagar District and requested to allot him a house Plot in Survey No.99, which was meant for Government employees. But, in spite of allotting the house site plot in the name of complainant, the Public Servant has been allotting the same in favour of ineligible persons as per his whims and fancies and thereby causing injustice to him and other Members of the Society.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Collector, Mahabubnagar District. Accordingly, the District Collector submitted a report stating that the matter has been enquired into by the District Coop.Officer, Mahabubnagar District and submitted a report stating that the plot could not be allotted to the complainant earlier as he has not paid the cost of the land and later on payment of the said amount, he was allotted the house plot No.217 in Sy.No.99 and the same has been registered by the President of the above Society.

As regards the allegations of several irregularities that were alleged to have been committed in the allotment of house plots, it is submitted that no specific complaints have been made by any of the Society Members, during

the course of enquiry. However, specific instructions have been issued to the President of the Society to maintain the records properly in accordance with the rules and Bye-laws of the Society.

Thus, on the intervention of this Institution and as per the directions of Hon'ble Upa-Lokayukta, House site plot has been allotted to the complainant. Further, specific instructions have been issued to the President of the Society to run the Society as per the rules and Bye-laws of the Society. As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT NO.213/2014/B2

VIZIANAGARAM DISTRICT

Smt. Somulu Narsamma, of Vizianagaram District and two others have filed this complaint against 1) the Tahsildar, Pachipenta Mandal, Vizianagaram District and 2) the Special Deputy Collector, Land Acquisition, Bobbili, Vizianagaram District requesting to issue directions to the concerned for payment of exgratia amount for their houses.

On verification, it is found that the thatched houses of the complainants have been submerged in Peddagedda Reservoir Project in Tatipadu, H/o. Turaipadu Village, Pachipenta Mandal, Vizianagaram District and in spite of making several representations for payment of the exgratia amount, the Public Servants have not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Collector, Vizianagaram District. Accordingly, the District Collector has submitted an Interim Report stating that the structural value for the houses lost by the complainants has been estimated at Rs.2,16,285/- and a letter has been addressed to the Government for release of necessary budget for payment of the said amount to the complainants. It is also stated that the complainants have been rehabilitated in Yeguvakummarivalasa Village of Pachipenta Mandal. On considering the said report, the Hon'ble Upa-Lokayukta issued directions to the District Collector to expedite the matter and submit compliance report. Accordingly, the District Collector has submitted a final report stating that the Government have released necessary funds and the exgratia amount of Rs.2,16,285/-, has been paid to the complainants.

Thus, on the intervention of this Institution and on continuous persuasion by the Hon'ble Upa-Lokayukta, the exgratia amount was paid to the complainant. Since the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.777/2014/B2

EAST GODAVARI DISTRICT

Smt. Oggu Ramasitha and another of East Godavari District have filed this complaint against 1) the Revenue Divisional Officer, Peddapuram, East Godavari District and 2) The Joint Collector, Kakinada, East Godavari District requesting to restore the land assigned to them.

On verification, it is found that the complainants, who belong to Schedule Caste and living below the poverty line, were assigned land in Sy.No.105/7 of Gandepalli Village and Mandal, East Godavari District, along with the others. But the said assigned land was encroached by unauthorized persons and got issued bogus Pattadar Pass Book with the collusion of the concerned revenue officials. Though the matter was brought to the notice of the Public Servants, they have not taken any action in the matter.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the District Collector, East Godavari District. Accordingly, the District Collector submitted a report stating that the matter has been got enquired into by the Revenue Divisional Officer, Peddapuram, who reported that notices in Forms I & II were issued to the original assignees and also unauthorized persons and after examining the explanations submitted by them, final orders were passed restoring the alienated assigned land to the complainants, who are the original assignees under the provisions of the A.P. Assigned land (POT) Act, 1977. It is also stated that the action was also taken against the persons, who contravened the provisions of the assignment conditions / rules under the provisions of the said Act.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the encroachers have been evicted and the land has been restored to the complainants, who are original assignees. As the grievance of the complainants has been redressed, this complaint is closed.

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COMPLAINT NO.1254/2014/B2NALGONDA DISTRICT

Smt. Sarikonda Shobha Rani and two others of Nalgonda District have filed this complaint against 1) the Tahsildar, Dindi Mandal, Nalgonda District and 2) the Deputy Tahsildar, Office of the Tahsildar, Dindi Mandal, Nalgonda District requesting to issue pattadar passbooks and title deeds in respect of their lands.

On verification, it is found that the complainants have purchased an extent of Ac.19.05 guntas of land in Sy.Nos.835/A, 835/AA, 836, 837 and 838, Touklapur Village, Dindi Mandal, Nalgonda District in the year 2011 and requested the Tahsildar, Dindi Mandal to mutate their names in relevant records and issue pattadar passbooks and title deeds in their names. But so far, there is no response from the said Public Servants in spite of making repeated representations.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for report from the District Collector, Nalgonda District. Accordingly, the District Collector has submitted a report stating that Form-8 Notices under ROR Act have been served on the complainants and also called for objections, if any, from the interested persons and after having satisfied with the titles of the complainants, the Tahsildar, Gundlapally issued proceedings and also pattadar pass books and title deeds in the names of the complainants.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the poor complainants could get pattadar passbooks and title deeds in respect of their lands, which issue was pending since 2011. As the grievance of the complainants has been fully redressed, this complaint was closed.

COMPLAINT No.1708/2014/B2S.P.S.R. NELLORE DISTRICT

Sri P.V.Ramanaiah of S.P.S.R.Nellore District has filed this complaint against 1) the Tahsildar, Jaladanki Mandal, SPSR.Nellore District and 2) the Asst.Director of Survey & Land Records, SPSR.Nellore District requesting to issue directions to the Public Servants to survey the land and show the boundaries to the complainant.

On verification, it is found that the complainant has filed this complaint on behalf of Sri G.Ramanamma, W/o. Late G.Somaiah, stating that late G.Somaiah was assigned an extent of Ac.4.34 cents in Brahmanakranka village, Jaladanki Mandal, SPSR.Nellore District and as the said Sri G.Somaiah has passed away, the adjacent farmers have been trying to occupy the said land.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Collector, S.P.S.R.Nellore. Accordingly, as per the directions of the District Collector, the Revenue Divisional Officer, Kavali has submitted a report stating that the Mandal Deputy Surveyor has been deputed to show the boundaries of the land in Survey Nos.777/3 – 2.00 Acres, 777/4 – Ac.0.11 cents, 777/5 – Ac.0.93 cents and 512/3 – Ac.1.30 cents to Smt.G.Ramanamma, who has shown the boundaries of the said land to Smt.Ramanamma and her sons in the presence of the complainant Sri P.V.Ramanaiah, by fixing Survey Stones and the complainant and also Smt.Ramanamma gave a statement stating that they have satisfied with the measurements made by the Mandal Deputy Surveyor.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed and accordingly, this complaint was closed.

COMPLAINT No.2570/2014/B2

EAST GODAVARI DISTRICT

Sri G.Rama Murthy of East Godavari District has filed this complaint against 1) the Asst.Engineer, Electrical Division, Muramanda Sub Station, Kadium Mandal, East Godavari District and 2) the Sub Inspector of Police, Kadium Polio Station, Kadium Mandal, East Godavari District requesting to issue direction to the Public Servants for payment of the Exgratia amount to him,for the death of his son, who died due to electrocution.

On verification, it is found that the complainant's son died on 26.7.2014 due to Electrocutation. The PS.1 requested the complainant not to file any complaint stating that he will provide necessary financial assistance to his family. As the said PS.1 has not provided any financial assistance, the complainant filed a case before the PS.2, who registered a case under Section 114 of Cr.P.C. But he has not taken any further action in the matter in spite of making repeated representations by the complainant.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for reports from the Superintending Engineer, Operation, APEPDCL, Rajahmundry, East Godavari District. Accordingly, the S.E. submitted a report stating that the incident is an Act of God and there was no negligence on the part of the officials of the APEPDCL. and even then exgratia amount is provided in the case of fatal accident to Non-departmental person and animals due to Electrocutation, vide EOO, dt.22.11.2013. Accordingly, he submitted a proposal to the higher authorities for sanction of Rs.2.00 Lakhs towards exgratia to the complainant and soon after receipt of sanction, the said amount would be paid to him.

On further directions of the Hon'ble Upa-Lokayukta, the Superintending Engineer has submitted his final report stating that sanction has been accorded and the exgratia amount of Rs.2,00,000/- has been paid to the complainant by way of cheque on 21.4.2015 and the complainant also acknowledged the same.

Thus, on the intervention of this Institution and as per the directions of Hon'ble Upa-Lokayukta, the grievance of the complainant, which is pending since July,2014 has been redressed and accordingly this complaint was closed.

C.NO.3459,3460,3461,3464 & 3467/2014/B2 KURNOOL DISTRICT

1) Sri G.Pedda Hanumanthu (C.No.3459/2014) 2) Sri G.Devender (C.No.3460/2014) 3) Sri G. Chiranjivi (C.No.3461/2014) 4) Sri G. Chinna Hanumanthu (C.No.3464/2014) & 5) Sri G. Gundamma (C.No.3467/2014) of Kurnool District have filed these complaints against the Tahsildar, Yemmiganur Mandal, Kurnool District requesting this Institution to issue directions to the Public Servant to make necessary entries in online in Mee Seva and also requested to handover a copy of Adangal in respect of their lands.

On verification, it is found that the complainants are having lands in Sy.No.109/B1B, Kadimetla Village, Yemmiganur Mandal, Kurnool District, which were gifted by their father. The Tahsildar has issued Pattadar Pass Books in respect of the said gifted lands, but he has not uploaded the same in online in Mee Seva and the Adangal copy is also not issued in the names of the complainants, in spite of making repeated representations.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Tahsildar, Yemmiganur Mandal, Kurnool District. Accordingly, the Public Servant submitted a report stating that the Village Revenue Officer got the matter enquired into and found that the complainants have got the land through hereditary and as such the details of the complainants have been uploaded online, made necessary mutations in respect of their lands and also issued copies of Adangals in the names of the complainants.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the grievance of the complainants have been fully redressed and the complaints were closed.

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COMPLAINT NO.3546/2014/B2HYDERABAD DISTRICT

Sri C. Venkatachary of Hyderabad District has filed this complaint against the Superintendent, Government General Hospital, Vijayawada, Krishna District requesting this Institution to issue directions to the Public Servant for sanction of the medical reimbursement amount due to him.

On verification, it is found that the complainant has submitted three medical bills worth Rs.4,100/-, Rs.25,268.15 Ps. and Rs.41,091.50 Ps. to the Public Servant through the Assistant Commissioner, Endowments, Vijayawada for reimbursement of medical expenses incurred for his treatment in Kamineni Hospital, L.B.Nagar, Hyderabad. The Public Servant has not scrutinized and sanctioned the said amounts, in spite of making repeated requests.

After registering the complaint, the Hon'ble Upa-Lokayukta has directed the Superintendent, Government General Hospital, Vijayawada, Krishna District. Accordingly, the Public Servant submitted report stating that the three medical bills have been sent to the scrutiny to the concerned department and after scrutiny of the bills, the amounts were sanctioned and sent to the Assistant Commissioner, Endowment Department, Vijayawada for making necessary payments. It is further stated that there was some delay in scrutinizing the bills from the concerned scrutiny doctors as they were performing teaching of UG, PG students and also attending the course in MLC cases and emergency duties.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the medical reimbursement amounts, which were due since April, 2014, have been paid to the complainant. As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT NO.3624/2014/B2

KURNOOL DISTRICT

Sri B. Ramachandraiah of Kurnool District has filed this complaint against the Commissioner, Municipal Corporation, Kurnool District requesting this Institution to issue directions to the Public Servant for payment of the Medical Reimbursement due to him.

On verification, it is found that the complainant, who is a Retd. Fitter, has incurred medical expenses of Rs.39,644/- in three installments and though the bills were recommended by the concerned medical board, so far, the complainant was paid only Rs.10,000/- towards Medical Reimbursement and still an amount of Rs.29,644/- is due to him, in spite of making repeated requests.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Commissioner, Municipal Corporation, Kurnool District. Accordingly, the Commissioner submitted a report stating that the medical bills were submitted to the District Treasury, Kurnool for reimbursement of the medical bills. But the said bills were returned for bifurcating the same in two parts in the Ratio 58.32 (Andhra Pradesh) and 41.68 (Telangana State) as per G.O.Ms.No.243 Fin (TFR Dept.) dated 22.07.2014, Government of Telangana and G.O.Rt.No.2597, dated 21.10.2014 of the Government of Andhra Pradesh. Accordingly, the bills were resubmitted and the amount was paid to the complainant.

The complainant also addressed a letter to this Institution stating that the Medical Reimbursement of Rs.28,180/- was paid to him by the Public Servant.

Thus, as the grievance of the complainant has been redressed on the intervention of this Institution, this complaint was closed.

COMPLAINT NO.3707/2014/B2

KURNOOL DISTRICT

Smt. Mala Shankamma of Kurnool District has filed this complaint against the Commissioner, Yemmiganur Municipality, Kurnool requesting this Institution to issue directions to the Public Servant for payment of widow pension to her.

On verification, it is found that the complainant has been sanctioned of Rs.200/- towards Widow Pension under Indiramma Scheme and during the door to door survey conducted in October, 2014 her name has been deleted stating that she is not eligible for Widow Pension under NTR Bharosa pension scheme. Though she made several requests for sanction of Widow Pension, there is no response from the Public Servant.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from District Collector, Kurnool District. Accordingly, the District Collector submitted a report stating that the complainant has been sanctioned widow pension amount of Rs.1,000/- under Indiramma Pension Scheme by the Chief Executive Officer, SERP, Hyderabad. The acquaintance copy of the pension amount paid to the individual in the month of February, 2015 is also enclosed.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the complainant has been sanctioned widow pension. As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT No.3721/2014/B2

KHAMMAM DISTRICT

Sri S.Koteswara Rao of Khammam district has filed this complaint against the Principal, Government Degree College for Women, Khammam requesting to issue directions to the Public Servant for payment of the encashment of Earned Leave amount to him.

On verification, it is found that the complainant retired from service while working as Physical Director in Government Degree College, Khammam on 31.7.2014 on attaining the age of superannuation. He was sanctioned Rs.6,30,945/- towards encashment of Earned Leave for 300 days as per the proceedings dt.6.9.2014 issued by the Public Servant. But the said amount has not been paid to him so far, in spite of making repeated representations.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Principal, Government Degree College, Khammam. Accordingly, the Principal has submitted a report stating that he has issued proceedings dt.6.8.2014 sanctioning Rs.6,30,945/- towards encashment of 300 days of Earned Leave to the complainant. The Bills have been sent to the District Treasury, Khammam for effecting payment on 8.9.2014. But the District Treasury Office returned the said bills with an objection that the bills have to be split up in terms of G.O.Rt.No.243 dt.22.7.2014 into Telangana share and Combined Andhra Pradesh share. Accordingly, the Bills have been prepared and re-submitted the same to the District Treasury Office, Khammam on 20.10.2014. As the Online system was not functioning due to bifurcation of the State, at District Treasury, Khammam, the payment has been delayed. After the restoration of online

system, the bills have been passed by the Treasury Authorities and the amount has been credited to the Bank Account of the individual.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the grievance of the complainant, which is pending since 2014 has been redressed and accordingly, this complaint was closed.

COMPLAINT NO.3722/2014/B2

KURNOOL DISTRICT

Sri K. Sajidulla of Kurnool District has filed this complaint against 1) the Municipal Commissioner, Yemmiganur Municipality, Yemmiganur, Kurnool District and 2) the Project Director, D.R.D.A. Office, Collectorate Campus, Kurnool District requesting to issue directions to the Public Servants to continue his Disability Pension.

On verification, it is found that earlier the complainant was sanctioned the Disability Pension, but the same was stopped from September, 2014 onwards, without showing any reasons. The complainant is having 50% disability. As he is a daily wage labour, he is not able to eke-out his family, consisting of his wife and three children in view of his disability. Though he made several representations requesting to revive and pay handicap pension w.e.f. September, 2014, there is no response from the Public Servants.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Collector, Kurnool District. Accordingly, the District Collector submitted a report stating that the complainant was sanctioned Disability Pension w.e.f. May, 2015, duly enclosing the acquaintance to the fact that the pension amount has been paid to the complainant in the month of May, 2015.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed. Hence, this complaint was closed.

COMPLAINT NO.3910/2014/B2

GUNTUR DISTRICT

Sri Balla Guruswamy of Guntur District and two others have filed this complaint against the 1) the Mandal Parishad Development Officer, Bellamkonda Mandal, Guntur District and 2) Sri Sridhar Sharma, Panchayat Secretary, Maaboyapalem Village, Bellamkonda Mandal, Guntur District requesting to issue directions to the Public Servants for sanction of old age pension and handicapped pension.

On verification, it is found that the names of the complainants have been deleted from the list of old age and handicapped pensioners stating that they are non locals, without conducting door to door survey in Boodanam Village, Bellamkonda Mandal, Guntur District.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Mandal Parishad Development Officer, Bellamkonda Mandal, Guntur District. Accordingly, he sent a report stating that the name of the complainant has been incorporated in eligibility list of old age pension and handicapped persons and a report was submitted to the Project Director, DRDA and soon after receipt of the sanction orders from the Government, the pension would be released to the complainants.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the poor complainants could get old age pension and handicapped pension.

Thus, as the grievance of the complainants has been redressed, this complaint was closed.

COMPLAINT NO.3972/2014/B2

HYDERABAD DISTRICT

Sri V. Manikyamchari of Hyderabad has filed this complaint against 1) the Commissioner, GHMC, Circle - II and 2) the Depot Manager, H.C.U. Bus Depot, R.T.C., Hyderabad requesting to issue directions to the Public Servants for removal of tin shed, etc and restore the bus stand for public purpose.

On verification, it is found that the local builder has illegally demolished the bus stop, bus shelter and platform located at the opposite side of Lingampally MMTS railway station and though the matter was published in newspapers and also brought to the notice of the Public Servants, they have not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Deputy Commissioner, Serilingampally Circle – II, GHMC, Hyderabad. Accordingly, the Deputy Commissioner has sent a report stating that the site has been inspected and observed that the tin shed and the bus stand constructed in the road margin have been removed by the builder, without taking prior permission from the competent authority. After conducting necessary inspection, the GHMC authorities have issued notice to the builder to restore the bus stand and accordingly the builder has reconstructed the bus stand at the same place.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the builder has reconstructed the bus stand, which was demolished unauthorisedly.

As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT NO.4045/2014/B2

PRAKASAM DISTRICT

Smt. Chalamcherla Sarada of Prakasam District and another have filed this complaint against the Executive Officer, S.T. Corporation, Prakasam District requesting to issue necessary directions to the Public Servant to give electricity connection and to provide electrical motors to their agricultural fields.

On verification, it is found that the complainants have been allotted agricultural lands in the year 1999 as they were landless poor and that they dug bore wells and requested the APSPDCL to provide electric connection to their motor pump sets, on which, the authorities of APSPDCL demanded to pay Rs.64,486/- to give electricity connection and as the complainants who were not able to pay the said amount, they made a representation to the Public Servant for payment of the said amount. As there was no response from the Public Servant, the officials of APSPDCL have informed that they will reject the application for giving electricity connection to their pump sets.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Executive Officer, S.T. Corporation, Prakasam District and from the Superintending Engineer, Operation Circle, APSPDCL, Ongole. Accordingly, the Assistant Engineer, Electricity Department, Ponnalur Mandal, Prakasam District has submitted a report stating that an amount of Rs.64,486/- has been paid to APTRANSCO towards Energisation charges for Energising in the agriculture fields of the complainants.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the poor complainants could get electricity connection to their pump sets installed in their agriculture lands. As the grievance of the complainants has been fully redressed, this complaint was closed.

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COMPLAINT No.4196/2014/B2

KHAMMAM DISTRICT

Sri G. Srinivas of Khammam District has filed this complaint against the Asst. Director of Survey & Land Records, Khammam requesting to issue directions to the Public Servant for reimbursement of the Medical expenses incurred towards his wife.

On verification, it is found that the complainant incurred an amount of Rs.1,46,194/- towards treatment of his wife for Cancer of Ovaries, who died on 1.9.2013 while undergoing treatment. Though the said amount was sanctioned by the Public Servant on 22.4.2014, the same has not been paid to the complainant in spite of making repeated representations. Further, the complainant is facing severe financial constraints as he is also suffering from Cancer.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Asst. Director of Survey & Land Records, Khammam. Accordingly the Assistant Director has submitted a report stating that as per the directions of Hon'ble Upa-Lokayukta, the medical reimbursement amount of Rs.1,46,194/- has been drawn and paid to the complainant and the complainant also acknowledged the same.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the medical reimbursement amount, which was due to the complainant since 2013, has been paid to him. As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT NO.4198/2014/B2CHITTOOR DISTRICT

Sri M.K.Velu of Chittoor District has filed this complaint against 1) the Tahsildar, Putturu Mandal, Chittoor District and 2) the Revenue Divisional Officer, Putturu, Chittoor District requesting to issue directions to the Public Servants for payment of the compensation amount for the land acquired by the Revenue Department.

On verification, it is found that the Government have acquired an extent of 0.16 ½ cents of land of the complainant in Sy.No.213/4 A for formation of Tirupathi-Chennai National High Ways – 205 during the year 2007-08. In spite of making repeated representations, the Public Servants have not taken any action for payment of compensation amount since more than 5 years.

After registering the complaint, the Hon'ble Lokayukta has called for a report from the District Collector, Chittoor. Accordingly, the District Collector has submitted a report stating that an extent of 0.16 ½ cents of land of the complainant has been acquired for the purpose of formation of Tirupathi and Chennai National Highway Road, out of an extent of 0.20 cents of land and the balance extent of 0.03 ½ cents is available on ground and that the compensation amount of Rs.3,36,664/- has been sanctioned and paid to the complainant by way of cheque dated 30.07.2015 through the Tahsildar, Puttur.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the compensation amount, which was due to the complainant since more than 5 years has been paid to him. As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT NO.4356/2014/B2

NELLORE DISTRICT

Smt. Gujjula Subbaratnamma of Nellore District has filed this complaint against the Project Director, District Women Development and Child Welfare, SPSR Nellore District requesting this Institution to issue directions to the Public Servant for his appointment as Anganwadi Worker.

On verification, it is found that the complainant has appeared for the interview for the post of Anganwadi Worker at Mini Anganwadi Centre, Bandaganipalle Village, Udayagiri Mandal, Nellore District and secured 77 marks. But, so far she was not appointed as Anganwadi Worker.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Project Director, District Women Development and Child Welfare, SPSR Nellore District. Accordingly, the Project Director has submitted a report stating that on 03.01.2011, by way of paper publication applications were called for from the qualified candidate for appointment as Anganwadi Worker and the interviews were conducted on 07.12.2012 in the Office of the Revenue Divisional Officer, Kavali. In the said interview, the complainant was awarded 77 marks and another candidate by name, Smt.K.Laxmi Devi was awarded 72 marks. In view of the receipt of a complaint stating that the complainant stating that she is a non-local candidate, enquiry was conducted and on receipt of the report, the matter was placed before the Chairman, Selection Committee and as per the orders of the District Collector, the CDPO and ICDS Project, Udayagiri has issued orders, dated 05.06.2015, appointing the complainant as Mini Anganwadi Worker in Bandaganipalle Village, Udayagiri Mandal, Nellore District.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the complainant was appointed as Anganwadi Worker, which issue is pending since 2012. As the grievance of the complainant has been redressed, this complaint was closed.

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COMPLAINT NO.4457/2014/B2S.P.S.R. NELLORE DISTRICT

Sri Pochati Raja Reddy of SPSR Nellore District has filed this complaint against 1) the Tahsildar, M.R.O. Office, Chittamuru Mandal, Nellore District and 2) the V.R.O., Gunapatipalem, SPSR Nellore District requesting to issue directions to the Public Servants to evict the encroachers from the poramboke land.

On verification, it is found that that the allegations are made against the Public Servants stating that an extent of Ac.1.91 cents of poramboke land in Sy.No.25, Pellakur Village, Chittamuru Mandal, SPSR Nellore District has been encroached by unauthorized persons and cultivating the land by raising paddy, sugar cane and other commercial crops. Though the matter was brought to the notice of the Public Servant, no action has been initiated by them.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Collector, SPSR Nellore. Accordingly, the District Collector has submitted report stating that the Tahsildar, Chittamur has issued notices under Section 6 of A.P. Land Encroachment Act, 1905 to the encroachers directing them to vacate the land within three days. Accordingly, the encroachments were evicted and possession of the land was taken under cover of Panchanama and the land has been restored as Cart Track Poramboke.

Thus, on the intervention of this Institution and as per the directions of the Hon'ble Upa-Lokayukta, the encroachers have been evicted from the Government poramboke land. As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT No.57/2015/B2

CHITTOOR DISTRICT

Sri Nagarajulu Naidu of Chittoor District has filed this complaint against the Tahsildar, Gudipala Mandal, Chittoor District requesting to issue directions to the Public Servant for restoration of the Pattedar Pass Books and Title Deeds in respect of his land.

On verification, it is found that the complainant was in possession and enjoyment of the land measuring Ac.4.88 cents in Sy.No.377/2 of Naragallu village, Gudipala Mandal, Chittoor District. But the said land was transferred irregularly in the Kathas of ineligible person. Though the R.D.O., Chittoor issued proceedings dt.6.5.2013, for restoration of the Pattedar Pass Book and Title Deed, so far, the Public Servant has not complied with the said proceedings for restoration of his Pattedar Pass Book and Title Deeds, in spite of making repeated representations.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Joint Collector, Chittoor District. Accordingly, the Joint Collector, submitted a report stating that the RDO., Chittoor has allowed the Appeal and directed the Tahsildar, Gudipala Mandal to implement the Orders for restoration of Pattedar Pass book and Title Deeds. Accordingly, the Tahsildar implemented the said Orders and restored the Pass Book and Title Deeds in favour of the complainant in respect of his land.

Thus, on the intervention of this Institution and as per the directions of Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed and this complaint was closed.

COMPLAINT No.387/2015/B2

KHAMMAM DISTRICT

Sri L.Ravi of Khammam District has filed this complaint against 1) the Tahsildar, Mulakalapalli Mandal, Khammam District; 2) The Revenue Divisional Officer, Paloncha, Khammam District; 3) the Divisional Survey Inspector, Survey & Land Records, Paloncha, Khammam District and 4) the Assistant Director, Survey & Land Records, Khammam district requesting to issue necessary directions to them to conduct survey and fix boundaries of his land.

On verification, it is found that the complainant's parents possessed the land measuring Ac.3.32 guntas in Survey Nos.263/365, and 273/366 of Pusugudem village, Mulakalapalli Mandal, Khammam District. Though the complainant requested the Public Servants to survey the said land and fix the boundaries in respect of his land, they have not taken any action in the matter.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Revenue Divisional Officer, Paloncha, Khammam district. Accordingly, the Sub Collector, Paloncha, Khammam district has submitted a report stating that the Tahsildar, Mulakalapalli has enquired into the matter and submitted a report stating that as per the instructions of the Asst. Director, Survey & Land Records, Khammam, the Deputy Inspector of Survey Paloncha Division has conducted survey in respect of the land in Survey Nos.273/365 and 273/366 and submitted Demarcation Report, along with Panchanama, showing that an extent of 2.23 guntas in Survey No.273/366 belongs to the complainant's father, Sri L.Valya and an extent of Ac.1.09 guntas in Survey No.273/366 belongs to the complainant's mother, Smt.L.Ambali.

Thus, on the intervention of this Institution and as per the directions of Hon'ble Upa-Lokayukta, the survey has been conducted by the concerned officials. As the grievance of the complainant has been fully redressed, this complaint was closed.

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COMPLAINT No.1120/2015/B2KURNOOL DISTRICT

Sri B.Bhaskara Babu of Kurnool District has filed this complaint without mentioning the details of the Public Servant requesting this Institution to issue directions to the concerned for payment of salary due to his wife.

On verification, it is found that the complainant's wife died due to ill health on 4.6.2010, while working as ANM in Primary Health Centre, Daivam Dinne, Kurnool District and in spite of making repeated representations, the salary due to her for 3 months has not been paid to the complainant.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the District Medical & Health Officer, Kurnool. Accordingly, the DM&HO., has submitted a report stating that as directed by this Institution, the concerned Dy.Medical & Health Officer, has paid the salary amount of Rs. 10,920/- for duty period from 1.4.2010 to 3.6.2010, which was due to Late Smt.P.Anitha, wife of the complainant herein, by way of Cheque dt.24.8.2015.

Thus, on the intervention of this Institution and as per the directions of Hon'ble Upa-Lokayukta, the salary due to the deceased wife of the complainant, which was due since 2010, has been paid. As the grievance of the complainant has been redressed, this complaint was closed.

COMPLAINT No.1752/2015/B2VISAKHAPATNAM DISTRICT

Sri K.Akku Naidu of Visakhapatnam District has filed this complaint against the Project Director, DRDA, Visakhapatnam requesting to issue necessary direction to the Public Servant for payment of amounts due to him for the work executed.

On verification, it is found that the complainant has executed the work of construction of Zilla Mahila Samakhya Bhavan, Pendurthi village, Visakhapatnam District at an estimated cost of Rs.4,11,964/- as per the Agreement dt.14.10.2011 executed by the Public Servant. But so far, the said amount has not been paid to him in spite of making repeated representations.

After registering the complaint, the Hon'ble Lokayukta called for a report from the Project Director, DRDA, Visakhapatnam. Accordingly, the Project Director has sent a report stating that the Collector, Visakhapatnam District has accorded permission to release necessary budget to the Executive Engineer, E.R.I. Division, Visakhapatnam for payment of the amount to the complainant for the work executed. Accordingly, the said amount was transferred to the said Executive Engineer, who in turn, has paid Rs.4,11,964/- to the complainant, which was duly acknowledged by the complainant.

Thus, at the intervention of the Hon'ble Upa-Lokayukta, an amount of Rs.4,11,964/-, which was due to the complainant since 2011, has been paid to him. As the grievance of the complainant has been fully redressed, this complaint was closed.

COMPLAINT No.3171/2015/B2S.P.S.R.NELLORE DISTRICT

Sri Chinni Venkata Ravi Kumar of S.P.S.R.Nellore District has filed this complaint against the Tahsildar, Kovur Mandal, Nellore District requesting to issue directions to the Public Servant to conduct Survey and also to issue Pattedar Pass Books in respect of his land.

On verification, it is found that the complainant got Ac.6.60 cents of land, through registered Sale Deed on 17.1.1992 and was in peaceful possession and enjoyment of the said land, till then. Later, the complainant and his minor son and daughter effected partition of the above land under a Registered Partition Deed, dt.29.9.2014. The complainant intimated the acquisition of property and applied for mutation of their names in the relevant revenue records in respect of the said land and also for issue of Pattedar Pass Books on 6.1.2015, besides paying the required fee of Rs.250/- by way of challan, for the said purpose. But the Public Servant has not taken any action in the matter, in spite of making repeated requests.

After registering the complaint, the Hon'ble Upa-Lokayukta has called for a report from the Tahsildar, Kovur Mandal, SPSR Nellore district. Accordingly, the Tahsildar has submitted a report stating that the complainant's land has been surveyed by the Mandal Surveyor and submitted a report showing the boundaries of the complainant and his family members. Further, their names have been mutated in the relevant records and Pattedar Pass Books were also issued to them. The complainant also confirmed the said facts.

Thus, on the intervention of this Institution and as per the directions of Hon'ble Upa-Lokayukta, the grievance of the complainant has been redressed, and this complaint was accordingly closed.

ANNEXURE – C**STATISTICS SHOWING THE NUMBER OF COMPLAINTS
RECEIVED, DISPOSED & PENDING DURING THE YEAR 2015**

Sl.No	Description	Lokayukta	Upa-Lokayukta	Total
1	Complaints carried forward from 2014	2102	1567	3669
2	Complaints received during 2015	2006	3352	5358
3	Total available for disposal	4108	4919	9027
4	Disposed off by Lokayukta and Upa-Lokayukta during 2015	1998	3024	5022
5	Pending on 31.12.2015	2110	1895	4005

ANNEXURE - D

**STATEMENT SHOWING THE NUMBER OF COMPLAINTS
(FINAL INVESTIGATION)
RECEIVED, DISPOSED & PENDING DURING THE YEAR 2015**

Sl. No.		LOKAYUKTA	UPA- LOKAYUKTA	TOTAL
1.	Number of complaints pending as on 31.12.2014	05	05	10
2.	Number of complaints in which final Investigation ordered during the year 2015.	01	Nil	01
3.	Number of complaints available for disposal during year 2015	06	05	11
4.	Number of complaints disposed of during the year 2015	Nil	01	01
5.	Number of complaints pending as on 31.12.2015	05	04	09
6.	Number of complaints pending in Courts i) Stayed by the High Court ii) Pending in Supreme Court	-	-	-
7.	Number of complaints in which Punishments recommended	-	-	-

ANNEXURE - E**REGION-WISE BREAK-UP OF THE COMPLAINTS RECEIVED
DURING THE YEAR 2015**

S.NO	PARTICULARS	TOTAL
1.	Andhra Pradesh Area	3716
2.	Telangana Area	1605
3.	Paper Clipping	3
4.	Suo-Motu	2
5.	Other-States Complaints	16
6.	Anonymous	16
	Grand Total	5358

ANNEXURE – F**DEPARTMENT WISE PARTICULARS OF COMPLAINTS RECEIVED,
DISPOSED AND PENDING DURING THE YEAR 2015**

Sl. No.	Department Name	Pending as on 31.12.2014	Received during the Year 2015	Total available for Disposal	Total Complaints Disposed	Pending as on 31.12.2015
1	2	3	4	5	6	7
1	Agriculture	46	26	72	11	61
2	Animal Husbandry	1	3	4	2	2
3	Boards	68	107	175	40	129
4	Civil Supplies		8	8	6	2
5	Co-Operation	50	36	86	32	35
6	Commercial Taxes	10	11	21	11	10
7	Corporation	35	31	66	31	38
8	Education	137	188	325	176	149
9	Elected Persons	15		15	3	12
10	Employment & Training	3	2	5	3	2
11	Endowments	89	93	182	93	89
12	Excise	16	23	39	23	16
13	Fire Services	3	1	4	1	3
14	Fisheries	5	3	8	2	6
15	Forest	25	17	42	20	22
16	Industries	32	11	43	12	31
17	Irrigation	78	121	199	103	96
18	Labour	14	15	29	14	15
19	Local Funds	1	4	5	4	1
20	Marketing	17	5	22	8	14
21	Medical & Health	150	119	269	124	145
22	Mines & Geology	90	25	115	15	100
23	Miscellaneous	298	585	883	602	281
	Total C/F	1183	1434	2617	1336	1282

1	2	3	4	5	6	7
	Total B/F	1183	1434	2617	1336	1282
24	Municipal Administration	366	523	889	498	389
25	Panchayat Raj	327	991	1318	885	433
26	Police	188	375	563	352	211
27	Printing & Stationery	1		1		1
28	Public Libraries	8	2	10	3	7
29	Revenue	1467	1899	3366	1808	1558
30	Transport, Roads & Buildings	34	36	70	37	33
31	Registration	49	47	96	49	47
32	Social Welfare	16	32	48	36	12
33	Technical Education	1	3	4	1	3
34	Tourism					
35	Treasuries & Accounts	12	4	16	4	12
36	Tribal Welfare	11	8	19	8	11
37	Information & Public Relations	6	4	10	5	5
	Totals	3669	5358	9027	5022	4005

ANNEXURE – G**SANCTIONED CADRE STRENGTH OF POSTS**

S.NO.	NAME OF THE POST	SCALE OF PAY	NO. OF POSTS
1	Registrar	44740-55660	1
2	Director (Legal)	37600-54360	1
3	Deputy Registrar	29200-53060	1
4	Deputy Director (Legal)	29200-53060	1
5	Secretary to Lokayukta	29200-53060	1
6	Director (Investigation)	Cadre Post	1
7	Assistant Registrar	23650-49360	1
8	Assistant Registrar (Judl.)	23650-49360	1
9	Assistant Registrar (Accounts)	23650-49360	1
10	Deputy Director (Investigation)	19050-45850	7
11	P.A. to Lokayukta	19050-45850	1
12	P.A. to Upa Lokayukta	19050-45850	1
13	P.A. to Registrar	19050-45850	1
14	Section Officer	18030-43630	5
15	Accounts Officer	16150-42590	1
16	Investigating Officer	16150-42590	2

17	Special Category Stenographer	14860-39540	4
18	U.D. Stenographer	12910-36700	4
19	Assistant Section Officer	12910-36700	10
20	Librarian	10900-31550	1
21	U.D. Accountant	10900-31550	1
22	Steno-Typist	9460-27700	4
23	Typist	8440-24950	6
24	Assistant	8440-24950	12
25	Senior Driver	9200-27000	1
26	Drivers	7960-23650	6
27	Motor Cycle Messenger	7740-23040	1
28	Record Assistants	7740-23040	3
29	Roneo Operator	7740-23040	2
30	Police Constable and Orderly	8440-24950	13
31	Jamedar	7520-22430	2
32	Attender	6700-20110	24
33	Chowkidar	6700-20110	4
34	Sweeper-cum-Scavenger	6700-20110	4
35	Gardener	6700-20110	2
Total			131

